State of Alaska Board of Professional Counselors

December 14, 2018

Board Packet PUBLIC COPY

333 Willoughby Ave, 9th Floor Commissioner's Conference Rm Juneau, AK

Call to Order & Roll Call

BOARD OF PROFESSIONAL COUNSELORS

Board Membership Roster

Board Member	<u>Term</u>
Debra Hamilton Professional Counselor Soldotna, AK 99669	March 1, 2021
Alice Baum Professional Counselor Anchroage, Alaska	March 1, 2022
Janece Richard Professional Counselor Anchorage, Alaska	March 1, 2022
Kyle Cardwell Professional Counselor Anchorage, Alaska	March 1, 2021
Eleanor Vinson Public Member Juneau, Alaska	March 1, 2020

2. Review & Approve Agenda

STATE OF ALASKA BOARD OF PROFESSIONAL COUNSELORS TELECONFERENCE

333 WILLOUGHBY AVE, COMMISSIONER'S CONFERENCE ROOM, 9^{TH} FLOOR JUNEAU, AK

GCI Conference Line: 1-800-315-6338 Access Code: 52538

FRIDAY, DECEMBER 14, 2018

	<u>TIME</u>	<u>TOPIC</u>	<u>LEAD PERSON</u>
1.	9:00 a.m.	Call to Order & Roll Call	Chair
2.	9:02 a.m.	Review & Approve Agenda	Chair
3.	9:06 a.m.	Ethics Report Reminder of requirements to all board members.	Chair
4.	9:10 a.m.	Review & Approve Minutes September 2018	Chair
5.	9:15 a.m.	Public Comment	Chair
6.	9:30 a.m.	Old Business A. Review Public Comment from Reg. Project - Technology-Assisted Distance Professional Set B. Regulation Work Updates - Revisions from September 2018 meeting sen C. Telemedicine Business Registry Update	Chair/Reg. Specialist
8.	10:20 am	Consent Agreement & Board Order Case number 2018-000539	Chair/Inv. B. Howes
9.	10:30 a.m.	Investigative Report	E. Prieksat
10.	11:00 a.m.	Division Update	Acting Dir. S. Chambers (or) M. Dumas (or) M. Wales
11.	11:30 a.m.	Application Review	Chair
12.	12:00 p.m.	Adjourn (later if necessary)	

3. Ethics Report

State of Alaska DEPARTMENT OF LAW

ETHICS ACT PROCEDURES FOR BOARDS & COMMISSIONS

All board and commission members and staff should be familiar with the Executive Branch Ethics Act procedures outlined below.

Who Is My Designated Ethics Supervisor (DES)?

Every board or commission subject to the Ethics Act¹ has several ethics supervisors designated by statute.

- The chair serves as DES for board or commission members.
- The chair serves as DES for the executive director.
- · The executive director serves as DES for the staff.
- The governor is the DES for a chair.²

What Do I Have To Disclose?

The Ethics Act requires members of boards and commissions to disclose:

- Any matter that is a potential conflict of interest with actions that the member may take when serving on the board or commission.
- Any circumstance that may result in a violation of the Ethics Act.
- Any personal or financial interest (or that of an immediate family member) in a state grant,
 contract, lease or loan that is awarded or administered by the member's board or commission.
- · The receipt of certain gifts.

The executive director of the board or commission and its staff, as state employees, must also disclose:

- Compensated outside employment or services.
- Volunteer service, if any compensation, including travel and meals, is paid or there is a potential
 conflict with state duties.

For more information regarding the types of matters that may result in violations of the Ethics
 Act, board or commission members should refer to the guide, "Ethics Information for Members of
 Boards and Commissions." The executive director and staff should refer to the guide, Ethics
 Information for Public Employees." Both guides and disclosure forms may be found on the
 Department of Law's ethics website.

How Do I Avoid Violations of the Ethics Act?

- · Make timely disclosures!
- · Follow required procedures!
- Provide all information necessary to a correct evaluation of the matter!³
- · When in doubt, disclose and seek advice!
- · Follow the advice of your DES!

What Are The Disclosure Procedures for Board and Commission Members?

The procedural requirements for disclosures by members are set out in AS 39.52.220 and 9 AAC 52.120. One goal of these provisions is to help members avoid violations of the Ethics Act. The procedures provide the opportunity for members to seek review of matters in advance of taking action to ensure that actions taken will be consistent with the Act.

Procedure for declaring actual or potential conflicts.

Members must declare potential conflicts and other matters that may violate the Ethics Act on the public record and in writing to the chair.

Disclosure on the public record. Members must identify actual and potential conflicts orally at the board or commission's public meeting **in advance** of participating in deliberations or taking any official action on the matter.

- A member must always declare a conflict and may choose to refrain from voting, deliberations or other participation regarding a matter.⁴
- If a member is uncertain whether participation would result in a violation of the Act, the member should disclose the circumstances and seek a determination from the chair.

Disclosure in writing at a public meeting. In addition to an oral disclosure at a board or commission meeting, members' disclosures must be made in writing.

- If the meeting is recorded, a tape or transcript of the meeting is preserved and there is a method
 for identifying the declaration in the record, an oral disclosure may serve as the written
 disclosure.
- Alternatively, the member must note the disclosure on the Notice of Potential Violation disclosure form and the chair must record the determination.

Confidential disclosure in advance of public meeting. Potential conflicts may be partially addressed in advance of a board or commission's public meeting based on the published meeting agenda or other board or commission activity.

- A member identifying a conflict or potential conflict submits a Notice of Potential Violation to the chair, as DES, in advance of the public meeting.
- This written disclosure is considered confidential.
- The chair may seek advice from the Attorney General.
- The chair makes a written determination, also confidential, whether the disclosed matter represents a conflict that will result in a violation of the Ethics Act if the member participates in official action addressing the matter.
- If so, the chair directs the member to refrain from participating in the matter that is the subject of the disclosure.
- An oral report of the notice of potential violation and the determination that the member must refrain from participating is put on the record at a public meeting.⁶

Determinations at the public meeting. When a potential conflict is declared by a member for the public record, the following procedure must be followed:

- The chair states his or her determination regarding whether the member may participate.
- Any member may then object to the chair's determination.
- If an objection is made, the members present, excluding the member who made the disclosure, vote on the matter.
- *Exception:* A chair's determination that is made consistent with advice provided by the Attorney General may not be overruled.
- If the chair, or the members by majority vote, determines that a violation will exist if the disclosing member continues to participate, the member must refrain from voting, deliberating or participating in the matter.⁷

If the chair identifies a potential conflict, the same procedures are followed. If possible, the chair should forward a confidential written notice of potential violation to the Office of the Governor for a determination in advance of the board or commission meeting. If the declaration is first

made at the public meeting during which the matter will be addressed, the members present, except for the chair, vote on the matter. If a majority determines that a violation of the Ethics Act will occur if the chair continues to participate, the chair shall refrain from voting, deliberating or participating in the matter. A written disclosure or copy of the public record regarding the oral disclosure should be forwarded to the Office of the Governor for review by the chair's DES.

Procedures for Other Member Disclosures

A member's interest in a state grant, contract, lease or loan and receipt of gifts are disclosed by filling out the appropriate disclosure form and submitting the form to the chair for approval. The disclosure forms are found on the Department of Law's ethics website.

What Are The Disclosure Procedures for Executive Directors and Staff?

Ethics disclosures of the executive director or staff are made in writing to the appropriate DES (chair for the executive director and the executive director for staff).

• Disclosure forms are found on the ethics website, noted above.

Notices of Potential Violations. Following receipt of a written notice of potential violation, the DES investigates, if necessary, and makes a written determination whether a violation of the Ethics Act could exist or will occur. A DES may seek advice from the Attorney General. If feasible, the DES shall reassign duties to cure a potential violation or direct divestiture or removal by the employee of the personal or financial interests giving rise to the potential violation.

- These disclosures are not required to be made part of the public record.
- A copy of a determination is provided to the employee.
- Both the notice and determination are confidential.

Other Disclosures. The DES also reviews other ethics disclosures and either approves them or determines what action must be taken to avoid a violation of the Act. In addition to the disclosures of certain gifts and interests in the listed state matters, state employees must disclose all outside employment or services for compensation.

The DES must provide a copy of an approved disclosure or other determination the employee.

How Are Third Party Reports of Potential Violations or Complaints Handled?

Any person may report a potential violation of the Ethics Act by a board or commission member or its staff to the appropriate DES or file a complaint alleging actual violations with the Attorney General.

- Notices of potential violations and complaints must be submitted in writing and under oath.
- Notices of potential violations are investigated by the appropriate DES who makes a written determination whether a violation may exist.⁸
- Complaints are addressed by the Attorney General under separate procedures outlined in the Ethics Act.
- These matters are confidential, unless the subject waives confidentiality or the matter results in a public accusation.

What Are The Procedures for Quarterly Reports?

Designated ethics supervisors must submit copies of notices of potential violations received and the corresponding determinations to the Attorney General for review by the state ethics attorney as part of the quarterly report required by the Ethics Act.

- Reports are due in April, July, October and January for the preceding quarter.
- A sample report may be found on the Department of Law's ethics website.
- An executive director may file a quarterly report on behalf of the chair and combine it with his or her own report.
- If a board or commission does not meet during a quarter and there is no other reportable activity, the DES advises the Department of Law Ethics Attorney by e-mail at ethicsreporting@alaska.gov and no other report is required.

If the state ethics attorney disagrees with a reported determination, the attorney will advise the DES of that finding. If the ethics attorney finds that there was a violation, the member who committed the violation is not liable if he or she fully disclosed all relevant facts reasonably necessary to the ethics supervisor's or commission's determination and acted consistent with the determination.

How Does A DES or Board or Commission Get Ethics Advice?

A DES or board or commission may make a **written request** to the Attorney General for an opinion regarding the application of the Ethics Act. In practice, the Attorney General, through the state ethics attorney, also provides **advice by phone or e-mail** to designated ethics supervisors, especially when time constraints prevent the preparation of timely written opinions.

