

DEFEND AGAINST COVID-19 MEDICAL ID CYBER FRAUD



Wash away germs... Not your Medical ID

[HTTP://WWW.INSURANCEFRAUD.ORG/COVID-19.HTM](http://www.insurancefraud.org/covid-19.htm)

THE SCAMS

Hackers "phish" and spoof you with alluring emails and links. Their digital scams want to trick you into revealing sensitive data.



WHAT FRAUDSTERS WANT?

Your Medical ID, Social Security number and more. Why? To fraudulently bill for medical treatments, drugs and benefits.

WHAT TO DO

Don't open unknown email links or attachments.

Don't give information to unknown callers, especially robocalls.

Verify requests before releasing personal information.

If you suspect fraud report it! Notify your state department of insurance and your insurer.



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TELEMEDICINE

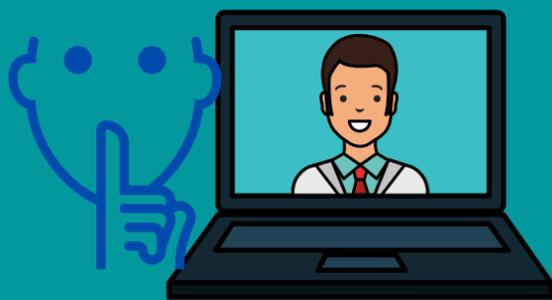
Safe Steps for Patients

COVID-19 is spurring telemedicine growth. Plan ahead ... stay alert... and be aware of costly scams.



Telemed App

Learn your telemed app or online portal. Test beforehand.



Prescriptions

Have your prescriptions ready, to discuss accurately.



Fishy Charges

Check for bogus charges. Your 30-minute session was billed for an hour?

Verify Coverage

More insurers are covering telemed, but verify coverage before setting your appointment.



Quiet Area

Set up in a quiet area ... good lighting ... device plugged or charged.



Refuse Strangers

Scammers lure you for a “free” exams by doctors you don’t know. They steal your ID and insurance and may falsely bill you too.



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ADVOCACY • INFORMATION • OUTREACH

For more information, visit InsuranceFraud.org.