

STATE OF ALASKA
DEPARTMENT OF COMMUNITY AND ECONOMIC DEVELOPMENT
DIVISION OF BANKING, SECURITIES, AND CORPORATIONS
P.O. BOX 110807
JUNEAU, ALASKA 99811-0807

In the matter of)
MORGAN STANLEY & CO.) Alaska Order 04-05 S
INCORPORATED,)
Respondent.)
)

CONSENT ORDER

WHEREAS, Morgan Stanley & Co. Incorporated ("Morgan Stanley") is a broker-dealer registered in the state of Alaska; and

WHEREAS, coordinated investigations into Morgan Stanley's practices, procedures and conduct respecting the preparation and issuance by Morgan Stanley's U.S. equity research analysts ("research analysts") of research, analysis, ratings, recommendations and communication concerning common stocks of publicly traded companies covered by such analysts ("research coverage"), during the period 1999 through 2001, including without limitation, commencement and discontinuance of research coverage, actual or potential conflicts of interests affecting research coverage, research analysts or termination of research analysts, and statements, opinions, representations or non-disclosure of material facts in research coverage (the "investigations") have been conducted by a multi-state task force and a joint task force of the U.S. Securities and Exchange Commission, the New York Stock Exchange, and the National Association of Securities Dealers (collectively, the "regulators"); and

WHEREAS, Morgan Stanley has cooperated with regulators conducting the investigations by responding to inquiries, providing documentary evidence and other materials, and providing regulators with access to facts relating to the investigations; and

WHEREAS, Morgan Stanley has advised regulators of its agreement to resolve the investigations; and

WHEREAS, Morgan Stanley agrees to implement certain changes with respect to its research practices and stock allocation, and to make certain payments; and

WHEREAS, Morgan Stanley elects to permanently waive any right to a hearing and appeal under AS 45.55.935 and 3 AAC 08.930 with respect to this Administrative Consent Order (the "Order");

NOW, THEREFORE, the director of the division of banking, securities, and corporations (division), as administrator of the Alaska Securities Act (Act), hereby enters this Order:

I.

Morgan Stanley admits the jurisdiction of Alaska, neither admits nor denies the Findings of Fact and Conclusions of Law contained in this Order, and consents to the entry of this Order by the division.

FINDINGS OF FACT

1
2 1. Morgan Stanley is, and was at all relevant times, a Delaware corporation and a registered
3 broker-dealer with its principal place of business located at 1585 Broadway, New York, New York
4 10036. Morgan Stanley is, and has been at all relevant times, an international financial services
5 firm that provides investment banking services to businesses, engages in retail and institutional
6 sales to its customers, and publishes research reports and ratings on stocks. In mid-2002, Morgan
7 Stanley had about 58,000 employees with 700 offices in twenty-eight countries. It had
8 approximately \$450 billion in assets under management as of May 31, 2002.

9
10 2. The division has jurisdiction over this matter pursuant to the Act.

11
12 3. From at least July 1999 through 2001, Morgan Stanley engaged in acts and practices that
13 created conflicts of interest for its research analysts with respect to investment banking activities
14 and considerations. Morgan Stanley failed to manage those conflicts in an adequate or appropriate
15 manner. Some conflicts resulted from the fact that Morgan Stanley compensated its research
16 analysts, in part, based on the degree to which they helped generate investment banking business
17 for Morgan Stanley. Morgan Stanley also offered research coverage by its analysts as a marketing
18 tool to gain investment banking business. As a result, Morgan Stanley research analysts were
19 faced with a conflict of interest between helping generate investment banking business for Morgan
20 Stanley and their responsibilities to publish objective research reports that, if unfavorable to actual
21 or potential banking clients, could prevent Morgan Stanley from winning that banking business.

22
23 4. As lead underwriter in various stock offerings, Morgan Stanley also complied with the
24 issuers' directives to pay portions of the underwriting fees to other broker-dealers that served as
25 underwriters or syndicate members to publish research reports on the issuer. Morgan Stanley did
not take steps to ensure that these broker-dealers disclosed these payments in their research
reports. Further, Morgan Stanley did not cause the payments to be disclosed in the offering
documents or elsewhere as being for research.

5. Morgan Stanley also failed to reasonably supervise its analysts regarding the content of
their research reports.

I. 1. BACKGROUND

A. The Investment Banking Function at Morgan Stanley

6. The investment banking division at Morgan Stanley advised corporate clients and helped
them execute various financial transactions, including the issuance of stock and other securities.
Morgan Stanley frequently served as the lead underwriter in initial public offerings ("IPOs") -- the
first public issuance of stock of a company that has not previously been publicly traded -- and
follow-on offerings of securities.

7. During the relevant period, investment banking was an important source of revenues and
profits for Morgan Stanley. In 2000, investment banking generated more than \$4.8 billion in
revenues, or approximately twenty-four percent of Morgan Stanley's total net revenues.