- A request for advice and the advisory opinion are confidential.
- The ethics attorney endeavors to provide prompt assistance, although that may not always be possible.
- The DES must make his or her determination addressing the potential violation based on the opinion provided.

It is the obligation of each board or commission member, as well as the staff, to ensure that the public's business is conducted in a manner that is consistent with the standards set out in the Ethics Act. We hope this summary assists you in ensuring that your obligations are met.

- ¹ The Act covers a board, commission, authority, or board of directors of a public or quasi-public corporation, established by statute in the executive branch of state government.
- ² The governor has delegated the DES responsibility to Guy Bell, Administrative Director of the Office of the Governor.
- ³ You may supplement the disclosure form with other written explanation as necessary. Your signature on a disclosure certifies that, to the best of your knowledge, the statements made are true, correct and complete. False statements are punishable.
- ⁴ In most, but not all, situations, refraining from participation ensures that a violation of the Ethics Act does not occur. Abstention does not cure a conflict with respect to a significant direct personal or financial interest in a state grant, contract, lease or loan because the Ethics Act prohibition applies whether or not the public officer actually takes official action.
- ⁵ The chair must give a copy of the written determination to the disclosing member. There is a determination form available on the Department of Law's ethics web page. The ethics supervisor may also write a separate memorandum.
- ⁶ In this manner, a member's detailed personal and financial information may be protected from public disclosure.
- ⁷ When a matter of particular sensitivity is raised and the ramifications of continuing without an advisory opinion from the Attorney General may affect the validity of the board or commission's action, the members should consider tabling the matter so that an opinion may be obtained.
- ⁸ The DES provides a copy of the notice to the employee who is the subject of the notice and may seek input from the employee, his or her supervisor and others. The DES may seek advice from the Attorney General. A copy of the DES' written determination is provided to the subject employee and the complaining party. The DES submits a copy of both the notice and the determination to the Attorney General for review as part of the DES' quarterly report. If feasible,

the DES shall reassign duties to cure a potential violation or direct divestiture or removal by the employee of the personal or financial interests giving rise to the potential violation.

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The Attorney General and Department of Law staff may not provide legal advice to private citizens or organizations. Please contact an attorney if you need legal advice. The Alaska Lawyer Referral Service or your local bar association may be able to assist you in locating a lawyer.

Alaska Department of Law

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Phone: (907) 269-5100 | Fax: (907) 276-3697 TTY: 907-258-9161

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Ethics Disclosure Form

CONFIDENTIAL REQUEST FOR ETHICS DETERMINATION

TO:		, Designated Ethics Supervisor
	(Identify Your Department, Agency, I	Public Corporation, Board, Commission)
-	uest advice regarding the application of th 0) to my situation. The situation involves	e Executive Branch Ethics Act (AS 39.52.010 the following:
□ I	have provided additional information in the	he attached document(s).
I be	lieve the following provisions of the Ethic	s Act may apply to my situation:
	AS 39.52.120, Misuse of Official Posit	ion
	AS 39.52.130, Improper Gifts	
1	AS 39.52.140, Improper Use or Disclos	sure of Information
	AS 39.52.150, Improper Influence in S	tate Grants, Contracts, Leases or Loans
	AS 39.52.160, Improper Representation	n
	AS 39.52.170, Outside Employment Re	estricted
	AS 39.52.180, Restrictions on Employi	ment after Leaving State Service
	AS 39.52.190, Aiding a Violation Proh	ibited
unti AS 3	l I receive your advice. If the circumstan	ing any official action relating to this matter aces I described above may result in a violation of serve as my disclosure of the matter in accordance
addi	•	statement is true, correct, and complete. In at may apply, the submission of a false statement 240.
	(Signature)	(Date)
	(Printed Name)	(Division, Board, Commission)
	(Position Title)	(Location)

Designated Ethics Supervisor: Provide a copy of your written determination to the employee advising whether action is necessary under AS 39.52.210 or AS 39.52.220, and send a copy of the determination and disclosure to the attorney general with your quarterly report.

Ethics Disclosure Form

Receipt of Gift	

TO:	, Designated Ethics S	Supervisor,
		(Agency, Public Corporation, Board,
		Commission or Council)
	closure reports receipt of a gift with value in excess as required by AS 39.52.130(b) or (f).	of \$150.00 by me or my immediate family
1.	Is the gift connected to my position as a state officer,	employee or member of a state board or commission?
	□Yes □No	
2.	Can I take or withhold official action that may affect	the person or entity that gave me the gift?
	□Yes □No	
	answer "No" to both questions, you do not need to repo or if you are not sure, you must complete this form and p	
The gift i	is	
Identify §	gift giver by full name, title, and organization or rela	ationship, if any:
Describe	event or occasion when gift was received or other of	circumstance explaining the reason for the gift:
My estim	nate of its value is \$The	date of receipt was
☐ The g	gift was received by a member of my family. Who?	
	ecked "Yes" to question 2 above, explain the official page, if necessary):	l action you may take that affects the giver (attach
•	to the best of my knowledge that my statement is true punishment that may apply, the submission of a factorial forms.	- · · · · · · · · · · · · · · · · · · ·
	(Signature)	(Date)
	(Printed Name)	(Division)
	(Position Title)	(Location)
Ethics Su	upervisor Determination: Approve Disappro	oved
D	esignated Ethics Supervisor*	(Date)

^{*}Designated Ethics Supervisor: Provide a copy of the approval or disapproval to the employee. If action is necessary under AS 39.52.210 or AS 39.52.220, attach a determination stating the reasons and send a copy of the determination and disclosure to the attorney general with your quarterly report.

4. Review/Approve Meeting Minutes

Board Meeting Minutes September 2018

1 2 3 4	State Of Alaska DEPARTMENT OF COMMERCE, COMMUNITY, AND ECONOMIC DEVELOPMENT DIVISION OF CORPORATIONS, BUSINESS AND PROFESSIONAL LICENSING
5 6 7	BOARD OF PROFESSIONAL COUNSELORS SEPTEMBER 13-14, 2018 MINUTES OF MEETING
8 9 10	By the authority of AS. $08.01.070(2)$, and in compliance with the provisions of AS 44.64, Article 6, a scheduled board meeting was held at 550 W. 7^{th} Ave. Suite 106, Anchorage, Alaska 99501.
11 12 13	Thursday, September 13, 2018
14 15 16	Agenda Item 1 - Call to order & Roll call Board Chair Debra Hamilton called the meeting to order at 9:32 am.
17 18 19 20 21 22 23	Those present, constituting a quorum of the Board: Debra Hamilton, Chair, Licensed Professional Counselor Alice Baum, Licensed Professional Counselor S. Kyle Cardwell, Licensed Professional Counselor Janece Richard, Licensed Professional Counselor Eleanor Vinson, Public Member
24 25 26 27 28 29	In attendance from the Department of Commerce, Community and Economic Development, Division of Corporations, Business and Professional Licensing: Rissa Teske, Licensing Examiner Marylene Wales, Accountant III (via teleconference) Autumn Roark, Investigator
30 31 32	Members of the public in attendance: None
33 34 35	Agenda Item 2 - Review & Approve Agenda The board reviews the agenda.
36 37 38	UPON A MOTION MADE BY JANECE RICHARD; SECONDED BY KYLE CARDWELL AND APPROVED UNANIMOUSLY, IT WAS RESOLVED TO APPROVE THE AGENDA AS WRITTEN.
39 40 41	<u>Agenda Item 3 - Ethics Report</u> Chair Hamilton asks if anyone has any ethics concerns to report, none heard.
42 43 44	Agenda Item 4 - Review & Approve Meeting Minutes The board reviews the draft minutes of the July 13, 2018 teleconference meeting.
45 46 47 48	UPON A MOTION MADE BY JANECE RICHARD; SECONDED BY ELEANOR VINSON AND APPROVED UNANIMOUSLY, IT WAS RESOLVED TO APPROVE THE JULY 13, 2018 TELECONFERENCE MEETING MINUTES AS WRITTEN.

Agenda Item 5 - Public Comment (Regular board business)

There is no one present in person or on the phone for public comment.

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To make the best use of the board's time, the board discusses the investigative report, ethics, and supervisor certification requirements. There is a short discussion about new CEU requirements in response to what the board feels is a high amount of cases under investigation for unethical conduct. The board moves into a discussion about making changes to the requirements to become a board approved supervisor. Board member Cardwell suggests increasing the CEU requirements, possibly to 3 graduate semester hours or 45 CEU hours and the board discusses where the additional CEU's can be acquired. Chair Hamilton directs the board to the NBCC (National Board for Certified Counselors) website to look at the requirements for the Approved Clinical Supervisor. The board is in agreement that the current requirement for certification of 6 CEU's, is not enough. Board Chair Hamilton adds that they could include an ongoing CEU requirement, and they could also go into extended amounts of post licensure and non-licensed experience. The board discusses making changes to the requirement for 100 hours of face-to-face supervision to require meeting with the supervisor at least once a month and including an additional form in the application to indicate months met and time accrued.

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Agenda Item 6 - Investigative Report

Investigator Autumn Roark goes over the investigative report with the board. For the period of May 23, 2018 through August 31, 2018 the division opened four (4) matters; closed two (2) matters; and eight (8) matters remain open. Investigator Roark and the board have a discussion about the code of ethics and what works best for determining whether or not there has been a violation. The board feels that there is a large number of cases and asks Investigator Roark if this is unusual. Investigator Roark informs the board that anyone can make a complaint and she has to open a case. Chair Hamilton asks if the AMHCA (American Mental Health Counselors Association) code of ethics is helpful; Investigator Roark states that she doesn't look too closely at the code of ethics but rather our regulations and statutes. She would bring the issue to the reviewing board member to make a determination on whether or not a violation has been made. Investigator Roark informs the board that she will be moving over to the medical board and Erica will be taking over as our investigator.

