



DIVISION OF INSURANCE

Frank H. Murkowski, Governor

BULLETIN B 05-10

**TO: HEALTH CARE INSURERS AND LICENSEES TRANSACTING
HEALTH CARE INSURANCE IN ALASKA AND OTHER INTERESTED
PARTIES**

**RE: MODIFICATIONS TO PROCEDURE CODES ON HEALTH INSURANCE
CLAIMS AND PAYMENT OF CLAIMS**

It has come to the attention of the Division of Insurance that some insurers are unilaterally changing procedure codes on certain health insurance claims in order to determine allowable charges and payment on these claims.

The division recognizes that health care providers may make errors in listing coding procedures on a claim for payment and that an insurer needs to correct the code before determining allowable charges and paying a claim. The division considers the practice of changing procedure codes **without** consultation with and the concurrence of the health care provider who provided the service or supply a violation of Alaska's unfair claim settlement practice laws under AS 21.36.125. An insurer that is found to have changed a procedure code **without** consultation with and the concurrence of the health care provider who provided the service or supply may be subject to administrative action by the division.

Dated this 16th day of November, 2005 at Anchorage, Alaska.

A handwritten signature in cursive script that reads "Linda S. Hall".

Linda S. Hall
Director