

# **Federal Regulators of Financial Institutions**

## **Bank Holding Companies**

Federal Reserve Bank of San Francisco  
101 Market Street San Francisco, CA 94105  
Phone: 800-277-4133 or 415-974-2000  
Web Page: [www.frbsf.org](http://www.frbsf.org)

## **Federal Credit Unions**

National Credit Union Administration  
Western Region  
1230 W. Washington Street, Suite 391  
Tempe, AZ 85281  
Toll Free: 800-755-1030  
Phone: 602-302-6000  
Fax: 703-518-6678 or 602-302-6024  
Email: [region5@ncua.gov](mailto:region5@ncua.gov)  
Web Page: [www.ncua.gov](http://www.ncua.gov)

## **Federal Deposit Insurance Corporation**

25 Jessie Street at Ecker Square, Suite 2300  
San Francisco, CA 94105-2780  
Phone: 415-546-0160

Central Call Center  
Toll Free: 877-275-3342  
(8am-8pm EST M-F)

Web Page: [www.fdic.gov](http://www.fdic.gov)

## **FDIC Consumer Response Center**

1100 Walnut Street, Box #11  
Kansas City, MO 64106  
Toll Free: 877-275-3342

## **FDIC Failed Bank Information**

Claim Section, Dallas Regional Office  
1910 Pacific Avenue  
Dallas TX 75201  
Toll Free: 800-868-9161

## **National Chartered Banks and Federal Savings and Loans**

Comptroller of the Currency  
Western District  
1225 17<sup>th</sup> Street, Suite 300  
Denver, CO 80202  
Phone: 720-475-7600  
Fax: 720-475-7690

Customer Assistance Group  
1301 McKinney Street, Suite 3710  
Houston, TX 77010  
Toll Free: 800-613-6743  
Fax: 713-336-4301  
Email: [Customer.Assistance@occ.treas.gov](mailto:Customer.Assistance@occ.treas.gov)

Web Page: [www.occ.treas.gov](http://www.occ.treas.gov)

OCC Help With My Bank  
Web Page: [www.helpwithmybank.gov](http://www.helpwithmybank.gov)