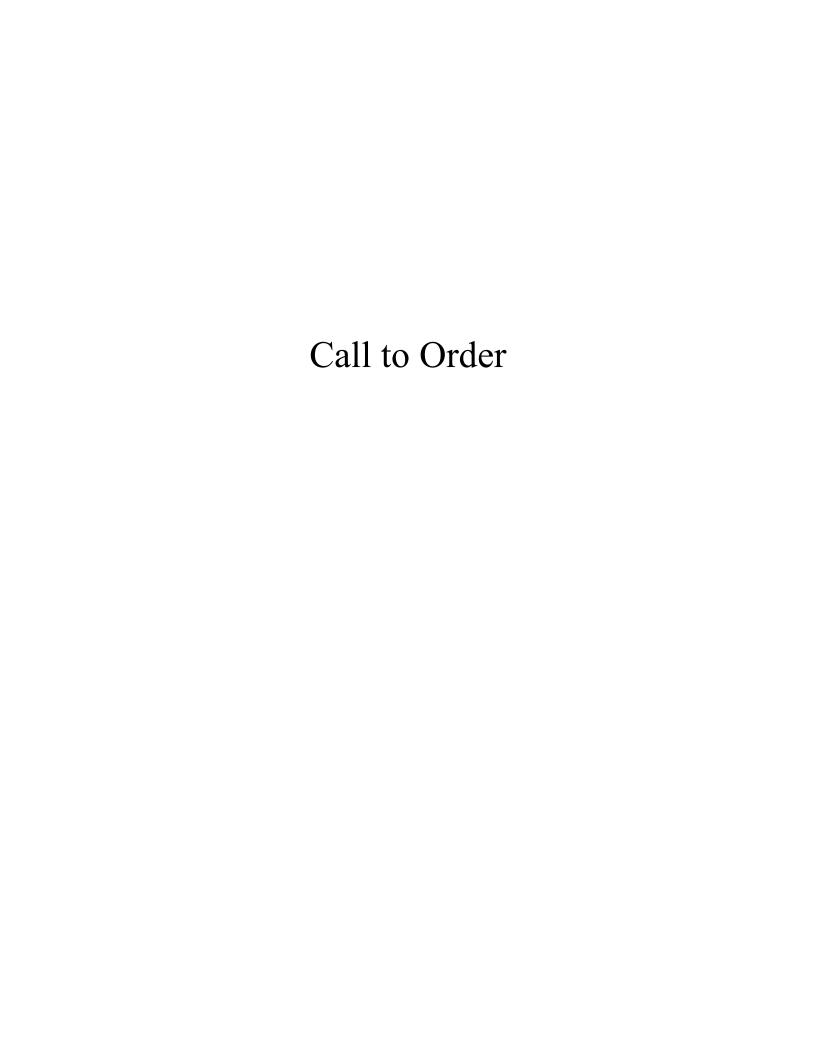
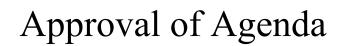
Real Estate Commission Meeting

December 16, 2020

Atwood Building 550 W 7th Avenue Suite 1550 (ZOOM ONLY)

Anchorage





STATE OF ALASKA

DEPARTMENT OF COMMERCE, COMMUNITY & ECONOMIC DEVELOPMENT DIVISION OF CORPORATIONS, BUSINESS AND PROFESSIONAL LICENSING

Tentative Meeting Agenda

REAL ESTATE COMMISSION MEETING

December 16, 2020 Atwood Building 550 W. 7th Ave. Suite 1550 (ZOOM ONLY) Anchorage, AK

Email realestatecommission@alaska.gov for ZOOM information

Wednesday, December 16, 2020

Note: There will be a break for lunch from 12 until 1. Division Update will start at 1:00 pm.

9:00 a.m.	 1. Call to Order a) Roll Call b) Approval of 12/16 Agenda c) Statements of Conflicts of Interest 	McConnochie
	2. Public Comments (est. time only; 9:10 am)	
	3. Meeting Minutes a) September 23, 2020	
	 4. Investigative Report a) Probation Report b) Statistical Report c) CE Investigative Matters: (EXECUTIVE SESSION) - Case #2020-000836 - Case #2020-000912 - Case #2020-000913 	Prieksat Miller Zimmerman
	5. Committee Reports	
	a) Property Management Committee	Nelson/Taggart
	 6. Old Business a) AREC Property Transfer Disclosure Form Re-Write b) Regulation Revisions – Status Update c) Disciplinary Matrix Review 	Markwood/Pruhs Consalo
	d) 2020 AREC Strategic Plan Review	McConnochie
	7. New Businessa) Advertising FAQb) Discussion Re: Possible Advertising Regulation Changes Project	Nelson
	c) Election of Vice Chair & Education Liaisond) 2021 Meeting Dates	McConnochie

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1:00 p.m.	8. Division	Update

Walsh

- a) REC Revenues and Expenditures Report (2020 4th Quarter & 2021 1st Quarter)
- 9. Executive Administrator's Report
 - a) Education Statistics
 - b) Licensing Statistics
 - c) Current Office Procedures
 - d) RISC E&O Claims Report
 - e) Recovery Fund Balance Report
 - f) Application Matters: (EXECUTIVE SESSION)
 - Julie Burns, License #166982
 - Alicia Hinzman, License #168456
- 10. Commission Member Comments and Questions
- 11. Adjournment

Please report any Ethics violations to Shyla Consalo or Nancy Harris.

Next Meeting: March 2021 (Date TBD)

Harris

Consalo

Statements of Conflict of Interest

Oral Comments & Public Comments

Approval of Meeting Minutes

1 2 STATE OF ALASKA DEPARTMENT OF COMMERCE, COMMUNITY & ECONOMIC DEVELOPMENT 3 DIVISION OF CORPORATIONS, BUSINESS AND PROFESSIONAL LICENSING 5 6 REAL ESTATE COMMISSION 7 **MEETING MINUTES** 8 9 **September 23, 2020** 10 11 "These draft minutes were prepared by the staff of the Division of Corporations, Business and Professional Licensing. They have not been reviewed or approved by the 12 13 Commission." By authority of AS 08.01.070(2), and in compliance with the provisions of AS 44.62, Article 6, a scheduled meeting of the Real Estate Commission was held 14 September 23, 2020, at the State of Alaska Atwood Building, 550 W. 7th Avenue, Suite 15 16 1550, via Zoom, Anchorage, Alaska. 17 18 19 Wednesday, September 23, 2020 Agenda Item 1 - Call to Order 20 Chairperson PeggyAnn McConnochie called the meeting to order at 9:10 a.m., at which 21 22 time a quorum was established. 23 24 Roll Call – 1(a) 25 Members Present via Zoom PeggyAnn McConnochie, Broker, 1st Judicial District, Chairperson 26 Margaret Nelson, Broker, Broker at Large, Vice Chairperson 27 David Pruhs, Broker, 4th Judicial District 28 29 Cheryl Markwood, Broker, Broker at Large 30 31 **Excused Absent:** Samuel Goldman, Broker, 3rd Judicial District 32 Jaime Matthews, Public Member 33 34 Jesse Sumner, Public Member 35 36 Staff Present: Shyla Consalo, Executive Administrator 37 Nancy Harris, Project Assistant 38 39 Staff Present via Zoom: 40 41 Autumn Roark, REC Investigator 42 Ryan Gill, Investigator – REC Probation Monitor 43 Amber Whaley, Senior Investigator Marilyn Zimmerman, Paralegal 44 45 Guests Present via Zoom: 46 47 Errol Champion, Broker, Coldwell Banker Race Realty, Juneau 48 Kassandra Taggart, Broker, Real Property Management Last Frontier, Anchorage Renae Miller, Broker, MARC Realty, Anchorage 49 50 Timothy Vereide, Associate Broker, Jack White Real Estate, Wasilla 51 Kristi Mock, Associate Broker, Keller Williams Realty Alaska – The Kristin Cole Team 52 Laura McMillon, Compliance Administrator, The CE Shop Sue Brogan, Chief Operating Officer, United Way of Anchorage 53 Julie Burns, Public Member 54

Real Estate Commission Meeting Minutes September 23, 2020 Page 2 of 10

56 Approval of Agenda – 1(b)

Commission Members reviewed the meeting agenda.

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On a motion duly made by Ms. Nelson, seconded by Ms. Markwood, it was

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RESOLVED to approve the meeting agenda for September 23, 2020, as amended.

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Ms. Consalo asked for an additional item to be added to the agenda. Additional investigative matter, case #2020-000783 was added to agenda item 4(d).

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All in favor; Motion passed.

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Statements of Conflicts of Interest – 1(c)

There were no conflicts of interests.

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Agenda Item 2 - Public Comments

Errol Champion, Broker with Coldwell Banker Race Realty, gave public comment on a couple of topics. Mr. Champion wanted to remind everyone that next week is the annual statewide convention for Alaska Realtors – it will be a Zoom conference, Wednesday through Saturday. Another item that has come up is the city & borough of Juneau's legal departments have drafted an ordinance that will authorize the city to acquire the collection of transaction prices. This is the first time this request has ever been undertaken in Alaska. The latest opinion from legislative legal is that home rule cities probably have the right or authority to do this. Alaska Realtors and most of in this business have resisted such legislation, and Alaska remains one of 11 states that does not allow for the disclosure of transaction prices. The main reason surrounding the deep concern about this is once transaction prices are known, that's the first step toward tracking transaction fees, implementing a sales tax, or some other form of a revenue source. Mr. Champion stated he's not seen the draft ordinance, but there will be several hearings on it. Be assured that Alaska Realtors is going to express their misgivings about such an effort, but the Commission should be aware that the city of Juneau is attempting to do this.

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Ms. McConnochie thanked Mr. Champion for bringing the information to the Commission's attention and asked if there were any more public comments. No one came forward and the public comment period was closed.

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Agenda Item 3 - Approval of Meeting Minutes

June 17, 2020 Meeting Minutes – 3(a)

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On a motion duly made by Ms. Markwood, seconded by Ms. Nelson, it was

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RESOLVED to approve the June 17, 2020 meeting minutes.

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All in favor; Motion passed.

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Agenda Item 5 – Committee Reports

Property Management Committee – 5(a)

Ms. Taggart, Chair of the Property Management Committee, stated they have been making large headways at the meetings & in the development of drafting best practices.

108 Ms. Taggart briefly explained the five goals of the Committee: Clarity and best practices on Real Estate Commission Meeting Minutes September 23, 2020 Page 3 of 10

security deposits and management of client accounts; advocacy for education of all property and association management; audit of Alaska of real estate property management and association regulations to bring up the standards to today's practice; research what other states have done in property management and association management, specifically through ARELLO and Florida; and connecting property and association management resources to the public.

Ms. Taggart presented the Commission with best practices for property management reporting, and would like it to be posted to the REC website for their consideration.

Ms. McConnochie thanked Ms. Taggart for the report, and the excellent job the Committee is doing. She expressed concern on the "Definitions" section of the document regarding using the term "customer" verses "client". Ms. McConnochie explained that if she's talking about somebody she worked for, such as a landlord or homeowner's association board, the proper term would be client or representation. Ms. Taggart agreed and stated that could be changed to whatever the Commission agreed the appropriate term should be.

Ms. Markwood stated she appreciated Ms. Taggart and Ms. Nelson's hard work on the document, and all the Committee participation working on the document. She thinks it's a great start, and she's proud to stand behind it. She also agreed with the recommended edit to the "Definitions" section.

Ms. Nelson recommended the document be approved with the amendment to change "Customer" under the "Definitions" section to "Customer/Client".

On a motion duly made by Ms. Nelson, seconded by Ms. Markwood, it was

RESOLVED to adopt the Property Management Committee's best practices for property management reporting to be published on the REC website, as amended.

All in favor; Motion passed.

Agenda Item 4 – Investigative Report

Probation Report – 4(a)

Ryan Gill, REC Probation Monitor, presented the probation report to the Commission. There are 3 licensees on probation, 1 licensee released from probation, and 1 licensee surrendered their license since the last report. Everyone on probation is currently in compliance.

Statistical Report – 4(b)

Autumn Miller, REC Investigator, presented the investigation statistics for the reporting period of June 5, 2020 through September 9, 2020. There are 33 open matters and 22 matters were closed from the last report.

Ms. Markwood asked what "Monitor" status meant. Ms. Miller explained it usually means the case is in litigation or is pending additional action/information – typically when it involves an open criminal investigation from another agency.

Ms. Nelson commended the staff for doing a good job on keeping the cases moving forward on all the complaints and investigations. She thinks everyone is doing a great job, and she really appreciates all the hard work. Ms. McConnochie echoed Ms. Nelson's gratitude.

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Fine Matrix – Status Update – 4(c)

Ms. Whaley stated investigations role in developing or updating a disciplinary matrix for a Board is to provide the historical case precedents to review, so the violation patterns can be seen and what actions – be it a disciplinary or non-disciplinary action – were used to resolve the matters. The Commission will then work with the Executive Administrator to draft and compose the matrix. Once the document is in its final stages, investigations will review it for accuracy/consistency. Then, it will need to be sent to the Department of Law for final review/approval before the document can be adopted. Ms. Whaley stated case precedent was pulled from January 1, 2016 to present, and will give the Commission a good foundation to move forward with drafting the document.

Ms. Consalo informed the Commission she received the case precedent documents from Ms. Whaley, and her plan was to plug the information in to the new matrix. Once the draft matrix is complete, Ms. Consalo will sent the matrix and the case precedent document to the Commission members for review/additional input. Ms. Consalo's goal is to have this information sent out to the Commission members for review by the date of the next meeting.

 Ms. McConnochie asked Ms. Whaley if she could talk about the difference between civil penalties (imposition of civil fine) and consent agreements. Ms. Whaley explained that an imposition of civil fine is a license action that is only a fine. They are typically used for minor offenses or technical violations, and are not reportable to outside agencies. A consent agreement is a conglomeration of multiple terms such as probation, continuing education, civil fine, and a reprimand. It's essentially a combination of several different disciplinary actions into one, and is reportable to outside agencies. Historically, the Commission has used consent agreements to resolve violations in the past; however, the Commission has adopted the ability to use an imposition of civil fine, so, it is a tool the Commission has in their arsenal.

Ms. McConnochie asked Ms. Whaley what the benefit would be in using an imposition of civil fine verses a consent agreement. Ms. Whaley explained the benefit of using an imposition of civil fine is that it allows the Commission to have another option when recommending cases for disciplinary action. It's a lesser form of discipline compared to a consent agreement, and can be used for cases where the violation is considered minor.

Ms. McConnochie asked if the Commission began to use the imposition of civil fine as a recommendation in future cases, would they be able to set this new case precedent without causing any issues. Ms. Whaley confirmed that the Commission's past case precedents were primarily consent agreements; however, if the Commission wants to start implementing a lesser utilized tool to resolve certain violations moving forward, then they can certainly do that. Taking into account on how cases have resolved in in in the past, the Commission can evolve and determine, that in certain instances, an imposition of civil fine would be an appropriate resolution moving forward. For instance, when the investigator sends a review form to fill out on a case, and the reviewing Commission member is citing applicable violations and deciding on a recommendation to resolve the violations, if the recommendation is an imposition of civil fine but falls outside of case precedent, that is okay. The reviewing Commission member can still move forward with the recommendation as long as they provide a detailed explanation as to why they're deviating from case precedent. Investigations just needs a good justification to move forward. If this is something the Commission is thinking about implementing into their draft disciplinary matrix, that would be something they would need to review and discuss as a group. Ms. Whaley also clarified that because an imposition of civil fine is a formal disciplinary action,

Real Estate Commission Meeting Minutes September 23, 2020 Page 5 of 10

it would have to be presented to the entire Commission for approval (just like a consent agreement).

Age

Agenda Item 6 – Old Business AREC Property Transfer Disclosure Form – 6(a)

Mr. Pruhs had to leave the meeting early and was unable to comment on the progress of this project; however, Ms. McConnochie asked if any of the other Commission members would be interested in assisting Mr. Pruhs with this project. Both Ms. Markwood and Ms. Nelson volunteered to assist Mr. Pruhs, in hopes to have a draft of the recommended changes for everyone to review at the December meeting.

Agenda Item 2 - Public Comments

Ms. McConnochie was informed there was another member of the public who wanted to make a public comment during the public comment period, but had technical difficulties and was unable to participate. Ms. McConnochie agreed to re-open the public comment period to allow for the additional public comment.

Sue Brogan, Chief Operating Officer for United Way of Anchorage, provided public comment on their distribution of COVID-19 funds for rent and mortgage assistance. She reported that they've had over 3,600 transactions, meaning a lot of people have been helped. Further, more funds have just been made available, and they want to partner with landlords and property managers to look at and make sure all their tenants are receiving assistance. A household can be helped up to three times or up to \$3,000. Ms. Brogan asked if Ms. Taggart had anything to add.

