Department of Commerce, Community and Economic Development

Division of Corporations, Business and Professional Licensing

Board of Massage Therapists Annual Report

Fiscal Year 2022



Department of Commerce, Community and Economic Development
Division of Corporations, Business and Professional Licensing
P.O. Box 110806

Juneau, Alaska 99811-0806 Email: *License@Alaska.Gov*

Table of Contents

Identification of the Board	Page 1
Identification of the Staff	Page 2
Narrative Statement	Page 3
Budget Recommendations	Page 5
Proposed Legislative Recommendations	Page 9
Regulatory Recommendations	Page 10
Goals and Objectives	Page 11
Sunset Audit Recommendations	Page 13

Identification of the Board

Board Member	Duty Station	Date Appointed	Term Expires
Jill Motz Licensed Massage Therapist	Wasilla	Jan 23, 2017	Mar 1, 2022
Keli Shew Licensed Massage Therapist	Chugiak	Feb 24, 2022	Mar 1, 2025
Julie Endle Public Member	Palmer	Jan 24, 2019	Mar 1, 2025
Anetta Atwell Licensed Massage Therapist	North Pole	Mar 25, 2022	Mar 1, 2026
Vacant Licensed Massage Therapist			

Identification of Staff

David Edwards-Smith - Licensing Examiner

Department of Commerce, Community & Economic Development Division of Corporations, Business and Professional Licensing P.O. Box 110806 Juneau, Alaska 99811-0806 (907) 465-2550

Reid Bowman - Records & Licensing Supervisor

Department of Commerce, Community & Economic Development Division of Corporations, Business and Professional Licensing P.O. Box 110806 Juneau, Alaska 99811-0806 (907) 465-2550

Brian Suprise - Investigator

Department of Commerce, Community & Economic Development Division of Corporations, Business and Professional Licensing 550 West 7th Avenue, Suite 1500 Anchorage, Alaska 99501-3567 (907) 269-8160

Shauna Muraco - Investigator

Department of Commerce, Community & Economic Development Division of Corporations, Business and Professional Licensing 550 West 7th Avenue, Suite 1500 Anchorage, Alaska 99501-3567 (907) 269-8160

Marilyn Zimmerman - Paralegal

Department of Commerce, Community & Economic Development Division of Corporations, Business and Professional Licensing P.O. Box 110806 Juneau, Alaska 99811-0806 (907) 465-2550

Narrative Statement

The State of Alaska Board of Massage Therapists licensing program is operating as an established licensing program. Ongoing regulatory obligations have been satisfactorily met. The board can anticipate adjustments to the regulatory framework as the massage profession evolves over time. The board continues to partner with the division of professional licensing to improve efficiency in application processing, reduce program costs and decrease application processing time.

This Board has been successful working as a team to regulate the massage therapy profession in Alaska by issuing licenses to competent and safe therapists. This board has had a large turnover in senior board members in the last year, successfully replacing two with qualified therapists. The board has partnered with the division of professional licensing to discuss new board member training and transition strategies, while asking one experienced board member to continue to serve until new members are trained and gain experience in their roles as board members.

COVID-19 Board Action:

The board worked through the challenge of the COVID-19 pandemic in 2021. As the first board to adopt guidance of best practices for health and safety compliance in the massage profession, the board remained dedicated to updating this guidance, as necessary. The board worked to maintain communication with licensed massage therapists as the pandemic evolved.

The board chair attended bi-weekly virtual meetings of board chairs representing health care boards to discuss the challenges of the COVID-19 pandemic. This information was important for all parties in collaborative work to develop a consensus of understandings as many licensed health care providers work in parallel of each other.

Massage Establishment Regulations:

Massage establishment regulations were adopted by the office of the governor to finalize the initial regulatory obligations of the board. Regulations included to reflect registration fee as per 12.AAC 396 and investigative fee as per 12 AAC 79.930(b).

The Board of Massage Therapist General Licensing Data:

The Board of Massage Therapists program has a total of 1077 active licenses and 8 registered massage establishments.

Currently, 7 massage establishments have been registered.

Narrative Statement (continued)

Distance Education Accreditation:

The board adopted the acceptance of two distance accreditation bodies. The Distance Education Accreditation Commission and the Council on Higher Education Accreditation are approved by the board as accrediting bodies for massage therapy distance education programs.

Continued Education and Parallel Professions:

The board determined it was important to increase the availability of continued education opportunities for licensed massage therapists. It was approved by the board to accept continued education courses provided by licensed parallel professions that are within the scope of practice for massage therapy. This action allows a licensed massage therapist to attend a course relevant to massage therapy that is presented by a health care provider that practices parallel to a massage therapist. A written explanation of the applicability to the practice of massage therapy as per 08.61.100 is required upon renewal.

