

Annual Report

Fiscal Year 2020

BOARD OF BARBERS AND HAIRDRESSERS



**Department of Commerce, Community
and Economic Development**

**Division of Corporations, Business
and Professional Licensing**

This annual performance report is presented in accordance with
Alaska statute AS 08.01.070(10).

Its purpose is to report the accomplishments, activities, and the
past and present needs of the licensing program.

**BOARD OF BARBERS AND HAIRDRESSERS
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**BOARD OF BARBERS AND HAIRDRESSERS
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Identification of the Board

Board Member	Duty Station	Date Appointed	Term Expires
Brantley, Cheryl Hairdresser	Anchorage	Mar 01, 2020	Mar 01, 2024
VACANT Hairdresser/Esthetician	City Location		Mar 01, 2020
Idom, Vershawn Barber	Palmer	Mar 01, 2018	Mar 01, 2022
Lombardo, Jennifer Industry Licensee/Chairperson	Anchorage	Mar 01, 2017	Mar 01, 2021
McMullin, Michelle Nail Technician	Anchorage	Mar 01, 2017	Mar 01, 2024
Shell, Teriann Public	Big Lake	Mar 01, 2017	Mar 01, 2021
Thomas, Z. Blake Tattooist/Body Piercer/Permanent Cosmetic Colorist	Chugiak	Mar 01, 2020	Mar 01, 2024

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Identification of Staff

Cynthia Spencer – Licensing Examiner/Records & Licensing Supervisor

Department of Commerce, Community & Economic Development
Division of Corporations, Business and Professional Licensing
Post Office Box 110806
Juneau, Alaska 99811-0806
(907) 465-2550

Wanda Whitcomb – Licensing Examiner

Department of Commerce, Community & Economic Development
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Erika Prieksat - Investigator

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Dawn Bundick - Investigator

Department of Commerce, Community & Economic Development
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Post Office Box 110806
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Amber Whaley - Investigator

Department of Commerce, Community & Economic Development
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Post Office Box 110806
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(907) 465-2550

Sher Zinn – Regulation Specialist II

Department of Commerce, Community & Economic Development
Division of Corporations, Business and Professional Licensing
Post Office Box 110806
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**BOARD OF BARBERS AND HAIRDRESSERS
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Narrative Statement

The board held a total of seven meetings. Three meetings were face to face for board members in the Anchorage area and zoom/teleconference for out of town members, two were zoom conference, and two were teleconference. The October, February, and May meetings were two-day meetings to accommodate all information presented by the board and allow time to discuss all matters. The board was unable to attend the February meeting in Juneau, as planned, due to proposed budget cuts. A proposed bill was presented to legislation by the board with five important statute change requests. This bill was not picked up, and the inability to travel to Juneau made the situation difficult as the board was unable to communicate in person with legislators regarding the needs of the changes. The board is also expected to have future travel suspended and future meetings held either video or teleconference due to proposed budget cuts. State investigators and division representatives were present during these meetings.

The board worked very hard on a bill to change five statutes. This bill did not get picked up. The first statute change, removing “microneedling” from the tattoo definition, has significant health and safety concern and the board obtained legal advice to change this. The next statute change, giving authority for barbers to teach and practice hair braiding back, had been removed as an unintentional consequence of passing SB4. The next statute, adding “current state of Alaska” to licenses verbiage, allows for more clear advice with license display. The other two are in-line with right touch regulation and would allow the board to attend to the needs of licensees more efficiently, allowing people to get back to work without needless barriers. One cleaning up language that is confusing, outdated, and contradictory for temporary licenses, temporary shop licenses, and the allowance of conventions. The last statute change request is to allow the board to modify apprenticeship hours in regulation and create an apprenticeship program for an advanced manicurist endorsement. This would allow the board to more adequately keep up with our fluid and changing professions. More than the required meetings were had during FY19 to accommodate proposed legislative change and increased regulatory workload.

Right touch regulation training was provided, and the board immediately began using these new tools.

The governor approached the board with the decision to dissolve the board however this decision was retracted.

The board participated in community outreach in our industries and plan to continue to hold town hall meetings. The board discussed extending town hall meetings to other parts of Alaska such as Juneau, Fairbanks, and Wasilla or using an online format such as zoom.

A meeting was held in April to address correspondence and concerns due to the COVID-19 shut down and mandates. The board also met with governor telephonically at his request to discuss phase I re-opening.