Ms. Taggart stated landlords and property managers have been trying to connect tenants to resources, but it has been a challenge. There are many funds out there, but trying to get the funds, the tenants, the landlords, and the property managers to connect is a big challenge right now. For example, Alaska Legal Services had a 30 - 45% influx in their phone calls, just from landlords and tenants. They're only able to answer one out of four phone calls, because it's that many calls coming in for help. One idea was to see if property managers could take some of the information from United Way and send out the information through the ListServ to connect the licensees that are property managers. The hope is to help merge several property managers in different areas, and put all a list of their resources together to connect property managers statewide.

Ms. McConnochie asked Ms. Taggart for clarification on what she is asking from the Commission. She asked Ms. Taggart if she was asking the Commission to distribute a collaborated information piece of resources for property managers in the ListServ. Ms. Taggart confirmed that is what she was requesting.

Ms. Markwood asked if the 3,600 individuals helped were strictly from the Anchorage area. Ms. Brogan confirmed they were. Ms. Markwood then state she's grateful that there are CARES funds available for tenants and landlords. She has been the recipient of numerous CARES funds for tenants trying to stay in their homes, and it's been a challenge for everybody. She then asked Ms. Brogan if owners of condos were able to receive funds towards their HOA dues. Ms. Brogan was unsure of the answer, but stated she would find out and get the answer to Ms. Taggart to share with everyone. Ms. Markwood further stated she thinks the collaboration is a great idea, and she doesn't have any problem helping get the information out to tenants and landlords in all areas of the state.

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Ms. Nelson stated she also thinks the collaboration is a great idea, and agreed with having the information be a statewide resource. There are a lot of people in need, and any way the Commission can assist is a great thing. She appreciates the efforts of Ms. Taggart and Ms. Brogan putting the information together.

Ms. McConnochie thanked Ms. Brogan and Ms. Taggart for bringing this to the Commission's attention, and the willingness to collaborate and draft a message for the Commission to consider & disseminate via a ListServ announcement.

Agenda Item 7 – New Business

Licensed/Unlicensed Assistants in Different Jurisdictions – 7(a)

Ms. McConnochie presented the findings of her research into how other jurisdictions dealt with both licensed and unlicensed assistants. The unlicensed assistants were dealt with the same way Alaska does in almost every single jurisdiction. They have a complete list of things you cannot do; what you must have a license for; and in almost every single case, licensed assistants are required to apply and meet the same criteria individuals who are licensed. The one thing she thought was interesting were advertising regulations. Washington State has an information brochure pamphlet, in which they go through and talk about the types of advertising requirements they have for teams or assistants. The bottom line was ensuring the brokerage name is always prominent in any advertisements they were specific with font sizes, etc. Ms. McConnochie proposed to have a discussion to see if the Commission wants to follow along with something similar to what Washington State has done by putting together some frequently asked questions or best practices on how licensees should deal with advertising.

Ms. Nelson stated she really liked seeing this information and thanked Ms. McConnochie for putting it together. She has started to prepare her own examples of what not to do, and expressed she would be happy to assist Ms. McConnochie in putting together a best practices document.

Progress on 2020 Strategic Plan & New Items to Cover – 7(b)

Ms. McConnochie commended the Commission for the excellent job they were doing in completing so many tasks on the Strategic Plan to date. Ms. McConnochie asked Ms. Consalo to give an update on application processing, the timeline associated with that, and the expedited process available to military members & their spouses.

Ms. Consalo explained that, in the past, it took a bit longer to process applications. Part of the reason for that was because the Commission was short staffed. The internal Division policy/goal is to process license applications within 10 days of receipt. Ms. Consalo has been able clear the inbox, so now when applications/documents are received, she is able to process them within the same week they are received (as long as the application is complete and not missing items). Regarding the expedited military application processing request, Ms. McConnochie expressed to Ms. Consalo that she wasn't aware there was a section dedicated to military and military spouses seeking licensure on the Division's website. Within that link, there's a lot of information for military members & their spouses regarding different specialty type licenses that they can apply for, and there is also a form they can fill out for any licensing Board to expedite the processing of their application. The applicant would complete the expedited request form with their application, and essentially it places their application at the top of the list. Ms. Consalo explained that because she's been able to turn around things so quickly, the expedited request form form isn't particularly necessary on the Commission side of licensing; however, it is there, and it is available for military members & their spouses who are applying for licensure.

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Ms. McConnochie thanked Ms. Consalo for her efforts in turning license applications around so quickly, and educating the Commission on the special provisions available to military applicants & their spouses. Ms. McConnochie requested Ms. Consalo provide this information in the next ListServ announcement. Ms. McConnochie then suggested the next item on the Strategic Plan that could be worked on is the bullet point under the "Inform licensees" section referring to criminal history and what constitutes a valid reason a license will not be given/upgraded and the timing since conviction or completion of a sentence. All agreed this would be a good next topic to start working on.

Break at 10:15 a.m.

Reconvened at 10:24 a.m.

Agenda Item 8 – Executive Administrator's Report

Education Statistics – 8(a)

Ms. Harris presented the education report for September 23, 2020. She reported that as of September 15, 2020, there were 12 pre-licensing courses; 4 broker upgrade courses; 302 elective courses; 33 designated courses; and 69 post-licensing courses approved, with a total of 420 courses approved. Ms. Harris stated there are currently 63 approved instructors.

Licensing Statistics – 8(b)

Ms. Consalo presented the licensing report for September 23, 2020. She reported that as of September 14, 2020, there were 2,680 active licensees; 46 inactive licensees; 375 lapsed licenses with 4 of those for non-compliance of PLE; there were 279 transfers; 77 licensees who completed their PLE requirements; 7 license upgrades from salesperson to associate broker; 3 license upgrades from salesperson to broker; 1 licensee on probation; and 1 license was surrendered.

RISC E&O Claims Report – 8(c)

Ms. Consalo presented the report for RISC E&O claims for their second quarter (Apr – Jun). Total closed claims were \$3,000, and the total open claims were \$2,000, for a total of \$5,000 in claims for the second quarter. These claims were the same claims/cases reported in the first quarter report, so there were no new claims opened in the second quarter.

Recovery Fund Balance Report – 8(d)

The Commission reviewed the Recovery Fund Balance Report as presented. Ms. Consalo presented the Recovery Fund Report for the fourth quarter, ending June 30, 2020. The Commission received a total of \$12,765 for license fees processed between April and June, leaving the current total fund balance at \$327,850. The projected balance for the end of the fiscal year is \$327,850 with an average 2-year licensing cycle fund balance of \$302,763.

Agenda Item 9 - Commission Member Comments & Questions

There were no additional comments or questions.

Due to Mr. Pruhs having to leave the meeting early, and the inability of the Commission to vote on three matters, the Commission agreed to recess, and reconvene at 6:00 p.m. to vote on those matters.

	Meeting Minutes
	September 23, 2020
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374	
375	The Commission recessed at 10:31 a.m.
376	
377	
378	Wednesday, September 23, 2020
379	Agenda Item 1 - Call to Order
380	Chairperson PeggyAnn McConnochie called the meeting to order at 6:08 p.m., at which
381	time a quorum was established.
382	
383	Roll Call – 1(a)
384	Members Present via Zoom
385	PeggyAnn McConnochie, Broker, 1 st Judicial District, Chairperson
386	Margaret Nelson, Broker, Broker at Large, Vice Chairperson
387	David Pruhs, Broker, 4 th Judicial District
388	Cheryl Markwood, Broker, Broker at Large
389	
390	Excused Absent:
391	Samuel Goldman, Broker, 3 rd Judicial District
392	Jaime Matthews, Public Member
393	Jesse Sumner, Public Member
394	O. "D
395	Staff Present:
396	Shyla Consalo, Executive Administrator
397	0. " D
398	Staff Present via Zoom:
399	Marilyn Zimmerman, Paralegal
400	
401	Cuarta Present via Zaami
402	Guests Present via Zoom:
403	Errol Champion, Broker, Coldwell Banker Race Realty, Juneau
404	Julie Burns, Public Member
405 406	
407	Agenda Item 6 – Old Business
408	Proposed Regulation Revisions for Major Regulation Project – 6(b)
409	Ms. Consalo explained there were four additional updates made to the proposed
410	regulation changes since they were last reviewed at the June 2020 meeting. 12 AAC
411	64.059(d)(1)(b) and (d)(5) would be updated to reflect the correct age and amount of time
412	needed to qualify for a broker's license. 12 AAC 64.130 & 135 would be updated to say
413	"licensee" verses "agent". There were no questions regarding those updates, and there
414	were no additional changes recommended.
415	were no additional changes recommended.
416	On a motion duly made by Mr. Pruhs, seconded by Ms. Markwood, it was
417	On a motion daily made by wit. I runs, seconded by wis. watkwood, it was
418	RESOLVED to approve the proposed regulation changes for public
419	comment, as presented.
420	comment, as presented.
421	All in favor; Motion passed.
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424	Agenda Item 4 – Investigative Report
425	CE Investigative Matters – 4(d)
426	On a motion duly made by Ms. Nelson, seconded by Mr. Pruhs, it was

Real Estate Commission

Real Estate Commission Meeting Minutes September 23, 2020 Page 9 of 10

477 478 479

Page 9 of 10	
	RESOLVED to go into Executive Session in accordance with AS 44.62.310(c) for the purpose of discussing subjects that tend to prejudice the reputation and character of any person.
All in f	avor; Motion passed.
The Commissi	ion went into Executive Session at 6:10 p.m.
On a n	notion duly made by Ms. Nelson, seconded by Mr. Pruhs, it was
	RESOLVED to come out of Executive Session.
Γhe Commissi	ion came out of Executive Session at 6:20 p.m.
On a n	notion duly made by Ms. Markwood, seconded by Mr. Pruhs, it was
	RESOLVED to accept the Consent Agreement in case #2020-000782.
	all vote: Ms. Markwood – yes, Ms. Nelson- yes, Mr. Pruhs – yes, and Ms. nnochie – yes.
Motion	n passed.
	ion accepted the Consent Agreement in case #2020-000782. notion duly made by Ms. Markwood, seconded by Mr. Pruhs, it was
	RESOLVED to accept the Consent Agreement in case #2020-000783.
	all vote: Ms. Markwood – yes, Ms. Nelson- yes, Mr. Pruhs – yes, and Ms. nnochie – yes.
Motion	n passed.
The Commissi	ion accepted the Consent Agreement in case #2020-000783.
	<u>10 – Adjournment</u> notion duly made by Mr. Pruhs, seconded by Ms. Markwood, it was
	RESOLVED to adjourn.
All in f	avor; Motion passed.
Meeting adjou	rned at 6:22 p.m.
The next meet	ting will be held December 16, 2020 in Anchorage.

Prepared and submitted by: Real Estate Commission Staff Real Estate Commission Meeting Minutes September 23, 2020 Page 10 of 10

480	Approved:
481	
482	
483	
484	PeggyAnn McConnochie
485	REC Chairperson
486	Alaska Real Estate Commission

Investigative Report



Department of Commerce, Community, and Economic Development

DIVISION OF CORPORATIONS, BUSINESS AND PROFESSIONAL LICENSING

550 West Seventh Avenue, Suite 1500 Anchorage, AK 99501-3567 Main: 907.269.8162 Toll free fax: 907.269.8195

PROBATION REPORT

DATE: December 01, 2020

TO: Alaska Real Estate Commission

THRU: Erika Prieksat, Senior Investigator

FROM: Ryan Gill, Investigator/Probation Monitor

SUBJECT: Probation Report for the December 16, 2020 Commission Meeting

The following is a complete list of individuals on probation for this Commission. There are currently **two (2)** individuals being monitored on probation. Since the last probation report, **one (1)** probation case was terminated. All individuals are in compliance with their agreements.

<u>NAME</u>	<u>CASE NUMBER</u>	<u>PROBATION START</u>	PROBATION END
Frank Zellers	2019-000873	07/24/2019	01/24/2021
Carrie Butler	2020-000644	06/17/2020	06/17/2021

PROBATIONS TERMINATED

<u>NAME</u> <u>CASE NUMBER</u> <u>PROBATION START</u> <u>PROBATION END</u>

Finis Shelden 2016-001317 11/08/2017 11/08/2020

END OF REPORT

REC Probation Report December 2020 page 1



Department of Commerce, Community, and Economic Development

DIVISION OF CORPORATIONS, BUSINESS AND PROFESSIONAL LICENSING

> 550 West Seventh Avenue, Suite 1500 Anchorage, AK 99501-3567 Main: 907.269.8160

Fax: 907.269.8156

09/29/20

MEMORANDUM

DATE: November 30, 2020

TO: Real Estate Commission

Greg Francois, Chief Investigator CLP THRU:

FROM: Autumn Miller, Investigator

RE: Investigative Report for the December 16, 2020 Meeting

Violation of licensing regulation

The following information was compiled as an investigative report to the Board for the period of September 10, 2020 thru November 30, 2020; this report includes cases, complaints, and intake matters handled since the last report.

Matters opened by the Paralegal in Juneau, regarding continuing education audits and license action resulting from those matters are not covered in this report.

2020-000901

<u>OPEN - 36</u>			
Case Number	<u>Violation Type</u>	<u>Case Status</u>	Status Date
REAL ESTATE ASSO	CIATE BROKER		
2020-000703	Misrepresentation	Closed-Complaint	
2020-000806	Violation of licensing regulation	Complaint	10/08/20
REAL ESTATE BROK	ED		
REAL ESTATE BROK	EN		
2020-001011	Fraud or misrepresentation	Intake	11/02/20
2020-001078	Violation of licensing regulation	Intake	11/23/20
2020-000406	Financial scam	Complaint	07/15/20
		•	
2020-000722	Violation of licensing regulation	Complaint	08/27/20
2020-000875	Breach of fiduciary duty	Complaint	10/23/20
2020-000894	Violation of licensing regulation	Complaint	10/26/20

Complaint

2020-000947	Breach of fiduciary duty		Complaint			11/03/20
2016-000807	Fraud or misrepresentation		Monitor			
2016-000949	Fraud or misrepresentation		Monitor			
2017-000602	Fraud or misrepresentation		Monitor			
2020-000224	Criminal action - no convic	tion	Monitor			
2018-001411	Violation of licensing regul	ation	Investigation	on		02/21/19
2019-000210	Supervision		Investigation	Investigation		
2020-000078	Supervision		Investigation	Investigation		
2020-000118	Falsified application		Investigation	on		03/09/20
REAL ESTATE SALI	ESPERSON					
2018-001085	Fraud or misrepresentation		Litigation I	nitiated		
2020-000978	Violation of licensing regul	ation	Closed-Inta			
2019-000403	Fraud or misrepresentation		Litigation I			
2019-000421	Fraud or misrepresentation		Litigation I	nıtıated		
2020-001035	Violation of licensing regul	ation	Intake			11/05/20
2020-001069	Fraud or misrepresentation		Intake			11/19/20
2020-001076	Advertising		Intake			11/23/20
2020-000132	Fraud or misrepresentation		Complaint			02/13/20
2020-000534	Fraud or misrepresentation		Complaint			07/23/20
2020-000938	Unlicensed practice or activ	vity	Complaint			11/03/20
2020-001020	Fraud or misrepresentation		Complaint			11/03/20
2010 001200		.•	3.6			
2019-001288	Criminal action - no convic	tion	Monitor			
2019-000209	Violation of licensing regul	ation	Investigation	on		01/09/20
2019-001263	Unlicensed practice or activ	ity	Investigation			08/24/20
2020-000015	Fraud or misrepresentation		Investigation			06/15/20
2020-000077	Fraud or misrepresentation		Investigation			06/11/20
2020-000110	Advertising		Investigation			05/06/20
2020-000164	Falsified application		Investigation		03/11/20	
<u>Closed - 15</u>						
Case #	Violation Type	Case Statu	<u>s</u>	Closed	Closure	
REAL ESTATE ASS	- -		_			
2020-000548	Fraud or misrepresentation	Closed-Cor	mplaint	11/03/20	No Action - Violation	No

REAL ESTATE BROKER

2020-000819	Breach of fiduciary duty	Closed-Intake	10/01/20	Incomplete Complaint
2020-000859	Breach of fiduciary duty	Closed-Intake	10/26/20	Incomplete Complaint
2020-000905	License application problem	Closed-Intake	10/26/20	Review Complete
2019-001070	Fraud or misrepresentation	Closed-Complaint	10/26/20	No Action - No Violation
2020-000140	License application problem	Closed-Complaint	10/26/20	No Action - No Violation
2020-000230	Fraud or misrepresentation	Closed-Complaint	10/26/20	No Action - No Violation
REAL ESTATE SALE	ESPERSON			
2020-000568	Fraud or misrepresentation	Closed-Intake	10/12/20	No Action - Lack of Jurisdiction
2020-000960	Violation of licensing regulation	Closed-Intake	11/17/20	Incomplete Complaint
2020-001034	License application problem	Closed-Intake	11/05/20	Review Complete
2020-000363	Fraud or misrepresentation	Closed-Complaint	10/26/20	No Action - No Violation
2020-000440	Fraud or misrepresentation	Closed-Complaint	10/26/20	No Action - No Violation
2020-000545	Advertising	Closed-Complaint	10/01/20	No Action - No Violation
2020-000891	Fraud or misrepresentation	Closed-Complaint	11/09/20	No Action - No Violation
2020-000974	Advertising	Closed-Investigation	11/05/20	Advisement Letter

END OF REPORT

Committee Reports

MEMORANDUM

Date: October 29, 2020

To: Alaska Real Estate Commission

From: Kassandra Taggart, Chair, Property Management Committee

RE: Best Practice – Property Management Contracts and Disclosures

The Property Management Committee is requesting the Alaska Real Estate Commission to review and approve the Best Practice – Property Management Contracts and Disclosures listed below. Once approved, the Property Management Committee is requesting submitting this best practice document to the list serve and add this to the Best Practices list on the AREC – PM section of the public website.

