

## ALASKA BOARD OF PHARMACY

2021 STRATEGIC PLAN

The Alaska Board of Pharmacy endeavors to promote, preserve, and protect the public health, safety, and welfare by and through the effective control and regulation of the practice of pharmacy.

GUIDING PRINCIPLES	GOALS	STRA	ATEGIES
COMMUNICATION	Engage in effective communication and promote transparency of public information.	1.1 1.2 1.3 1.4	Improve customer service by providing timely updates to applicants and licensees. Encourage appropriate disclosure of information related to licensing and investigative processes. Maximize communication channels through the Board of Pharmacy website and List Service. Increase collaboration with health care licensing boards and key stakeholders to address important health issues.
ADMINISTRATION	2. Adhere to and strive for improved organizational efficiencies without compromising quality of record keeping.	2.1 2.2 2.3 2.4	Avoid delays in application processing by maintaining adequate staffing and exploring retention strategies.  Maintain a proactive approach to licensing by consulting historical knowledge, researching national trends, and encouraging innovation in the planning process.  Automate licensure through online applications.  Exercise fiscal discipline through effective budget management.
LICENSURE	<b>3.</b> Ensure competency and qualifications prior to licensure and renewal.	3.1 3.2	Adhere to established licensing standards by reviewing education, experience, and examination requirements. Periodically review applications and forms for alignment with existing requirements.
REGULATION & ENFORCEMENT	<b>4.</b> Grow the economy while promoting community health and safety.	4.1	Routinely review effectiveness of regulations that reduce barriers to licensure without compromising patient health and safety.  Combat the opioid crisis by effective administration of the state's Prescription Drug Monitoring Program (PDMP).
For more information, please visit the following resources:  Board of Pharmacy Homepage: <a href="mailto:pharmacy.alaska.gov">pharmacy.alaska.gov</a> Prescription Drug Monitoring Program (PDMP): <a href="mailto:pdmp.alaska.gov">pdmp.alaska.gov</a> Email: <a href="mailto:pharmacy@alaska.gov">pharmacy@alaska.gov</a> Phone: 907-465-1073		4.3 4.4 4.5	Reduce adverse health outcomes during emergencies through prompt regulatory responses and board guidance. Establish disciplinary guidelines and conduct random audits to ensure safety protocols and competencies are met. Advocate for legislation as the pharmacy profession evolves and new opportunities for improved patient safety arises.