The board continues to recommend licensing examiners be present, and continue face to face meetings. These meetings are more productive than video or teleconference meetings.

A regulation project for the DCCED to begin salon/shop/studio inspections was began and adopted during May 11th meeting and will be transmitted to the lieutenant governor’s office.

Regulation change suggestions for the DEC to update 18 AAC 23 were decided during May 1th-12th and sent to our regulation specialist, the liaison between the board and the DEC

The board continues to support investigative staff and include them in board meetings. The board continues encouraging investigative staff performs inspections across the state.

FY 2020 Narrative Statement (continued)

The board would like to review NIC exams for tattooing and permanent cosmetic coloring before deciding to move these licenses to standardized testing.

The board continues to support investigative staff and include them in board meetings. The board continues encouraging investigative staff performs inspections across the state.

The board would like to review NIC exams for tattooing and permanent cosmetic coloring before deciding to move these licenses to standardized testing.

The board continues discussion on updating the esthetics curriculum to be more in line with national standards and to improve the professional quality of our licensees. Also, to improve the health and safety of our communities and to provide more economic opportunities for licensees.

The division continues to roll out online documentation and submission for all programs.

Discussion continues during meetings and has been brought up during town hall meetings to increase the length of time licensed as a tattooist, body piercing, or permanent cosmetic colorist from one year to a minimum of three (or five) years before taking on an apprentice. This is a health and safety concern.

The board continues to remove outdated study materials for tattooists and permanent cosmetic colorist's exam and updated exam to meet the current required study materials.

The board continues working with NIC and using NIC examinations for local testing for many license types. The board would like to continue to send local representation to the annual NIC convention and would like to continue to send one division member as well as one board member to the annual conventions. The information from these conventions assists the board in providing excellent service to our community members and licensees. The board was unable to do this because travel and membership were denied.

The division and the board are not recommending any fee changes at this time.

The board provided an updated disciplinary fine schedule on May 12th.

The board continues to work with investigative staff to create a shop/salon checklist for annual inspections.

Discussion continues on the practicality of mobile shops for special events and services, out of state tattoo and PCC schools, tattoo instructor's licenses, and on-line education.

The board created position statements on crazy hair and teeth whitening and are in the process of posting them to our website. The board continues to use position statements to recognize issues in the community when regulatory authority is outside our purview.

The board has hairdresser/esthetician seat which has not been filled at this time.

Regulation training was provided by regulations specialist Sher Zinn that was a valuable tool for the board and board members.

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Budget Recommendations for FY 2021

The Budget Recommendations section anticipates the board’s fiscal priorities for the upcoming year. Please complete all parts of this section with details about anticipated meetings, conferences, memberships, supplies, equipment, to other board requests. Meeting expenses that are being funded through third-party reimbursement or direct booking must be identified separately from expenses paid through license fees (receipt-supported services or RSS). Be sure to explain any items listed as “other” so they may be tracked appropriately.

Board Meeting Date	Location	# Board	# Staff
January 25 & 26, 2021	Juneau	7	2
<input checked="" type="checkbox"/> Airfare:			\$2,300.00
<input checked="" type="checkbox"/> Hotel:			\$2,207.00
<input checked="" type="checkbox"/> Ground:			\$200.00
<input checked="" type="checkbox"/> Other:			\$800.00
Total Estimated Cost:			\$5,507.00

Board Meeting Date	Location	# Board	# Staff
May 3 & 4, 2021	Anchorage	7	2
<input checked="" type="checkbox"/> Airfare:			\$2,400.00
<input checked="" type="checkbox"/> Hotel:			\$1,800.00
<input checked="" type="checkbox"/> Ground:			\$175.00
<input checked="" type="checkbox"/> Other:			\$660.00
Total Estimated Cost:			\$5,035.00

Board Meeting Date	Location	# Board	# Staff
October 4 & 5, 2021	Anchorage	7	2
<input checked="" type="checkbox"/> Airfare:			\$2,400.00
<input checked="" type="checkbox"/> Hotel:			\$1,800.00
<input checked="" type="checkbox"/> Ground:			\$175.00
<input checked="" type="checkbox"/> Other:			\$660.00
Total Estimated Cost:			\$5,035.00

BOARD OF BARBERS AND HAIRDRESSERS

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Budget Recommendations for FY 2021 (continued)