B. The Role of Research Analysts at Morgan Stanley

8. Research analysts at Morgan Stanley covered a broad range of industry sectors and
published periodic reports on certain companies within those sectors. Analysts typically reviewed
the performance of their covered companies, evaluated their business prospects, and provided
analysis and projections concerning whether they presented good investment opportunities.
Through 2001, Morgan Stanley's equity research department had a system calling for rating

1 covered companies, from most to least positive, as "Strong Buy," "Outperform," "Neutral," or
2 "Underperform." Analyst reports were disseminated to Morgan Stanley clients by mail and facsimile
3 and by financial advisors. Certain research reports were made available to retail clients who set up
4 accounts on Morgan Stanley's web site and, similarly, institutional clients were able to access
5 Morgan Stanley's research reports via accounts on Morgan Stanley's web site. In addition, certain
6 industry reports were available on Morgan Stanley's public web site. Certain institutional clients of
7 Morgan Stanley could also access research reports through the First Call subscription service. The
8 financial news media on occasion also reported Morgan Stanley analysts' ratings.

9
10 9. Morgan Stanley analysts also played an important role in assessing potential investment
11 banking transactions, in particular IPOs. Morgan Stanley's stated objective was to "take public" as
12 lead underwriter the leading companies in their respective industry sectors and to have its research
13 analysts serve as gatekeepers to the IPO process by investigating whether companies were
14 appropriate IPO candidates. Research analysts who endorsed an IPO candidate typically
15 participated in the competition to obtain the investment banking business and, if Morgan Stanley
16 was selected as lead underwriter, helped market the IPO to institutional investors, explained the
17 IPO to the firm's institutional and retail sales forces, and then issued research on the company.

18
19 10. Senior analysts at Morgan Stanley published individual research reports without pre-
20 publication review by research department supervisors. While reports were reviewed for
21 grammatical errors and for compliance with certain legal requirements, there was no system for
22 reviewing the recommendations or price targets included in the reports of senior analysts prior to
23 their publication.

24
25 **I. 2. THE RELATIONSHIP BETWEEN INVESTMENT BANKING AND RESEARCH
CREATED CONFLICTS OF INTEREST FOR MORGAN STANLEY RESEARCH
ANALYSTS**

11. Certain practices at Morgan Stanley created or maintained conflicts of interest for the firm's
research analysts with respect to investment banking considerations. These conflicts arose from
the inherent tension between the analysts' involvement in helping to win investment banking
business for Morgan Stanley and their responsibilities to publish objective research that, if negative
as to prospective banking clients, could prevent the firm from winning the banking business.

**A. Morgan Stanley Marketed Research Coverage, Including, at Times, Implicitly
Favorable Coverage, in Competing for Investment Banking Business**

12. Morgan Stanley typically competed with other investment banks for selection as the lead
underwriter, or "bookrunner," for securities offerings, including IPOs and follow-on offerings.
Significant financial rewards were at stake in these competitions. Sole or joint bookrunners
generally received the largest portion of underwriting fees, which were typically divided among the
participating investment banks. The bookrunner also established the allocation of shares in an
offering and typically retained the greatest number of shares for itself. The typical IPO generated
millions of dollars in investment banking fees for the bookrunner.

13. The process of selecting the lead underwriter typically culminated in a series of
presentations by competing investment banks called a "bakeoff," in which investment banks
competing for the business in a particular offering met with the issuer to present their qualifications
and offer investment banking and other services. As part of these presentations, investment banks
often provided issuers with a "pitchbook," which typically described the investment bank's
credentials and services. In selecting the lead underwriters, issuers assessed a host of factors,
including the strength and quality of the bankers' research coverage. Issuers sought research
coverage of their stocks, believing such coverage would enhance the credibility of their businesses,
potentially lead to higher stock prices, and increase their exposure to the investing public.

1 14. Between 1999 and 2001, as part of the package of services it offered to issuers to win
2 investment banking business from certain issuers, Morgan Stanley typically committed that its
3 analysts would initiate (or continue) research coverage of the issuer if Morgan Stanley won the
4 banking competition. In so doing, Morgan Stanley used its analysts as a marketing tool to help
5 secure banking business. The promise of future research coverage was often a critical selling point
6 that enabled Morgan Stanley to obtain millions of dollars in investment banking fees. Research
7 coverage was part of a package of services for which Morgan Stanley was compensated in those
8 investment banking deals.

9 15. Analysts played an important role in Morgan Stanley's pitches for banking business. Along
10 with investment bankers and others, analysts were typically presented as part of the Morgan
11 Stanley "team" that would consummate the transaction. The pitchbooks typically identified the
12 analysts on the team and dedicated several pages to the analysts' experience, credentials, and
13 specific role in the contemplated transaction. Analysts drafted portions of the pitchbook and almost
14 always attended the presentations for IPO business. The pitchbooks typically compared Morgan
15 Stanley analysts favorably to their counterparts at competing firms, citing their rankings in analyst
16 polls and other measures

17 16. Morgan Stanley typically identified its analysts as a favorable factor that issuers should
18 consider in selecting Morgan Stanley for investment banking business. For example, in describing
19 one reason Loudcloud, Inc., should name Morgan Stanley as bookrunner for its 1999 IPO, the
20 pitchbook referred to two senior analysts as a "dream team" who would "articulate Loudcloud's story
21 to investors in a way that no other investment bank can match." Another pitchbook described two
22 senior analysts as "the most powerful combination in the extended enterprise space . . . ever."

