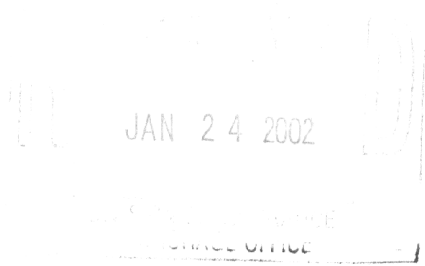


STATE OF ALASKA
DEPARTMENT OF COMMUNITY AND ECONOMIC DEVELOPMENT
DIVISION OF INSURANCE
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STATE OF ALASKA
DEPARTMENT OF COMMUNITY AND ECONOMIC DEVELOPMENT
DIVISION OF INSURANCE

In the Matter of:)
)
CRAWFORD & COMPANY (ANCHORAGE))
and STEPHEN D. QUINN,)
)
Licensees.)
_____)



Case No. D 01-30

STIPULATED AGREEMENT AND ORDER

The Division of Insurance (division) and Crawford and Company (Anchorage) (“Crawford”) and Stephen D. Quinn (“Mr. Quinn”), the licensees in this case, stipulate and agree that the unlicensed activity that occurred at Crawford described below is resolved as follows:

1. Crawford and Mr. Quinn admit that the following employees of Crawford performed duties requiring a valid independent adjuster license in this state either before they applied for and received such a license or while their license had lapsed due to failure to timely renew, all in violation of AS 21.27.010 and 21.27.380(b).

(a) Jeffrey K. Phillips: lapsed license from June 24, 1999 through September 7, 1999.

(b) Andrea J. Johnson: no license issued but performed adjusting activity from September 18, 2000 to April 9, 2001.

1 (c) Karen L. Keyes: no license issued but performed adjusting activity
2 from October 1999 to July 31, 2001.

3 (d) Edward L. Roberts: no license issued but performed adjusting
4 activity from October 2000 to July 20, 2001.

5
6 2. Crawford and Mr. Quinn also admit that, under AS 21.27.140, a firm
7 may be subject to civil penalties if the director determines “that a firm knew or should have
8 known of an act or representation made on the firm’s behalf by a person not licensed. . . .”

9
10 3. By letters dated May 30 and October 29, 2001, the division notified Mr.
11 Quinn and Crawford that the violations of AS 21.27.010 and 21.27.380(b) listed in paragraph
12 1(c) and (d) above were viewed by the division to be wilful violations of AS 21.27.010 and
13 21.27.140(c).

14
15 4. Crawford and Mr. Quinn agree to pay a civil penalty under
16 AS 21.27.440(a) of \$10,000, with \$5,000 suspended. The unsuspended portion of the penalty is
17 due and payable within twelve months from the time this agreement and order is signed by the
18 director.

19
20 5. In the event Crawford or Mr. Quinn violate the insurance code or
21 applicable regulations during the next two years, the suspended portion of the fine referenced in
22 paragraph 4 will be reinstated. Crawford and Mr. Quinn also will be subject to any and all
23 sanctions authorized by the insurance code including imposition of additional fines or penalties.


24
25 6. By signing this agreement, Crawford and Mr. Quinn understand and
26 agree that any failure to comply with the conditions of this agreement will be grounds to
revoke, suspend, or not renew their Alaska insurance licenses #8979 and #24150.

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7. Crawford and Mr. Quinn understand that this agreement is not binding on the parties unless and until the director signs the order approving the agreement.

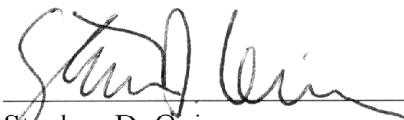
DATED: 1/5/02

DIVISION OF INSURANCE

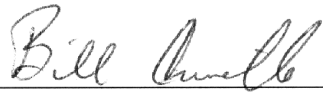
By: 
Linda Brunette
Licensing Supervisor

CRAWFORD & COMPANY (ANCHORAGE)

DATED: 12/17/01

By: 
Stephen D. Quinn
Manager

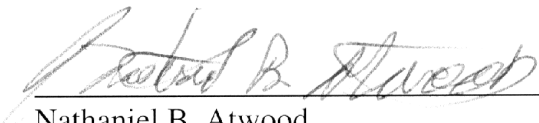
DATED: 12/24/01

By: 
Bill Crivello
Regional Manager

Approved as to form and content:

DATED: 1/29/02

BRUCE M. BOTELHO
ATTORNEY GENERAL

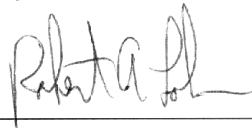
By: 
Nathaniel B. Atwood
Assistant Attorney General

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ORDER

IT IS ORDERED that this Stipulated Agreement and Order is adopted in full resolution of the issues in this case, and shall constitute the final order in this matter.

DATED this 12th day of February, 2002.



Robert A. Lohr
Director of Insurance

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