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Break at 10:48 am Return at 10:59 am

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Agenda Item 7 - Division Update

Marylene Wales, Accountant III, joins the meeting and provides the division update for FY18 3rd Quarter via teleconference and briefly discusses the budget report. Division Staff Wales states the 4th Quarter report will be available by October 1st. Board Member Cardwell asks about reducing the renewal fee. Division Staff Wales states that she believes that they will prepare a fee analysis before the next renewal period and that fee analysis will help determine if they can reduce the fee.

- The board is ahead of schedule and moves on to discuss the upcoming public
- comment period for the regulation project, regulation changes for CEU requirements for an application by credentials, increasing the number of ethics requirements from 3
- to 6, increasing the number of CEU's for approved supervisor application. The board
- notes that there are no requirements for the 40 CEU hours for an applicant by

credentials to have any of those hours be face-to-face; they talk about making 20 of those 40 CEU hours be face-to-face. Board Member Cardwell proposes changing the requirement an applicant must apply and be approved for distance supervision, as several months of supervision can be lost waiting for the board to meet and approve the distance supervision request.

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Agenda Item 8 - Public Comment/Testimony for Regulation Project

Technology-Assisted Distance Professional Services 12 AAC 62.400-420

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Dr. Lyn Freeman, LPC licensee calls in, she states that she was involved in the regulations from the beginning and supports them 100%. She states that the only note that she would make is on the texting side. Keeping that (texting) HIPPA compliant requires patients to enter passwords, she sees a lot of patients with cognitive deficits and traumatic brain injuries and most of them could not manage that. She has taken the possibility of texting completely out of equation with her patients, as it does require that you make a copy of that (the text) and it would be a bit burdensome.

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The board discusses 12 AAC 62.410(b), and if simple texts such as "I'm running late" 116 should be required to be kept a patient's file. 117

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Seeing that no one else has called in or come in person to make a public comment on 119 the proposed regulation for Technology-Assisted Distance Professional Services, the 120 board continues their discussion on other regulation changes. 121

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The board discusses regulation 12 AAC 62.200 Supervised Experience, changing in subsection (e) that a supervisor has be an approved supervisor before supervision begins; striking out subsection (c) all together; and adding to (d) a requirement of a minimum of 1 hour a month.

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Agenda Item 9 - Lunch Break 128

- Break at 12:36 pm 129
- Return at 1:44 pm. 130

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<u>Agenda Item 10 - Regulation Task Force</u>

- The board discusses regulation 12 AAC 62.200 Approved Counselor Supervisor 133 Certification. The discussion includes what other states and NBCC require for
- 134
- becoming a supervisor, how Alaska's requirements compare, and increasing the CEU 135 requirement for our supervisor certification. The board is in agreement that the CEU 136
- 137 requirements should be increased to possibly 45 hours and discusses how specific
- they will get on who will approve the CEU's. The board will continue the discussion for 138
- regulation changes for 12 AAC 62.200 tomorrow during New Business. 139

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Agenda Item 11 - 11 Application Review

The board reviews and votes on applications using OnBoard.

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Agenda Item 12 - Recess Until September 14, 2018 at 9:00 am

- UPON A MOTION MADE BY KYLE CARDWELL; SECONDED BY ELEANOR VINSON 146
- AND APPROVED UNANIMOUSLY, IT WAS RESOLVED TO RECESS UNITL FRIDAY, 147
- SEPTEMBER 14, 2018. 148

The board recessed at 4:28 pm until 9:00 am Friday, September 14, 2018.

Agenda Item 13 Friday, September 14, 2018

Agenda Item 14 - Call to Order and Roll Call

Board Chair Debra Hamilton called the meeting to order at 9:05 am.

- Those present, constituting a quorum of the board:
- 159 Debra Hamilton, Chair, Licensed Professional Counselor
- 160 Alice Baum, Licensed Professional Counselor
- 161 S. Kyle Cardwell, Licensed Professional Counselor
- Janece Richard, Licensed Professional Counselor
- 163 Eleanor Vinson, Public Member

- In attendance from the Department of Commerce, Community and Economic
- Development, Division of Corporations, Business and Professional Licensing were:
 - Rissa Teske, Licensing Examiner

<u>Agenda Item 15 - Correspondence</u>

The board reads and discusses an email submitted to the board asking three questions about ethics and billing. The name of the person has been withheld for confidentiality.

1. The board agrees that it is up to the individual insurances to decide what they will pay for, and it is outside of the board's scope to determine what is billable and what is not. The board recommends that the writer of the letter reach out to the individual insurance companies and review Medicaid regulations.

2. Under Alaska Statute 08.29.100, there is title protection not practice protection. As long as a person is not violating that statute and saying he/she is a licensed professional counselor, they are not doing anything unethical.

3. The board is discussing the third question in the letter when AMHCA (American Mental Health Counselors Association) representatives Richard Powell and Kirke McVay call in for a teleconference discussion. The board will continue the discussion from correspondence later.

Agenda Item 16 - Old Business

A- Code of Ethics Discussion w/AMHCA Representatives

AMHCA representatives Richard Powell and Kirke McVay, both with the ethics committee, have called in to discuss the AMHCA code of ethics with the board. Mr. Powell states that they are working on revisions for the 2015 Code of Ethics that he projects should be finalized in about a year, and the revisions will incorporate telehealth. Mr. McVay asks the board if a counselor needs to be licensed in Alaska in order to provide services to a person who has moved there temporarily. The answer is yes, according to the proposed Technology-Assisted Distance Professional Services regulations that the board is in the process of adding to our regulations. Mr. Powell says that Alaska's approach is pretty consistent with other states. Chair Hamilton asks

- the AMHCA representatives about their opinion about texting non-personal
- 200 information with clients and the burden created by requiring that those short non-
- personal texts be kept in a client's file. Mr. Powell states that he will put a note in the
- Code of Ethics revision that this was an issue that came up in Alaska and could likely happen in any state.
- 204 Chair Hamilton directs the conversation to the code of ethics, and asks Mr. Powell and
- 205 Mr. McVay to give the board a short presentation on why AMHCA would be better than
- NBCC (National Board of Certified Counselors) and ACA (American Counseling
- 207 Association). Mr. Powell says that the ACA code of ethics is written very lawyerly and
- is meant to lay out principles but guidance can be lacking. The NBCC code of ethics is
- a little bit like AMHCA's that it's written for the practitioner. AMHCA code of ethics is
- written for mental health counselors doing mental health counseling, and is a sort of
- 211 handbook. Chair Hamilton states that one of the reasons that the board switched from
- the ACA code of ethics to the AMHCA code was because they felt that the ACA code
- was becoming restrictive and there were certain values that were being imposed on
- 214 them. Board Member Cardwell states that he wants to make sure that patients can be
- referred to a competent individual who can help them, but that also a practitioner can
- ethically refer a patient out if their personal convictions or religious convictions would
- 217 influence their ability to provide the car the patient wants. Chair Hamilton states that
- was one of the reasons for the board moving away from ACA. Mr. Powell states that
- there isn't anything in the AMHCA code right now that restricts referrals.
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- 221 Break at 10:24 am
- 222 Return at 10:42 am
- 223 Retain at 10.12 an
- 224 <u>B- Ethics Regulation Discussion (research on NBCC, AMHCA, & ACA by K. Cardwell)</u>
- The Board briefly discusses the conversation with the AMHCA representatives and
- whether or not they should update regulation 12 AAC 62.900 to read 2015 instead of
- 2010. The Board also agrees that they will continue to use the AMHCA code of ethics
- as the adopted code of ethics for the Board.

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UPON A MOTION MADE BY ELEANOR VINSON; SECONDED BY ALICE BAUM AND APPROVED UNANIMOUSLY, IT WAS RESOLVED TO CHANGE REGULATION 12 AAC 60.900(a) TO READ "REVISED AS OF 2010" TO "REVISED AS OF 2015".

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Board member Cardwell brings up the topic of national licensure and he would like to discuss that further at another meeting. Board member Vinson states that it has come up before, but it wasn't successful due to the cost and lack of support. Chair Hamilton states that this is one of the reasons she advocates for board members to attend conferences so they can really get a picture of what's being done around the states.

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C - Telemedicine Business Registry

- The Board discusses the Telemedicine Business Registry (TBR) and what it means for
- the Board, it is unclear to the board what their responsibility is for the TBR. The board
- decides that since the TBR isn't in their regulations that it isn't in their jurisdiction,
- and until they are tasked with putting it in their regulations they will keep their hands off. They then instruct Licensing Examiner Teske to ask division staff in charge of the
- TBR what they would like the Board to do with the TBR and what their responsibility is.

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<u>Agenda Item 15 - Correspondence</u>

The board returns to complete agenda item 15.

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3. The only piece of the question that the Board is able to address is the licensing piece, and if you are licensed as a professional counselor in Alaska then you have to adhere to the statues and regulations, and code of ethics. Therefore if you become licensed you come under the jurisdiction of the board and you are accountable and responsible for adhering to the statutes and regulations and code of ethics. These other concerns, such as the disclosure statement, need to be addressed with our organization. 08.29.220 and 12 AAC 62.930

257258

The board does not take a lunch break.

259260261

Agenda Item 17 - New Business

262

The board continues discussion and work on regulation revisions.

263264

265

- 12 AAC 62.130 License by Credentials
- The board discusses adding under subsection (5) the requirement that CEU credits must also comply with 12 AAC 62.310(4)(d).

266267268

- UPON A MOTION MADE BY ELEANOR VINSON; SECONDED BY ALICE BAUM AND
- 269 APPROVED UNANIMOUSLY, IT WAS RESOLVED TO MAKE A CHANGE TO
- 270 REGULATION 12 AAC 62.130(5) LICENSE BY CREDENTIALS TO READ: SUBMIT
- 271 VERIFICATION OF COMPLETION OF 40 CONTINUING EDUCATION CREDITS,
- 272 INCLUDING THREE OF THE CONTINUING EDUCATION CREDITS IN ETHICS WITHIN
- 273 THE PREVIOUS TWO YEARS IMMEDIATELY PRECEDING APPLICATION FOR
- 274 LICENSURE BY CREDENTIALS; THE CONTINUING EDUCATION MUST COMPLY WITH
- 275 12 AAC 62.320 AND 12 AAC 62.310(4)(d).