Travel Required to Perform Examinations

Not applicable

Date	Location	# Board	# Staff
Description of meeting and its role in supporting the mission of the Board:			
<input type="checkbox"/> Airfare:			\$0.00
<input type="checkbox"/> Hotel:			\$0.00
<input type="checkbox"/> Ground:			\$0.00
<input type="checkbox"/> Conference:			\$0.00
<input type="checkbox"/> Other:			\$0.00
Describe "Other" (break out all sections):			
Total Estimated Cost:			\$0.00

Out-of-State Meetings and Additional In-State Travel (Rank in order of importance)

#1 Rank in Importance or Not Applicable

Date	Location	# Board	# Staff	
Fall 2020	Louisville, KY	1	1	
Description of meeting and its role in supporting the mission of the Board:				
Attendance of this annual National Interstate Council of State Boards of Cosmetology (NIC) Regional & Administrators meeting allows for the gathering of information on other state licensure requirement, statutory/regulatory updates or changes, informational exchange, addressing common state board licensing issues, sharing of databases. The gain of information and knowledge on new techniques, equipment and industry standard changes which may affect Alaska and require changes in regulations, license requirements, etc. This is typically a four-day meeting. NIC travel estimate 1.5 days pre & post travel.				
Expenditure	License Fees (RSS)	Third-Party Reimbursement	Third-Party Direct Booked	Total
<input checked="" type="checkbox"/> Airfare:	\$2,058.00	\$0.00	\$0.00	\$2,058.00
<input checked="" type="checkbox"/> Hotel:	\$1,200.00	\$0.00	\$0.00	\$1,200.00
<input checked="" type="checkbox"/> Ground:	\$200.00	\$0.00	\$0.00	\$200.00
<input checked="" type="checkbox"/> Conference:	\$300.00	\$0.00	\$0.00	\$300.00
<input checked="" type="checkbox"/> Other	\$520.00	\$0.00	\$0.00	\$520.00
Describe "Other" (M&IE):				
Net Total:	\$4,278.00	\$0.00	\$0.00	\$4,278.00

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Budget Recommendations for FY 2021 (continued)

Out-of-State Meetings and Additional In-State Travel

#2 Rank in Importance

Date	Location	# Board	# Staff
Spring 2020	TBD	2	1

Description of meeting and its role in supporting the mission of the Board:

Attendance of this annual National Interstate Council of State Boards of Cosmetology (NIC) Annual meeting allows for the gathering of information on other state licensure requirement, statutory/regulatory updates or changes, informational exchange, addressing common state board licensing issues, sharing of databases. The gain of information and knowledge on new techniques, equipment and industry standard changes which may affect Alaska and require changes in regulations, license requirements, etc. This is typically a four-day meeting. NIC travel estimate 1.5 days pre & post travel.

Expenditure	License Fees (RSS)	Third-Party Reimbursement	Third-Party Direct Booked	Total
<input checked="" type="checkbox"/> Airfare:	\$2,058.00	\$0.00	\$0.00	\$2,058.00
<input checked="" type="checkbox"/> Hotel:	\$1,200.00	\$0.00	\$0.00	\$1,200.00
<input checked="" type="checkbox"/> Ground:	\$200.00	\$0.00	\$0.00	\$200.00
<input checked="" type="checkbox"/> Conference:	\$300.00	\$0.00	\$0.00	\$300.00
<input checked="" type="checkbox"/> Other	\$520.00	\$0.00	\$0.00	\$520.00
Describe "Other" (M&IE):				
Net Total:	\$4,278.00	\$0.00	\$0.00	\$4,278.00

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Budget Recommendations for FY 2021 (continued)

Non-Travel Budget Requests

- Not Applicable Resources Examinations
 Membership Training Other

Product or Service	Provider	Cost Per Event
National Interstate Council of State Boards of Cosmetology (NIC)	NIC	\$310.00

Description of item and its role in supporting the mission of the Board:

Annual membership dues. Being a member of NIC allows the board to keep current with National standards and practices; allows the use of the NIC written and practical examinations; allows member States an ease of sharing license information (verifications/certifications).

