



CONSUMER ALERT: MARKETPLACE SPECIAL ENROLLMENT PERIOD FOR FORMER MAKINA HEALTH BENEFICIARIES

The Centers for Medicare & Medicaid Services (CMS) has made a special enrollment period (SEP) available for Alaska residents who bought health insurance plans from Makina Health. The SEP will run from September 10, 2019, until **November 9, 2019**. Affected employers and their employees may reference this consumer alert available at www.insurance.alaska.gov to obtain information about the availability of this SEP and the process for enrolling in coverage.

Makina Health offered health insurance plans in the state of Alaska without obtaining the appropriate Certificate of Authority by the Alaska Division of Insurance. As a result, the division issued a Cease & Desist Order on March 26, 2019. Benefits will be paid through June 30, 2019, by the Minimum Essential Coverage plans administered by Benveo or the Makina Health Cooperative.

Alaska residents who qualify for this SEP may choose to have coverage start retroactive to July 1, 2019, due to Makina's withdrawal from Alaska's market as of June 30, 2019, with no advance notice to its beneficiaries. Alternatively, individuals eligible for the SEP may choose to have coverage start in the future.

How to Apply for Marketplace Coverage:

1. Complete Marketplace application at www.healthcare.gov. You may receive an eligibility notice stating that you are not eligible to enroll in 2019 coverage because the Open Enrollment Period for 2019 has ended. If you need assistance completing an application, please visit <https://localhelp.healthcare.gov> to find an assister near you.
2. Call the Alaska Division of Insurance at 907-269-7900, identify yourself as a former Makina Health beneficiary seeking to enroll in a Marketplace plan, and provide your Marketplace Application ID number, name, and indicate whether you would like coverage to start retroactively or in the future.
3. The Division of Insurance will verify the status of the caller as a former Makina Health beneficiary, and provide CMS with information regarding each request for enrollment that will be evaluated by a CMS caseworker (which may take several days). CMS will send applicants an eligibility notice by U.S. mail that will tell them whether they qualify for the SEP, and if appropriate, with instructions for how to enroll in coverage through www.healthcare.gov.

To learn more on the Alaska Division of Insurance Cease & Desist Order and Stipulated Agreement against Makina Health, follow these links:

- Cease & Desist Order: <https://www.commerce.alaska.gov/web/Portals/11/Pub/D19-02.pdf>
- Stipulated Agreement: <https://www.commerce.alaska.gov/web/Portals/11/Pub/D19-02b.pdf>