276277

There is discussion about listing the regulations in chronological order.

278

- 279 UPON A MOTION MADE BY JANECE RICHARD; SECONDED BY KYLE CARDWELL
- 280 AND APPROVED UNANIMOUSLY, IT WAS RESOLVED TO AMEND THE PREVOUS
- MOTION TO SWITCH THE REGUALTIONS SO THAT 12 AAC 62.310(4)(d) READS BEFORE 12 AAC 62.320.

283 284

MOTION PASSES.

285 286

- 12 AAC 62.220 Supervised Experience
- The board discusses removing the requirement to get approval from the board before
- engaging in distance supervision, adding a 1 hour per month requirement, and defining face-to-face in the regulation itself by adding a subsection (f).

290

The board discusses defining face-to-face in the regulations definitions section.

- 293 UPON A MOTION MADE BY ALICE BAUM; SECONDED BY JANECE RICHARD AND
- 294 APPROVED UNANIMOUSLY, IT WAS RESOLVED TO MODIFY REGULATION 12 AAC
- 295 **62.220.**
- 296 **(B) MODIFIED TO SAY:**
- TO MEET THE SUPERVISED EXPERIENCE REQUIREMENTS OF AS 08.29.110(a)(6), THE
- 298 BOARD WILL ACCEPT THE HOURS OF SUPERVISED EXPERIENCE, ACCUMULATED

- 299 BY AN APPLICANT FOR LICENSURE, UNDER THE SUPERVISION OF A PERSON THAT
- 300 HAS NOT BEEN CERTIFIED AS AN APPROVED COUNSELOR SUPERVISOR UNDER 12
- 301 AAC 62.200 ONCE THAT PERSON BECOMES CERTIFIED AS AN APPROVED
- 302 COUNSELOR SUPERVISOR.
- 303 **(C) STRIKE**
- 304 **(D) MODIFIED TO SAY:**
- 305 AT LEAST 50 HOURS OF THE 100 HOURS OF FACE TO FACE SUPERVISED
- 306 EXPERIENCE REQUIRED UNDER AS 08.29.110(a)(6) MUST BE ACCUMULATED BY AN
- 307 APPLICANT IN A ONE-ON-ONE SETTING WITH A SUPERVISOR CERTIFIED AS AN
- 308 APPROVED COUNSELOR SUPERVISOR UNDER 12 AAC 62.200. AN APPLICANT MAY
- 309 ACCUMULATE THE REMAINING 50 HOURS OF SUPERVISED EXPERIENCE IN A ONE-
- 310 ON-ONE SETTING OR A GROUP SETTING WITH A SUPERVISOR CERTIFIED AS AN
- 311 APPROVED COUNSELOR SUPERVISOR UNDER 12 AAC 62.200. AN APPLICANT
- 312 MUST ACCUMULATE A MINIMUM OF 1 HOUR OF SUPERVISION MONTHLY.
- 313 (E) AN APPLICANT MAY RECEIVE SUPERVISION BY TELEPHONIC OR ELECTRONIC 314 MEANS.
 - (1) STRIKE
 - (2) STRIKE
- 317 ADD SUBSECTION: (F) IN THIS SECTION, "FACE TO FACE" IS SYNONYMOUS TO
- 318 SYNCHRONOUS WHICH MEANS HAPPENING PRECISELY AT THE SAME TIME
- 319 DURING WHICH THE INSTRUCTOR AND ATENDEE ARE ABLE TO COMMUNICATE IN
- 320 **REAL TIME.**

315

316

321

- There is discussion about changing "instructor" and "attendee" to "supervisor" and
- "supervisee" in (d). There is discussion about having left out supervision accumulated
- under a supervisor who is supervised from (b).
- 325 326 UPON A MOTION MADE BY KYLE CARDWELL; SECONDED BY ELEANOR VINSON
- 327 AND APPROVED UNANIMOUSLY, IT WAS RESOLVED TO AMEND THE PREVOUS
- 328 MOTION TO ADD TO (b) TO READ AS FOLLOWS:
- TO MEET THE SUPERVISED EXPERIENCE REQUIREMENTS OF AS 08.29.110(a)(6), THE
- 330 BOARD WILL ACCEPT THE HOURS OF SUPERVISED EXPERIENCE. ACCUMULATED
- 331 BY AN APPLICANT FOR LICENSURE, UNDER THE SUPERVISION OF A PERSON THAT
- 332 IS CERTIFIED BEFORE THE SUPERVISION BEGINS, AS AN APPROVED COUNSELOR
- 333 SUPERVISOR UNDER 12 AAC 62.200. THE BOARD WILL ALSO ACCEPT THE HOURS
- OF SUPERVISED EXPERIENCE, ACCUMULATED BY AN APPLICANT FOR LICENSURE,
- UNDER THE SUPERVISION OF A PERSON THAT HAS NOT BEEN CERTIFIED AS AN
- APPROVED COUNSELOR SUPERVISOR UNDER 12 AAC 62.200 ONCE THAT PERSON
- 337 BECOMES CERTIFIED AS AN APPROVED COUNSELOR SUPERVISOR.
- 338 AND TO STRIKE (c).
- 339

- 340 MOTION PASSES.
- 341
- The Board discusses having not made the motion to amend (d) and change "instructor"
- and "attendee" to "supervisor" and "supervisee".
- 345 UPON A MOTION MADE BY KYLE CARDWELL; SECONDED BY JANECE RICHARD
- AND APPROVED UNANIMOUSLY, IT WAS RESOLVED TO MODIFY 12 AAC 62.200(f)
- 347 TO READ AS FOLLOWS:

- 348 (F) IN THIS SECTION, "FACE TO FACE" IS SYNONYMOUS TO SYNCHRONOUS WHICH
- 349 MEANS HAPPENING PRECISELY AT THE SAME TIME DURING WHICH THE
- 350 SUPERVISOR AND SUPERVISEE ARE ABLE TO COMMUNICATE IN REAL TIME.

351

352 MOTION PASSES.

353

The board now discusses adding to definitions, 12 AAC 62.990, a definition of face-toface.

356

UPON A MOTION MADE BY JANECE RICHARD; SECONDED BY ALICE BAUM AND
APPROVED UNANIMOUSLY, IT WAS RESOLVED TO AMEND 12 AAC 62.990
DEFINITIONS BY ADDING NUMBER (3) SYNCHRONOUS MEANS HAPPENING
PRECISELY AT THE SAME TIME DURING WHICH THE SUPERVISOR AND SUPERVISEE

361 362

363

364

The board discusses the correct numbering or lettering of the new subsection being added to the regulation. There is also discussion about making the definition more general in who it applies to.

365366

- UPON A MOTION MADE BY KYLE CARDWELL; SECONDED BY ELEANOR VINSON AND APPROVED UNANIMOUSLY, IT WAS RESOLVED TO AMEND THE PREVIOUS MOTION TO READ AS FOLLOWS:
- 370 12 AAC 62.990 DEFINITIONS TO INCLUDE A SUBSECTION (d) TO READ:

ARE ABLE TO COMMUNICATE IN REAL TIME.

371 IN THIS SECTION, "SYNCHRONOUS" MEANS HAPPENING PRECISELY AT THE SAME 372 TIME.

373 374

MOTION PASSES.

375

The board now continues their discussion from yesterday about regulation 12 AAC 376 62.200 Approved Counselor Supervisor Certification. There is a discussion as to 377 whether 30 hours or 45 hours is appropriate. Board members Cardwell and Richard 378 are in favor of 45 hours. Board members Vinson and Hamilton are in favor of 30. 379 Board member Cardwell states that 45 hours in clinical supervision would be the 380 equivalent of a graduate level course in supervision. Board Chair Hamilton states that 381 she wants to be reasonable, and the goal is to raise the competency level and is 382 383 questioning whether or not the requirement has to be 45 hours to get the minimum level of competency. Board member Cardwell states that we need to make sure people 384 are qualified; he offers a compromise of 30 hours but all of them have to be face-to-385 386 face/synchronous. There is discussion about whether or not 30 hours of face-to-face classes for supervision exists, and Board member Vinson states that we have to make 387 sure people can qualify. 388

- UPON A MOTION MADE BY KYLE CARDWELL; SECONDED BY JANECE RICHARD
 AND APPROVED BY THE MAJORITY IT WAS RESOLVED TO REVISE REGULATION 12
 AAC 62.200(4) TO READ AS FOLLOWS:
- 393 SUBMIT DOCUMENTATION OF HAVING COMPLETED AT LEAST 45 CONTACT
- 394 HOURS OF CONTINUING EDUCATION RELATED TO SUPERVISION OF
- 395 PROFESSIONAL COUNSELORS WITHIN THE TWO YEARS PRECEDING THE DATE OF
- 396 APPLICATION; TWENTY OF THE 45 HOURS MUST BE COMPLETED
- 397 SYNCHRONOUSLY. THE 45 CONTACT HOURS MUST BE OBTAINED THROUGH ANY