Non-Travel Budget Requests

- Not Applicable Resources Examinations
 Membership Training Other

Product or Service	Provider	Cost Per Event
Exam Proctor Training	State of AK/Board Member	\$400.00

Description of item and its role in supporting the mission of the Board:

Examination proctor training is required for new proctors prior to using them for examination proctoring. In Fairbanks & Juneau, senior proctors provide training; in Anchorage, a board member physically located in Anchorage will provide training. When training is scheduled all proctors in the area attend for refresher and updated information.

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Budget Recommendations for FY 2021 (continued)

Other Items with a Fiscal Impact		Cost Per Event:	\$1,800.00
<input type="checkbox"/> Not Applicable		Number of Events:	14
Product or Service	Provider	Total Cost	
Schroeder Measurement Technologies, Inc (SMT)	SMT	\$25,200.00	
Description of item and its role in supporting the mission of the Board:			
Grading of National written examinations. Per AS 08.13.040, 13.080, 13.090, 13.100 a written examination is required for applicants who don't qualify for reciprocity/credentials/waiver of examination. This is an estimated cost; \$18.00 per booklet grading. Cost of grading per booklet is \$18.00. Also adding \$50.00 per exam event FedEx mailing fee for two packages (score sheets & exam booklets). These additional fees are rolled into making number of events 14.			

Other Items with a Fiscal Impact		Cost Per Event:	\$1,925.00
<input type="checkbox"/> Not Applicable		Number of Events:	12
<i>EXAMS: Note, the board is actively seeking to remove practical examination requirement through regulation.</i>			
Product or Service	Provider	Total Cost	
Practical & Written Examinations Anchorage	State of AK	\$23,100.00	
Description of item and its role in supporting the mission of the Board:			
Product or service: Examinations 12 per year in Anchorage: Anchorage examinations – this is an estimated cost, <i>see below for breakout:</i>			
Practical Examination: Three lead proctors average 9.25 hours each. Mileage may be included for proctors traveling from Wasilla and Soldotna. Rental/cleaning fee for Academy of Hair Design. Priority Mail OR FedEx mailing two boxes to Anchorage, one box on return.			
Written Examination: Two proctors, one lead one assistant; average 2.5 hours. Mileage may be included for proctors traveling from Wasilla and Soldotna. Rental for ballroom at The Coast International Inn.			

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Budget Recommendations for FY 2021 (continued)

Other Items with a Fiscal Impact		Cost Per Event:	\$531.25
<input type="checkbox"/> Not Applicable		Number of Events:	3
<i>EXAMS: Note the board is actively seeking to remove practical examination requirements through regulation.</i>			
Product or Service	Page 10	Provider	Total Cost
Practical & Written Examinations Fairbanks, AK		State of AK	\$1,593.75
Description of item and its role in supporting the mission of the Board:			
Product or service: Practical Examinations 3 per year in Fairbanks: Fairbanks examinations – this is an estimated and estimated number of events costs, <i>see below for breakout:</i>			
Practical Examination: Three lead proctors average 6.25 hours each. Priority Mail OR FedEx mailing one box to Fairbanks, one box on return.			
Written Examination: One proctor; average 2.5 hours.			

Other Items with a Fiscal Impact		Cost Per Event:	\$475.00
<input type="checkbox"/> Not Applicable		Number of Events:	3
<i>EXAMS: Note the board is actively seeking to remove practical examination requirements through regulation.</i>			
Product or Service		Provider	Total Cost
Practical & Written Examinations, Juneau, AK		State of AK	\$1,425.00
Description of item and its role in supporting the mission of the Board:			
Product or service: Examinations 3 per year in Juneau: Juneau examinations – this is an estimated cost, see below for breakout:			
Practical Examination: Three lead proctors average 6.25 hours each.			
Written Examination: Staff proctors the written examination in the State Office Bldg. Rental for practical exam site.			

BOARD OF BARBERS AND HAIRDRESSERS
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Budget Recommendations for FY 2021 (continued)

Summary of FY 2021 Fiscal Requests

Board Meetings and Teleconferences:	\$15,577.00
Travel for Exams:	\$0.00
Out-of-State and Additional In-State Travel:	\$8,556.00
Dues, Memberships, Resources, Training:	\$710.00
Total Potential Third-Party Offsets:	-\$0.00
Other:	\$51,318.75
Total Requested:	\$76,161.75

BOARD OF BARBERS AND HAIRDRESSERS
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Legislation Recommendations Proposed Legislation for FY 2021

No Recommendations

The Board has no recommendations for proposed legislation at this time.