This best practice document is regarding generally accepted practices in the property management industry around the topic of Contracts and Disclosures for any or all parties involved in property management contracts.

The Property Management Committee completed a brainstorming activity to work on the AREC approved Goal #1 – Clarity and best practices on security deposits and management of client accounts.

It was determined that there are several different types of management of properties causing a disconnect between parties on what is expected in the transaction. As a result, it is recommended to document some generally accepted practices to strengthen the defined duties and relationships between licensees and the public.

BEST PRACTICE

Date: October 29, 2020

Adopted: (AREC/Date Complete when AREC Pass)

Title: Best Practice – Brokerage & Property Management Contracts and

Disclosures

To: Alaska Real Estate License Practicing Property Management for

Commercial, Residential, or Association Management and Alaska Real

Estate Trainers

From: Alaska Real Estate Commission & Property Management Committee

Statute Reference:

Sec. 08.88.341 - Listings or Management Contracts

Sec. 08.88.351 - Accounts; Records of Transaction

Sec. 08.88.361 - When Commission is Earned

Sec. 08.88.695 - Definitions for AS 08.88.600 - 08.88.695

Sec. 08.88.405 – Preparation of Documents

Sec. 08.88.90 – Exceptions

Regulation Reference:

12 AAC 64.095 – Real Estate Activities of Unlicensed Persons

12 AAC 64.117 – Broker's Written Policy

12 AAC 64.125 – Supervision

12 AAC 64.140 – Employment of Unlicensed Personnel

12 AAC 64.240 – Broker's Commission

12 AAC 64.570. – Property Management of Real Property

12 AAC 64.250 – Prohibited Trust Account Activity

Purpose:

To provide guide best practices to assist any and all parties in property management transactions regarding what is generally accepted ways of handling contracts and disclosures.

Disclosure:

All parties in a property management transaction should familiarize themselves with the latest Alaska Real Estate Commission Statutes and Regulations prior to taking on any action affecting your or another person's rights or understanding of this best practice document. This publication is not the law.

Statement:

- 1. Broker/Licensee Policy Handbooks and/or Contracts:
 - a. Define the handling of the management contracts.
 - i. Examples can include: Who creates, prepares, and reviews management and lease contracts, who is allowed to sign the contracts, timeline of when a management contract is provided to the broker for review, and how to secure and properly file the information for the required number of years
 - b. Should define the required experience and/or training prior to allowing a licensee to manage different types of property management contracts.
 - c. In addition to 12 AAC 64.095 and 12 AAC 64.140, Encourages a policy for unlicensed personnel.
 - i. Examples: Process of hiring, payment of services, their duties in the realm of property management, and who is the supervisor
 - d. Should define what specific types of property management are allowed or not in the brokerage.
 - i. Examples: Furnished Short-Term, Multi-Family, Residential, Commercial, and Homeowners Association
 - e. Define how and what insurances will be required and maintained.
 - i. Examples: What the requirements will be for all parties, how additional insured/interests will be listed, coverage amounts what will be provided, and how to follow up to enforce any insurance requirements
 - ii. It is recommended to consider coverages around the following topics: employee theft, money mismanagement, bank fraud, wire fraud, cybercrime, breach of private information, data, Board of Director coverages, workmans comp, how additional insured/interest, vehicle insurance of owned or non-owned vehicles for business, maintenance vendors, discrimination insurance, etc.

- f. Encourages a policy on who is accountable or allowed to perform property management bookkeeping.
 - i. Examples: Only the broker, the property manager, a third-party with a particular insurance coverage, accounting department, or employee of a broker or licensee
- g. Define financial activities managed or reviewed by the licensee.
 - i. Examples: Broker or licensee signs checks, two signers on checks, depositing of funds, collections of funds, association only signs check, business clients sign checks or not, etc
 - ii. See Sec. 08.88.351(4) for association financial activity
- h. Define bank account policies.
 - i. Examples: Title of the bank account, signers of the bank account, reconciliation procedures, programs utilized, customer owned bank accounts, trust accounts with interest allowed or not, or copies of the bank statements, and who can hold security deposit funds
 - ii. It is recommended for the brokerage to review State, Federal, and FDIC requirements when determining the name of the trust account for proper protection for each transaction
 - 1. Reference: (https://www.fdic.gov/regulations/laws/rules/4000-3710.html)
- i. Define proper handling of commissions paid to licensee.
 - i. Examples: The transfer of the funds between the trust account, manager operating account, association accounts, and brokerage trust accounts
 - ii. Examples: Licensee as an employee vs an independent contractor and how they are compensated
- j. Encourages a definition of handling of maintenance as a service.
 - i. Examples: Can licensee perform maintenance and be compensated? Disclosures of maintenance revenues, vendor verification, communication standards, use of the client's contractor, negotiation of contractor rates and bids, bid requirements, maintenance tasks, and records of maintenance and vendor information
- k. Encourages broker to define handling and disclosures of licensee owned properties.

2. Management Contracts:

a. Encourages a clarification on what financial duties will or will not be performed by the property manager and/or broker regarding income and/or expenses related to the real property.

- i. Examples: Utility bills, property tax, property insurance, property liens, HOA costs, third-party billings, customer provided invoices, rental income, marketing, leasing, reserve management, investment accounts, storage, parking, fines, coin-op washing machines, and third-party maintenance
- b. Recommend a statement on how a licensee, client, or other third party can make a request for property management transaction information and what information should be provided by a reasonable deadline.
 - i. Examples: Certified Public Accountant, family member of a client, board member of the corporation, lawyer of a client, another real estate licensee working for the client, or a homeowner that is a member of the association
- c. Define bank account requirements and financial activities in those accounts.
 - i. Bank Account Requirement Examples: Customer owned bank accounts, trust accounts with interest allowed or not, or copies of the bank statements
 - ii. Financial Activities Examples: Broker or licensee signs checks, two signers on checks, depositing of funds, collections of funds, association only signs checks, Business Clients sign checks or not, etc
 - iii. See Sec. 08.88.351(4) for association financial activity
- d. Encourages a clarification on who the responsible party is for remitting of funds for certain operational expenses including any of the items listed in (d)(i).
 - i. Including utility bills, HOA costs, third-party billings, customer provided invoices, rental income, marketing, leasing, reserve management, investment accounts, storage, parking, fines, and coin machines
- e. Recommend clarity around all monies collected and paid as a form of commission(s).
 - i. Examples: Management, collections, leasing, marketing, violations, applications, "mark-ups" of any kind, maintenance, administrative, banking, postings/notices, legal, insurance, record retention, and record requests
 - *ii.* Additional services to be determined between broker and/or property manager and the customer
- f. Encourages a clarification on what third party management duties will or will not be performed by the Property manager and/or Broker regarding income and/or expenses related to the real property.
 - i. Examples: Vendor 1099 documents, vendor Insurance verification, utility forms and documents, how HOA matters will be communicated, and who manages the exterior care

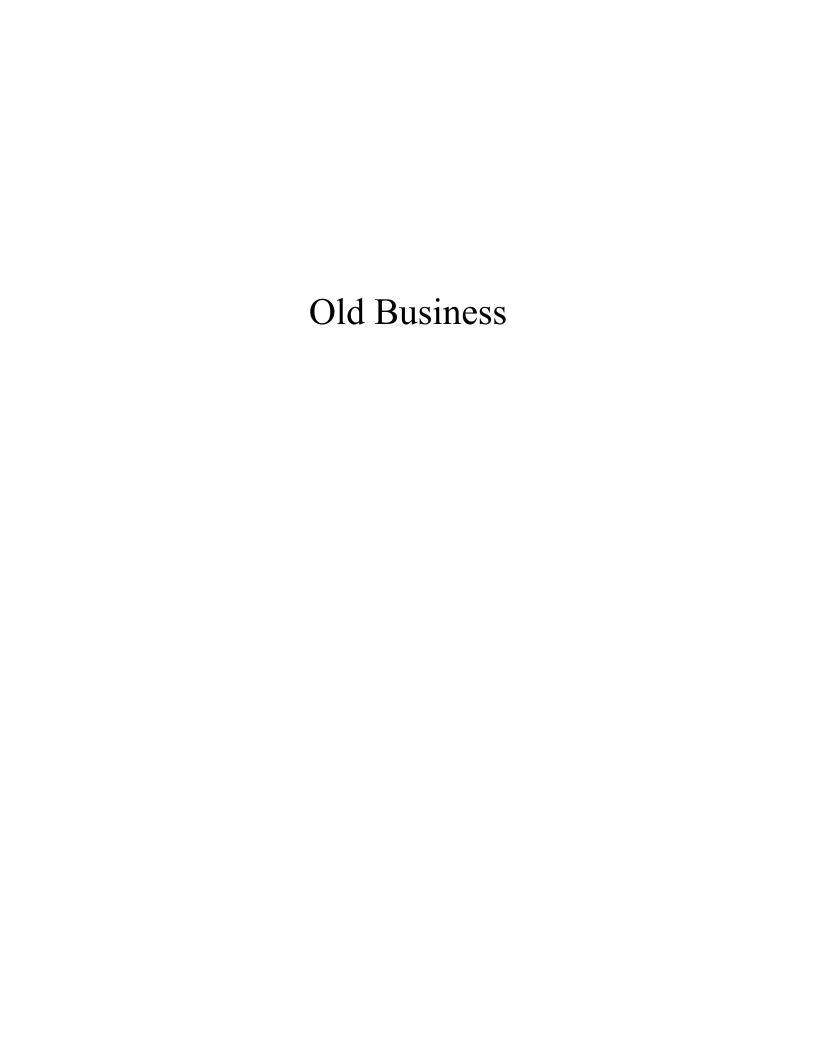
- g. Encourages a statement about insurance requirements per the brokers policy or professional recommendations.
- h. Encourages a clarification on maintenance duties and fees for these duties performed by the property manager and/or broker in regard to income and/or expenses related to the real property.
 - i. Examples: Approvals, communications, large projects, insurance projects, in-house technicians, out-sourced technicians, sub-contracted, confirmation of insurance, licensed and bonded, who will sign approved work agreements with third-parties, bidding, emergency, etc
- i. Disclosure at termination of management contract with a "no later than" date on when the customer will be receiving information.
 - i. Examples: Final financial documents and funds, tenant information/documents (if applicable), contracts, property records, physical access materials, unpaid invoices, passwords/login Information where feasible, security deposist, client funds, pro-rated rents, bank authority removed, etc

3. Management Contract Disclosures:

- a. Any type of maintenance income/revenue that may be collected and retained by the broker and/or property manager as a form of commission.
- b. Broker and/or property manager has a potential financial benefit derived from a reciprocity agreement with other companies.
- c. Disclosure of other companies, divisions, and subsidiaries with financial interest.

4. Lease Contracts/Disclosures:

- a. Disclosure of what tenant information will be shared with landlords or third parties. This is in reference to the Federal Credit Reporting Act, Privacy Laws, and Data Protection laws.
- b. Encourages the listed parties to a lease be landlord/tenant and not licensee/tenant.
 - i. Example could be to simply disclose the duties/authority the licensee has to negotiate and/or sign on behalf of the landlord
- c. Disclosure of the landlord being a licensee.
- d. Disclosure of which party is holding the security deposit.
- e. Lease contracts might have additional disclosures in addition to the lease.
 - ii. Examples: Lead Base, utility, association, and property information disclosures





State of Alaska Residential Real Property Transfer Disclosure Statement

Prepared in compliance with Alaska Statute (AS) 34.70.010 - 34.70.200

General Information

real property makes a written offer, the	Transferee/Buyer (hereafter referred to as Buyer) of a e Transferor/Seller (hereafter referred to as Seller) me e statement is in compliance with AS 34.70.010. It cond	ust deliver a completed
property* located in the	Recording District,	Judicial
District, State of Alaska.		
Legal Description:		
Property Address/City/Other:		

Residential real property means any single family dwelling, or two single family dwelling units under one roof, or any individual unit in a multi-unit structure or common interest ownership community whose primary purpose is to provide housing. AS 34.70.200(2) and (3).

AS 34.70.020 provides that if a disclosure statement or material amendment is delivered to the transferee after the transferee has made a written offer, the transferee may terminate the offer by delivering a written notice of termination to the transferor or the transferor's licensee within three days after the disclosure statement or amendment is delivered in person or within six days after the disclosure statement or amendment is delivered by deposit in the mail.

AS 34.70.040(b) provides that if an item that must be completed in the disclosure statement is unknown or is unavailable to the Seller, and if the Seller or Seller's agent has made a reasonable effort to ascertain the information, the Seller may make an approximation based on the best information available to the Seller or Seller's agent. It must be reasonable, clearly labeled as an approximation, and not used to avoid the disclosure requirements of AS 34.70.010 - AS 34.70.200.

All disclosures made in this statement are required to be made in good faith (AS 34.70.060). The Seller is required to disclose defects or other conditions in the real property or the real property interest being transferred. To comply, disclosure need not include a search of the public records, nor does it require a professional inspection of the property.

If the information supplied in this disclosure statement becomes inaccurate as a result of an act or agreement after the disclosure statement is delivered to the Buyer, the Seller is required to deliver an amendment to the disclosure statement to the Buyer. An addendum/amendment form for that purpose may be attached to this disclosure

Upon delivery to a buyer, any inspection/reports generated by a purchase agreement of this property automatically becomes an addendum/amendment to the property disclosure.

Exemption for First Sale: Under AS 34.70.120, the first transfer of an interest in residential real property that has never been occupied is exempt from the requirement for the Seller to complete the Disclosure Statement.

Waiver by Agreement: Under AS 34.70.110, completion of this disclosure statement may be waived when transferring an interest in residential real property if the Seller and Buyer agree in writing. Signing this waiver does not affect other obligations for disclosure.

Violation or Failure to Comply: A person who negligently violates or fails to perform a duty required by AS 34.70.010 - AS 34.70.200 is liable to the Buyer for actual damages suffered by the Buyer as a result of the violation or failure. If the person willfully violates or fails to perform a duty required by AS 34.70.010 -AS 34.70.200, the Seller is liable to the Buyer for up to three times the actual damages. In addition to the damages, a court may also award the Buyer costs and attorney fees to the extent allowed under the rules of court.

