

STATE OF ALASKA  
DEPARTMENT OF COMMUNITY AND ECONOMIC DEVELOPMENT  
DIVISION OF INSURANCE  
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STATE OF ALASKA  
DEPARTMENT OF COMMUNITY & ECONOMIC DEVELOPMENT  
DIVISION OF INSURANCE

In the Matter of: )  
)  
ANGELA M. GLASGOW, )  
)  
Licensee. )  
\_\_\_\_\_ )

Case No. D 03-12

STIPULATED AGREEMENT AND ORDER

The Division of Insurance (division) and Angela M. Glasgow (Ms. Glasgow)  
stipulate and agree to the following:

I. BACKGROUND

A. On or about October 25, 2002, the division issued a ~~non~~ resident  
individual in a firm insurance producer license to Ms. Glasgow, under license number 27681  
based on the application that Ms. Glasgow submitted to the division on or about April 23, 2002.

B. Question 38.1. of the application asks: "Have you ever been convicted  
of, or are you currently charged with committing a crime, whether or not adjudication was  
withheld?" To this question, Ms. Glasgow answered "no."

C. Because Ms. Glasgow's application was complete and her answers on the  
application did not indicate any reason not to issue her a license, the division issued the license  
before the background check was completed on Ms. Glasgow's fingerprint cards that she

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submitted as part of the application process.

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2 D. On April 3, 2003, the division received a change form from Ms. Glasgow  
3 indicating that she had changed her place of employment from Baker & Associates, Inc. to  
4 Kenneth A. Murray Insurance, Inc. Question 13. 1. on the change form is identical to Question  
5 38.1. of the application, and, again, Ms. Glasgow answered "no."

6 E. In June 2003, the division received the results of Ms. Glasgow's  
7 fingerprint background check. The report revealed that Ms. Glasgow had been charged and  
8 convicted of larceny in 1999. Ms. Glasgow did not reveal this conviction on her initial  
9 application or the change form. She stated that she believed that, since she had paid all fines  
10 and penalties assessed by the court, her conviction had been set aside. But the court records  
11 indicate that she did not pay the fine until March 2001, nearly a year after it was due and,  
12 therefore, the conviction had not been set aside. Ms. Glasgow should have answered "yes" to  
13 both of the questions referenced above.

14 F. The director has fully reviewed Ms. Glasgow's file.

15  
16 II. TERMS OF AGREEMENT

17 1. Pursuant to AS 21.27.420 and 21.27.430, the division will suspend Ms.  
18 Glasgow's insurance producer license for two months. If Ms. Glasgow is able to submit a  
19 notarized statement verifying that she did not transact insurance business between February 15,  
20 2003, the date she left Baker & Associates, Inc., and April 24, 2003, the date the division issued  
21 her license showing her affiliation with Kenneth A. Murray Insurance, Inc., the division will  
22 consider the two-month suspension completed. The sworn statement must be submitted to the  
23 division with this agreement after Ms. Glasgow signs it. If Ms. Glasgow cannot submit a sworn  
24 statement indicating that she did not transact insurance business during the period specified, the

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1  
2 division will notify Ms. Glasgow of the precise dates of her suspension after the director signs  
3 the order approving this agreement. During that period of suspension, Ms. Glasgow may  
4 perform duties as a Customer Service Representative at her place of employment, as long as the  
5 duties fall within those listed in AS 21.27.010(j).

6  
7 2. Within six months of the date the director signs the order approving this  
8 agreement, Ms. Glasgow will successfully complete a course in professional ethics in insurance  
9 that has been approved in advance by the director or her designee and provide proof of that  
10 completion to the division.

11 3. Ms. Glasgow agrees to pay a civil penalty under AS 21.27.440(a) in the  
12 amount of \$500, with \$250 suspended. The civil penalty is payable at the time Ms. Glasgow is  
13 notified that the director has signed the order approving this agreement.

14 4. In the event Ms. Glasgow violates the insurance code or applicable  
15 regulations during the next two years, the suspended portion of the fine referenced in  
16 paragraph 3 will be reinstated. Ms. Glasgow also will be subject to any and all sanctions  
17 authorized by the insurance code including imposition of additional fines or penalties.

18 5. By signing this agreement, Ms. Glasgow understands and agrees that any  
19 failure to comply with the terms of this agreement may be grounds to revoke, further suspend,  
20 or non-renew Alaska insurance license number 27681.

21 6. Ms. Glasgow understands that this agreement is not binding on the  
22 parties unless and until the director signs the order approving the agreement.  
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DATED: 10/31/03

DIVISION OF INSURANCE

By:   
Linda Brunette  
Program Coordinator


DATED: 10/24/2003

  
Angela M. Glasgow

Approved as to form and content:

DATED: 10/28/03


GREGG D. RENKES  
ATTORNEY GENERAL

By:   
Nathaniel B. Atwood  
Assistant Attorney General

ORDER

IT IS ORDERED that this Stipulated Agreement and Order is adopted in full resolution of the issues in this case, and shall constitute the final order in this matter.

DATED this 6<sup>th</sup> day of November, 2003.

  
Linda S. Hall  
Director

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