23 17. In its pitches to obtain investment banking business, Morgan Stanley typically promised
24 future research coverage as among the package of services it would provide. For example, in a
25 pitchbook provided to iBeam Broadcasting Corp. to obtain its IPO business, Morgan Stanley said it
would "provide ongoing research coverage and aftermarket trading" and, in another instance, said
"coverage would be initiated immediately after the quiet period. Additional research reports will
follow on a regular basis thereafter." Morgan Stanley won the iBeam IPO business and received
investment banking fees of approximately \$3.8 million. Another pitchbook, in a chronology of how
the IPO would unfold, stated: "Research coverage initiated on day 26," which was the day research
coverage could be initiated by an underwriter following an IPO. Morgan Stanley made comparable
commitments to other prospective banking clients. Another Morgan Stanley pitchbook, provided to
Transmeta Corp. in July 2000 in connection with its IPO, said "we view research as an ongoing
commitment," and offered to "continue regular publication of research reports." Morgan Stanley
won the Transmeta IPO business and received investment banking fees of approximately \$9.5
million. In other pitchbooks, Morgan Stanley emphasized its "aftermarket support" services, which it
expressly described as including future research coverage. For example, a pitchbook presented to
AT&T Latin America said Morgan Stanley "is committed to bolstering an IPO's performance in the
aftermarket through extensive equity research and active market-making." (Emphasis added.)
Morgan Stanley pitchbooks often identified the specific number of reports its analysts published on
other companies, giving implicit guidance on how many reports issuers could expect to receive if
they selected Morgan Stanley as lead banker.

26 18. Further, Morgan Stanley at times implicitly suggested that analysts would provide favorable
27 research coverage, pending completion of due diligence, by noting analysts' past favorable
28 coverage and/or emphasizing its enthusiastic support for the issuer. For example, when Morgan
29 Stanley sought investment banking business from Convergys Corp., the company already had been
30 covered for two years by a senior Morgan Stanley analyst who, as the pitchbook mentioned four
31 times, considered Convergys to have been the analyst's "#1 stock pick" over those years. (During
32 that time period, the stock price had appreciated 98%.) The May 2001 pitchbook then described
33 the analyst as the "voice of the issuing company," who would work "in tandem" with Convergys

1 management to position its story to investors. In the following month, June 2001, the senior analyst
2 downgraded Convergys from Strong Buy to Outperform, still a favorable rating, then later upgraded
Convergys back to Strong Buy in December 2001.

3 19. In other instances, Morgan Stanley pitchbooks identified a particular analyst's history of
4 issuing Strong Buy or Outperform ratings on other companies. Some pitchbooks also identified
5 instances in which other stocks covered by Morgan Stanley analysts increased in price following
6 their IPOs. For example, the Morgan Stanley pitchbook provided to Transmeta Corp. in July 2000
emphasized how one analyst's "support" of eight semiconductor IPOs since 1997 had "resulted in
unparalleled performance in the public market," and included a line graph showing a dramatic
increase in the stocks' price from 1998 through March 2000.

7 20. In another instance, after Loudcloud management informed Morgan Stanley in 1999 that
8 research coverage was a key factor in its selection of the bookrunner for its IPO, Morgan Stanley's
9 head of worldwide investment banking informed the issuer in an e-mail that the firm had "developed
10 a successful model which combines the best of technology and telecom research at Morgan
Stanley to properly position Loudcloud in the capital markets; specifically, enthusiastic sponsorship"
11 by two research analysts who covered Loudcloud's sector. He added: "I commit to putting the
entire franchise behind Loudcloud to achieve the best valuation and after market performance, as
well as unmatched strategic advice post-IPO." Morgan Stanley won the Loudcloud IPO business
and received investment banking fees of approximately \$4.7 million.

12 21. In addition to pitchbooks, Morgan Stanley occasionally provided draft or "mock" research
13 reports to issuers to provide an example of how analysts might describe the issuer to investors.
The draft or mock reports described the issuers in favorable terms without including ratings or price
targets.

14 22. Morgan Stanley's commitments to provide research coverage were not limited to pitches for
15 IPO business. Morgan Stanley obtained investment banking business for follow-on offerings of
companies that its analysts did not cover in part by promising to initiate future coverage.

16 23. Morgan Stanley consistently honored its commitments to provide research coverage,
initiating or maintaining coverage when it won the investment banking business.