	1 1			1 1
Seller's Initials	Date	Property Address	Buyer's Initials	Date
08-4229 (Rev. 7/08)		-1-		

Property Type (check one): ☐ Condominium ☐ Townhome/PUD Zero Lot Line/Town House Duplex (Including Single Family with an Apartment) П Other (please specify) Do you currently occupy the property? \square Yes \square No If Yes, how long? If not a current occupant, have you ever occupied the property? Yes No If so, when? Year Property Built: ______. If property was built prior to 1978, or if Seller has any knowledge of lead-based paint, Seller must complete Disclosure of Information and Acknowledgment of Lead-based Paint and/or Lead-based Paint Hazards in accordance with Section 1018 of the Residential Lead-Based Paint Hazard Reduction Act of 1992 (also known as Title X) and provide Buyer with the "Protect Your Family From Lead in Your Home" pamphlet. The pamphlet can be found on the Internet at http://www.epa.gov/lead/leadprot.htm. Construction Overview: ☐ Wood Frame ☐ Manufactured ☐ Modular ☐ Other: Foundation: ☐ Masonry Block ☐ Poured Concrete ☐ Piling ☐ Treated Wood ☐ Other: Name of original builder (if known): **Property Features:** Check all items that are built-in and will remain with the property. Also . . . Circle those checked items that have known defects or malfunctions. Also . . . Describe the defect or malfunction on the Addendum/Amendment(s) To The Disclosure Statement. ☐ Cooktop ☐ Wood Stove(s) # of ☐ T.V. Antenna ☐ Oven(s) # of _____ ☐ Jetted Tub ☐ Satellite Dish ☐ Rods & Blinds ☐ Hot Tub ☐ Cover ☐ Window Screens ☐ Microwave(s) # of ____ ☐ Steam Shower Room ☐ Security System ☐ Dishwasher ☐ Water Softener ☐ Smoke Detector(s) # of _____ ☐ Trash Compactor ☐ Water Filtering System ☐ CO Detectors # of ☐ Greenhouse ☐ Attached ☐ Detached ☐ Garbage Disposal ☐ Fire Alarms ☐ Instant Hot Water Dispenser ☐ Ventilating System ☐ Auto Garage Door Opener(s) ☐ Central Vacuum Installed ☐ Heating System # of Opener(s) ☐ Storage Shed(s) # of _____ ☐ Built-In Refrigerator ☐ Intercom ☐ Paddle Fan(s) # of ☐ Built-In Barbecue ☐ Other _____ Comments: **Structural Components: Check** only those items that have known defects, malfunctions, or have had major repairs performed within the last five years. Also . . . Describe the defect, malfunction, or repair on the Addendum/Amendment(s) To The Disclosure Statement. ☐ Fences/Gates Insulation ☐ Electrical Systems ☐ Rain Gutters ☐ Electronic Air Cleaner Woodstove(s) ☐ Driveways ☐ Exterior Walls ☐ Sewage Systems ☐ Heat Recovery # of _____ ☐ Interior Walls ☐ Private Walkways ☐ Water Supply ☐ Ventilator System Fireplace(s) ☐ Retaining Walls ☐ Floors ☐ Garage # of ☐ Swimming Pool Gas Starter ☐ Foundation ☐ Ceilings ☐ Garage Floor Drain ☐ Chimneys ☐ Mechanical Doors Crawl Space ☐ Carport Plumbing Systems Filtration Roof ☐ Windows Washer/Dryer Hook-ups ☐ Heating Systems ☐ Pool Cover Skylights Patio/Decking ☐ Humidifier Solar Panels Slabs ☐ Venting ☐ Air Conditioner ☐ Hot Water Heater ☐ Wind Generators Other items not covered above? _____ Comments: ___ /___/ Date Property Address Buyer's Initials Seller's Initials

Seller's Information Regarding Property

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Documentation: Check the document	ts for the subject property that the seller has available for review:	
 □ Engineer/Property/Home Inspection Report(s) □ Title Information □ As-Built Survey □ Certificate of Occupancy or PUR-102 □ Deed Restrictions □ Other 	 □ Written Agreements with □ Adjacent Property Owners □ Energy Rating Certificate or PUR-101 □ Resale Certificate □ Well Log and Water □ Water Rights Certificate □ Subdivision Covenants/Restrictions □ Other 	nt nent Tests Test(s)
Additional Information:		
Supply information for the following items:		Yes No
To the best of your knowledge, has the pro 5 years?	perty been inspected by an engineer/home inspector in the last	
> Drainage:		
If Yes, how has the problem been a Sump Pump(s) Curtain Downson When was problem resolved? Location of each sump pump: To where does the water drain after a floor drain in the structur	water in the crawl space, basement, or lower level?resolved? rain □ Rain Gutter/Extension □ Other er it leaves the sump pump? scharge? e, including garage? re does it drain to?	
> Roof or Other Leakage:		
	e Cedar Shake Built-up Metal Other on the roof?	-
	g into the home? i.e., windows, lights, fireplace, etc	
	e chimney(s) last cleaned? Who cleaned?	_
Heating System(s):		
Mark all types that apply: ☐ Hot Wate ☐ Wood Sto	r Baseboard	_
Age: years. Last Cleane	ove	_
Source: Natural Gas Electric Oil with gallon stor Age of Tank? years.	☐ Propane Tank leased or owned? ☐ Wood ☐ Coal rage which is ☐ Buried ☐ Above Ground ☐ Other	-
➤ Hot Water Heater:		
Age: years. Capacity:	gallons. Type: 🗆 Gas 🗆 Electric 🗀 Other	_
➤ Water Supply: Type: □ Public □ Private □ Comr □ Other	munity Cistern/Water Tank If Cistern/Water Tank:Size	e
If Private: Well Depth:	feet. Flow Rate: gallons per minute. Date Tested:	
• -	our water supply?	
	in the past 12 months?	
 Are you aware of any contaminants heavy metals, arsenic or other con 	s in your water supply, to include but not limited to E-coli, nitrates, taminants?	
	owned the property?	
	oblem or failure?	
	water from others?ent?	
	ate for this property?	
		, ,

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Date

Seller's Initials

Additional Information (Continued):

>	Sewer System:	Yes	<u>No</u>
	Type: ☐ Public ☐ Private ☐ Community ☐ Other • Does your sewer system have a lift station/lift pump?		
	If Private: Septic Tank Holding Tank Other:		
	If Private: ☐ Septic Tank ☐ Holding Tank ☐ Other: Drainfield System: ☐ Bed ☐ Trench ☐ Mound ☐ Pit ☐ Crib ☐ Other	_	
	Innovative Sewer System: Intermittent Sand Filter Biocycle Recirculating Upflow Filter		
	☐ Secondary sewer treatment plant ☐ Other	-	
	Has the sewer system failed while you owned the property?	□	
	If Yes, explain: Age of sewer system: Location: Have you had any work maintenance or inspections done on the sewer system during your ownership?		П
	If Yes, explain:		Ш
	Approval/Certification source (and date if known):	_	
	Are you aware of any abandoned sewer systems, leachfields, cribs, etc. on the property?	□	
>	Franza una		
	Freeze-ups: ◆ Have you had any frozen water lines, sewer lines, drains, or heating systems?		
	If yes, please explain.	_	_
	Are there any heat tapes, heat lamps, or other freeze prevention devices?	🗆	
	Location, and explain use.	_	
\rightarrow	Average Annual Utility Costs:		
	Gas \$ Company/Source: Electric \$ Company/Source:		
	Oil \$/Gallons: Company/Source:		
	Propane \$ Company/Source:		
	Wood \$ Company/Source:	_	
	Coal \$ Company/Source:	_	
	Water \$ Company/Source:	_	
	Sewer \$ Company/Source:	_	
	Refuse \$ Company/Source:		
	Other \$ Company/Source:		
Tο	the best of your knowledge, are you aware of any of the following conditions with respect to the subject property? If	f answer	is
"Y	es," indicate the relevant item number and explain the condition on the Addendum/Amendment(s) to the Disclosure	e Statem	ent.
	Title:	Yes	<u>No</u>
	Do you know of any existing, pending, or potential legal action(s) concerning the property?		
	Do you know of any street or utility improvements planned that will affect the property?		
	3. Road maintenance provided by?4. Is the property currently rented or leased?		
	If Yes, expiration date:/		
	5. Is there a homeowner's association (HOA) for the property?	⊔	Ш
	If Yes, HOA name: HOA Telephone: per per	_	
	Are there any levied or pending assessments?		
	Who is responsible for issuing the resale certificate?		
	Name: Telephone:	_	
>	Setbacks/Restrictions:		
		⊔	Ш
	7. Are you aware of features of the property shared in common with adjoining property owners, such as		
	walls, fences, and driveways, whose use or responsibility for maintenance may affect the property?		
	8. Are there subdivision conditions, covenants, or restrictions?		
	9. Are you aware of any violations of building codes, zoning, setback requirements, subdivision covenants,		
	borough, or city restrictions on this property?		Ш
	10. Are you aware of any nonconforming uses of this property?	⊔	
		1	/
Sel	ler's Initials Date Property Address Buyer's Initials	Date	. —

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Ac	diti	ional Information (Continued):	os No
	11.	Are you aware of any deed, or other private restrictions on the use of the property?	<u>es</u> <u>No</u>
	12.	Are you aware of any variances being applied for, or granted, on this property?	
	13.	Are you aware of any easements on the property?	
	Enc	croachments:	
	14.	Does anything on your property encroach (extend) onto your neighbor's property?	
	15.	Does anything on your neighbor's property encroach onto your property?	
		vironmental Concerns:	
	16.	Are you aware of any substances, materials, or products that may be an environmental hazard such as asbestos, formaldehyde, radon gas, lead-based paint, fuel or chemical storage tanks, contaminated soil, water or by-products from the production of methamphetamines on the subject property?	
	16a.	Are you aware of any mildew or mold issues affecting this property?	
	17.	Are you aware of any underground storage tanks on this property, other than previously referenced fuel	
		or septic tanks? Number of tanks:	
	18.	Are you aware if the property is in an avalanche zone/mudslide area?	
	19.	Are you aware if the property has flooded?	
		Flood zone designation:	
:	20.	Are you aware of any erosion/erosion zone or accretion affecting this property?	
	21.	Are you aware of any damage to the property or any of the structures from flood, landslide, avalanche, high winds, fire, earthquake, or other natural causes?	
	22.	Have you ever filed an insurance claim for any environmental damage to the property?	
	23.	Are you aware of a waste disposal site or a gravel pit within a one-mile radius of the property?	
	Soil	I Stability:	
		Are you aware of any debris burial or filling on any portion of the property?	
		Are you aware of any permafrost or other soil problems which have caused settling, slippage, sliding, or heaving that affect the improvements of the property?	
	26.	Are you aware of any drainage, or grading problems that affect this property?	
	Cor	nstruction, Improvements/Remodel:	
	27.	Have you remodeled, made any room additions, structural modifications, or improvements?	
		If Yes, please describe. Was the work performed with necessary permits in compliance with building	
		codes?	
	20		
	28.	Has a fire ever occurred in the structure?	
	Pes	st Control or Wood Destroying Organisms:	
	29.	Are you aware of any termites, ants, insects, squirrels, vermin, rodents, etc. in the structure?	
		a. If Yes, what type?	
		b. If Yes, where?	
;	30.	Has there been damage in the past resulting from termites, ants, insects, squirrels, rodents, etc. in the structure?	
		a. If Yes, when?	
		b. If Yes, what type?c. If Yes, where?	
		d. If Yes, describe what was done to resolve the problem:	
		a. Il 100, decombe what was done to resolve the problem.	
	Oth	ner:	
	31.	Are you aware of any murder or suicide having occurred on the property within the preceding 3 years?	
	32.	Are you aware of any human burial sites on the property?	
		The gradient of any name value of the property in the property	
			, ,
			_//

Seller's Initials Date Property Address
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Addit	<u>Yes</u>					
33.	Noise a. Are you aware of any noise sources that may affect the property, including airplanes, trains, dog traffic, race tracks, neighbors, etc? b. If Yes, explain:					
34.		ts Have there been any pets/animals in the house?				
and the	ne st d. I/\	e completed this disclosure statement according to AS 34.70.010 - AS 34.70.200 and these in atements are made in good faith and are true and correct to the best of my/our knowledge as We authorize any licensees involved or participating in this transaction to provide a copy of this in or entity in connection with any actual or anticipated transfer of the property or interest in the	s of the stateme	date ent to		
Seller	:	Date:				
Seller	:	Date:				
deterr the su location Public Trans deterr transa snow, inconv	minir bjec ons: Saf sfere minir action smo venion	the (Buyer) Awareness Notice: Under AS 34.70.050, Transferee (Buyer) is independently residently re	pperty the follogepartments of the followers of the follo	hat is bwing ent of le for estate bwing other		
unde discl	rsta osur	nds that there are aspects of the property of which the Seller may not have knowledge and e statement does not encompass those aspects. Buyer also acknowledges that he/she has a signed copy of this statement from the Seller or any licensee involved or participating in this tr	nd that s read	this and		
Buyer	:	Date:				
Buyer	:	Date:				
Seller's	Initials	/	/ Date	<u>/</u>		

-6-

08-4229 (Rev. 7/08)

Explanation Addendum or Amendment To The Disclosure Statement

Use this page to:

- 1) clarify repairs, defects, or malfunctions
- 2) to explain items in more detail
- 3) to make changes or to update this disclosure form

AS 34.70.020 provides that if a disclosure statement or material amendment is delivered to the Buyer after the Buyer has made a written offer, the Buyer may terminate the offer by delivering a written notice of termination to the Seller or the Seller's licensee within three days after the disclosure statement or amendment is delivered in person or within six days after the disclosure statement or amendment is delivered by deposit in the mail.

In compliance with AS 34.70.080, the Seller amends the disclosure statement for the real property described below:

List items changed or clarified. Use additional Addendum/Amendment pages, if necessary.

Page #	Item/Explanation
	·
and corre	er(s)) certify that the information in this Addendum/Amendment To The Disclosure Statement is true ct to the best of my/our knowledge as of the date signed. Date:
Sellel.	Date
I/We (Buy	er(s)) have received a copy of this Addendum/Amendment To The Disclosure Statement.
Buyer:	Date:
Buyer:	Date:
	Page of
Seller's Initials	· ·



State of Alaska Residential Real Property Transfer Disclosure Statement

Exemption For First Sale

Prepared in compliance with Alaska Statute (AS) 34.70.010 - 34.70.200

Legal Description:	
Property Address/City:	
Under AS 34.70.120, the first transfer of an interest in reside exempt from the requirement for the Seller to complete the Dis	ential real property that has never been occupied is sclosure Statement.
Buyer may wish to obtain inspections of the property and seek	other professional advice.
* * * *	* * * *
Transferee (Buyer) Awareness Notice: Under AS 34.70.050 determining whether a person who has been convicted of a se the subject of the Transferee's (Buyer's) potential real estate tra locations: Alaska State Trooper Posts, Municipal Police Departublic Safety Internet site: www.dps.state.ak.us .	x offense resides in the vicinity of the property that is nsaction. This information is available at the following
* * * *	* * * *
Transferee (Buyer) Awareness Notice: Under AS 34.70.050 determining whether, in the vicinity of the property that is t transaction, there is an agricultural facility or agricultural oper snow, smoke, burning, vibrations, noise, insects, rodents, the inconveniences or discomforts as a result of lawful agricultural ★ ★ ★ ★	the subject of the transferee's potential real estate ration that might produce odor, fumes, dust, blowing operation of machinery including aircraft, and other loperations.
I certify that this is the first transfer of an interest in the property occupied before this transfer of interest.	y identified above and that the property has not been
Seller:	Date:
Seller:	Date:
Buyer:	Date:
Buyer:	Date:
Seller's Initials Date Property Address 08-4229b (Rev. 7/08)	Buyer's Initials Date



08-4229c (Rev. 7/08)

State of Alaska Residential Real Property Transfer Disclosure Statement

Waiver By Agreement

AS 34.70.110

Prepared in compliance with Alaska Statute (AS) 34.70.010 - 34.70.200

Legal Description:	
Property Address/City:	
Under AS 34.70.110, completion of this disclosure statement ma residential real property if the Seller and Buyer agree in writing.	y be waived when transferring an interest in
Parties may wish to obtain professional advice and/or inspection of t	the property.
It is recommended that the buyer read the complete State of Disclosure Statement. $\bigstar \ \bigstar \ \bigstar \ \bigstar \ \bigstar$	• •
Transferee (Buyer) Awareness Notice: Under AS 34.70.050, Tran determining whether a person who has been convicted of a sex offer the subject of the Transferee's (Buyer's) potential real estate transacti locations: Alaska State Trooper Posts, Municipal Police Departmer Public Safety Internet site: www.dps.state.ak.us.	nse resides in the vicinity of the property that is on. This information is available at the following
****	* *
Transferee (Buyer) Awareness Notice: Under AS 34.70.050, Transdetermining whether, in the vicinity of the property that is the su transaction, there is an agricultural facility or agricultural operation snow, smoke, burning, vibrations, noise, insects, rodents, the operatinconveniences or discomforts as a result of lawful agricultural operations.	bject of the transferee's potential real estate that might produce odor, fumes, dust, blowing ation of machinery including aircraft, and other
****	**
By law, completion of this disclosure statement may be waived who property if the Transferor (Seller) and the Transferee (Buyer) agree requirement to complete this disclosure statement, please sign below	e in writing. If both parties agree to waive the
Signing this waiver does not affect other obligations for disclos	sure.
Seller:	Date:
Seller:	Date:
Buyer:	Date:
Buyer:	Date:
Seller's Initials Date Property Address	Buyer's Initials Date
Seller's Initials Date Property Address	Buyer's Initials Date

Regulation Revisions – Status Update

Category	Type of License Affected	Description of Violation	Authority	Disciplinary Sanctions
Advertising	Broker Associate Broker Salesperson	Making, authorizing, directing, or aiding in the publication, distribution, or circulation of a false statement or misrepresentation concerning the licensee's business or real estate offered for sale, rent, or lease or concerning an association being managed Failure to maintain a sign at the offices registered with the Commission Failure to include brokerage name in any form of advertisement Advertising a home office or a business/office name that is not registered with the Commission	AS 08.88.071(a)(3)(D); AS 08.88.311(b); AS 08.88.381; AS 08.88.401(c); 12 AAC 64.112(a); 12 AAC 64.127; 12 AAC 64.128(c); 12 AAC 64.130(1), (8) & (11)	1st or MINOR Offense: - Letter of Advisement or \$500 Imposition of Civil Fine 2nd + or SERIOUS Offense: - Consent Agreement: - Up to \$5,000 Fine - Up to 1 Year Probation - Suspension* - Up to 9 Hours Education - Reprimand - Revocation*
Breach of Fiduciary Duty	Broker Associate Broker Salesperson	Failure to disclose conflicts of interest Failure to act within the provisions of the licensee relationships & duties identified in AS 08.88, Article 5 and 12 AAC 64.	AS 08.88.071(a)(3); AS 08.88.071(d); AS 08.88173; AS 08.88.175; AS 08.88.341; AS 08.88.391; AS 08.88.396; AS 08.88.600 – 695; 12 AAC 64.118; 12 AAC 64.119; 12 AAC 64.130(1), (3), (6), (9 - 15) & (19); 12 AAC 64.550 - 580	1st or MINOR Offense: - Letter of Advisement or Imposition of Civil Fine 2nd + or SERIOUS Offense: - Consent Agreement: - Fine - Probation - Suspension* - Limitations on Practice - Education - Reprimand - Revocation*

