

Submit a complaint against a Federal Credit Union

- Determine if the financial institution is a Federal Credit Union, by checking the current edition of the [Alaska Directory of Banks and Financial Institutions](#).

National Credit Union Administration

Region V – Tempe

1230 W. Washington Street

Tempe, AZ 85281

602-302-6000 (phone)

703-518-6678 (fax)

602-302-6024 (fax)

E-mail: consumerassistance@ncua.gov

Web Page: www.mycreditunion.gov

- Submit a written complaint via e-mail, fax, or mail that includes the full name, address, and phone number of the person filing the complaint. Be sure to explain:

Who is it about?

When did it take place?

What happened?

Why did it happen?

Where did it take place?

How did it happen?