



Order R21-04

Order to Insurers Offering Health Care Plans to Remove Restrictions on Access to Health Care Services

All insurers licensed in the state of Alaska or issuing insurance in the State of Alaska, insurance industry representatives and other interested parties are encouraged to review the latest information about COVID-19 released by the Alaska Department of Health and Social Services at: <http://dhss.alaska.gov/dph/Epi/id/Pages/COVID-19/default.aspx>.

BACKGROUND

On January 15, 2021, Governor Mike Dunleavy issued an extension of the public health disaster emergency order regarding COVID-19. This order was made to protect Alaskans from the adverse effects of COVID-19. Due to the Governor's declaration and pursuant to AS 21.06.080(d), the director finds that emergency measures are needed to ensure Alaskans maintain their insurance coverage while allowing insurers increased flexibility.

THE DIRECTOR HEREBY ORDERS:

1. Waiver of Credentialing by Location for Payers

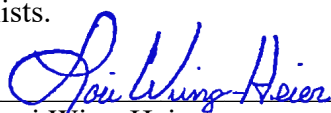
The division orders insurers to waive any requirements for location-based credentialing. This will allow providers to see patients in a variety of locations.

2. Government Facilities

This Order requires that insurers pay claims for covered services when consumers are billed for services located at, sponsored by, or facilitated by the local, state, or federal government during this pandemic until such alternate sites are closed.

For additional guidance, insurers may review Bulletin B20-12 and Order R20-13 that are available on the division's website.

This order is effective January 15, 2021. It shall expire February 14, 2021 or when the Governor determines the public health disaster emergency no longer exists.



Lori Wing-Heier
Director