^{*} should be used sparingly & reserved for serious/repeat offender type situations

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Category	Type of License Affected	Description of Violation	Authority	Disciplinary Sanctions
Continuing Education	Broker Associate Broker Salesperson	Failure to complete the required 20hrs of continuing education during the applicable renewal cycle, and certifying on the renewal application that the education was completed	AS 08.88.091(d) & (g); 12 AAC 02.960; 12 AAC 02.965; 12 AAC 64.063(f); 12 AAC 64.071(b)(4); 12 AAC 64.500(b), (d) & (j)	 Consent Agreement: \$2,500 fine (\$2,000 suspended) + \$50/Hour of Non-Completed CEs Provide Documentation of Completed Remedial CEs Mandatory Audit for 2 Renewal Cycles Reprimand
Criminal Action – No Conviction	Broker Associate Broker Salesperson	Being charged with crime(s) that are a matter of public safety – engaging in conduct of which the Commission did not have knowledge at the time the license was issued & demonstrates unfitness to engage in the business for which they are licensed	AS 08.88.071 (a)(3)(C); 12 AAC 64.130(1), (11) & (15)	Should Only Be Utilized if Public Safety is Concerned: - Suspension - Revocation - Other Disciplinary Sanctions via Consent Agreement *not typical*
Criminal Action – Conviction	Broker Associate Broker Salesperson	Being found guilty of a felony or other crime committed that affects the ability to practice real estate OR being found guilty of forgery, theft, larceny, embezzlement, obtaining money under false pretenses, extorsion, fraud, conspiracy to defraud, or other similar offenses	AS 08.88.071(a)(11); 12 AAC 64.130(1), (5) & (15)	Seriousness of Crime Should be Considered: - Consent Agreement: - Fine - Probation - Suspension* - Limitations on Practice - Education - Reprimand - Revocation*

(Rev. 12/2020) Page 2 of 7

Category	Type of License Affected	Description of Violation	Authority	Disciplinary Sanctions
Falsified Application	Broker Associate Broker Salesperson	Procuring a license by deceiving the Commission or aiding another to do so Making a false/fraudulent representation or material misstatement on an application for a license, renewal, exam, or any other material requested under 12 AAC 64.060(b)	AS 08.88.071(a)(3)(B); 12 AAC 64.130(1), (11) & (15); 12 AAC 64.160(a)	Initial Application: - Consent Agreement: - Up to 2 Years Probation - 2 Hours Education - Reprimand - License Denial Renewal Application — 1 st or MINOR Offense: - Letter of Advisement or Imposition of Civil Fine Renewal Application — 2 nd + or SERIOUS Offense: - Consent Agreement: - Up to 2 Years Probation - Suspension* - 2 Hours Education - Reprimand - Revocation*
Financial Scam	Broker Associate Broker Salesperson	With respect to a real estate transaction, making a substantial misrepresentation; making a false promise; pursuing a flagrant course of misrepresentation or making a false promise through another licensee; or engaging in conduct that is fraudulent or dishonest Making, authorizing, directing, or aiding in the publication, distribution, or circulation of a false statement or misrepresentation concerning a licensee's business or real estate offered for sale, rent, or lease or concerning an association being managed	AS 08.88.071 (a)(3)(A)(i) – (iv); AS 08.88.071(a)(3)(D); AS 08.88.071(a)(3)(F); AS 08.88.401(c); 12 AAC 64.130(1) & (11)	1st or MINOR Offense: - Letter of Advisement or \$500 Imposition of Civil Fine 2nd + or SERIOUS Offense: - Consent Agreement: - Fine - Probation - Suspension* - Education - Limitations on Practice - Reprimand Revocation*

(Rev. 12/2020) Page 3 of 7

Category	Type of License Affected	Description of Violation	Authority	Disciplinary Sanctions
Fraud or Misrepresentation	Broker Associate Broker Salesperson	With respect to a real estate transaction, making a substantial misrepresentation; making a false promise; pursuing a flagrant course of misrepresentation or making a false promise through another licensee; or engaging in conduct that is fraudulent or dishonest Making, authorizing, directing, or aiding in the publication, distribution, or circulation of a false statement or misrepresentation concerning a licensee's business or real estate offered for sale, rent, or lease or concerning an association being managed An associate broker or salesperson claiming to be a broker Falsely representing to: have been awarded a degree/designation; be a member or affiliate of a professional organization; or be a member of a franchise/other business association Making a false/misleading statement to the Commission regarding an alleged violation, regulations set forth, or qualifications of a licensee Failure to comply with 12 AAC 64.180 — 12 AAC 64.271 or failure to turn over required records to the Commission	AS 08.88.071 (a)(3)(A)(i) – (iv); AS 08.88.071 (a)(3)(F); AS 08.88.401(a); AS 08.88.401(c); AS 08.88.401(f); 12 AAC 64.130(1) & (11); 12 AAC 64.260	1st or MINOR Offense: - Letter of Advisement or Imposition of Civil Fine 2nd + or SERIOUS Offense: - Consent Agreement: - Fine - Probation - Suspension* - Limitations on Practice - Education - Reprimand - Revocation*

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Category	Type of License Affected	Description of Violation	Authority	Disciplinary Sanctions
Probation Violation	Broker Associate Broker Salesperson	Failure to comply with the terms of a Consent Agreement Committing additional violations while on probation	Consent Agreement; AS 08.88.071; 12 AAC 64.130(1) & (11)	1st or MINOR Offense: Impose Additional Disciplinary Sanctions via Consent Agreement: Fine Probation Suspension* Limitations on Practice Education Reprimand 2nd + or SERIOUS Offense: Revocation*
Substance Abuse	Broker Associate Broker Salesperson	Engaging in conduct the Commission did not have knowledge of at the time the licensee was licensed, demonstrating the licensee's unfitness to engage in the business for which the licensee is licensed	AS 08.88.071(a)(3)(C); 12 AAC 64.130(1) & (11)	1st or MINOR Offense: - Letter of Advisement or Imposition of Civil Fine 2nd + or SERIOUS Offense: - Consent Agreement: - Fine - Probation - Suspension* - Limitations on Practice - Quarterly Reports from Therapist, Broker & Licensee - Completion of a Treatment Program - Consume No Controlled Substances/Alcohol - AA/NA Meetings - Education - Reprimand - Revocation*

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Category	Type of License Affected	Description of Violation	Authority	Disciplinary Sanctions
Supervision	Broker Associate Broker	Failure to provide adequate supervision of the activities of licensees for whom they are responsible	AS 08.88.071; AS 08.88.311(a); 12 AAC 64.078; 12 AAC 64.125; 12 AAC 64.128; 12 AAC 64.130	1st or MINOR Offense: - Letter of Advisement or Imposition of Civil Fine 2nd + or SERIOUS Offense: - Consent Agreement: - Up to \$5,000 Fine - Up to 18 Months Probation - Suspension* - Up to 10 Hours Education - Reprimand - Revocation*
Trust Account	Broker	Failure to keep proper trust account ledgers Paying fees/commissions/other compensation to individuals prohibited from receiving compensation Engaging in any other prohibited trust account activity	AS 08.88.351; AS 08.88.401(d); 12 AAC 64.130(3), (7) & (12); 12 AAC 64.180 – 271; 12 AAC 64.550(c); 12 AAC 64.570(2)(D); 12 AAC 64.580(4)	 Consent Agreement: Fine Probation Suspension* Limitations on Practice Education Reprimand Revocation*
	Associate Broker Salesperson	Failure to provide all monies from a real estate transaction to the brokerage within 5 days Paying fees/commissions/other compensation to individuals prohibited from receiving compensation Engaging in any other prohibited trust account activity	AS 08.88.071(a)(3)(H); AS 08.88.331; 12 AAC 64.130(3), (7) & (12); 12 AAC 64.140(2); 12 AAC 64.550(c); 12 AAC 64.570(2)(D); 12 AAC 64.580(4)	

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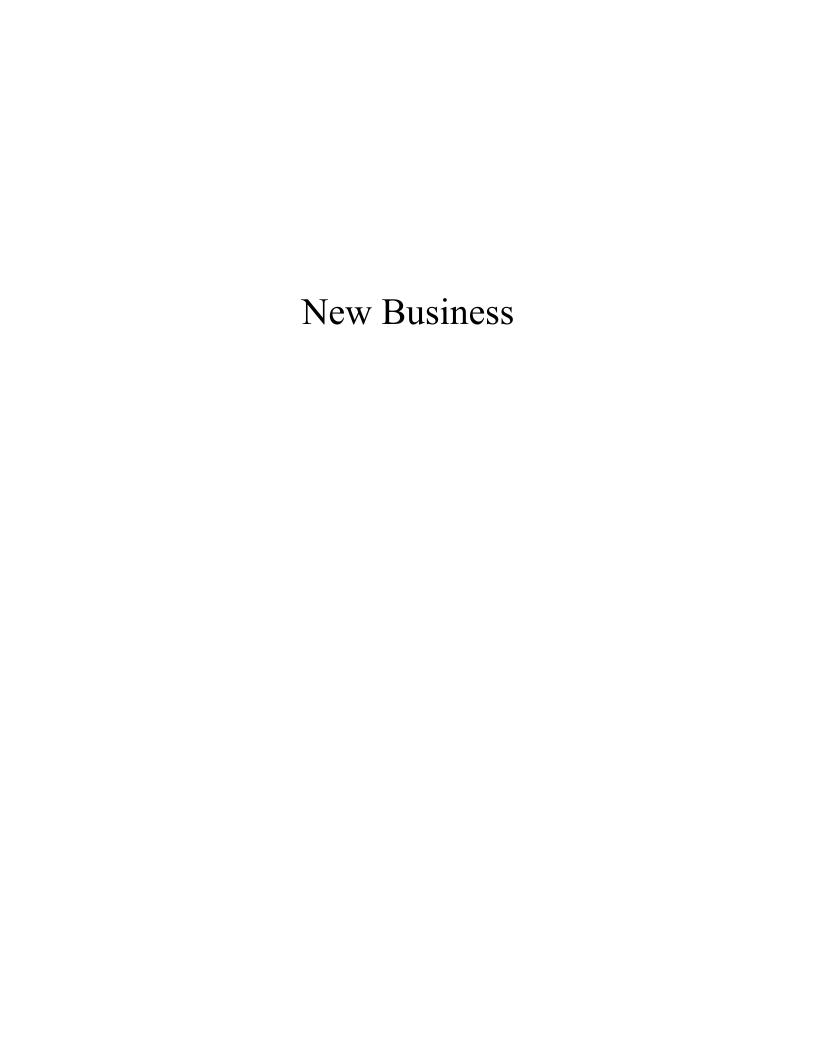
Category	Type of License Affected	Description of Violation	Authority	Disciplinary Sanctions
Unlicensed Practice	No License Revoked License	Performing/Engaging in activities or offering to perform/engage in activities that requires a real estate license	AS 08.88.161; AS 08.88.165; AS 08.88.167; AS 08.88.401(f)(5); 12 AAC 64.090(e); 12 AAC 64.095(a); 12 AAC 64.905	Temporary Cease & Desist Order (TCDO)Up to \$5,000 Fine
Unlicensed Practice (When License is in a Lapsed, Inactive, or Suspended Status)	Broker Associate Broker Salesperson	Performing/Engaging in activities or offering to perform/engage in activities with a lapsed or inactive license	AS 08.88.071(a)(3); AS 08.88.161; AS 08.88.165; AS 08.88.167; AS 08.88.251(b); AS 08.88.401(f)(5); 12 AAC 64.090(e); 12 AAC 64.130(1) & (11); 12 AAC 64.140; 12 AAC 64.905	1st or MINOR Offense: - Letter of Advisement or Imposition of Civil Fine 2nd + or SERIOUS Offense: - Consent Agreement: - Up to \$1,500 Fine - Suspension* - Up to 10 Hours Education - Reprimand Revocation*
Violation of Licensing Regulation	Broker Associate Broker Salesperson	This is a "catch all" category that includes various violations that don't fit into any other listed category – this type of conduct is variable & not succinct	AS 08.88.011 – 990 12 AAC 64.010 – 990 12 AAC 02.510 - 590	1st or MINOR Offense: - Letter of Advisement or Imposition of Civil Fine 2nd + or SERIOUS Offense: - Consent Agreement: - Up to \$5,000 Fine - Up to 1 Year Probation - Suspension* - Up to 10 Hours Education - Reprimand - Revocation*

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ALASKA REAL ESTATE COMMISSION STRATEGIC PLAN 2020

The Commission recognizes we have a very small, yet extremely competent staff for the number of licensees we oversee, and to assist affected consumers. We have every confidence that our Executive Administrator Shyla Consalo, Project Assistant Nancy Harris, and Investigator Autumn Roark, will all support us in reaching our goals.

GUIDING	OBJECTIVE – how will we meet this guiding	Who will complete
PRINCIPLE	principle?	this task?
Protect the	With agreement of the appropriate departments, upload	Commission, Staff &
Consumer / Inform	informational videos done by appropriate personnel on: 1)	Investigator
the Licensees	how to file a complaint against a licensee and its process;	_
2.000000	and 2) if a complaint is filled against a license what the	Goal to have recorded presentation done & submitted
	process is for a license. Additionally, provide best practice	to Chief Investigator for
	"white papers" on various topics as approved by the	review/approval by the March
	Commission for placement on our website.	meeting.
Protect the	Provide the Commission for consideration, what they should	Property Management
Consumer	have jurisdiction over in property management; i.e. financial	Committee of the
	responsibilities of the property owner or property manager.	Commission
	Then, provide next steps should the Commission agree to	Work in Progress - PM
	move forward with recommendations. And, provide a list of	Committee continuing to
	property management FAQs (frequently asked questions) for	develop best practices for REC consideration, several already
	both licensed property managers and property owners, to be	approved & on website.
	approved by the Commission then placed on our website.	
Protect the	Refine and rework current processes, to increase the speed	Commissioners Nelson &
Consumer	of actions to keep outside licensees and/or non-licensees	Pruhs, plus Shyla &
	from transacting business for which an Alaska real estate	Autumn
	license or broker's license is required. Then, put this	
	information on the Commission website and make sure it is	
Protect the	easily accessible.	Commissioner Nolson 9
Consumer / Inform	Define minimum standards, based on what other jurisdictions have successfully implemented, for team	Commissioner Nelson &
licensees	advertising (i.e. the requirement to include brokerage	McConnochie to provide information to staff
licensees	information, minimum size etc).	Complete - Now working on
Inform licensees	Assist staff to clear up the following issues:	FAQ & eventually a reg change
inioni ileensees	How "inactive status" is logged/started and the	Commissioner
	notification to the affected licensee	McConnochie & Staff
	 How required education, for those who apply for 	
	license by endorsement, is defined and verified	
	 Provided a military spouse has a current license in 	
	good standing in another state, streamline the	
	process when they apply for an Alaska real estate	
	license Complete	
	 Change how the Commission receives and 	
	disseminates license history; i.e. paper versus digital,	
	or some other process Complete	
	 Define and simplify the criteria for getting or 	
	upgrading an Alaska real estate license; i.e. referring	
	to <u>criminal history</u> and what specifically constitutes a	
	valid reason a license will not be given/upgraded and	
	the timing since conviction or completion of sentence	
Protect the	Review all regulations and propose one major regulation	ALL Complete a most
Consumer / Inform	change (clean up) which will bring regulations into the 21st	Complete - currently with reg specialist for
licensees	century.	processing