398 399 400 401	OF THE FOLLOWING: A THREE-SEMESTER-HOUR GRADUATE COURSE IN CLINICAL SUPERVISION OR A NBCC, ACA, OR AMHCA APPROVED CONTINUING EDUCATION PROVIDER. OTHER COURSES RELATED TO PROFESSIONAL COUNSELING SUPERVISION MAY BE PRESENTED TO THE BOARD FOR PRE-APPROVAL.
402 403	BOARD MEMBER ELEANOR VINSON OPPOSES MOTION.
404 405	MOTION PASSES.
405 406	MOTION FASSES.
407	Agenda Item 18 - Board Administration Business
408	A - Schedule/Confirm Meetings
409	The board confirmed the following meeting dates for the upcoming year:
410	- December 14, 2018, Teleconference, 9 am - 12 pm. (updates on regulations)
411	- February 7-8, 2019; Juneau
412	- May 9-10, 2019; Anchorage
413	
414	<u>B - Sign Wall Certificates and Final Minutes</u>
415	Wall certificates and final meeting minutes were signed by the board.
416	
417	<u>C - Task List</u>
418	Examiner- Find out the process for changing a statute.
419	Board members Cardwell and Richard - Task force for changing statute 08.29.210
420	Supervisor Certification and adding a renewal requirement, bring something to
421	December meeting for board review.
422	
423	UPON A MOTION MADE BY KYLE CARDWELL; SECONDED BY JANECE RICHARD
424	AND APPROVED UNANIMOUSLY, IT WAS RESOLVED TO APPROVE THE FOLLOWING
425	LIST OF APPLICATIONS WITH THE STIPULATION THAT THE INFORMATION IN THE
426	APPLICANTS FILES WILL TAKE PRECEDENCE OVER THE INFORMATION IN THE
427	MINUTES.
428	ALLOE DALINA MAG DEGLIGED MEDGELE FORM MOTING
429	ALICE BAUM HAS RECUSED HERSELF FORM VOTING.
430	Professional Commenter France
431	Professional Counselor by Exam
432	Alisa Stevens
433	Andrew Watson
434	Ariel Moilanen
435	Danielle Gutierrez Mark Arena
436	Mark Arena
437 438	Professional Counselor by Credentials
436 439	Gail Abernathy
440	John Harpole
441	Leslie Robertson
442	Samantha Marlar-Enbom
443	Shilo Martin
444	Amy Dunville
445	Mary Pangle
446	- may - mangar
447	Approved Counselor Supervisor

PCO FINAL Meeting Minutes September 13-14, 2018 (11/6/18)

448	Alice Baum	
449	Jaedon Avey	
450	Katherine Ensign	
451	Sally Rall	
452		
453	<u>License Renewal</u>	
454	Leah Allen	
455		
456	Continuing Education Approval	
457	Turnagain Center- Child Exploitatio	n & Trafficking
458		
459	At this time the Board concluded al	l scheduled Board business.
460	LIBON A MORION MADE BY LANG	CE DIGILADO GEGOVIDED DVAVALE GADDAETA
461	_	CE RICHARD; SECONDED BY KYLE CARDWELL
462	AND APPROVED UNANIMOUSLY,	IT WAS RESOLVED TO ADJOURN THE MEETING
463	The meaning odious as 2.40 same	
464	The meeting adjourns at 2:46 pm	
465 466		
467		
468		Respectfully Submitted:
469		Respectivity Submitted.
470		
471		
472		Rissa Teske, Licensing Examiner
473		10000 10010, 210010110 2101111101
474		
475		Approved:
476		**
477		
478		
479		Debra Hamilton, Board Chair,
480		
481		
482		
483		Date

5. Public Comment

(Regular Board Business)

6. Old Business

A. Review Public Comment from Regulation Project 12 AAC 62.400-420 Assisted Distance Professional Services

Maiquis, Jun C (CED)

From:

Pagey Novel Path

Sent:

Thursday, September 13, 2018 7:55 PM

To:

Regulations and Public Comment (CED sponsored)

Subject:

Letter to Board- Final version re: telehealth and supervision

Pagey Novel Path

8:33 A

to professional counselors

I realized I sent my unedited version accidentally and to the wrong email. I usually have more attention to detail, but I wanted to get this in, in my very busy schedule. Please excuse the multiple emails and drafts that were inadvertently sent from my new email program. If you could replace this one (below) with others I would most appreciate this.

Thank you,

Pagey Scheytt, MA, LPC, NCC Licensed Professional Counselor

NOVEL PATH COUNSELING, LLC 1601 Salmon Creek Lane, #B Juneau, AK 99801

Direct Phone: 907-796-9396 Secure Fax: 1-866-360-9454 www.novelpathcounseling.com

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Dear Board of Professional Counselors members,

I am writing regarding proposed regulation changes regarding Telehealth and concerns about clinical Supervision in Alaska.

I am a licensed professional counselor in Alaska since 2017. Prior to living in Alaska I was a licensed professional counselor in Oregon. Several years ago I lived in Juneau, Alaska working as a care coordinator and case manager at Reach, Inc.for about 7 years. There are many things I have enjoyed about being in Alaska and being able to practice counseling here. I love the sense of community, I love the approachability of those in power, I enjoy that there are not so many

regulations and oversights that we cannot get to the work we really need to do, and, of course, I love the landscape. There have also been some serious concerns that I would like to address.

I have meant to write into the board for quite a while about this, however the time and prioritization just did not present itself before a couple days ago. A couple days ago I received in the mail the proposed changes for telebehavioral health regs. There are many of these changes that I am extremely relieved to see going into place. I think that there does need to be more regulation, and as a nationally certified counselor myself through NBCC, I support most of the proposed regulation changes in this regard. However, I must address a particular area that has been a concern not only for myself, but for many other LPCs (through discussions through the American Counseling Association over the last few years). The bulk of these concerns are regarding NBCC creating some undue hardship for many counselors and therapists through some of their proprietary regulations and certifications.

The regulation regarding the need to have 6 CEUs of NBCC approved education courses may seem straightforward, may seem doable, however when looked at more closely this could really cause an incredible challenge to our already challenged mental health therapists here in Alaska. We have so many outlying communities and such a need for mental health here, it is one of the reasons I became licensed in tele-behavioral health here in Alaska. The reason I did not become licensed in telebehavioral health through NBCC is because it would be another huge expense and time challenge to the already existing expense of keeping licensure, and it seems very redundant.

When looking further down the line at NBCC regs it is very clear that they are working cooperatively with two other companies that would receive quite a bit of money from therapists to become licensed telebehavioral behavioral health specialists, when already we are licensed Behavioral Health professionals, we have already gone through, or at least most of us have gone through rigorous study, rigorous testing, rigorous internships and licensure requirements, as well as supervision and many expenses that go along with continuing to keep our licenses. On the one hand, we are told by research on the NBCC website, as well as their associate partner for telebehavioral health, that these two areas (providing mental health treatment to clients in person, and providing mental health treatment to clients through behavioral health) have very little differences that impact care. Of course, before I became licensed in Telehealth, I did take an online course through my software company, and through a reputable therapy sites provider, so that I could make sure that I was providing a good service for my clients. Were these courses fruitful? Absolutely! On the other hand NBCC is telling us that we need very specific additional training, ongoing continuing education on this particular area, and expenses that are about \$600 to begin with, and then pack an annual expense in addition to that of anywhere from 50 to \$200. And this does not include the additional time and responsibilities to our or ready very taxed community of mental health therapists. Our practices are full and the needs in the community are great. This, of course, is an addition to carrying the other licensures and fees that we must do n order to keep our self well-educated not only in telebehavioral health but in ethics, cultural awareness, and hopefully in neuroscience and mental health specific methodologies and treatments.

Putting in place this need for the 6 CEUs specifically as approved of by NBCC does not give us better quality education on telebehavioral health. There are many resources for this that do not cost money. Also, I do feel like I need to point out that this takes up more time in our busy CEU schedules where we could be receiving more trauma-informed care and staying updated on current neuroscience to help our clients. Our requirement for ethical and cultural training is below or at the same requirement of these Telehealth hours. I also must point out that many therapists I have spoke to said that they would not become licensed in Telehealth because they were afraid that it would add more to their present workload and expense, and this was before this proposed regulation. I fear this

will further deter many good therapists from taking on clients in outlying locations in Alaska. It is wonderful to be able to have options on how to complete the Telehealth training, and I felt that the 2-hour training that I had was very sufficient, but of course this can be looked into further. I just need to again add, that this does not mean that I am not for regulation. As a matter of fact another issue I wanted to address to the board today is regarding clinical supervision in Alaska.

Prior to moving to Alaska I was aware of the laws regarding licensure supervision. I had an expectation that supervision in Alaska must be at a high standard, or even superior to my present state standards. This was not a deterrent to moving back to Alaska, as a matter of fact I was looking forward to seeing what a higher standard would look like in this beautiful state. I was gravely disappointed regarding the situation with clinical supervision in Alaska after moving. The regulations are so loose that someone just out of school with just five years experience can become a clinical supervisor. Considering it takes most individuals three to five years to become licensed this means that someone could become a clinical supervisor without having the high level of responsibility and experience that is required for a good supervisor. I know in my 7 years of experience that I have grown every year, and even though I had a great deal of experience as a supervisor prior to becoming a counselor, I would not have been ready to supervise individuals yet. Let me reword that, I would have been ready, but they would not have gotten the high quality of supervision that they would deserve and that would help grow our profession.

One of the most concerning areas is that the supervision I have personally observed (and had lengthy discussions with other professionals regarding), is mostly a formality in nature. Most supervisors and interns that I have spoken with in our town have an idea of supervision that is not anything much more than accounting for hours, checking off boxes, signing sheets, and some are not providing any regular clinical supervision of the actual work being done with clients. In one instance. I addressed this with a clinical supervisor about her intern because of my concerns and I was told that clinical oversight and discussing cases isn't something that she was comfortable with. My understanding and experience with clinical supervision is that it is not just an overview of caseloads but working individually and or in groups to help new interning professionals with one of the most critical periods in their professional development; understanding themselves as a part of the therapeutic process, learning Socratic questioning of their ethics and approach, addressing situations which can be frightening and overwhelming to new professionals, addressing burnout, self care, boundary work, and continuing to develop case conceptualization and treatment methodologies. Clinical supervision as a part of becoming licensed is part of the educational process that cannot be done in the same way while in school. And interns are struggling and asking for this, as many meet with students that are interning in other states and are unsure why theirs looks so different.

