

Submit a complaint against a State-Chartered Institution

- Determine if the financial institution is State-Chartered, by checking the current edition of the [Alaska Directory of Banks and Financial Institutions](#).

State of Alaska

Department of Commerce, Community, & Economic Development

Division of Banking and Securities

P.O. Box 110807

Juneau, AK 99811-0807

Division of Banking and Securities Hotline 1-888-925-2521

907-465-2521 (phone)

907-465-1231 (fax)

dbsc@alaska.gov(e-mail)

- Submit a written complaint via e-mail, fax, or mail that includes the full name, address, and phone number of the person filing the complaint. Be sure to explain:

Who is it about?

When did it take place?

What happened?

Why did it happen?

Where did it take place?

How did it happen?