Advertising FAQ & Advertising Regulation Changes Project

DRAFT

BEST PRACTICE

Date: December 8, 2020

Adopted: AREC Approved Date

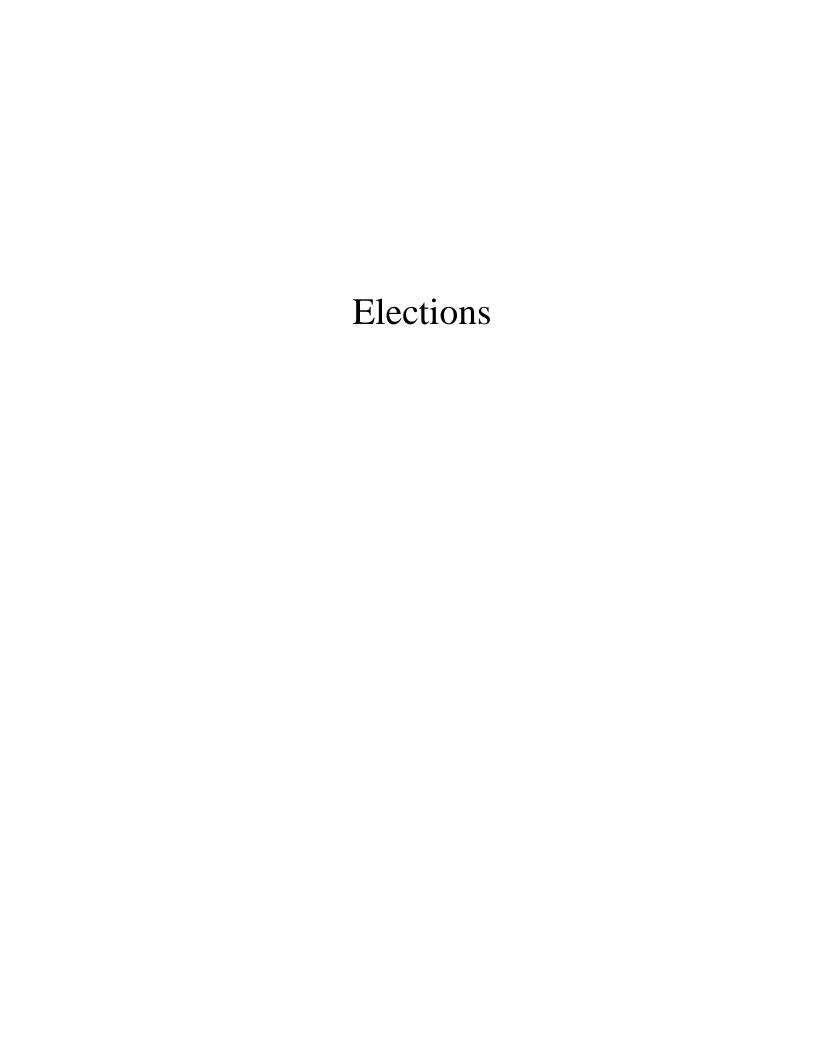
Title: Best Practice – Advertising

To: Alaska Real Estate Licensees

From: Alaska Real Estate Commission

Regulation References: 12 AAC 64.128, 12 AAC 64.130

- 1. Licensees shall not advertise their home offices in any way and cannot give the appearance or impression that a home office is their principal office. Any licensee working out of a home office that is not a principal office of the brokerage may not use the address of the home office in any form of advertising, business letterhead, or business cards for the real estate business; the address of the brokerage must be used. That address for the brokerage is the one on file with the Alaska Real Estate Commission.
- 2. Licensees cannot advertise a property for sale, lease, or rent without first obtaining the written authority for the owner. This means that a licensee cannot advertise another broker's listings.
- 3. Licensees must include in all advertising to buy, sell, rent, lease, or exchange any real estate MUST include the broker's business name as registered with the Alaska Real Estate Commission. This includes any advertising on the internet, social media and classified ads, including advertising recruiting licensees.
- 4. Failure to include the broker's name is grounds for revocation or suspension.



2021 Meeting Dates

Guide to excellence in Regulation for

Professional Licensing Boards & Commissions

UPDATED U * k#= **2017**

DEPARTMENT OF COMMERCE, COMMUNITY, AND ECONOMIC DEVELOPMENT

DIVISION OF CORPORATIONS, BUSINESS AND PROFESSIONAL LICENSING

A quorum is the minimum number of board or commission members required to conduct business. A majority of the total membership of the board or commission constitutes a quorum.

A member who is disqualified from voting is considered present for purposes of a quorum. If a quorum is not present, any number of the members present may recess or adjourn the meeting to a later date. Formal actions of the board or commission must be considered by a majority of the full membership. A quorum requirement does not mean that a majority has to adopt a measure, only that a majority has to consider a measure.

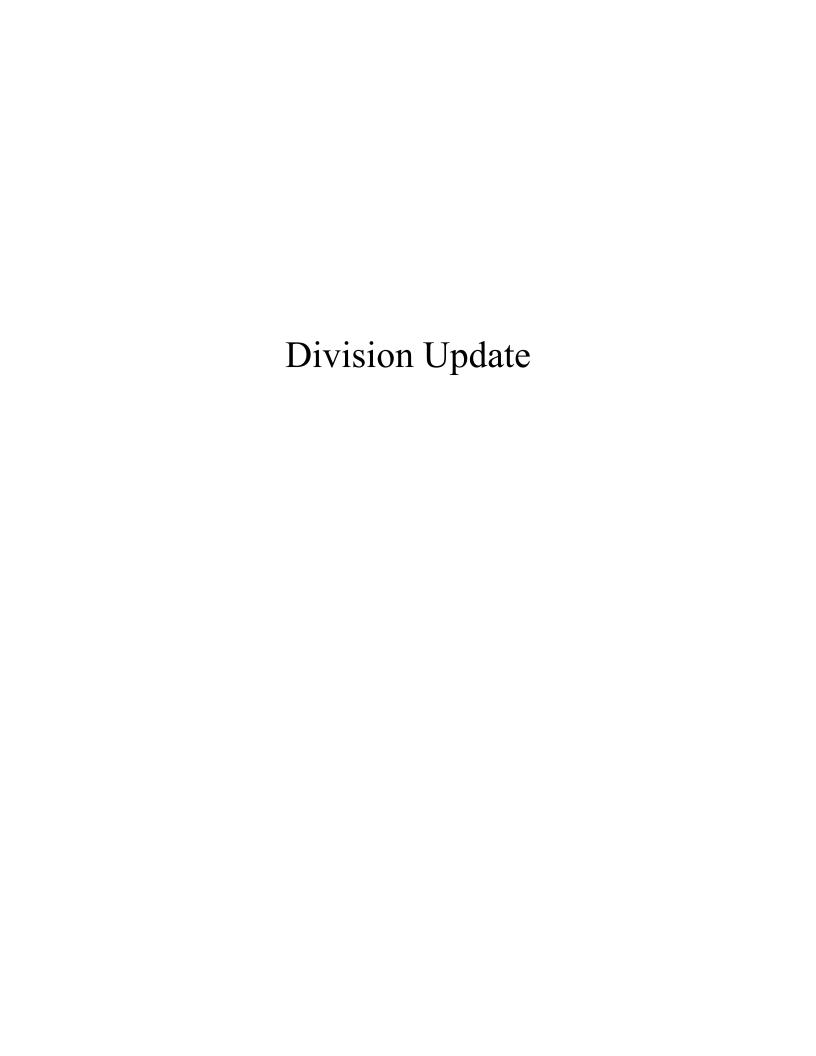
AS 44.62.450(c) provides that "an agency member may not withdraw voluntarily or be disqualified if the disqualification would prevent the existence of a quorum qualified to act in the particular case." Also known as the rule of necessity, it means that that the board cannot recuse itself out of a quorum. When a vote is before the board and recusal of a reviewing board member would remove the quorum, the member should remain in the discussion and vote, if that is what is required to maintain a quorum. This situation should be recorded in case the vote is challenged.

It is important for all members to be present at every meeting. As in the example above, sensitive, complex, or difficult matters should come before the board or commission as often as possible when all members are present. If absences must occur, then proper notice must be given in order to determine whether to reschedule the meeting. The cost of travel and consideration of public notice have a great impact on the program's licensees, so absences must be taken seriously. Boards and commissions may adopt regulations regarding removal of members for excessive absences. Board members who find they need to resign may do so in writing to the Office of Boards and Commissions with a copy to the Division.

Role of the Chair in Board and Commission Meetings

Board and commission members, staff, and the public look to the chairperson to provide leadership during the meeting. The chair should understand the issues before the board or commission, know and understand the philosophies of the fellow members of the board or commission, and be able to bring the board or commission to decisions on difficult or complicated issues. The chairperson should be able to do all of the following effectively:

- Run a Meeting: The chair is responsible for running an orderly meeting and conducting
 public business in a fair and timely manner. Everyone looks to the chairperson for
 leadership. The chair grants or denies members, staff, and the public the floor to speak.
- Maintain Order: The chairperson should not allow cheering, hissing, booing, or other demonstrations from the audience. Nor should he or she permit board or commission members to become rude, confrontational, or argumentative with one another or the audience. Members should not cut off one another or staff when they are speaking, nor monopolize the floor when granted by the chair.



Real Estate Commission	FY 14	FY 15		Biennium		FY 16	FY 17	Biennium		FY 18	FY 19	Biennium		FY 20
Revenue														
Revenue from License Fees	\$ 1,139,8	44 \$ 322,8	70 \$	1,462,714	\$	1,086,258 \$	297,161	\$ 1,383,419	\$	766,875 \$	282,453	\$ 1,049,328	\$	618,45
Allowable Third Party Reimbursements		-		-		-	-	-		-	-	-	\$	-
TOTAL REVENUE	\$ 1,139,8	44 \$ 322,8	70 \$	1,462,714	\$	1,086,258 \$	297,161	\$ 1,383,419	\$	766,875 \$	282,453	\$ 1,049,328	\$	618,45
Expenditures														
Non Investigation Expenditures														
1000 - Personal Services	179,7	69 121,7	73	301,543		137,073	118,908	255,981		115,076	120,856	235,932		65,35
2000 - Travel	12,0	,		25,109		12,781	6,803	19,584		15,632	5,036	20,668		3,04
3000 - Services	24,2			44,624		26,599	14,085	40,684		13,683	9,813	23,496		19,30
4000 - Commodities			00	1,525		1,229	34	1,263		649	5,615	649		13,30
5000 - Capital Outlay		25	00	1,323		1,223	34	1,203		045		043		_
Total Non-Investigation Expenditures	217,0	11 155,7	90	372,801		177,682	139,830	317,512	-	145,040	135,705	280,745		87,70
Total Non-Investigation Experialitales	217,0	133,7	50	372,801		177,082	139,830	317,312		143,040	133,703	280,743		67,70
Investigation Expenditures														
1000-Personal Services	118,0	94,3	99	212,443		91,700	90,606	182,306		51,422	83,598	135,020		93,88
2000 - Travel											-	-		2,07
3023 - Expert Witness		51 2,4		7,051		-	4,922	4,922		-	-	-		-
3088 - Inter-Agency Legal	59,3			116,413		43,639	45,154	88,793		646	530	1,176		1,6
3094 - Inter-Agency Hearing/Mediation	6,9	56 18,8	25	25,781		6,929	19,603	26,532		-	3,689	3,689		-
3000 - Services other											958	958		1,01
4000 - Commodities											-	-		-
Total Investigation Expenditures	188,9	51 172,7	37	361,688		142,268	160,285	302,553		52,068	88,775	140,843		98,66
Total Direct Expenditures	405,9	62 328,5	27	734,489		319,950	300,115	620,065		197,108	224,480	421,588		186,30
Indirect Expenditures														
Internal Administrative Costs	85.8	45 61,0	48	146,893		95,730	87,001	182.731		108,746	110,362	219,108		108,6
Departmental Costs	55,4	- ,-		124,438		54,735	58,811	113,546		53,154	57,353	110,507		37,5
Statewide Costs	38,7			78,178		20,226	23,348	43,574		18,608	20,811	39,419		20,9
Total Indirect Expenditures	180,3		_	349,509		170,691	169,160	339,851		180,508	188,526	369,034		167,1
	4			4 000 000		****		A 070.045				-		
TOTAL EXPENDITURES	\$ 586,0	89 \$ 497,9	09 \$	1,083,998	\$	490,641 \$	469,275	\$ 959,916	\$	377,616 \$	413,006	\$ 790,622	\$	353,5
Cumulative Surplus (Deficit)														
Beginning Cumulative Surplus (Deficit)	\$ (278,	70) \$ 274,9	85		\$	99,946 \$	695,563		\$	523,449 \$	912,708		\$	782,1
Annual Increase/(Decrease)	553,7	55 (175,0	39)			595,617	(172,114)		l	389,259	(130,553)			264,9
Ending Cumulative Surplus (Deficit)	\$ 274,9	85 \$ 99,9	46		\$	695,563 \$	523,449		\$	912,708	782,155			1,047,0
													* No fee o	changes needed
														0
Statistical Information			04			2.055	2.552			4.420	4.045			
Number of Licenses for Indirect calculation	2,7	61 3,0	U1		1	3,066	3,558			4,129	4,041			3,7

Additional information:

- Fee analysis required if the cumulative is less than zero; fee analysis recommended when the cumulative is less than current year expenditures; no fee increases needed if cumulative is over the current year expenses *
- Most recent fee change: Fee change FY20
- Annual license fee analysis will include consideration of other factors such as board and licensee input, potential investigation load, court cases, multiple license and fee types under one program, and program changes per AS 08.01.065.

Appropriation Name (Ex)	(AII)
Sub Unit	(AII)
PL Task Code	REC1

Sum of Budgetary Expenditures	Object Type Name (Ex)			
Object Name (Ex)	1000 - Personal Services	2000 - Travel	3000 - Services	Grand Total
1011 - Regular Compensation	118,275.72			118,275.72
1014 - Overtime	182.55			182.55
1021 - Allowances to Employees	2.46			2.46
1023 - Leave Taken	14,130.79			14,130.79
1028 - Alaska Supplemental Benefit	8,203.93			8,203.93
1029 - Public Employee's Retirement System Defined Benefits	10,692.85			10,692.85
1030 - Public Employee's Retirement System Defined Contribution	4,471.88			4,471.88
1034 - Public Employee's Retirement System Defined Cont Health Reim	2,654.55			2,654.55
1035 - Public Employee's Retiremnt Sys Defined Cont Retiree Medical	1,122.39			1,122.39
1037 - Public Employee's Retiremnt Sys Defined Benefit Unfnd Liab	10,460.80			10,460.80
1039 - Unemployment Insurance	414.33			414.33
1040 - Group Health Insurance	33,445.45			33,445.45
1041 - Basic Life and Travel	50.31			50.31
1042 - Worker's Compensation Insurance	1,032.70			1,032.70
1047 - Leave Cash In Employer Charge	2,904.65			2,904.65
1048 - Terminal Leave Employer Charge	1,793.26			1,793.26
1053 - Medicare Tax	1,804.73			1,804.73
1069 - SU Business Leave Bank Contributions	1.77			1.77
1077 - ASEA Legal Trust	136.65			136.65
1079 - ASEA Injury Leave Usage	4.76			4.76
1080 - SU Legal Trst	33.41			33.41
1970 - Personal Services Transfer	(52,586.03)			(52,586.03)
2005 - In-State Non-Employee Airfare		436.78		436.78
2009 - In-State Non-Employee Taxable Per Diem		212.00		212.00
2010 - In-State Non-Employee Non-Taxable Reimbursement		503.08		503.08
2012 - Out-State Employee Airfare		1,533.38		1,533.38
2013 - Out-State Employee Surface Transportation		201.58		201.58
2014 - Out-State Employee Lodging		1,673.15		1,673.15
2015 - Out-State Employee Meals and Incidentals		564.50		564.50
3000 - Training/Conferences			1,110.00	1,110.00
3002 - Memberships			834.00	834.00
3035 - Long Distance			18.31	18.31
3036 - Local/Equipment Charges			3.21	3.21
3044 - Courier			48.53	48.53
3045 - Postage			1,828.82	1,828.82
3046 - Advertising			3,417.35	3,417.35
3057 - Structure, Infrastructure and Land - Rentals/Leases			344.05	344.05
3069 - Commission Sales			42.00	42.00
3085 - Inter-Agency Mail			5,649.70	5,649.70
3088 - Inter-Agency Legal			7,561.45	7,561.45
3094 - Inter-Agency Hearing/Mediation			1,150.10	1,150.10
Grand Total	159,233.91	5,124.47	22,007.52	186,365.90