New Chair Election:

Jill Motz was established by the board as the new chair of the Board of Massage Therapists. She has agreed to fill this role until the board roster is full and all new board members are fully trained.

FSMTB Membership and Annual Meeting:

Jill Motz attended a virtual FSMTB meeting to represent the board as a delegate to vote on resolutions that impact the by-laws of the FSMTB.

Board Transition to New Members:

This board has brought on two new members and currently seeks a third to begin the process of having a fully trained board to oversee the regulatory process and issuance of licenses. The board will continue to work with the division of boards and commissions to seek out motivated, reliable therapists to fill this empty seat.

Budget Recommendations for FY 2023

Budget Recommendations section anticipates the board's fiscal priorities for the upcoming year. Please complete all parts of this section with details about anticipated meetings, conferences, memberships, supplies, equipment, to other board requests. Meeting expenses that are being funded through third-party reimbursement or direct booking must be identified separately from expenses paid through license fees (receipt-supported services or RSS). Be sure to explain any items listed as "other" so they may be tracked appropriately.

Board Meeting Date	Location	# Board	# Staff
September 11th - 12th	Anchorage/Video Conference	5	1
☑ Airfare:			\$395.00
⊠ Hotel:			\$500.00
☑ Ground:			\$100.00
☑ Other:			\$468.00
Total Estimated Co	st:		\$1,463.00

Board Meeting Date	Location	# Board	# Staff
December 7th - 8th	Juneau/Video Conference 5		1
☐ Airfare:			
□ Hotel:			
□ Ground:			
☑ Other:			\$468.00
Total Estimated Co	est:		\$468.00

Board Meeting Date	Location	# Board	# Staff
February, 2023	Virtual/Zoom	5	1
☑ Airfare:			\$1,962.50
🗵 Hotel:			\$1428.20
☑ Ground:			\$100.00
☑ Other:			\$770.00
Total Estimated Co	st:		\$4,260.70

Budget Recommendations for FY 2023 (continued)

Trovo	l Doguirod to Dorfor	n Evaminations		
Trave	I Required to Perforr Not Applicable	n Examinations		
	Date	Location	# Board	# Staff
Descr	iption of meeting an	d its role in supporting the	mission of the Board:	
	Airfare:			
	Hotel:			
	Ground:			
	Conference:			
	Other:			
	Total Estimated Co	st:		\$ 0.00
Trave	l Required to Perforr	n Fyaminations		
Trave	I Required to Perforr Not Applicable	n Examinations		
		n Examinations Location	# Board	# Staff
	☐ Not Applicable		# Board	# Staff
D	Not Applicable Date			# Staff
D	Not Applicable Date	Location		# Staff
Descr	Not Applicable Date iption of meeting an	Location		# Staff
Descr	Not Applicable Date iption of meeting and Airfare:	Location		# Staff
Descr	Not Applicable Date iption of meeting an Airfare: Hotel:	Location		# Staff
Descr	Not Applicable Date iption of meeting an Airfare: Hotel: Ground:	Location		# Staff

Budget Recommendations for FY 2023 (continued)

Out-of-State Meeti □ #1 Rank in Importa	_	onal In-State Travel Applicable	(Rank in order o	of importance)
Date		Location	# Board	# Staff
Description of meeting	g and its role in su	pporting the mission o	of the Board:	
Expenditure	License Fees (RSS)	Third-Party Reimbursement	Third-Party Direct Booked	Total
☐ Airfare: ☐ Hotel: ☐ Ground: ☐ Conference: ☐ Other Describe "Other"	(break out all secti	ons):		
Net Total:	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

Budget Recommendations for FY 2023 (continued)

Non-Travel B	udget Requests					
	Not Applicable		Resources		Examinati	ons
	Membership		Training		Other	
	Product or Service		Provider			Cost Per Event
Federation c	of State Massage Therapy Board	ds	FSMTB			\$950.00
FSMTB membersh upon issues that i	of item and its role in supporting ensures the Board of Massage Thera mpact Alaska massage therapy licensuring continued education and regulation a	pists h e. This	nas voting rights and rights to subm s includes the content of the MBLE:	it resolu X exam	that is the acce	epted exam for licensure and
Other Items	with a Fiscal Impact					
Other items	with a ristal impact					i
other items (Not Applicable			Cost	Per Event:	
_	·				Per Event: ber of Ever	nts:
X	·		Provider	Num		ots: Cost Per Event
X	Not Applicable		Provider	Num		
X	Not Applicable	rting		Num		
X	Not Applicable Product or Service	rting		Num		
X	Not Applicable Product or Service	rting		Num		
Description of	Not Applicable Product or Service	rting		Num		

