ALASKA BOARD OF CHIROPRACTIC EXAMINERS POSITION STATEMENT: ADVERTISEMENT OF FREE SERVICES

Date: January 20, 2017

Status: New

Organized by: Board of Chiropractic Examiners

Adopted by: Board of Chiropractic Examiners

PURPOSE:

The purpose of this position statement is to discourage the public advertisement of free services at a chiropractic office, including but not limited to: x-rays, examinations, therapies or other services. Free offerings of appliances, vitamins and other non-service items are not condemned.

HISTORY:

Advertising of chiropractic services has historically been a source of friction in the chiropractic community. Recently, a complaint by a chiropractic office regarding the advertisement by another office for free x-rays and examinations was made verbally to a Board member, expressing the feeling that this form of advertisement demeaned the profession, and lessened the seriousness of examination and x-ray. It was also stated that this type of offer might lead to a "no-out-of-pocket-expense" (NOOPE) scheme where insurance would be billed, but the patient would not be charged.

SUPPORTIVE MATERIAL:

None available.

SUMMARY:

As there is very little public distinction between chiropractic practices and chiropractic is often categorized, unfairly, as a "one service" profession, the Board is sympathetic to the need for many chiropractic offices to advertise services publicly. <u>NOOPE schemes are not allowed</u>. The Board agrees that advertising free services, although not specifically prohibited, promotes an unfavorable public perception of the profession and lends to confusion. Free public or in-office "screenings" are encouraged and supported.