



BULLETIN B 18-13

**TO: HEALTH CARE INSURERS AUTHORIZED TO TRANSACT INSURANCE IN
THE STATE OF ALASKA AND OTHER INTERESTED PARTIES SUCH AS
INDEPENDENT REVIEW ORGANIZATIONS**

**RE: OCTOBER 1, 2018, TRANSITION DATE FOR HEALTH CARE EXTERNAL
REVIEW PROCESS**

The Alaska Division of Insurance will resume oversight of the external review process on October 1, 2018. Please ensure that your organization is fully compliant with Alaska's external review regulations under 3 AAC 28.950 - 3 AAC 28.982. The division has registered 10 nationally accredited Independent Review Organizations (IROs) to handle the caseload. Health care insurers are encouraged to review Bulletin 18-05, issued March 14, 2018, and Bulletin 18-10, issued July 3, 2018, for additional details.

The division will utilize the SBS Connect system established and maintained through the National Association of Insurance Commissioners (NAIC) to track external health care reviews and provide a platform for secure electronic document sharing between the health insurance carrier, the IRO, and the division. To register in SBS Connect for Alaska, follow the instructions posted at: <https://www.statebasedsystems.com/EHR-ExternalHelp.pdf>.

Forms, guidance documents and other information may be viewed at <https://www.commerce.alaska.gov/web/ins/Consumers/Health/ExternalReview.aspx>. The external review process will be administered by the division's Consumer Services Section at:

Alaska Division of Insurance
Consumer Services Section - External Review
550 W 7th Ave, Ste. 1560
Anchorage, AK 99501-3567

Phone: (907) 269-7900
Fax: (907) 269-7910

Dated this 11th day of September, 2018, at Juneau, Alaska.

A handwritten signature in blue ink that reads "Lori Wing-Heier".

Lori Wing-Heier
Director