Recommendations

The Board has the following recommendations for proposed legislation:

Sec. 08.13.220

Remove “microneedling” from the definition of tattooing. This is a medical procedure and the board received legal advice to remove this from the definition.

Sec 08.13.080 and Sec 08.13.160

Add section to allow barbers and non-chemical barbers to practice and teach hair braiding as they were allowed to do before the unintentional consequence of SB4 allowed hairdressers however not barbers or non-chemical barbers to perform this service.

Sec 08.13.082

Allow for apprenticeship hours and other specifications of apprenticeships to be in regulations rather than statute to allow for the changing and dynamic industries we regulate. Also allowing apprenticeship for advanced endorsement of manicuring.

Sec. 08.13.120

Update this section, cleaning up language that is confusing, outdated, and contradictory for temporary licenses, temporary shop licenses, and the allowance of conventions

Sec. 08.13.130

Adding “current state of Alaska” to the display of license or permits. Recommend the Legislature pass legislation to raise the hour requirement for Manicurists from 12-hours to 250-hours of training, plus passage of a written examination, to be eligible for licensure with the allowances for grandfathering.

Sec 08.13.160(d)(2)(5)

Clarify language by adding: A person licensed by another licensing jurisdiction in a field of practice licensed by this chapter while demonstrating techniques or products to persons who hold a current license in the same or similar field of practice as the demonstrator. The board feels that clarification is needed to ensure that those attending demonstrations hold current licenses in a similar field of practice as the demonstrator. Current language: (5) a person licensed by another licensing jurisdiction in a field of practice licensed by this chapter while demonstrating techniques or products to a person holding licenses or permits under this chapter.

Sec 08.13.220(5)

Provide clarifying language defining superfluous hair to provide clear direction on what types of hair removal can be provided by estheticians under limited esthetics in subsection (8). Superfluous hair would be defined as head to toe, not limited to neck and face. (5) “Esthetics” means the use of the hands, appliances, cosmetic preparations, antiseptics, or lotions in massage, cleansing, stimulating or similar work on the scalp, face or neck, including skin care, make-up, and temporary removal of superfluous hair, for cosmetic purposes for a fee.

Sec 08.13.070(4)

Licenses required. A person may not: (4) teach or permit an employee or another person being supervised to teach in a school of barbers, hairdressing, manicuring, or esthetics or supervise an apprentice in barbering, hairdressing, manicuring or esthetics without an Instructors license.

Sec 08.13.070(8)

License required. Rework to read “obtain, attempt to obtain, or assist to obtain...”

Sec 08.13.070(a)

License required. A person may not: addition to Statute with the addition of “provide false or inaccurate information to a representative of the Board, an Inspector, or a Licensing Official in an attempt to obtain or renew a license.

**BOARD OF BARBERS AND HAIRDRESSERS
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Regulation Recommendations Proposed Legislation for FY 2021

No Recommendations

The Board has no recommendations for proposed regulations at this time.

Recommendations

The Board has the following recommendations for proposed regulations:

12 AAC 09.160(a)(c); 12 AAC 09.161(a)(c); 12 AAC 09.097

Change regulation to allow barbers and non-chemical barbers to continue practicing and teaching hair braiding. An unintentional change during SB4 legislation and the regulation changes the accompanies it only state that hairdressers are able to practice and teach hair braiding. Barber and non-chemical barbers are taught braiding and have been practicing and teaching braiding. We would like to make sure they are able to continue this practice.

12 AAC 09.185

As a result of comments from town hall meetings as well as several board meeting discussions the board discussed increasing the length of time from one to a minimum of three years for a licensed tattooist, body piercer, or permanent cosmetic colorist to take on an apprentice. This has been a concern of the public and would help increase the health and safety of our communities.

12 AAC 09.004; 12 AAC 09.112

Clarify language relating to temporary shop licenses, courtesy licenses, and conventions once legal advice that was requested is relayed back to the board. The language surrounding this topic is vague and difficult to interpret. The growing industries are adapting to conventions where commerce is the main goal rather than demonstrating techniques to other professionals.

12 AAC 09.163

Update the esthetics curriculum to a more national standard after adequate research and discussion is reached by the board. After taking in suggestions from town hall meetings and information brought back from the NIC conventions the board would like to update the esthetics curriculum to better serve the health and safety as well as professional quality of these licensees.

The board will continue to work and draft regulations as needed to meet industry changes and industry needs.