17 24. In Morgan Stanley's annual performance evaluation process, some analysts and bankers
18 noted their success in obtaining banking fees by promising future research coverage. For example,
19 in a November 3, 1999 e-mail, an investment banker listed several banking transactions that he
said Morgan Stanley had won because it committed that a particular highly-rated analyst would
20 initiate research coverage. Specifically, the banker wrote that Morgan Stanley had won two
transactions totaling \$13.4 million in fees from Veritas Software Corp. "just for promising that [the
senior analyst] would pick up coverage after the deals." The banker observed that this had
"enraged" competing firms, which said it was "unprecedented" to give an underwriter with no
21 previous research coverage such a high share of the fees. The banker added: "The response from
the CEO to those firms -- 'you don't have [the senior analyst].'" Other analyst evaluations as well as
22 other internal Morgan Stanley documents identified additional instances in which it was stated that
Morgan Stanley won investment banking business in large part because its analysts committed to
23 initiate coverage.

24 **B. Investment Banking Concerns Influenced Morgan Stanley's Decisions
Whether to Initiate or Continue Research Coverage**

25 25. The decision to initiate or continue research coverage of certain companies was influenced,
at least in part, by whether those companies were actual or prospective investment banking clients
of Morgan Stanley.

1 26. In one instance, in May 2001, the liaison between the research and investment banking
2 divisions was advised that a poultry company, Pilgrim's Pride, was seeking equity research
3 coverage in connection with a prospective high-yield offering. The liaison made clear that Morgan
4 Stanley should not commit to providing coverage until it received a certain amount of investment
5 banking fees from the company:

6 Be careful with this one. Under no circumstances should we commit
7 unless we get the books and at least \$3-5mm in fees, with the money
8 in the bank before we pick up coverage. We can tell them it will go in
9 the queue and we cannot promise them a rating. It costs about
10 \$1 mm to pick up coverage of a stock and there are also meaningful
11 ongoing expenses to maintain.

12 27. Morgan Stanley analysts on occasion also declined to cover some companies that refused
13 to award investment banking business to Morgan Stanley. One senior analyst wrote in a 2000 self-
14 evaluation that the analyst had declined Sabre Group's requests for research coverage for four
15 years and that the analyst had "insisted that we first be mandated on a large investment banking
16 transaction." Generally, analysts select which of the many companies in a sector they will cover.
17 This senior analyst did not consider Sabre to be one the analyst needed to cover, unless Morgan
18 Stanley were to be mandated on an investment banking transaction. When Sabre provided Morgan
19 Stanley with banking business in connection with its spin-off from AMR Corp., the analyst initiated
20 coverage of Sabre with an Outperform rating in March 2000.

21 28. Morgan Stanley also declined to initiate coverage of Concord/EFS, Inc. Concord initially
22 retained Morgan Stanley as bookrunner for a 1999 secondary offering, but then hired a different
23 bank as bookrunner after Morgan Stanley declined Concord's request that it commit to initiating
24 coverage with a "Strong Buy" rating. Though Concord continued to offer part of that investment
25 banking business to Morgan Stanley, Morgan Stanley withdrew, and it did not initiate research
26 coverage of Concord at that time. In the fall of 2000, Morgan Stanley sought investment banking
27 business from Concord in connection with another secondary offering. Concord's management told
28 Morgan Stanley's senior analyst that it wanted an advance view of the analyst's initial rating. After
29 completing two to three months of preliminary due diligence, the analyst told Concord that, if
30 coverage were to be initiated at that time, the analyst tentatively would issue a "Strong Buy" up to a
31 certain valuation level. Morgan Stanley also provided Concord with a draft research report, which,
32 according to an e-mail written by an investment banker, was part of Morgan Stanley's "marketing
33 efforts." When Morgan Stanley was not awarded the 2000 investment banking business, its analyst
34 did not initiate coverage at that time, despite the analyst's initial view that Concord had emerged as
35 a leader in its industry that preliminarily merited a "Strong Buy."

36 29. Morgan Stanley also initiated coverage of eBay, Inc., in part with the hope of obtaining
37 investment banking business. After Morgan Stanley initially lost the IPO business for eBay in 1998,
38 a senior Morgan Stanley analyst met with eBay's chief executive officer and provided a draft
39 research report on the company. After Morgan Stanley nevertheless lost the IPO business, the
40 analyst initiated coverage on eBay on its first day of trading with an Outperform rating. The analyst
41 was the only one covering eBay, since firms in the underwriting syndicate were prohibited from
42 initiating coverage until after the 25-day "quiet period" had expired. It is the only time that the senior
43 analyst initiated coverage of a company on its first day of trading. Later, in 1999 and again in 2001,
44 eBay awarded two banking transactions to Morgan Stanley, with total fees of approximately \$1.2
45 million. In the senior analyst's self-evaluation for 2000, the analyst stated, as part of the analyst's
46 "philosophy" for Morgan Stanley's "Internet banking efforts," that "when we miss a winning IPO, we
47 should work like crazy (with tons of ideas) to secure a spot as M&A advisor (USWeb/CKS) or book
48 running manager on follow-on offerings (eBay)."