I am not going to act like I would like Alaska to become like Oregon, in any way or form, there is a reason I'm here. However, I cannot help but feel obligated to give this information to the board to look further into. I have to say that the clinical supervision that I received and that most of my colleagues from other states received was very regulated and very vigorous. This helped prepare me to do the work I do and I cannot imagine anything less.

To make matters worse, since there is a rule here that people becoming licensed in Alaska have to be supervised to by Alaskan clinical supervisors, the cycle is perpetuated. This means that many of the clinical supervisors are just providing what was provided for them, minimal oversight and accounting of hours vs intense professional development and clinical supervision. This also means that we have many professionals that are licensed and practicing that have had several years of experience working without real clinical oversight and training.

I have recently spoke to some of my colleagues asking them to write in and share, some are LCSWs. I know most of the therapists here in Juneau because it's a pretty small community of therapists. There is a very strong consensus that at least in our community this is what supervision looks like most of the time. I am not saying that there is not an exception to this, but I am asking the board to look further into this and possibly put some more guidelines and standards in place not only for our new unlicensed professionals, but also for the clinical supervisors that may be passing along the only thing they know.. so that we can have highly qualified, rigorously trained professional counselors in our state.

We have so few counselors in our town for the demands and needs. We are all full, with waitlists here in Juneau. And, unfortunately, there are just a handful of professionals that I would refer clients to. I do not believe that this is a case of clinicians not having aptitude for counseling, but instead many professionals were not given the clinical supervision the way they needed at such a critical point in professional development to address and grow their skills and ethical practice.

Again, I am not saying this is the case for all counselors in Alaska, or even in my town of Juneau. But, I do care about where I live, and I do want us to do a better job with our mental health here, and I think appropriate regulations on clinical supervision could be a major bridge to that gap.

I want to thank the board for taking the time to read and review this lengthy letter. I am hoping you received my edited version and not my rough draft. In my haste to submit this I have made some errors. I wish I could have had more time to address this by coming in person. I thank all of you for doing what you are doing, because I know that all of you would not be meeting today unless this was important to you as well.

Please let me know if there is anything I can do to help, or if I can provide additional information etc.

Sincerely,

Pagey Scheytt, MA, LPC, NCC Licensed Professional Counselor

NOVEL PATH COUNSELING, LLC 1601 Salmon Creek Lane, #B Juneau, AK 99801 Direct Phone: 907-796-9396 Secure Fax: 1-866-360-9454 www.novelpathcounseling.com

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The board is ahead of schedule and moves on to discuss the upcoming public 99 comment period for the regulation project, regulation changes for CEU requirements 100 for an application by credentials, increasing the number of ethics requirements from 3 101 to 6, increasing the number of CEU's for supervisor application. The board notes that 102 there are no requirements for the 40 CEU hours for an applicant by credentials to have 103 any of those hours be face-to-face; they talk about making 20 of those 40 CEU hours be 104 face-to-face. Board Member Cardwell proposes changing the requirement an applicant 105 must apply and be approved for distance supervision, as several months of 106 107 supervision can be lost waiting for the board to meet and approve the distance supervision request. 108

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<u>Agenda Item 8 - Public Comment/Testimony for Regulation Project</u> Technology-Assisted Distance Professional Services 12 AAC 62.400-420

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Dr. Lyn Freeman, LPC licensee calls in, she states that she was involved in the regulations from the beginning and supports them 100%. She states that the only note that she would make is on the texting side. Keeping that (texting) HIPPA compliant requires patients to enter passwords, she sees a lot of patients with cognitive deficits and traumatic brain injuries and most of them could not manage that. She has taken the possibility of texting completely out of equation with her patients, as it does require that you make a copy of that (the text) and it would be a bit burdensome.

119 120 121

The board discusses 12 AAC 62.410(b), and if simple texts such as "I'm running late" should be required to be kept a patient's file.

122123124

Seeing that no one else has called in or come in person to make a public comment on the proposed regulation for *Technology-Assisted Distance Professional Services*, the board continues their discussion on other regulation changes.

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The board discusses regulation 12 AAC 62.200 Supervised Experience, changing in subsection (e) that a supervisor has be an approved supervisor before supervision begins; striking out subsection (c) all together; and adding to (d) a requirement of a minimum of 1 hour a month.

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Agenda Item 9 - Lunch Break

Break at 12:36 pm

Return at 1:44 pm.

135 136 137

Agenda Item 10 - Regulation Task Force

The board discusses regulation 12 AAC 62.200 Approved Counselor Supervisor
Certification. The discussion includes what other states and NBCC require for
becoming a supervisor, how Alaska's requirements compare, and increasing the CEU
requirement for our supervisor certification. The board is in agreement that the CEU
requirements should be increased to possibly 45 hours and discusses how specific
they will get on who will approve the CEU's. The board will continue the discussion for
regulation changes for 12 AAC 62.200 tomorrow during New Business.

145 146

Agenda Item 11 - 11 Application Review

The board reviews and votes on applications using OnBoard.

 From:
 Maiquis, Jun C (CED)

 To:
 Teske, Rissa J (CED)

 Cc:
 Hoffard, Renee (CED)

Subject: RE: Public Testimony PCO Reg Project 12 AAC 62.400-420

Date: Wednesday, November 14, 2018 3:33:08 PM

Attachments: PCO-Comments-2018200815.pdf

PCO-2018200815.pdf

PCO - NBCC Policy Regarding the Provision of Distance Professional Servcies (Approved February 6, 2016).pdf

PCO-Cert Order.pdf

PCO-Affidavit of Board Action.doc PCO-Affidavit Oral Hearing.doc

Thank you, Rissa.

Renee, I assume you'll be doing the minutes, if not, let me know and I'll correct the attached affidavits.

The written comment period for the PCO proposed regs project, dealing with standards of practice and related issues for distance professional services (sections 12 AAC 62.400, 12 AAC 62.410, and 12 AAC 62.420), ended on October 1, and it is now ready for Board consideration/adoption at its meeting on December 14. Attached are the following documents:

- Copy of the proposed regs (DOL File#2018200815) as written/publicly noticed;
- Copy of the material proposed for adoption by reference (NBCC Policy Regarding The Provision of Distance Professional Services, Approved February 6, 2016);
- Written and Oral comments received for Board consideration;
- Certification Order for Chair Hamilton to sign & date if adopted; and
- Affidavit of Board Action and Affidavit of Oral Hearing for you, Renee, to complete after the meeting.

Please note that the comment period (oral and written) is now closed, and since the Board did not request to allow for additional oral comments or public testimony in regards to the proposed regs project, therefore, it's not allowed. However, if the Board decides to accept/consider additional oral comments in the upcoming meeting, the Board will be required to re-notice the regs project in order to extend and allow for oral comments or public testimony.

Let me know if you have any questions or see any discrepancies.

Thanks!

Jun

From: Teske, Rissa J (CED)

Sent: Wednesday, November 14, 2018 2:41 PMTo: Maiquis, Jun C (CED) <jun.maiquis@alaska.gov>Cc: Hoffard, Renee (CED) <renee.hoffard@alaska.gov>

Subject: RE: Public Testimony PCO Reg Project 12 AAC 62.400-420

Hi Jun,

B. Regulation Work UpdatesRevisions from September2018 Meeting

C. Telemedicine Business Registry Update

 From:
 Teske, Rissa J (CED)

 To:
 Carrillo, Laura N (CED)

 Subject:
 RE: TBR and PCO Board

Date: Wednesday, September 26, 2018 7:44:00 AM

Hi Laura,

This is very helpful and I believe the PCO board is already doing this. The Board is in the process of working on regulations for "Technology-Assisted Distance Professional Services" which addresses training, safety, and other requirements in order to provide technology assisted distance services. The regulation is currently out for public comment and the PCO board is motivated to get the project completed.

Thank you for clarity on this subject, this was an issue that Chase brought up with the board when I was quite new and I wasn't clear on all of the details, I will pass this information on. Have a great morning!!

Rissa Teske

Licensing Examiner

Board of Professional Counselors

Website:

https://www.commerce.alaska.gov/web/cbpl/ProfessionalLicensing/ProfessionalCounselors.aspx

Board of Psychologists & Psychological Associates

Website:

https://www.commerce.alaska.gov/web/cbpl/ProfessionalLicensing/BoardofPsychologists.aspx

State of Alaska, DCCED

Division of Corporations, Business,

and Professional Licensing

P.O. Box 110806

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From: Carrillo, Laura N (CED)

Sent: Tuesday, September 25, 2018 3:50 PM **To:** Teske, Rissa J (CED) <rissa.teske@alaska.gov>

Subject: RE: TBR and PCO Board

Hi Rissa,

I'm so sorry, I have a very vague recollection of my attendance/input at this point! I'm hoping my memory is serving me correctly: I don't believe the division wanted the PCO board to take any specific action or that there was a directive for boards to comply with telemedicine responsibilities. Boards affected by SB74, the authorizing telemedicine business registry statute, aren't required to implement regulations to my knowledge, but I believe some programs are going that route. MFT, for example, was working on (at least they were when I had that board) best practices in teletherapy/telehealth for meeting patient safety standards and to screen for licensee competency in the practice of distance therapy. I believe what I asked the PCO board was whether they were going to establish/adopt certain standards for engaging in telemedicine/telehealth, e.g.: would the board require specific training? A certain number of hours in a certain topic? What organization/association would the standards be modeled after? MFT had a great start on this—you can check with Chelsea for MFT's pulse on this matter/to see if their draft regulations came to fruition. I think I may have also asked whether the PCO board would be maintaining a separate list of licensees who were actively engaged in or "endorsed" to provide telemedicine/telehealth services.

The nursing board is also working on drafting language related to TBR, which deals more with procedural/technical aspects. I glanced briefly at their draft regulations yesterday, and it looked like they were just mirroring what's in the MED statutes. You can check in with the NUR staff or Jun Maiguis for more information on this. Jun showed me the NUR draft just yesterday.

Sorry I can't be more specific! I believe this is what I touched on?