FY 2020 CBPL COST ALLOCATIONS

Name	Task Code	Direct Revenues	3rd Party Reimbursement	Total Revenues	Direct Expense	Percentage of board licenses/total licensees:	Division cash receipt transactions % by Personal Services \$	Department certified transactions % by Fiscal Revenue \$	Indirect Expense (Total Non-PCN Allocated)	Percentage of program direct Personal Services:	Total Indirect Expenses	Total Expenses	2020 Annual Surplus (Deficit)
Acupuncture	ACU1	\$ 1,630	\$ -	\$ 1,630	\$ 5,232	\$ 3,042	\$ 190	\$ 484	\$ 3,716	1,581	\$ 5,297	\$ 10,529	\$ (8,899)
Architects, Engineer	AEL1	\$ 932,985		\$ 937,128		-			206,644	79,296	285,940	581,385	355,743
Athletic Trainers	ATH1	\$ 6,640		\$ 6,640		1,336			2,149	860	3,009	5,796	844
Audiology and Speech Pathologists	AUD1	\$ 55,675		\$ 55,675					22,085	6,643	28,728	49,868	5,807
Barbers & Hairdressers	BAH1	\$ 1,034,860		\$ 1,034,860					225,855	114,194	340,049	740,564	294,296
Behavior Analysts	BEV1	\$ 9,490		\$ 9,490	· · · · · · · · · · · · · · · · · · ·	1,830			2,906	1,343	4,249	10,389	(899)
Chiropractors	CHI1	\$ 24,395		\$ 24,395				•	11,421	25,805	37,226	142,688	(118,293)
Collection Agencies	COA1	\$ 83,015		\$ 83,015					23,953	13,687	37,640	83,996	(981)
Concert Promoters	CPR1	\$ 3,500		\$ 3,500		420			932	682	1,614	3,733	(233)
Construction Contractors	CON1	\$ 937,745		\$ 937,745		220,171			248,103	97,148	345,251	928,694	9,051
Home Inspectors	HIN1	\$ 25,735		\$ 25,735		2,745			4,125	2,874	6,999	15,885	9,850
Dental	DEN1	\$ 77,965		\$ 77,965		57,800			64,758	73,209	137,967	437,467	(359,502)
Dietitians/Nutritionists	DTN1	\$ 18,883		\$ 18,883		8,112			11,286	1,460	12,746	17,436	1,447
Direct Entry Midwife	MID1	\$ 15,280		\$ 15,280		1,261			2,027	5,977	8,004	40,553	(25,273)
Dispensing Opticians	DOP1	\$ 10,875		\$ 10,875		2,646			4,164	6,185	10,349	32,541	(21,666)
Electrical Administrator	EAD1	\$ 152,546	\$ -	\$ 152,546	· · · · · · · · · · · · · · · · · · ·	24,510		\$ 2,588	30,626	11,377	42,003	111,760	40,786
Euthanasia Services	EUT1	\$ 25	\$ -	\$ 25	\$ 3,662	272		\$ 312	597	1,101	1,698	5,360	(5,335)
Geologists	GEO1	\$ 580	\$ -	\$ 580	\$ 3,117	223	\$ 126	\$ 286	635	997	1,632	4,749	(4,169)
Guardians/Conservators	GCO1	\$ 1,918	\$ -	\$ 1,918		346	\$ 25	\$ 283	654	65	719	1,020	898
Guide-Outfitters	GUI1	\$ 1,061,930	\$ -	\$ 1,061,930	\$ 396,144	40,166	\$ 13,769	\$ 4,572	58,507	86,522	145,029	541,173	520,757
Marine Pilots	MAR1	\$ 21,550	\$ -	\$ 21,550	\$ 75,150	3,067	\$ 405	\$ 670	4,142	20,202	24,344	99,494	(77,944)
Foreign Pleasure Craft	FPC1	\$ 64,700	\$ -	\$ 64,700	\$ 8,161	-	\$ 202	\$ 201	403	2,641	3,044	11,205	53,495
Marital & Family Therapy	MFT1	\$ 19,505	\$ -	\$ 19,505	\$ 28,964	2,498	\$ 531	\$ 723	3,752	8,884	12,636	41,600	(22,095)
Massage Therapists	MAS1	\$ 350,267	\$ 860	\$ 351,127	\$ 182,757	34,181	\$ 6,385	\$ 2,745	43,311	53,115	96,426	279,183	71,944
Mechanical Administrator	MEC1	\$ 110,650	\$ -	\$ 110,650	\$ 65,369	15,062	\$ 2,175	\$ 1,963	19,200	8,998	28,198	93,567	17,083
Medical	MED1	\$ 578,308	\$ -	\$ 578,308	\$ 817,337	242,405	\$ 29,270	\$ 5,249	276,924	222,270	499,194	1,316,531	(738,223)
Mortuary Science	MOR1	\$ 2,480	\$ -	\$ 2,480	\$ 13,015	3,141	\$ 240	\$ 481	3,862	3,900	7,762	20,777	(18,297)
Naturopaths	NAT1	\$ 89,440	\$ -	\$ 89,440	\$ 4,904	1,261	\$ 430	· ·	2,423	1,571	3,994	8,898	80,542
Nurse Aides	NUA1	\$ 393,370		\$ 393,370		90,472			110,281	46,832	157,113	390,480	2,890
Nursing	NUR1	\$ 1,429,513		\$ 1,430,477					532,134	365,604	897,738	2,348,392	(917,915)
Nursing Home Administrators	NHA1	\$ 3,420				1,484			2,105	2,849	4,954	15,927	(12,232)
Optometry	OPT1	\$ 22,970		\$ 22,970					7,558	13,683	21,241	67,420	(44,450)
Pawnbrokers	PAW1	\$ 2,655		\$ 2,655					1,190	433	1,623	3,098	(443)
Pharmacy	PHA1	\$ 631,105		\$ 631,105		146,764			173,003	83,439	256,442	566,719	64,386
Physical/Occupational Therapy	PHY1	\$ 373,380		\$ 373,380		48,674		\$ 3,186	61,216	40,711	101,927	235,791	137,589
Prescription Drug Monitoring Program	PDMP	\$ 26,150		\$ 26,150		-		*	-	-	-	48,294	(22,144)
Professional Counselors	PCO1	\$ 226,450				21,344			29,113	42,357	71,470	212,205	14,362
Psychology	PSY1	\$ 35,220		\$ 35,220		7,964			11,518	25,723	37,241	125,797	(90,577)
Public Accountancy	CPA1	\$ 763,235	-	\$ 764,700		44,346			53,054	58,375	111,429	306,800	457,900
Real Estate	REC1	\$ 618,451		\$ 618,451					115,496	51,682	167,178	353,544	264,907
Real Estate Appraisers	APR1	\$ 80,550		\$ 83,109	· · · · · · · · · · · · · · · · · · ·	8,533			12,491	44,358	56,849	235,626	(152,517)
Social Workers	CSW1	\$ 73,905				23,966			29,839	31,446	61,285	169,936	(95,757)
Storage Tank Workers	UST1	\$ 7,895		\$ 7,895		1,731			3,226	2,329	5,555	12,786	(4,891)
Veterinary	VET1	\$ 59,170	\$ 92	\$ 59,262	\$ 139,337	23,174	\$ 2,314	\$ 1,772	27,260	41,427	68,687	208,024	(148,762)
No longer existent board/commission (ie Ath	nletic)											-	-
Totals All Boards		\$ 10,440,011	\$ 10,749	\$ 10,450,760	\$ 6,785,201	\$ 2,096,982	\$ 270,815	\$ 80,847	\$ 2,448,644	\$ 1,703,835	\$ 4,152,479	\$ 10,937,680	\$ (486,920)

ABL & Corporations 0808	0801005	\$ 8,985,477	\$ -	\$ 8,985,477 \$	1,251,835	\$ 21,64	5 \$ 252,194	\$ 6,085	\$ 279,924	\$ 110,734	\$ 390,658	\$ 1,642,493
Total CBPL		\$ 20,868,724	\$ 11,145	\$ 20,879,869 \$	8,796,692	\$ 2,118,62	\$ 523,009	\$ 86,932	\$ 2,728,568	\$ 1,814,569	\$ 4,543,137	\$ 13,339,829

DIVISION INDIRECT EXPENSES	Total	ı	Prof Lic	Corp & Bus Lic
Percentage of program direct Personal Services:		•		
Business Supplies	24,802		23,805	997
Office Equipment	70,516	**	65,719	4,797
State Vehicles	4,535		4,208	327
Storage and Archives	9,876		9,868	8
Legal Support	89,672		88,163	1,509
Central Mail Services Postage	33,379		28,787	4,592
· · · · · · · · · · · · · · · · · · ·		***		
Software Licensing and Maintenance	76,444		73,057	3,387
Division Administrative Expenses - all other	186,148	i	183,374	2,774
Division allocated by percentage of direct personal services:	495,372		476,981	18,391
Percentage of board licenses/total licensees:				
Division supervisors of receipting Personal Services 75%	318,329	****	289,900	28,429
Receipting Personal Services 40%	277,932	****	253,111	24,821
Investigations indirect Personal Services	310,130	*****	294,825	15,305
Division Administration Personal Services	535,411		498,829	36,582
Professional License Administration Personal Services	227,690		342,621	(114,931)
Division allocated by percentage of board licenses/total licensees:	1,669,492		1,679,286	(9,794)
Division anosated by personnage of board neonloss, total neonloss.	1,000,102		1,010,200	(0,101)
Receipting transaction % by Personal Services:	400 440	****	E4 044	48%
Division supervisors of receipting Personal Services 25%	106,110	****	54,944	51,166
Receipting Personal Services 60%	416,899	****	215,871	201,028
Division cash receipt transactions % by Personal Services \$	523,009		270,815	252,194
Total Division Indirect Expenses	2,687,873		2,427,082	260,791
		1		
DEPARTMENT INDIRECT EXPENSES	Total		Prof Lic	Corp & Bus Lic
Percentage of program direct Personal Services:	477.00		405 500	40.450
Commissioner's Office	177,987		165,528	12,459
Administrative Services - Director's Office	60,077		55,872	4,205
Administrative Services - Human Resources	93,885		87,313	6,572
Administrative Services - Fiscal	88,357		82,172	6,185
Administrative Services - Budget	55,442		51,561	3,881
Administrative Services - Information Technology	84,492		78,578	5,914
· · · · · · · · · · · · · · · · · · ·	·		•	
Administrative Services - Information Technology - Network & Database	5,019		4,668	351
Administrative Services - Mail	10,298		9,577	721
Administrative Services - Facilities - Maintenance		•	-	-
Department allocated by percentage of direct personal services:	575,557		535,269	40,288
Percentage of board licenses/total licensees:				
Department administrative services support: Fiscal, IT, Procurement	449,135	*	417,696	31,439
Receipting transaction % by Personal Services:				
Department certified transactions % by Fiscal Revenue \$	86,932		80,847	6,085
Total DEDARTMENT INDIDECT EVDENCES	4 444 624	****	4 022 042	77.040
Total DEPARTMENT INDIRECT EXPENSES	1,111,624		1,033,812	77,812
STATEWIDE INDIRECT EXPENSES	Total		Prof Lic	Corp & Bus Lic
Percentage of program direct Personal Services:		•		
Accounting and Payroll Systems	20,226		18,810	1,416
State Owned Building Rental (Building Leases)	290,454	*****	270,123	20,332
State OIT Server Hosting & Storage	8,695	*****	8,086	609
State OIT Server Hosting & Storage State OIT SQL		*****	19,631	1,478
State Off SQL State Software Licensing	71 1101	~~~~~	1.27 (1.7)	1,470
	21,109	*****	-	
· · · · · · · · · · · · · · · · · · ·	· -		-	1 061
Human Resources	69,481	*****	64,617	4,864
Human Resources IT Non-Telecommunications (Core Cost)	69,481 285,372	*****	64,617 265,396	19,976
Human Resources IT Non-Telecommunications (Core Cost) IT Telecommunications	- 69,481 285,372 46,568	*****	64,617 265,396 43,308	19,976 3,260
Human Resources IT Non-Telecommunications (Core Cost)	69,481 285,372	*****	64,617 265,396	19,976
Human Resources IT Non-Telecommunications (Core Cost) IT Telecommunications	- 69,481 285,372 46,568	*****	64,617 265,396 43,308	19,976 3,260
Human Resources IT Non-Telecommunications (Core Cost) IT Telecommunications Risk Management	69,481 285,372 46,568 1,735	*****	64,617 265,396 43,308 1,613	19,976 3,260 121
Human Resources IT Non-Telecommunications (Core Cost) IT Telecommunications Risk Management Statewide allocated by percentage of direct personal services: FY20 TOTALS BY METHODOLOGY	69,481 285,372 46,568 1,735 743,640 Total	*****	64,617 265,396 43,308 1,613 691,585 Prof Lic	19,976 3,260 121 52,055 Corp & Bus Lic
Human Resources IT Non-Telecommunications (Core Cost) IT Telecommunications Risk Management Statewide allocated by percentage of direct personal services: FY20 TOTALS BY METHODOLOGY Percentage of program direct Personal Services:	69,481 285,372 46,568 1,735 743,640 Total	*****	64,617 265,396 43,308 1,613 691,585 Prof Lic	19,976 3,260 121 52,055 Corp & Bus Lic
Human Resources IT Non-Telecommunications (Core Cost) IT Telecommunications Risk Management Statewide allocated by percentage of direct personal services: FY20 TOTALS BY METHODOLOGY Percentage of program direct Personal Services: Percentage of board licenses/total licensees:	69,481 285,372 46,568 1,735 743,640 Total	*****	64,617 265,396 43,308 1,613 691,585 Prof Lic	19,976 3,260 121 52,055 Corp & Bus Lic
Human Resources IT Non-Telecommunications (Core Cost) IT Telecommunications Risk Management Statewide allocated by percentage of direct personal services: FY20 TOTALS BY METHODOLOGY Percentage of program direct Personal Services:	69,481 285,372 46,568 1,735 743,640 Total	*****	64,617 265,396 43,308 1,613 691,585 Prof Lic	19,976 3,260 121 52,055 Corp & Bus Lic
Human Resources IT Non-Telecommunications (Core Cost) IT Telecommunications Risk Management Statewide allocated by percentage of direct personal services: FY20 TOTALS BY METHODOLOGY Percentage of program direct Personal Services: Percentage of board licenses/total licensees:	69,481 285,372 46,568 1,735 743,640 Total 1,814,569 2,118,627	*****	64,617 265,396 43,308 1,613 691,585 Prof Lic 1,703,835 2,096,982	19,976 3,260 121 52,055 Corp & Bus Lic 110,734 21,645

Summary of All Professional Licensing Schedule of Revenues and Expenditures

Real Estate Commission	FY 14	FY 15	Biennium	FY 16	FY 17	Biennium	FY 18	FY 19	Biennium		FY 20	FY 21 1st QTR
				7.7.20							-	
Revenue										1		
Revenue from License Fees	\$ 1,139,844 \$	322,870	\$ 1,462,714	\$ 1,086,258 \$	297,161	\$ 1,383,419	\$ 766,875 \$	282,453	\$ 1,049,328	\$	618,451 \$	69,00
Allowable Third Party Reimbursements	-	-	-	-	-	-	-	-	-	\$	- \$	-
TOTAL REVENUE	\$ 1,139,844 \$	322,870	\$ 1,462,714	\$ 1,086,258 \$	297,161	\$ 1,383,419	\$ 766,875 \$	282,453	\$ 1,049,328	\$	618,451 \$	69,00
<u>Expenditures</u>												
Non Investigation Expenditures												
1000 - Personal Services	179,769	121,773	301,543	137,073	118,908	255,981	115,076	120,856	235,932		65,350	21,09
2000 - Travel	12,096	13,013	25,109	12,781	6,803	19,584	15,632	5,036	20,668		3,046	-
3000 - Services	24,221	20,404	44,624	26,599	14,085	40,684	13,683	9,813	23,496		19,306	94
4000 - Commodities	925	600	1,525	1,229	34	1,263	649	-	649		-	-
5000 - Capital Outlay	-	-	-	-		-	-		-	. L	-	-
Total Non-Investigation Expenditures	217,011	155,790	372,801	177,682	139,830	317,512	145,040	135,705	280,745		87,702	22,03
Investigation Expenditures												
1000-Personal Services	118,045	94,399	212,443	91,700	90,606	182,306	51,422	83,598	135,020		93,884	20,44
2000 - Travel								-	-		2,078	-
3023 - Expert Witness	4,651	2,400	7,051	-	4,922	4,922	-	-	-		-	-
3088 - Inter-Agency Legal	59,300	57,113	116,413	43,639	45,154	88,793	646	530	1,176		1,692	-
3094 - Inter-Agency Hearing/Mediation	6,956	18,825	25,781	6,929	19,603	26,532	-	3,689	3,689		-	-
3000 - Services other								958	958		1,010	-
4000 - Commodities								-	-	. L	-	-
Total Investigation Expenditures	188,951	172,737	361,688	142,268	160,285	302,553	52,068	88,775	140,843	. —	98,664	20,44
Total Direct Expenditures	405,962	328,527	734,489	319,950	300,115	620,065	197,108	224,480	421,588		186,366	42,48
Total Prior Experiences	103)302	520,527	75 1, 103	313)330	500,115	020,003	137,100	22 1,100	122,500		100,000	12,10
Indirect Expenditures												
Internal Administrative Costs	85,845	61,048	146,893	95,730	87,001	182,731	108,746	110,362	219,108		108,667	27,16
Departmental Costs	55,495	68,943	124,438	54,735	58,811	113,546	53,154	57,353	110,507		37,533	9,38
Statewide Costs	38,787	39,391	78,178	20,226	23,348	43,574	18,608	20,811	39,419		20,978	5,24
Total Indirect Expenditures	180,127	169,382	349,509	170,691	169,160	339,851	180,508	188,526	369,034		167,178	41,79
									-			
TOTAL EXPENDITURES	\$ 586,089 \$	497,909	\$ 1,083,998	\$ 490,641 \$	469,275	\$ 959,916	\$ 377,616 \$	413,006	\$ 790,622	\$	353,544 \$	84,27
										ı		
Cumulative Surplus (Deficit)												
Beginning Cumulative Surplus (Deficit)	\$ (278,770) \$			\$ 99,946 \$	695,563		\$ 523,449 \$	912,708		\$	782,155 \$	
Annual Increase/(Decrease)	553,755	(175,039)		595,617	(172,114)		389,259	(130,553)		. L	264,907	(15,27
Ending Cumulative Surplus (Deficit)	\$ 274,985 \$	99,946		\$ 695,563 \$	523,449		\$ 912,708	782,155			1,047,062	1,031,79
										ıL		
Statistical Information												
Number of Licenses for Indirect calculation	2,761	3,001		3,066	3,558		4,129	4,041		ıl	3,771	

Additional information:

[•] Fee analysis required if the cumulative is less than zero; fee analysis recommended when the cumulative is less than current year expenditures; no fee increases needed if cumulative is over the current year expenses *

[•] Most recent fee change: Fee change FY20

Annual license fee analysis will include consideration of other factors such as board and licensee input, potential investigation load, court cases, multiple license and fee types under one program, and program changes per AS 08.01.065.