1 **C. Morgan Stanley Research Analysts Performed Investment Banking**
2 **Functions**

3 30. Morgan Stanley research analysts performed a number of investment banking-related
4 functions. They identified potential IPO and merger and acquisition transaction candidates for the
5 investment banking department, participated in soliciting investment banking business for the firm,
6 and participated in road shows and other efforts to sell Morgan Stanley-underwritten IPOs and
7 secondary offerings to institutional investors. At times, analysts also had discussions about
8 business strategy with investment banking clients directly, and one senior analyst was described as
9 a relationship manager with certain investment banking clients.

10 31. Morgan Stanley kept a record of each analyst's contribution to investment banking
11 revenues. Each year, a "Revenue Share Analysis" was prepared that listed every investment
12 banking transaction in which each analyst had participated, the revenues from each transaction, a
13 rating on a scale of 1 to 5 (5 being "critical" to the deal) of the analyst's contribution to the
14 transaction, and a calculation of the analyst's "share" of the credit for the revenues secured from the
15 transaction. The Revenue Share Analysis also recorded investment gains on Morgan Stanley
16 investments in companies covered by the analyst.

17 32. One senior analyst's involvement in investment banking activities was such that several
18 investment bankers at the firm regarded the analyst as tantamount to an investment banker. One
19 banker wrote that the analyst was the most committed and focused banker with whom he had ever
20 worked. Another wrote that the analyst was a "commercial animal" who would do anything
21 appropriate to win underwriting mandates. The analyst's supervisor wrote in 1999 that the analyst's
22 focus was primarily on banking and that, notwithstanding the growing demand for the analyst's time
23 on investment banking matters, the analyst needed to devote more attention to institutional
24 investors and the firm's institutional sales force.

25 33. The analyst's own self-evaluation prominently mentioned the analyst's assistance to
investment banking in selecting and generating investment banking business and large fees,
stating: "Bottom line, my highest and best use is to help MSDW win the best Internet IPO
mandates (and to ensure that we have the appropriate analysts and bankers to serve the
companies well). . ." (emphasis in original). It also prominently listed the deals and revenues from
the analyst's investment-banking connected efforts:

**Internet Investment Banking, a Record Year with \$205MM+ YTD
Revenue, [20+] Pending Financings, Co-Coverage (Leverage) in
85% of Cases, 6 of 6 Tech IBD Revenue Generating Clients,
Internet Category was #1 Revenue Generator in Tech IBD
(\$505MM YTD Tech Revenue). . . (Emphasis in original.)**

OK, the numbers (see Attachment A): Forty investment banking
transactions (\$143MM in fees) . . .

It's notable that 96% of the \$205MM in revenue was derived from
clients new to the firm since 1995! Exceptions were America Online,
Compaq, Hearst and Sotheby's. And I have been very involved in this
business. (Emphasis added.)

1 **D. Investment Banking Was an Important Factor in Determining Research**
2 **Analysts' Compensation**

3 34. From 1999 through 2001, participation in investment banking activities was a factor in
4 determining the total compensation awarded to some Morgan Stanley research analysts. These

1 analysts thus faced a conflict of interest between helping win investment banking business for
2 Morgan Stanley and publishing negative research that could prevent Morgan Stanley from winning
that banking business.

3 35. The annual salaries paid to senior Morgan Stanley analysts and other senior Morgan
4 Stanley personnel typically were comparatively small components of their total annual
5 compensation. The majority of their total annual compensation was paid in the form of a bonus. In
2000, one senior analyst received a year-end bonus that was 90 times greater than the analyst's
base salary.

6 36. The total compensation paid to analysts was based in part on Morgan Stanley's total
7 revenues for a particular year, including the investment banking fees that Morgan Stanley received.
8 Thus, the success or failure of the investment banking division determined, in part, the total amount
of funds available to pay employee compensation in any given year, including analyst
compensation.

9 **1. Analysts Rated Their Contributions to Investment Banking**

10 37. The level of contribution to investment banking transactions was an important factor in the
annual evaluations of Morgan Stanley's analysts and compensation decisions.

11 38. As part of the annual performance evaluation process, analysts were asked to submit self-
12 evaluations that, among other things, discussed their contributions to Morgan Stanley. Analysts
13 often included in their self-evaluations a discussion of their involvement in investment banking,
14 including a description of specific transactions, the fees generated, and the role the analyst played
in each deal. For example, one-quarter of the 1999 self-evaluation of one analyst was dedicated to
the analyst's role in investment banking activities, and identified forty transactions that year that had
generated a total of \$143 million in fees.