Summary of FY 2023 Fiscal Requests

Board Meetings and Teleconferences: \$6,191.70

Travel for Exams: \$0.00

Out-of-State and Additional In-State Travel: \$0.00

Dues, Memberships, Resources, Training: \$950.00

Total Potential Third-Party Offsets: - \$0.00

Other: \$0.00

Total Requested: \$7,141.70

Legislative Recommendations - Proposed Legislation for FY 2023

No Recommendations The Board has no recommendations for proposed legislation at this time.
Recommendations The Board has the following recommendations for proposed legislation:

Regulation Recommendations - Proposed Regulations for FY 2023

	No Recommendations The Board has no recommendations for proposed regulations at this time.
	Recommendations The Board has the following recommendations for proposed regulations:
_	hool education requirements: vill be drafting regulations to expedite the licensing process by clarifying the breakdown of urriculum.
The board v completed p The board v	licensing period continued education reg project 12.AAC.79.110: vill expedite the licensing renewal process by specifying that continued education must be prior to the date of application. vill expedite the licensing renewal process by specifying that continued education must be prior to the date of application.

Goals and Objectives

Part I

FY 2022's goals and objectives and how they were met:

Objective: Establishment Registration Program and Compliance Checks

The board partnered with the Investigations team to develop compliance checklists consistent with regulation to assist in on-site establishment compliance checks. The ongoing Covid-19 pandemic and staffing issues has prevented regular compliance checks from being carried out.

Board Transition to New Members:

This board has successfully transitioned two of its three senior members. The board partnered with the division of professional licensing to discuss board training and transition strategies for these new members and seeks a third to complete a fully staffed volunteer board. Previous senior board members wish to make their knowledge base and experience as available as possible as the board of massage therapists continues to develop over time. These strategies will include additional training resource documents, mentored orientation with a senior board member and in person attendance of the FSMTB annual meeting with a senior board member.

Additional Goals:

Conduct an in-person meeting associated with legislative session to take steps to meet in person and educate the legislative of human trafficking concerns and the profession of massage therapy.

Goals and Objectives (continued)

Part II

FY 2023's goals and objectives, and proposed methods to achieve them.

Describe any strengths, weaknesses, opportunities, threats and required resources:

Operating Budget:

The board will continue operate with a positive budget to meet board goals and objectives.

National Representation Continue representation at the national level including sending board appointed member staff to valued conferences that are relevant to regulation and board related activities.

Annual In-State In person Meeting:

The board has identified a significant value in holding a yearly in-person town hall forum to address questions presented by the public regarding the board of massage therapy. This forum provides valuable feedback to the boards goals of objective to continue to improve the application process and its knowledge of the massage profession as it pertains to Alaska.

Certified Translator:

The board has identified that a certified translator will need to be determined in the event that application information requires language translation.

Board Transition to New Members:

This board has brought on two new members and currently seeks a third to begin the process of having a fully trained board to oversee the regulatory process and issuance of licenses. The board will continue to work with the division of boards and commissions to seek out motivated, reliable therapists to fill this empty seat.

Sunset Audit Recommendations
Date of Last Legislative Audit: 10/11/2017
Board Sunset Date: 06/30/2024
Audit Recommendation:
Improvements are needed to comply with the federal standards over criminal history record information obtained as part of the licensing process
Action Taken:
Implementation of OnBoard for secure transmission of confidential materials, additional disclosure information relating to fingerprint cards and background reports was included on the board's website and in applications.
Next Steps:
N/A
Completed: ☐ No ☒ Yes If yes, date completed: 03/28/2019
Audit Recommendation:
Recommendation to work to fill the public member position.
Action Taken:
The Board of Massage Therapists successfully worked with the legislature to enact a statutory change to address the stringent requirements that made it difficult to find applicants for the public member board seat. A public board member was seated in January of 2019.
Next Steps:
N/A
Completed: No X Yes If yes, date completed: 01/22/2019
Audit Recommendation:
Division of Corporations, Business, and Professional Licensing's (DCBPL) director, in consultation with the Board of Massage Therapists (board), should take action to improve procedures to ensure licensure requirements are met.
Action Taken:

Additional training and amendments to policies and procedures have been implemented.

Next Steps:

Continued monitoring of current policy and procedures.

Completed: No Yes If yes, date completed: Ongoing