BOARD OF BARBERS AND HAIRDRESSERS
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Goals and Objectives

Part I

FY 2020's goals and objectives, and how they were met:

- 1) Conduct three one-day, face-to-face meetings, one of which will be scheduled to coincide with the first week of legislative session (January); and teleconferences as needed. Historically the board has met this goal with the exception of denied travel to Juneau for the January meeting during FY19. The board continues to maintain a positive operating budget however is now met with hesitation from legislation to approve travel.

The board exceeded requirements of three requirements per year. They ran productive and smoothly.

- 2) Continue to have an operating budget so the board can more efficiently accomplish goals. This includes having a member of the division present during board meetings and conducting meetings face to face. The board historically has been very strong about maintaining this goal however with new budget proposal, travel for the division member and board members are at risk of being denied. It is important to the board to have meetings face to face where goals can be accomplished and at a more efficient rate.

The board should be operating under budget because of travel restrictions, continued teleconferences and zoom meetings, and the elimination of practical exams. In person meetings are still more productive and efficient. Developing a working relationship happens better in person.

- 3) Have representation on the national level. The board continues to maintain representation at a national level including sending the board appointed member and staff to the National Interstate Council of State Boards annual conference which is highly valuable to regulating our professions. This might now be at risk because of the new budget proposal denying travel to our board.

We were unable to send a division and board member to the NIC because of budget cuts. This is valuable and would like to see this allowed in our budget.

- 4) Continues to be attentive to the school and instructor responsibilities to the student (i.e. applications and record keeping filed in a timely manner). The board will continue to be attentive to the school and instructor responsibilities to the student by addressing ongoing issues as they arise, holding town hall meetings, suggest legislation change and update regulations to keep up with the growing industry.

We have done well with this goal, allowed monthly and quarterly reports via email, moving toward online record keeping/submission.

- 5) Take steps to educate the legislature on the concerns of our profession (i.e. sanitation and public safety). The board will continue to take steps to educate the legislature on the serious concerns of our profession.

- 6) We were unable to travel to Juneau, however had a bill that we wanted to have picked up and was not picked up.

Continue to have increased investigative staff time to address the complaints and concerns of the public. The board recognizes that increased investigative staff time has been allowed for follow through on complaints, open cases, and current investigative issues. This has greatly alleviated many complaints being received. Ongoing investigative staff time will be needed for public safety. A hardship to continue with and increase excellent investigative staff is the new budget proposal which is suggesting to change the internal structure of investigations as well as potentially declining the board's suggestion for increased investigative staffing.

We made steps to get our investiagtors to investigate on a complaint driven bases to investigate shop, schools, salons based on DEC guidelines, updated matrix, began discussion on new matrix, and created checklist.

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Goals and Objectives (continued)

Part I (continued)

FY 2020's goals and objectives, and how they were met:

- 7) Supported staff for licensing to properly handle the growing volume of licenses, apprentice and student paperwork.

The board will continue supporting the department's addition of another full-time licensing examiner. The board recognizes the growing number of licensees and increased paperwork and will continue to support the division and additional assistance as needed.

Did create two full time licensing examiner positions. We have more support from admin staff. Moving toward online submissions assisting staff on keeping up on workload/paperwork. With possible removal of practical examination will free up staff time for other duties. Staff and board work well and efficiently together.

- 8) Update service and practices of estheticians to meet current industry standards and practices. The board has been stalled on this task due to other tasks, legislation, and keeping up on regulation updates. The board will continue to address this issue.

The board will continue to address this issue and discuss at meetings.

- 9) Increase the length of time licensed as a tattooist, body piercing or permanent cosmetic colorist from one year to a minimum of three years before taking on apprentices. The board will continue to increase the health and safety practices in our communities as well as take advice from community members during town hall meetings. This goal is still being discussed.

- 10) The board be given authority to create and edit licensing requirements they regulation for each of the professions. Currently specific criteria for the majority of licenses are written in legislation requiring a lengthy and consuming process to stay current with our growing and changing industries. The board would like to see a legislation change to set certain criteria for our professions in regulation and will continue to better serve the health and safety of our communities by doing so.

The board submitted this to legislation in January 2019 however was not picked up and will continue to push this forward.

