2011 ANNUAL ALASKA HEALTH INSURANCE SURVEY REPORTING FOR CALENDAR YEAR 2010

GENERAL INSTRUCTIONS

- All companies with any health insurance in force in Alaska must submit a survey.
- Premium and claim totals should balance to the premium and claim totals reported in the 2010 NAIC Annual Statement State Page for Alaska, except as described below with respect to employer, trust, and association group reporting. Note that companies must report in the survey all coverage provided to an Alaska resident through employer, trust, or association plans issued in another state regardless of whether the premiums and claims for that coverage are reported in the NAIC Annual Statement State Page for Alaska.
- Contact information should identify the individual to contact if the division has questions about the information reported in the survey.
- Report dollar amounts and numerical counts accurately using whole numbers.
- If no health insurance is in force in Alaska, simply send an e-mail that states "NO DATA TO REPORT." Include the name and NAIC number of the company and contact information in the body of the email. Do not include a blank survey or survey completed with NONE or zeros as an attachment.
- Send your survey response by e-mail to:

insinfo@alaska.gov

• The survey is available in EXCEL on the division's website at:

http://www.commerce.state.ak.us/insurance/Insurance/bulletins.html

• **Do not complete** shaded areas.

PART I – DEFINITIONS

- **Individual:** insurance issued to an individual covering the individual and/or their dependents including that offered to an individual through an association or trust **and include** conversions from group insurance.
- **Group:** insurance issued to an employer covering employees and/or their dependents including that offered to an employer through an association or trust.
- Small Employer (2-50): insurance offered, delivered, issued for delivery, or renewed to small employers that employed an average of at least 2 but not more than 50 employees on the business days during the preceding calendar year and that employ at least 2 employees on the first day of the health insurance plan year.
- Other Employer: insurance offered, delivered, issued for delivery, or renewed to employers that are not small employers, as defined above.
- Multiple Employer Assoc or Trust: insurance issued to an association or trust covering the employees and
 dependents of the employer members of the association or trust. If individual members (i.e., not employees or
 dependents of an employer member) are covered under the association or trust, report in the Other Assoc or
 Trust line.
- Other Assoc or Trust: insurance issued to an association or trust covering both employees and dependents of employer members as well as individual members. Health insurance issued to an association or trust covering only individuals should be reported in the Individual survey.

Row Headings

- Accident or AD&D: coverage, singly or in combination, for death, dismemberment, disability, or hospital and
 medical care <u>caused by an accident</u>, including accident only, travel accident, accidental death and
 dismemberment, student accident, blanket accident, or specified accident. Do not include combination accident
 and sickness policies in this line. These should be included in the comprehensive medical line or other
 appropriate line.
- Comprehensive Medical: coverage for hospital, medical, and surgical expenses (not supplemental coverage but include dental and vision benefits that are offered as part of the hospital, medical, and surgical coverage). Do not include hospital only, medical only, or other fixed indemnity insurance in this line (include in the fixed indemnity line.)
- **Dental:** stand-alone dental coverage. If dental benefits are part of a comprehensive medical plan, then include data under comprehensive major medical.
- Disability Income: loss of time coverage, but does not include credit disability.
- **Fixed Indemnity:** coverage that is not coordinated with other health insurance coverage and that provides a limited fixed dollar amount of benefit for medical care or hospital expenses and in which benefits are not related to expenses incurred, such as hospital confinement indemnity coverage.
- Long Term Care: coverage for at least 12 consecutive months for diagnostic, preventive, therapeutic, rehabilitative, maintenance, or personal care services provided in a setting other than an acute care unit of a hospital, including products that provide benefits for cognitive impairment or loss of functional capacity. This line should include products providing only nursing home care, home health care, community based care, or any combination.
- **Medicare Supplement:** coverage designed as a supplement to reimbursement under Medicare for hospital, medical, or surgical expenses of a person eligible for Medicare.
- Short-term Medical: comprehensive medical coverage for a short period of time, typically less than one year.
- Specified Disease: coverage for diagnosis and treatment of a specifically named disease, such as cancer.
- **Stop Loss:** coverage purchased by a self-insured entity (such as an employer, association, or trust) to cover hospital, medical, or surgical expenses in excess of a specified amount.
- **Vision:** stand-alone vision coverage. If vision benefits are part of a comprehensive medical plan, then include data under comprehensive major medical.
- Other: health insurance coverage that does not meet one of the above product definitions. Provide a brief description of the product on survey. Do not report credit insurance, Medicare Part D, Federal Employees Health Benefits Program, or Medicare Title XVIII.
- Administrative Services Only: administrative services for a self-insured employer or association health plan in
 which claims are paid from a bank account owned and funded directly by a self-insured employer or association,
 or claims are paid from a bank account owned by the administrator but only after receiving funds from the self-insured employer of association.
- Administrative Services Contract: administrative services for a self-insured employer or association health plan in which claims are paid from the insurer's own bank account and the insurer subsequently reserves reimbursement from the self-insured employer or association.

Column Headings

In regard to **Group Insurance:**

- **Policies:** The number of insurance contracts issued to employers, associations, and trusts in Alaska, not the number of employees, dependents/spouses, or other individuals covered under such policies.
- **Covered individual:** The number of employees, dependents/spouses, and other individuals covered under group policies.
- New Policies Issued During the Year: The number of policies newly issued during the reporting year, not including renewed or reinstated policies.
- Policies Terminated During the Year: The number of policies terminated during the reporting year.

- Policies In Force End of Year: The number of policies in force on December 31 of the reporting year. In the case of employer, trust, or association health coverage, if no policies are in force in Alaska, but individuals in Alaska are covered under an employer, trust, or association policy in force in another state, record 0 policies in force.
- Individuals Covered End of Year: The number of people covered under policies in force on December 31 of the reporting year, *including those Alaskans covered under an employer, trust, or association policy issued or in force in another state.* For example, a family policy covering two parents and two children would count as four individuals covered and an employer health plan that covers 25 employees, 20 spouses, and 20 children would count as 65 individuals covered (one policy).
- **Member Months:** the sum of the number of covered lives on a specified day of each month during the calendar year (i.e., determine the number of covered lives on a particular day in each of the 12 months and add together).
- Direct Premiums Paid and Direct Losses Paid: premiums and claims paid during the reporting year.
 - o **For Life and Health Insurance Companies:** These totals should balance to the Alaska State Page for the reporting year, Accident and Health Insurance Section Total <u>excluding</u> Credit and Federal Employee Health Benefits Program. Please explain if they do not.
 - o **For Property and Casualty Insurance Companies:** These totals should balance to the Alaska State Page for the reporting year, Accident and Health lines, <u>including</u> any Employer or Stop Loss that is reported in another line and <u>excluding</u> Credit and Federal Employee Health Benefits Program. Please explain if they do not.

PART II

REPORT DATA ONLY FOR GROUP COMPREHENSIVE MEDICAL INSURANCE (AS DEFINED IN PART I).

- Claim: means a request for payment under an insurance contract. Count multiple requests for payment for the same health care service or supply as only one claim. Do not count a response to a request for additional clarification/information regarding an already submitted claim as another claim.
- Clean claim: means a claim that does not have a defect or impropriety, including a lack of any required substantiating documentation, or a particular circumstance requiring special treatment that prevents timely payment on the claim. See AS 21.36.128(i)(1)
- Externally appealed: means a claim that is currently or was under review by an external appeal agency, as required under AS 21.07.050, because of denial of a claim.
- **Internally appealed:** means a claim that is currently or was under review by the company, as required under AS 21.07.020, because of denial of a claim.