15 39. As part of the evaluation process, the analysts also provided a rating of their contributions to
16 specific banking transactions. Analysts were instructed to complete a Transaction Summary
Worksheet ("TSW") in which they graded their roles in specific deals on a scale of 1-5. Instructions
provided to each analyst described the rating system as follows:

- 17 5 = critical to deal
- 18 4 = important to development and execution
- 3 = solid contribution
- 2 = limited contribution
- 19 1 = contribution limited to providing research coverage

20 40. Analysts were also instructed to comment on important aspects of any transaction,
21 including, for example, whether the "promise of coverage was critical to winning" the mandate. The
instructions informed analysts that supplying the information called for in the TSWs was an
"important part" of their annual evaluation process.

22 **2. Investment Bankers Evaluated Analysts' Performance**

23 41. Morgan Stanley also solicited and received the investment bankers' assessment of the
24 analysts' performance on the same transactions. Morgan Stanley's liaison between the research
25 and investment banking divisions compiled and summarized the bankers' evaluations of the
analysts' role in each deal and then prepared a final TSW listing for each transaction that provided
a joint evaluation of the analysts' contributions to each deal.

1 42. Finally, as part of Morgan Stanley's "360 degree" review process, in which employees
2 confidentially reviewed one another, investment bankers submitted written opinions of analysts with
whom they worked.

3 43. Investment bankers thus played a role in the annual evaluation of research analysts by
4 providing substantive information that was considered in the year-end evaluation process and input
5 into the determination of the analysts' compensation for that year. The investment bankers' role in
6 the evaluation process created a conflict of interest for analysts, who hoped for positive evaluations
from investment bankers at the same time that they were charged with issuing objective research
reports that, if negative, could have impeded Morgan Stanley's ability to win future investment
banking business from the covered companies.

7 **3. Investment Banking Was the Factor Accorded the Greatest**
8 **Weight by Management in Reviewing Management's Initial**
9 **Determination of Proposed Analysts' Compensation**

10 44. In 1999 and 2000, analyst compensation was set primarily by a managing director in the
11 equity research division. The managing director made an initial determination of proposed
12 compensation for all analysts and ranked the analysts based on that determination. The managing
13 director then ranked the analysts based on their composite scores in nine categories. The
14 managing director then compared the two rankings before forwarding the compensation
15 recommendations to superiors.

16 45. The nine categories used to rank the analysts included the amount of investment banking
17 revenues attributed to analysts based on their involvement in transactions (relative weight of 33%)
18 and eight other categories related to core research activities, including: (1) poll rankings from the
19 *Institutional Investor* and other sources (19%); (2) poll ranking from institutional equity division sales
20 (12%); (3) firm activities and ability to be a team player (11%); (4) the "hit ratio" in vote gathering
21 from institutional clients (7%); (5) rank in vote gathering from institutional clients (7%); (6) stock
22 picking (active portfolio vs. passive portfolio) (6%); (7) stock picking (active portfolio vs. index
23 portfolio) (3%); and (8) poll ranking from retail sales (2%). Thus, the managing director assigned a
one-third weight to investment banking revenues -- the highest weight given to any single category.

24 46. The impact that an analyst's contribution to investment banking revenues could have on the
25 determination of the analyst's compensation is shown by the compensation of one Morgan Stanley
senior analyst in 1999 and 2000. In 1999, the analyst who received the highest compensation
among Morgan Stanley research analysts had a composite score that ranked only 11th overall, but
ranked first in investment banking revenues.

47. In 2000, the same analyst continued to rank first in investment banking revenues: the total
investment banking revenues that the analyst helped Morgan Stanley obtain more than doubled. In
most other categories, however, the analyst's performance declined from 1999, and the analyst's
composite score dropped to 19th overall. In 2000, the analyst ranked only 70th out of 111 analysts
in stock picking, and the analyst's self-evaluation conceded that 2000 had been the analyst's worst
stock-picking year in fifteen years. Nevertheless, this analyst's total salary and bonus for 2000
increased by approximately \$8.7 million as compared to 1999, again ranking first among all Morgan
Stanley analysts.

1. 3. MORGAN STANLEY DID NOT DISCLOSE THAT IT PAID
\$2.7 MILLION OF UNDERWRITING FEES AT ISSUERS' DIRECTION TO
OTHER INVESTMENT BANKS TO PROVIDE RESEARCH COVERAGE

48. In at least twelve stock offerings in which it was selected as lead underwriter from 1999
through 2001, Morgan Stanley paid \$2.7 million of the underwriting fees to approximately twenty-

1 five investment banks. Internal Morgan Stanley documents described these payments as "research
2 guarantees" or "guaranteed economics for research." Other internal Morgan Stanley documents
3 noted instances in which the bank receiving the payment "will write." Morgan Stanley made these
4 payments from the offering proceeds at the direction of the issuers.

5 49. These "research guarantee" payments included more than \$670,000 paid to three
6 investment banks in connection with an offering by Veritas Software Corp. in December 1999; more
7 than \$816,000 paid to seven banks in connection with an Agile Software Corp. offering in
8 December 1999; and more than \$440,000 paid to five banks in connection with an offering by Atmel
9 Corp. in February 2000. The individual disbursements ranged from two payments of just over
10 \$6,000 each to three payments of more than \$225,000 each.