Thank you,

Laura Carrillo, Program Coordinator I

Prescription Drug Monitoring Program Manager Board of Pharmacy Supervisor Telemedicine Business Registry Manager State of Alaska - DCCED – CBPL

PDMP Phone: 907-269-8404 Pharmacy/TBR: 907-465-1039 PDMP Email: akpdmp@alaska.gov Email: laura.carrillo@alaska.gov

Fax: 907-465-2974

From: Teske, Rissa J (CED)

Sent: Tuesday, September 25, 2018 2:09 PM

To: Carrillo, Laura N (CED) < <u>laura.carrillo@alaska.gov</u>>

Subject: TBR and PCO Board

Hi Laura,

This is a carry-over issue from the PCO Board meeting in April when, I don't know if you remember but Chase had you call into the meeting and discuss the TBR with the PCO Board. From the PCO Board meeting last week, they are unclear what their responsibility is and have asked me to find out what it is the division wants the PCO board to do with the TBR. I'm hoping that you can maybe give me some guidance and information that I can pass on. Thank you!

Rissa Teske

Licensing Examiner

Board of Professional Counselors

Website:

https://www.commerce.alaska.gov/web/cbpl/ProfessionalLicensing/ProfessionalCounselors.aspx

Board of Psychologists & Psychological Associates

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8. Consent Agreement& Board Order

From: Howes, Brian K (CED)

To: <u>Board of Professional Counselors (CED sponsored)</u>

Subject: 2018-000539 Jennifer Cross LPC

Date: Wednesday, October 03, 2018 11:23:02 AM
Attachments: 2018-000539 Inv. Report & Consent Agreement.pdf

2018-000539 BOARD ORDER.pdf

Rissa,

I have attached the Inv. Report. Consent Agreement (signed) & Board Order for Ms. Cross that is to be presented to the PCO Board at its next meeting. If you have any questions, please let me know.

Brian

Brian Howes, Investigator III Alaska Division of Corporations, Business and Professional Licensing 550 West 7th Avenue, Suite 1500 Anchorage, Alaska 99501 (Telephone) 907-269-8109 (Fax) 907-269-8195 (Email) <u>brian.howes@alaska.gov</u>

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9. Investigative Report

10. Division Update

Department of Commerce Community, and Economic Development Corporations, Business and Professional Licensing

Board of Professional Counselors Schedule of Revenues and Expenditures

	F	Y 12	FY 13	 FY 14	FY 15	 FY16	FY17	 FY18
Licensing Revenue	\$	142,890 \$	17,685	\$ 231,595 \$	41,641	\$ 402,810 \$	84,985	\$ 345,905
Allowable Third Party Reimbursement		-	-	2,608	-	182	-	\$ 246
Total Revenue		142,890	17,685	234,203	41,641	 402,992	84,985	 346,151
Direct Expenditures								
Personal Services		62,520	58,266	62,610	69,553	57,670	45,704	75,441
Travel		10,981	15,305	16,324	26,311	13,354	12,659	13,655
Contractual		6,534	4,790	10,648	12,740	26,720	6,154	4,949
Supplies		243	400	66	149	199	124	68
Equipment		-		-		 -		 -
Total Direct Expenditures		80,278	78,761	89,648	108,753	97,943	64,641	94,113
Indirect Expenditures*		32,228	35,447	40,982	51,150	40,499	38,897	52,890
Total Expenses		112,506	114,208	 130,630	159,903	 138,442	103,538	 147,003
Annual Surplus (Deficit)		30,384	(96,523)	 103,573	(118,262)	 264,550	(18,553)	 199,148
Beginning Cumulative Surplus (Deficit)		(88,616)	(58,232)	(154,755)	(51,182)	(169,444)	95,106	76,553
Ending Cumulative Surplus (Deficit)	\$	(58,232) \$	(154,755)	\$ (51,182) \$	(169,444)	\$ 95,106 \$	76,553	\$ 275,701

The 4th quarter board reports reflect the current year's actual indirect expenses allocated to the boards.

Appropriation	(AII)
Activity Code	PCO1

Sum of Expenditures	Column Labels			
				4000 -
David alsola	1000 - Personal	2000 Turnel	3000 -	Commodi
Row Labels	Services	2000 - Travel	Services	ties
1011 - Regular Compensation	36,626.11			
1014 - Overtime	121.39			
1023 - Leave Taken	3,820.08			
1028 - Alaska Supplemental Benefit	2,494.18			
1029 - Public Employee's Retirement System Defined Benefits	1,326.80			
1030 - Public Employee's Retirement System Defined Contribution	1,782.30			
1034 - Public Employee's Retirement System Defined Cont Health Reim	1,388.60			
1035 - Public Employee's Retiremnt Sys Defined Cont Retiree Medical	355.67			
1037 - Public Employee's Retiremnt Sys Defined Benefit Unfnd Liab	4,071.86			
1039 - Unemployment Insurance	120.84			
1040 - Group Health Insurance	14,241.11			
1041 - Basic Life and Travel	19.57			
1042 - Worker's Compensation Insurance	380.34			
1047 - Leave Cash In Employer Charge	934.55			
1048 - Terminal Leave Employer Charge	507.40			
1053 - Medicare Tax	565.75			
1062 - GGU Business Leave Bank Contributions	64.43			
1069 - SU Business Leave Bank Contributions	54.76			
1077 - ASEA Legal Trust	51.21			
1079 - ASEA Injury Leave Usage	0.54			
1080 - SU Legal Trst	37.37			
1970 - Personal Services Transfer	6,475.34			
2000 - In-State Employee Airfare		3,080.39		
2001 - In-State Employee Surface Transportation		341.25		
2002 - In-State Employee Lodging		1,953.52		
2003 - In-State Employee Meals and Incidentals		1,352.00		
2005 - In-State Non-Employee Airfare		564.03		
2007 - In-State Non-Employee Lodging		916.00		
2008 - In-State Non-Employee Meals and Incidentals		600.00		
2009 - In-State Non-Employee Taxable Per Diem		96.00		
2010 - In-State Non-Employee Non-Taxable Reimbursement		269.23		
2012 - Out-State Employee Airfare		1,268.13		
2013 - Out-State Employee Surface Transportation		110.28		
2014 - Out-State Employee Lodging		899.60		
2015 - Out-State Employee Meals and Incidentals		537.00		
2020 - Out-State Non-Employee Meals and Incidentals		434.00		
2022 - Out-State Non-Employee Non-Taxable Reimbursement		1,097.79		
2036 - Cash Advance Fee		136.06		
2970 - Travel Cost Transfer		-		
3000 - Training/Conferences			850.00	
3002 - Memberships			2,600.00	
3035 - Long Distance			332.26	
3039 - Other Wireless Charges			-	
3045 - Postage			50.25	
3046 - Advertising			148.66	
3069 - Commission Sales			161.00	
4002 - Business Supplies				67.92
3085 - Inter-Agency Mail			807.00	
Grand Total	75,440.20	13,655.28	4,949.17	67.92