Appropriation Name (Ex)	(All)
Sub Unit	(All)
PL Task Code	REC1

Sum of Budgetary Expenditures	Object Type Name (Ex)		
Object Name (Ex)	1000 - Personal Services	3000 - Services	Grand Total
1011 - Regular Compensation	22,556.73		22,556.73
1023 - Leave Taken	4,216.40		4,216.40
1028 - Alaska Supplemental Benefit	1,499.43		1,499.43
1029 - Public Employee's Retirement System Defined Benefits	323.56		323.56
1030 - Public Employee's Retirement System Defined Contribution	1,488.82		1,488.82
1034 - Public Employee's Retirement System Defined Cont Health Reim	814.64		814.64
1035 - Public Employee's Retiremnt Sys Defined Cont Retiree Medical	358.75		358.75
1037 - Public Employee's Retiremnt Sys Defined Benefit Unfnd Liab	3,198.21		3,198.21
1039 - Unemployment Insurance	82.62		82.62
1040 - Group Health Insurance	5,502.65		5,502.65
1041 - Basic Life and Travel	8.31		8.31
1042 - Worker's Compensation Insurance	252.78		252.78
1047 - Leave Cash In Employer Charge	515.44		515.44
1048 - Terminal Leave Employer Charge	341.86		341.86
1053 - Medicare Tax	356.17		356.17
1077 - ASEA Legal Trust	14.00		14.00
1079 - ASEA Injury Leave Usage	5.58		5.58
1080 - SU Legal Trst	3.36		3.36
3000 - Training/Conferences		75.00	75.00
3002 - Memberships		780.00	780.00
3046 - Advertising		47.94	47.94
3057 - Structure, Infrastructure and Land - Rentals/Leases		38.39	38.39
Grand Total	41,539.31	941.33	42,480.64

Executive Administrator's Report

EDUCATION REPORT December 16, 2020 (as of 12/7/2020)

Course Type	<u>Currently Approved</u>
Pre-Licensing (SPL)	13
Broker Upgrade Pre-Licensing (BPL)	4
Elective Continuing Education (ECE)	319
Designated Continuing Education (DCE)	36
Post Licensing Education (PLE)	71
	Total: 443
<u>Instructor</u>	
Permanent	67
New instructors Amber Brophy — Anchorage Janis Tolbert — Anchorage Gina Bergt - Anchorage	3
Temporary Instructor	0

LICENSING REPORT DECEMBER 16, 2020

New Licensees September 15, 2020 - December 8, 2020: 90

Total Number of <u>Active</u> Licensees with 1/31/2022 exp: 2796

Total Number of Licensees with 1/31/2022 exp: *2828

ACTIVE: 1/31/22 exp	Jun	Sept	Dec
Broker	405	412	420
Associate Broker	373	382	387
Salesperson	1826	1886	1989
Total Active:	2604	2680	2796

INACTIVE: 1/31/22 exp	Jun	Sept	Dec
Broker	1	2	0
Associate Broker	0	2	1
Salesperson	5	42	24
Total Inactive:	6	46	25

LAPSED: NON-COMPLIANCE OF PLE w/exp date of 1/31/22									
	Jun	Sept	Dec						
Broker	0	(0						
Associate Broker	0	(0						
Salesperson	1	4	7						
Total:	1	4	7						

LAPSED: 1/31/20 exp	Jun	Jun Sept			
Broker	30	29	28		
Associate Broker	36	34	34		
Salesperson	318	308	309		
Total Lapsed:	384	371	371		

Transfers:	Jun	Sept	Dec	
	175	279	296	

PLE Completed:	Jun	Sept	Dec		
	97	77	51		

Upgrades:	
S - AB = 4	S - B = 1

In this reporting period	Jun	Sept	Dec
License Returned	197	58	49
Probation License	3	1	2
Suspended	0	0	0
Revoked	1	0	0
Surrendered	1	1	0

^{*}includes licensees that are active, inactive, lic rtnd, probation, suspension, surrender, and lapsed (PLE), all with 1/31/2022 expiration date

Current Office Procedures

RICE INSURANCE SERVICES COMPANY, LLC CLAIMS LISTING FOR CNA CLAIMS ALASKA REAL ESTATE COMMISSION GROUP POLICY THIRD QUARTER 2020

Claim #	Loss Date	Report Date	Date Notified Allegation	Policy #	Status	Claim Reserves	Expense Reserves	Claims Payment	Expense Payment	Subr	Incurred
CC13284	9/1/2016	10/16/2018	9/5/2018 Non-Discl / Misrep Mold	18 EO 0001AK-	0	\$1,000.00	3 \$1,000.00	\$0.00	\$0.00	\$0.00	\$2,000.00
						\$1,000.00	\$1,000.00	\$0.00	\$0.00	\$0.00	\$2,000.00
			CLAIMS COUNT:		1			Losses	LAE	Total	
			CLOSED CLAIMS:		0	Closed Paid:		\$0.00	\$0.00	\$0.00	
			OPEN CLAIMS:		1	Closed Recovery:		\$0.00	\$0.00	\$0.00	
						Closed Incurred:		\$0.00	\$0.00	\$0.00	
						Open Paid:		\$0.00	\$0.00	\$0.00	
						Open Reserves:		\$1,000.00		\$2,000.00	
						Open Incurred:		\$1,000.00		\$2,000.00	
						Current Recov's:		\$0.00		\$0.00	
						Total Incurred:		\$1,000.00	\$1,000.00	\$2,000.00	
Claim #	Loss Date	Report Date	Date Notified Allegation	Policy #	Status	Claim Reserves	Expense Reserves	Claims Payment	Expense Payment	Subr	Incurred
CC14132	10/25/2017	9/19/2019		19 EO 0002AK-	С	\$0.00				\$0.00	
CC13986	4/4/2019	7/25/2019	6/28/2019 Negligent Hiring of Contractor	19 EO 0002AK-	С	\$3,000.00	0.00	\$3,000.00	\$0.00	\$0.00	\$3,000.00
CC14231	4/15/2017	10/28/2019	10/28/2019 Subpoena	19 EO 0002AK-	D	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
			•			\$3,000.00	\$0.00	\$3,000.00	\$0.00	\$0.00	\$3,000.00
			CLAIMS COUNT:		3			Losses	LAE	Total	
			CLOSED CLAIMS:		3	Closed Paid:		\$3,000.00		\$3,000.00	
			OPEN CLAIMS:		0	Closed Recovery:		\$0.00		\$0.00	
						Closed Incurred:		\$3,000.00		\$3,000.00	
						Open Paid:		\$0.00		\$0.00	
						Open Reserves:		\$0.00		\$0.00	
						Open Incurred:		\$0.00		\$0.00	
						Current Recov's:		\$0.00		\$0.00	
						Total Incurred:		\$3,000.00	\$0.00	\$3,000.00	
Claim #	Loss Date	Poport Data	Date Notified Allegation	Policy #	Status	Claim Reserves	Expense Reserves	Claims Payment	Evponce Boumont	Cubr	Incurred
CC14979	8/23/2018	8/17/2020		20 EO 0003AK-	O	\$5,000.00				\$0.00	
00.10.0	0/20/2010	0, 11,2020	o, //2020 Broden of Friprity inginic continuor	20 20 0000/	· ·	\$5,000.00				\$0.00	
			OLAIMO COLINIT		4					Total	
			CLAIMS COUNT:		1			Losses	LAE	Total	
			CLOSED CLAIMS:		0	Closed Paid:		\$0.00		\$0.00	
			OPEN CLAIMS:		1	Closed Recovery:		\$0.00		\$0.00	
						Closed Incurred:		\$0.00	•	\$0.00	
						Open Paid:		\$0.00	\$1.00	\$1.00	
						Open Reserves:		\$5,000.00	\$9,000.00	\$14,000.00	
						Open Incurred:		\$5,000.00	\$9,001.00	\$14,001.00	
						Current Recov's:		\$0.00	\$0.00	\$0.00	
						Total Incurred:		\$5,000.00	\$9,001.00	\$14,001.00	

RICE INSURANCE SERVICES COMPANY, LLC ALASKA REAL ESTATE COMMISSION GROUP POLICY CLAIMS INFORMATION THIRD QUARTER 2020

		TOTAL FOR CLOSE			TOTAL IN FOR OPE	CURRED N CLAIMS		
Group Policy Number	Claims Count	Logo	Logol	Claims Count	Loca	Logol	Claims Count	Total Incurred
	Count	Loss	Legal	Count	Loss	Legal	Count	Total incurred
18 EO 0001AK-	0	\$0.00	\$0.00	1	\$1,000.00	\$1,000.00	1	\$2,000.00
19 EO 0002AK-	3	\$3,000.00	\$0.00	0	\$0.00	\$0.00	3	\$3,000.00
20 EO 0003AK-	0	\$0.00	\$0.00	1	\$5,000.00	\$9,000.00	1	\$14,000.00
TOTALS	3	\$3,000.00	\$0.00	2	\$6,000.00	\$10,000.00	5	\$19,000.00
		Total Incurred Closed Claims	\$3,000.00		Total Incurred Open Claims	\$16,000.00		

^{*}The incurred amount for open claims includes payments and reserve amounts set by the adjusters (the estimated amount needed for damages and claims expenses to close the open claims) but does not include any amounts incurred but not reported (IBNR), loss development amounts (a factor used by actuaries to determine the ultimate loss incurred), or administrative costs (the insurer's costs to provide the program, including their staffing costs and expense allocations, program administration, marketing, and claims adjustment costs). All of these factors are additional costs for the program.

Statement of Net Positions Real Estate Recovery Funds September 30, 2020

		Projected					
	For the Fiscal Year Ending June 30, 2015	Year Ending Year Ending		For the Fiscal Year Ending June 30, 2018	For the Fiscal Year Ending June 30, 2019	For the Fiscal Year Ending June 30, 2020	For the Fiscal Year Ending June 30, 2021 For the Fiscal Year Ending June 30, 2022
ASSETS Cash and Investments	\$ 454,264	\$ 465,770	\$ 392,207	\$ 394,514	\$ 277,675	\$ 327,850	\$ 211,011 \$ 261,186
Total Assets	454,264	465,770	392,207	394,514	277,675	327,850	211,011 261,186
LIABILITIES Accounts Payable and Accrued Liabilities Total Liabilities	7,211 7,211	(30)	1,517 1,517	(10,691) (10,691)	11,230 11,230	4,857 4,857	7,786 4,857 7,786 4,857
FUND BALANCES Reserved for Education and Claims Total Fund Balance	447,053 447,053	465,800 465,800	390,691 390,691	405,205 405,205	266,445 266,445	322,993 322,993	203,225 256,329 203,225 256,329
Total Liabilities and Fund Balances	\$ 454,264	\$ 465,770	\$ 392,207	\$ 394,514	\$ 277,675	\$ 327,850	\$ 211,011 \$ 261,186
Average 2 year licensing cycle fund balance:		Average of 6/30/15 & 6/30/16 \$ 460,017	Average of 6/30/16 & 6/30/17 \$ 428,988	Average of 6/30/17 & 6/30/18 \$ 393,361	Average of 6/30/18 & 6/30/19 \$ 336,095	Average of 6/30/19 & 6/30/20 \$ 302,763	Average of 6/30/20 Average of 6/30/21 & 6/30/22 \$ 269,431 \$ 130,593

Note: Per the State Comprehensive Annual Financial Report the State "funds are reported using modified accrual accounting which measures cash and other financial assets that can be readily converted to cash".

Note: The total Liabilities is year to date

For FY22 Liabilities projected using FY20

Projected for Fiscal Years Ending June 30, 2021 and June 30, 2022

			Ac	tuals							Proje	cted
	For the Fiscal Year Ended 6/30/15	For the Fiscal Year Ended 6/30/16	For the Fiscal Year Ended 6/30/17	For the Fiscal Year Ended 6/30/18	For the Fiscal Year Ended 6/30/19	For the Fiscal Year Ended 6/30/20	For the Quarter Ended 9/30/20	For the Quarter Ended 12/31/20	For the Quarter Ended 3/31/21	For the Quarter Ended 6/30/21	For the Fiscal Year Ended 6/30/21	For the Fiscal Year Ended 6/30/22
REVENUES Licenses and Permits Interest and Investment Income	38,425 2,164	\$ 126,910 2,533	38,370 3,178	133,550 4,230	29,465 9,964	193,865 6,918	18,395 732				29,465 (1 22) 9,964 (2	
TOTAL REVENUES	40,589	129,443	41,548	137,780	39,429	200,783	19,127	_		-	39,429	200,783
EXPENDITURES Personal Services Travel Commodities Services - Non-claims Services - Claims & Associated Legal costs	113,145 0 0 732 0	112,763 - 89 5,085	115,097 - - 13	134,846 - 617 10	126,366 - - 5,000 24,902	124,812 - - 497 25,300	22,863	-	-	- 1	126,366 (3 - - 5,000 24,902	124,812 - - 497 25,300
TOTAL EXPENDITURES	113,877	117,937	115,110	135,473	156,268	150,608	22,863			-	156,268	150,608
Excess (Deficiency) Revenues Over Expenditures	(73,288)	11,505	(73,562)	2,307	(116,839)	50,175	(3,736)	-	-	-	(116,839)	50,175
Other Financing Sources (Uses)	-	-	-	-	-	-	-				-	-
Net Change in Fund Balances	(73,288)	11,505	(73,562)	2,307	(116,839)	50,175	(3,736)	-	-	-	(116,839)	50,175
Fund Balances - Beginning of Year Fund Balances - End of Year	527,552 454,264	454,264 \$ 465,770	465,770 \$ 392,207	392,207 \$ 394,514	394,514 \$ 277,675	277,675 \$ 327,850	327,850 324,115	324,115 324,115	324,115 324,115	324,115 324,115	327,850 \$ 211,011	211,011 \$ 261,186

⁽¹⁾ For FY22, licenses and permits revenue projected to be the same as FY20.

⁽²⁾ Projecting through FY21 based on FY19 rate of earnings.

For FY21, the annual personal services costs are projected for the Executive Administrator to spend 10% and the Project Assistant to spend 100%

⁽³⁾ of their time on Real Estate Recovery Fund related tasks.

Statement of Cash Flows Real Estate Recovery Fund September 30, 2020

			Actu	als				Projected
	For the	For the	For the	For the	For the	For the	For t	
	Fiscal	Fiscal	Fiscal	Fiscal	Fiscal	Fiscal	Fisca	
	Year	Year	Year	Year	Year	Year	Yea	
	Ended	Ended	Ended	Ended	Ended	Ended	Ende	
	6/30/15	6/30/16	6/30/17	6/30/18	6/30/19	6/30/20	6/30/2	21 6/30/22
CASH FLOWS FROM OPERATING ACTIVITIES								
Receipts for Licenses & Permits	\$ 38,425	\$ 126,910	\$ 38,370 (1)	\$ 133,550	\$ 29,465 (I	\$ 193,865	\$ 29	,465 \$ 193,865
Payments to Employees	(113,145)	(112,763)	(115,097) (2)	(134,846) (2		*		,366) (124,812)
Payments for Services/Claims	-	-	-	- (3	()	· · · /	,	,902) (25,300)
Other Payments	(732)	(5,174)	(13)	(627)	(5,000)	(497)		,000) (497)
Net Cash Provided (Used) by Operating Activities	(75,452)	8,973	(76,740)	(1,923)	(126,803)	43,257	(126	,803) 43,257
CASH FLOWS FROM INVESTING ACTIVITIES Interest and Dividends on Investments	2,164	2,533	3,178 (3)	4,230 (3	9,964 (3	6,918	9	,964 6,918
Net Cash Provided (Used) by Investing Activities	2,164	2,533	3,178	4,230	9,964	6,918	9	,964 6,918
Net Increase (Decrease) in Cash	(73,288)	11,505	(73,562)	2,307	(116,839)	50,175	(116	,839) 50,175
Cash and Cash Equivalents - Beginning of Year	527,552	454,264	465,770	392,207	394,514	277,675	327	,850 211,011
Cash and Cash Equivalents - End of Year	\$ 454,264	\$ 465,770	\$ 392,207	\$ 394,514	\$ 277,675	\$ 327,850	\$ 211	,011 \$ 261,186

⁽¹⁾ For FY22, licenses and permits revenue projected to be the same as FY20.

⁽²⁾ Projecting through FY21 based on FY19 rate of earnings.

⁽³⁾ For FY21, the annual personal services costs are projected for the Executive Administrator to spend 10% and the Project Assistant to spend 100% of their time on Real Estate Recovery Fund related tasks.

Commission Members Comments & Questions

Adjournment