11 50. The issuers' registration statements and other offering documents identified the other banks
12 as part of the underwriting syndicates and as receiving payments, but did not specifically disclose
13 the payments as being for research. Morgan Stanley did not take steps to ensure that these banks
14 disclosed these payments in their research reports. Morgan Stanley also did not cause the
15 payments to be disclosed in offering documents or elsewhere as having been for research.

16 **I. 4. MORGAN STANLEY FAILED REASONABLY TO** 17 **SUPERVISE ITS SENIOR RESEARCH ANALYSTS**

18 **A. Morgan Stanley Had No System for Reviewing** 19 **the Ratings Issued by Its Senior Analysts**

20 51. Morgan Stanley failed reasonably to supervise its senior research analysts. The firm
21 required only non-officer-level analysts to submit their initial ratings and proposed changes in
22 ratings for review by the Stock Selection Committee. Senior analysts -- principals and managing
23 directors -- were not subject to this requirement. In addition, Morgan Stanley had no effective
24 system in place for reviewing the ratings of its senior analysts against changed conditions.

25 52. Morgan Stanley's lack of an effective review system allowed some principal and managing
director analysts to maintain Outperform ratings unchanged on declining stocks without any review
by management. For example, in 2000 and 2001, four senior analysts maintained Outperform
ratings unchanged on 13 stocks as the prices of the stocks declined by over 74 percent. The
names of the stocks, their percentage declines, and the number of months without a change in the
Outperform rating are shown on the following chart:

Company	Percent Price Drop While Rated Outperform	Months Without Change in Outperform Rating
Chemdex (Ventro)	96.2	8.5
Drugstore.com	95.4	30
Priceline.com	92.0	30
Ask Jeeves	90.9	16
Marimba	88.9	8.5
Homestore.com	88.7	10
Vignette	87.1	7.5
VeriSign	83.3	19.5
Akamai	82.8	10
Women.com	80.3	8.5
CNET	77.7	16.5
Inktomi	76.9	15
FreeMarkets	74.3	23

1 53. Not until late 2001, after complaints from Institutional Sales persons made as part of the
2 year-end evaluation process, did management state to one of the analysts: "Don't let your ratings
get stale; change them ahead of expected price action."

3 **B. Morgan Stanley's Analysts Virtually Never Used the Lowest Rating in the**
4 **Firm's Stock Rating System**

5 54. From 1995 to March 2002, Morgan Stanley publicly stated that it had a four-category rating
6 system: Strong Buy; Outperform; Neutral; and Underperform. "Underperform" was defined as
7 follows: "Given the current price, these securities are not expected to perform as well as other
8 stocks in the universe covered by the analyst." Although Morgan Stanley stated that it had a four-
9 category system, its analysts virtually never used the "Underperform" rating and, in effect, used a
10 three-category system. From 1999 through 2001, the firm published research on approximately
11 1,000 North American company stocks. No more than three of the 1033 stocks covered over the
12 course of 1999 were given an Underperform rating; no more than five of the 1058 stocks covered
13 over the course of 2000 received that rating; and no more than six of the 1030 stocks covered over
14 the course of 2001 were rated Underperform.

15 55. Morgan Stanley management was aware that analysts were not using the "Underperform"
16 rating, but did not correct the problem until March 2002, when a new rating system was instituted.

17 **II.**

18 **CONCLUSIONS OF LAW**

19 1. The Alaska division of banking, securities, and corporations has jurisdiction over this matter
20 pursuant to Alaska Securities Act.

21 2. The division finds that Morgan Stanley violated AS 45.55.060(a)(7) and AS 45.55.060(b)(1)
22 in that:

- 23 a) The relationship between investment banking and research created conflicts of
24 interest for Morgan Stanley research analysts;
25 b) Morgan Stanley did not disclose that it paid \$2.7 million of underwriting fees at
issuers' direction to other investment banks to provide research coverage; and
c) Morgan Stanley failed reasonably to supervise its senior research analysts.]

3 3. The division finds the following relief appropriate and in the public interest.

4 **III.**

5 **ORDER**

6 On the basis of the Findings of Fact, Conclusions of Law, and Morgan Stanley's consent to the
7 entry of this Order, for the sole purpose of settling this matter, prior to a hearing and without admitting
8 or denying any of the Findings of Fact or Conclusions of Law,

9 **IT IS HEREBY ORDERED:**

10 1. This Order concludes the investigation by the division and any other action that the division
11 could commence under applicable Alaska law on behalf of the State of Alaska as it relates to Morgan
12 Stanley on the subject of the investigations, provided however, that excluded from and not covered by
13 this paragraph 1 are any claims by the division arising from or relating to the "Order" provisions herein.