FY 2018 CBPL COST ALLOCATIONS

Nome	Activity		Direct	3rd Party	Total Paramosa	rect	Percentage of board licenses/total	re I Se	Division eceipting personal ervices by	Department Personal Services - Fiscal Revenue personal services	Indirect Expense (Total Non-PCN	Percentage of direct personal	Total Indirect	Total		2018 Annual Surplus
Name	Code		Revenues	Reimbursement	Total Revenues	ense	licensees:		nsaction %:	by transaction %	Allocated)	services:	Expenses	Expenses	-	(Deficit)
Acupuncture	ACU1	\$	4,875		\$ 4,875	0,112	\$ 2,955		342		\$ 3,556	2,387	\$ 5,943	\$ 12,715	\$	(7,840)
Architects, Engineer	AEL1	\$,	\$ 13,692		\$ 365,518	183,868		20,083		208,153	110,051	318,204	683,722		239,275
Athletic Trainers	ATH1	\$		\$ -	15,965	1,934	1,083		135		1,527	726	2,253	4,187		11,778
Audiology/Speech Pathologists	AUD1	\$,	\$ -		\$ 33,745	19,195		2,921		23,480	12,577	36,057	69,802		(32,117)
Barbers & Hairdressers	BAH1	\$, .,	\$ -	, .,	\$ 370,573	192,033		27,986		229,239	113,491	342,730	713,303		497,655
Behavior Analysts	BEV1	\$	7,815			\$ 4,167	1,286		176		1,631	1,118	2,749	6,916		899
Chiropractors	CHI1	\$,	\$ 505		\$ 87,493	8,548		1,719	, , , , , ,	11,332	22,375	33,707	121,200		(84,305)
Collection Agencies	COA1	\$		\$ -	152,230	29,563	20,954		2,134		24,213	9,571	33,784	63,347		88,883
Concert Promoters	CPR1	\$,	\$ -		\$ 874	519		114		743	338	1,081	1,955		(750)
Construction Contractors	CON1	\$		\$ -		\$ 614,413	221,512		24,133		251,878	119,600	371,478	985,891		(90,348)
Home Inspectors	HIN1	\$	21,035	\$ -	21,035	\$ 6,630	2,819	\$	155		3,402	2,497	5,899	12,529		8,506
Dental	DEN1	\$	179,011	\$ -	179,011	\$ 225,001	116,023	\$	7,934	\$ 2,380	126,337	62,459	188,796	413,797		(234,786)
Dietitians/Nutritionists	DTN1	\$	34,685	\$ -		\$ 5,527	7,037	\$	766	\$ 1,215	9,018	2,009	11,027	16,554		18,131
Direct Entry Midwife	MID1	\$	24,565	\$ -	24,565	\$ 17,315	1,376	\$	217	\$ 149	1,742	5,322	7,064	24,379		186
Dispensing Opticians	DOP1	\$	8,465	\$ -	8,465	\$ 18,731	4,759	\$	549	\$ 319	5,627	7,093	12,720	31,451		(22,986)
Electrical Administrator	EAD1	\$	183,575	\$ -	183,575	\$ 60,636	23,457	\$	3,905	\$ 2,529	29,891	10,066	39,957	100,593		82,982
Euthanasia Services	EUT1	\$	125	\$ -	125	\$ 76	338	\$	31	\$ 60	429	29	458	534		(409)
Geologists	GEO1	\$	920	\$ -	920	\$ 1,011	316	\$	197	\$ 179	692	369	1,061	2,072		(1,152)
Guardians/Conservators	GCO1	\$	2,688	\$ -	2.688	\$ 1.733	383	\$	41	\$ 50	474	621	1.095	2.828		(140)
Guide-Outfitters	GUI1	\$		\$ -	1,122,760	\$ 378,702	39.020	\$	14,428	\$ 4.879	58,327	84,045	142,372	521,074		601.686
Marine Pilots	MAR1	\$	6.100	\$ -		\$ 103,406	3,428	\$	207		3.745	32,195	35.940	139.346		(133,246)
Foreign Pleasure Craft	FPC1	\$.,	\$ -		\$ 7,520	-	\$	259		369	2,850	3,219	10,739		74,311
Marital & Family Therapy	MFT1	\$	7,975	\$ -		\$ 46,122	2.346	\$	269		2.874	14,232	17.106	63,228		(55,253)
Massage Therapists	MAS1	\$		\$ 1.161	347,666	275,296	33,787		10,627		48,626	57,328	105,954	381,250		(33,584)
Mechanical Administrator	MEC1	\$	140,540	, , ,	140,540	42,623	14,728		2,393		19,073	8,258	27,331	69,954		70,586
Medical	MED1	\$		\$ 3.517		\$ 835.051	160.997		23.957		189.385	265,121	454.506	1,289,557		(938,736)
Mortuary Science	MOR1	\$. ,	\$ -		\$ 4,617	3,564		269	, , ,	4,072	1.644	5,716	10,333		(6,808)
Naturopaths	NAT1	\$		\$ -		\$ 16,825	1,218		207		1,664	1,741	3,405	20,230		57.410
Nurse Aides	NUA1	\$		\$ -		291.375	99.940		17.318		120.993	68.460	189.453	480.828		(64,648)
Nursing	NUR1	\$	814,178			,213,025	440,702		43,221	, ,,,,,,	493,571	336,688	830,259	2,043,284		(1,227,440)
Nursing Home Administrators	NHA1	\$		\$ 131		\$ 7,888	1.308		124		1,492	1,685	3.177	11.065		(9,194)
Optometry	OPT1	\$		\$ 1,000	9,900	78,027	4,962		383		5,594	24,519	30,113	108,140		(98,240)
Pawnbrokers	PAW1	\$	20,300			\$ 865	744		73		1.046	322	1,368	2,233		18,067
Pharmacy	PHA1	\$	801.317		801,527	309,070	128.112		24,071		155,957	103,723	259,680	568,750		232,777
Physical/Occupational Therapy	PHY1	\$	405,168		406,232	119,083	46,035		7,675	*	56,647	41,206	97,853	216,936		189,296
Professional Counselors	PCO1	\$		\$ 1,004		\$ 94,113	18.540		3,221		24,270	28,620	52,890	147.003		199,148
	PSY1	\$,	\$ 1.017		\$ 72.032	6.541		829		7.957	18,943	26.900	98.932		(80,835)
Psychology Public Accountancy	CPA1	\$,	\$ 6,580	737,515	265,624	40,960		6,090		49,629	76,215	125,844	391,468		346,047
Real Estate	REC1	\$	730,935			\$ 197,108	93.129		20,321		117.343	63,165	180,508	391,468		389,259
Real Estate Appraisers	APR1	\$	76,010		700,875	98,416	7,714		1,699		10,259	26,568	36,827	135,243		(57,699)
		\$														
Social Workers	CSW1	\$,	\$ 1,116		\$ 95,707	21,269		3,470	, , , , , , , , , , , , , , , , , , , ,	26,750	30,588	57,338	153,045		98,280
Storage Tank Workers	UST1	-		\$ -	17,105	3,530	1,669		684		2,821	1,329	4,150	7,680		9,425
Veterinary No longer existent board/commission (ie A	VET1	\$	57,225	\$ -	57,225	\$ 79,311	19,848	Ъ	2,662	\$ 1,275	23,785	28,190	51,975	131,286		(74,061)
	uneuc)													-	-	
Totals All Boards		\$	10,593,566	\$ 33,439	\$ 10,627,005	\$ 6,487,048	\$ 1,999,022	\$	277,995	\$ 82,596	\$ 2,359,613	\$ 1,800,334	\$ 4,159,947	\$ 10,646,995	\$	(19,990)

						-	-	-	-		
ABL & Corporations	080801005	\$ 9,564,539 \$	- 5	9,564,539	\$ 1,087,580 \$	108,258 \$	269,779 \$	9,178 \$	387,215 \$ 138,603 \$	525,818 \$	1,613,398
Fines & Forfeit GF		174,538	Т	174,538							-
Revenue Transfer In (Carry Forward)	CFWD	20,763		20,763							-
Reimbursable Service Agreements AR 0	80801007	-		-	-						-
RSA 0680470- DHSS Nurse Aide Progr	ram	120,000		120,000	120,000						120,000
RSA 0680378- DHSS PDMP		200,000		200,000	200,000						200,000
RSA 0680154- DHSS EPI PDMP		59,500		59,500	59,500						59,500
RSA 0680579- DHSS PDMP		34,391		34,391	34,391						34,391
RSA 0480042 Child Support Assistance	Э	2,139		2,139	2,139						2,139
RSA 0880179- Publication Specialist Du	uties	222		222	222						222
Real Estate Recovery Fund	ZSU1	132,315		132,315	126,264						126,264
Clear SDPR training	8000		1,306	1,306	1,306						1,306
Total CBPL		\$ 20,901,973 \$	34,745	\$ 20,936,718	\$ 8,118,450 \$	2,107,280 \$	547,774 \$	91,774 \$ 2,	746,828 \$ 1,938,937 \$	4,685,765 \$	12,804,215

12,804,215

Indirect Expense Allocated by License %: license count by board / total professional licenses currently active Note: does not include Geologists HIN1 and CON1 combined for board reports

Tito indirect cost Methodology		1		
DIVISION INDIRECT EXPENSES	Total		Prof Lic	Corp & Bus Lic
Percentage of direct personal services:				
Business Supplies	21,186	**	20,259	927
Office Equipment State Vehicles	82,223	••	73,972	8,251
Storage and Archives	4,908 7,130		4,458 7,127	450
Legal Support	21,233		21,233	_
Mail postage	19,962		33,034	(13,072)
Software Licensing and Maintenance	54,275	***	53,533	742
Division coding adjustment - conversion	04,270		30,333	172
Division Administrative Expenses - all other	354,300		350,369	3,931
Division allocated by percentage of direct personal services:	565,217		563,985	1,232
Division allocated by percentage of direct personal services.	303,217		303,903	1,232
Percentage of board licenses/total licensees:				
Division supervisors of receipting Personal Services 75%	143,358	****	129,022	14,336
Receipting Personal Services 40%	333,326	****	299,993	33,333
Investigations indirect Personal Services	391,513	******	362,108	29,405
Division Administration Personal Services	511,173		462,870	48,303
Professional License Administration Personal Services	131,941		219,324	(87,383)
Division allocated by percentage of board licenses/total licensees:	1,511,311		1,473,317	37,994
Receipting personal services by transaction %:				49%
Division supervisors of receipting Personal Services 25%	47,786	****	24,251	23,535
Receipting Personal Services 60%	499,988	****	253,744	246,244
Division receipting personal services by transaction %:	547.774		277,995	269,779
				,
Total Division Indirect Expenses	2,624,302		2,315,297	309,005
DEPARTMENT INDIRECT EXPENSES	Total	•	Prof Lic	Corp & Bus Lic
Percentage of direct personal services:				
Commissioner's Office	201,103		180,993	20,110
Administrative Services - Director's Office	60,198		54,178	6,020
Administrative Services - Human Resources	69,920		62,928	6,992
Administrative Services - Fiscal	84,892		76,403	8,489
Administrative Services - Budget	56,286		50,657	5,629
Administrative Services - Information Technology	146,370		131,733	14,637
Administrative Services - Information Technology - Network & Database	147,192		132,473	14,719
Administrative Services - Mail postage	8,704		7,834	870
Administrative Services - Facilities - Maintenance	9,772		8,795	977
Department allocated by percentage of direct personal services:	784,437		705,994	78,443
	,			,
Percentage of board licenses/total licensees:	505.000		505 705	70.004
Department administrative services support: Fiscal, IT, Procurement	595,969		525,705	70,264
Receipting personal services by transaction %:				
Department Personal Services - Fiscal Revenue personal services by transaction %	91,774		82,596	9,178
Total DEPARTMENT INDIRECT EXPENSES	1,472,180	****	1,314,295	157,885
STATEWIDE INDIRECT EXPENSES	Total	•	Prof Lic	Corp & Bus Lic
Percentage of direct personal services:				- p 3. 340 2.0
Accounting and Payroll Systems	16,397		14,757	1,640
State Owned Building Rental (Building Leases)	303,308	*****	272,977	30,331
Human Resources	63,573		57,216	6,357
IT Non-Telecommunications	75,572	*****	68,015	7,557
IT Telecommunications	128,543	*****	115,689	12,854
	1,890		1,701	189
Risk Management				
Statewide allocated by percentage of direct personal services:	589,283		530,355	58,928
FY18 TOTALS BY METHODOLOGY	Total		Prof Lic	Corp & Bus Lic
Percentage of direct personal services:	1,938,937		1,800,334	138,603
Percentage of board licenses/total licensees:	2,107,280		1,999,022	108,258
Receipting personal services by transaction %:	639,548		360,591	278,957
Grand Total	4,685,765		4,159,947	525,818
Grand Total	4,000,705	:	4,109,947	525,018

11. Application Review

12. Adjourn at 12:00 p.m.

(Later if necessary)