

# Health Care Insurer Denied Your Claim?



The Alaska Division of Insurance requires a health insurance company to give you opportunities to request a review of the determination.

- **If that doesn't resolve the issue, you may be eligible to have your claim reviewed by an independent review organization.**
- **If you have urgent health care needs, you may qualify for an expedited process.**

**\*Contact the ALASKA DIVISION OF INSURANCE** for additional information at: **1-800-INSURAK (467-8725)** or **(907)269-7900** in **Anchorage**

**\*These rules do not apply if your health plan is self-funded by your employer. If you are having trouble with this type of plan, information regarding your Plan Administrator is in your benefit booklet. We suggest you contact your employer for information about the Plan Administrator regarding your plan's rules.**



## STATE OF ALASKA DIVISION OF INSURANCE

550 W. 7th Avenue, Suite 1560, Anchorage, Alaska 99501-3567

Tel.: (907) 269-7900

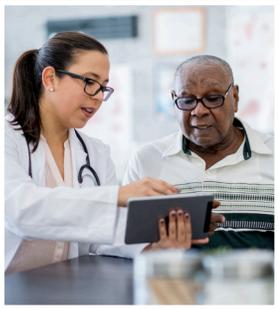
Fax: (907)269-7910

TTY/TDD: 711 or (800) 770-8973



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