14 2. Morgan Stanley will CEASE AND DESIST from violating AS 45.55.060(a)(7) and AS
15 45.55.060(b)(1) and will comply with AS 45.55.060(a)(7) and AS 45.55.060(b)(1) in connection with
16 the research practices referenced in this Order and will comply with the undertakings of Addendum A,
17 incorporated herein by reference.

1 3. As a result of the Findings of Fact and Conclusions of Law contained in this Order, Morgan Stanley shall pay a total amount of \$125,000,000.00. This total amount shall be paid as specified
2 the SEC Final Judgment as follows:

- 3 a. \$25,000,000 to the states (50 states, plus the District of Columbia and Puerto Rico) (Morgan Stanley's offer to the state securities regulators hereinafter shall be called the "state
4 settlement offer"). Upon execution of this Order, Morgan Stanley shall pay the sum of \$
5 250,000 of this amount to the State of Alaska as a civil monetary penalty pursuant to the
6 agreement of the parties, to be deposited in the state general fund. The total amount to be
7 paid by Morgan Stanley to state securities regulators pursuant to the state settlement offer
8 may be reduced due to the decision of any state securities regulator not to accept the state
9 settlement offer. In the event another state securities regulator determines not to accept
10 Morgan Stanley's state settlement offer, the total amount of the Alaska payment shall not be
11 affected, and shall remain at \$250,000;
- 12 b. \$25,000,000 as disgorgement of commissions, fees and other monies as specified in the
13 SEC Final Judgment;
- 14 c. \$75,000,000, to be used for the procurement of independent research, as described in the
15 SEC Final Judgment;

16 4. If payment is not made by Morgan Stanley or if Morgan Stanley defaults in any of its
17 obligations set forth in this Order, the division may vacate this Order, at its sole discretion, upon
18 1 day's notice to Morgan Stanley and without opportunity for administrative hearing.

19 5. Morgan Stanley agrees that it shall not seek or accept, directly or indirectly, reimbursement
20 or indemnification, including but not limited to payment made pursuant to any insurance policy, with
21 regard to all penalty amounts that Morgan Stanley shall pay pursuant to this Order or section II of
22 the SEC Final Judgment, regardless of whether such penalty amounts or any part thereof are
23 added to the Distribution Fund Account referred to in the SEC Final Judgment or otherwise used
24 for the benefit of investors. Morgan Stanley further agrees that it shall not claim, assert, or apply for
25 tax deduction or tax credit with regard to any state, federal or local tax for any penalty amounts that
Morgan Stanley shall pay pursuant to this Order or section II of the SEC Final Judgment, regardless
of whether such penalty amounts or any part thereof are added to the Distribution Fund Account
referred to in the SEC Final Judgment or otherwise used for the benefit of investors. Morgan
Stanley understands and acknowledges that these provisions are not intended to imply that the
division would agree that any other amounts Morgan Stanley shall pay pursuant to the SEC Final
Judgment may be reimbursed or indemnified (whether pursuant to an insurance policy or otherwise)
under applicable law or may be the basis for any tax deduction or tax credit with regard to any state,
federal or local tax.

6. This Order is not intended by the division to subject any Covered Person to any
disqualifications under the laws of any state, the District of Columbia or Puerto Rico (collectively,
"State"), including, without limitation, any disqualifications from relying upon the State registration
exemptions or State safe harbor provisions. "Covered Person" means Morgan Stanley, or any of
officers, directors, affiliates, current or former employees, or other persons that would otherwise be
disqualified as a result of the Orders (as defined below).

7. The SEC Final Judgment, the NYSE Stipulation and Consent, the NASD Letter of
Acceptance, Waiver and Consent, this Order and the order of any other State in related
proceedings against Morgan Stanley (collectively, the "Orders") shall not disqualify any Covered
Person from any business that they otherwise are qualified, licensed or permitted to perform under
the applicable law of Alaska and any disqualifications from relying upon this state's registration
exemptions or safe harbor provisions that arise from the Orders are hereby waived.

8. The Orders shall not disqualify any Covered Person from any business that they otherwise
are qualified, licensed or permitted to perform under applicable state law.

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9. For any person or entity not a party to this Order, this Order does not limit or create any private rights or remedies against Morgan Stanley including, without limitation, the use of any e-mails or other documents of Morgan Stanley or of others regarding research practices, or limit or create liability of Morgan Stanley, or limit or create defenses of Morgan Stanley to any claims.

10. Nothing herein shall preclude the State of Alaska, its departments, agencies, boards, commissions, authorities, political subdivisions and corporations, other than the division and only to the extent set forth in paragraph 1 above, (collectively, "State Entities") and the officers, agents or employees of State Entities from asserting any claims, causes of action, or applications for compensatory, nominal and/or punitive damages, administrative, civil, criminal, or injunctive relief against Morgan Stanley in connection with certain research practices at Morgan Stanley.

Dated this 23 day of May 2003.

BY ORDER OF THE ADMINISTRATOR OF SECURITIES.

/s/ Mark R. Davis
Mark R. Davis
Administrator of Securities