- 11) Increase the 12 hour manicuring license to bring it up to national standards as well as protect our community members by ensuring the health and safety of this industry. The board would like to see this license brought back up to 250 hours to ensure the health and safety of our communities. However, the board faced challenge last time because there was an absence of a grandfathering regulation which would allow for work experience to make up the difference in hours of education. The board would like to see the license requirements for manicuring to increase however allow practitioners to use their work experience to count for the difference in education hours.

The board would like to see this project move forward and continues to work on updating this program.

BOARD OF BARBERS AND HAIRDRESSERS
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Goals and Objectives

Part II

FY 2021's goals and objectives, and proposed methods to achieve them.

Describe any strengths, weaknesses, opportunities, threats and required resources:

- 1) Conduct three one-day, face-to-face meetings, one of which will be scheduled to coincide with the first week of legislative session (January); and teleconferences as needed.

Historically the board has met this goal with the exception of denied travel to Juneau for the January meeting during FY19. The board continues to maintain a positive operating budget however is now met with hesitation from legislation to approve travel.

- 2) Continue to have an operating budget so the board can more efficiently accomplish goals. This includes having a member of the division present during board meetings and conducting meetings face to face.

The board historically has been very strong about maintaining this goal however with new budget proposal, travel for the division member and board members are at risk of being denied. It is important to the board to have meetings face to face where goals can be accomplished and at a more efficient rate.

- 3) Have representation on the national level.

The board continues to maintain representation at a national level including sending the board appointed member and staff to the National Interstate Council of State Boards annual conference which is highly valuable to regulating our professions. This might now be at risk because of the new budget proposal denying travel to our board.

- 4) Continues to be attentive to the school and instructor responsibilities to the student (i.e. applications and record keeping filed in a timely manner).

The board will continue to be attentive to the school and instructor responsibilities to the student by addressing ongoing issues as they arise, holding town hall meetings, suggest legislation change and update regulations to keep up with the growing industry.

- 5) Take steps to educate the legislature on the concerns of our profession (i.e. sanitation and public safety).

- 6) The board will continue to take steps to educate the legislature on the serious concerns of our profession.

- 7) Continue to have increased investigative staff time to address the complaints and concerns of the public.

The board recognizes that increased investigative staff time has been allowed for follow through on complaints, open cases, and current investigative issues. This has greatly alleviated many complaints being received. Ongoing investigative staff time will be needed for public safety. A hardship to continue with and increase excellent investigative staff is the new budget proposal which is suggesting to change the internal structure of investigations as well as potentially declining the board's suggestion for increased investigative staffing

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Goals and Objectives (continued)

Part II (continued)

FY 2021's goals and objectives, and proposed methods to achieve them.

Describe any strengths, weaknesses, opportunities, threats and required resources:

- 8) Supported staff for licensing to properly handle the growing volume of licenses, apprentice and student paperwork.
- 9) The board will continue supporting the department's addition of another full-time licensing examiner. The board recognizes the growing number of licensees and increased paperwork and will continue to support the division and additional assistance as needed.
- 10) Update service and practices of estheticians to meet current industry standards and practices.
- 11) The board has been stalled on this task due to other tasks, legislation, and keeping up on regulation updates. The board will continue to address this issue.
- 12) Increase the length of time licensed as a tattooist or permanent cosmetic colorist from one year to a minimum of three years before taking on apprentices.
- 13) The board will continue to increase the health and safety practices in our communities as well as take advice from community members during town hall meetings.
- 14) The board be given authority to create and edit licensing requirements they regulation for each of the professions.
- 15) Currently specific criteria for the majority of licenses are written in legislation requiring a lengthy and consuming process to stay current with our growing and changing industries. The board would like to see a legislation change to set certain criteria for our professions in regulation and will continue to better serve the health and safety of our communities by doing so.
- 16) Increase the 12 hour manicuring license to bring it up to national standards as well as protect our community members by ensuring the health and safety of this industry.
- 17) The board would like to see this license brought back up to 250 hours to ensure the health and safety of our communities. However, the board faced challenge last time because there was an absence of a grandfathering regulation which would allow for work experience to make up the difference in hours of education. The board would like to see the license requirements for manicuring to increase however allow practitioners to use their work experience to count for the difference in education hours.

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Sunset Audit Recommendations

Date of Last Legislative Audit: **April 18, 2018**
Board Sunset Date: **June 30, 2027**

Audit Recommendation: No Recommendations

Action Taken:

Next Steps:

Date Completed: