	State of Alaska
D	epartment of Commerce, Community and Economic Development Division of Corporations, Business and Professional Licensing
	BOARD OF MASSAGE THERAPISTS
	MINUTES OF THE MEETING
	<u>February 28- March 1, 2019</u>
1177	
Written	meeting minutes reflects a brief overview of the business conducted by the board during their meeting. For
	a more detailed account, please request a copy of the meeting's audio recording at: https://www.commerce.alaska.gov/web/cbpl/PublicRecordsRequests.aspx.
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By authority	of AS 08.01.070(2), and in compliance with the provisions of AS 44.62, Article 6, a
sch	neduled meeting of the Board of Massage Therapists was held in person on
	February 28- March 1, 2019.
Agenda Item	1 Call to Order/Roll Call:
On the record at	0.06 a m
On the record at	2.00 a.m.
Board Member	rs present, constituting a quorum:
200101120111201	to precently concurrently is quotient.
	David Edwards-Smith- Board Chair, Licensed Massage Therapist
	Traci Gilmour, Licensed Massage Therapist
	Ron Gibbs, Licenses Massage Therapist
	Jill Motz, Licensed Massage Therapist
	Julie Endle, Public Board Member
Division Staff	present:
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	Dawn Dulebohn, Occupational Licensing Examiner
	Carl Jacobs, Investigator III
	Sonia Lipker, Senior Investigator III
	Billy Homestead, Investigator II/Probation Monitor
	Marylene Wales, Accountant III
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Joining Teleph	concany.
	Volker Hruby, American Massage Therapy Association Chapter President
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Joining In Pers	<u>son:</u>
	Bayinna Ballard, Massage Therapist Applicant
Agenda Item	2 Ethics Reporting:
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The Board Chair opened the floor to any Board member that may have an ethics violation or inquiry. None were presented.

Agenda Item 3

Review/Approve Agenda:

The board reviewed the agenda and discussed any proposed changes.

Board Chair Edwards-Smith would like to add a point to the agenda concerning the upcoming American Massage Therapy Association (AMTA) conference in April. That discussion will be added to Agenda Item 13.

In a motion duly made by Ron Gibbs, seconded by Jill Motz, and passed unanimously, it was RESOLVED to ACCEPT the agenda as amended.

Agenda Item 4

Review/Approve Past Meeting Minutes

Chair Edwards-Smith complimented that the minutes were very comprehensive. OLE Dulebohn stated that there were a few typos that have already been corrected.

In a motion duly made by Traci Gilmour, seconded by Jill Motz, and passed unanimously, it was RESOLVED to APPROVE the meeting minutes from December 6-7, 2018 as amended.

Agenda Item 5

Old Business

Task List from December 6-7 & September 10-11, 2018:

 OLE Dulebohn presented the task lists from the December 6-7 & September 10-11, 2018 board meetings. Items that were reported in this Board Packet were:

- Investigations has submitted the board requested information on comparables for other programs in terms of investigative cases.
 - All requested FAQ's have been added or amended at the board's request.
 - Marylene Wales has submitted the Administrative Hearing, Investigations, and other cost comparisons the board has requested.
 - An updated Disciplinary Matrix was crafted by OLE Dulebohn for board review and approval. Ms. Dulebohn consulted Investigators Jacobs and Lipker on the creation and the choices that the board has for each infraction.
 - David Edwards-Smith was unable to procure correspondence from NCBTMB on instructor requirements. Mr. Edwards-Smith attempted contact several times and was always referred to the information on their website. NCBTMB verbally stated that they look at the experience and expertise of their instructors. If there is a complaint, NCBTMB will reply and evaluate them on a case-by-case basis.

The board reiterates that there is an FAQ on their website for person's who would like to report any unsatisfactory continuing education (ce) course from any provider. OLE Dulebohn will then take those complaints and forward them to the course sponsor for review. Should the course sponsor choose to update the board on their decisions on those cases, OLE Dulebohn will provide that information in board packets.

97 **TASK:** 98

OLE Dulebohn will obtain contact information for course sponsors in 12 AAC79.210(d)(3) in regard to continuing education reporting.

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• OLE Dulebohn will send requests to LAW on applicant handler ID/affidavit & board ability to define compensation for massage establishment regulations after legislative session.

102 103 • OLE Dulebohn will contact applicants denied because of criminal convictions (that have not gone through a ALJ process) to see if they want their applications reconsidered before the next board meeting.

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• Traci Gilmour submitted possible ethics courses.

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• The board's establishment "wish list" was sent to Sara Chambers for a LAW consult and reply with suggested framework. Reply crafted by Ms. Chambers was submitted for board review.

109 110 • The board asked whether an Ethics Course can be required as part of the continuing education requirement. A consult with Regulations Specialist Zinn and Maiquis yielded a "yes" answer.

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• At board request, OLE Dulebohn sent samples of correspondence sent to applicants from the licensing examiner. Samples includes status updates, investigative updates, denial letters, approval letters, and fitness to practice review.

115 116 • Jill Motz has been unable to procure a letter of intent from Alaska Career College (ACC) stating they will accept students for remedial work as determined by the board. Ms. Motz has contacted both Jennifer Deitz and Linda Sture but feels that the reason no response has been received is that ACC wants to be able to vet all students before they are accepted into their program.

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OLE Dulebohn will follow-up with Jennifer Deitz on the Letter of Intent for board recommended remedial hours that includes ACC's requirements for acceptance.

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TASK:

Investigator Jacobs joined the meeting at 9:22 a.m.

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The board reviewed the information provided by Investigations to see where the Board of Massage Therapists cases lie compared to other programs of approximately the same licensee base.

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Investigator Lipker joined the meeting at 9:35 a.m.

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Investigator Jacobs found that the Board of Massage Therapists does have significantly more investigative cases than other programs with the same number of licensees.

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135 Chair Edwards-Smith asked if the cases are more associated with initial applications or the complaint 136 process. Investigator Jacobs relays that most cases (including massage therapy) relate to the 137 application process in some way. The most common cases relate to criminal history and/or the 138 applicant failing to disclose information. The next most common issue is unlicensed practice.

- Board member Ron Gibbs asks if there is anything the board can do to help reduce the expense of Investigations in regard to failing to disclose information on an application. Board member Traci
- Gilmour states that the current application available on the board's website is vastly improved from

the original with disclosure statements and attestation boxes and that helps the applicant to not fail to disclose information. Ms. Motz comments when she is called upon to be a reviewing board member for Investigations, one of the most cited reasons applicants say they don't disclose criminal convictions is they "didn't think it was relevant" despite the application telling them to disclose everything. The board members discuss how applicants need to remember to disclose all criminal convictions. The board will determine if any of them are relevant and impact public safety.

Board member Julie Endle suggests charging a fine or fee for any applicant that fails to disclose to help cover the additional investigative cost incurred by the board (and subsequently the licensees). Chair Edwards-Smith replies that the board and division's applications are already sufficient in terms of explaining what is required by applicants. OLE Dulebohn expands on this by reminding the board that any fees or fines (outside of those required for application or processing) do not go back to the board's account but instead go to the General Fund.

The board asks Investigators Lipker and Jacobs about their pending merge with the Department of Law and if it will impact the board's access to skilled, knowledgeable investigators that are familiar with this board and their specific issues. The Investigators reply that things are still in the works and they have no answers concerning the merger for the board at this time.

Board member Traci Gilmour brings up a point that applications may be hard to find for some people to find. OLE Dulebohn states that she directs people to google "Alaska Board of Massage Therapists" or "Alaska Massage License" so they are directed to the board's page without having to navigate the entire State of Alaska website.

To combat the issue of applicants failing to follow the instructions on the applications (and the resulting investigative costs), the board brainstorms ways that they can help bring more attention to requirements of the application. After quite some deliberation, the board recommends that division revise the current application to modify the 1st informational sheet into a checklist with boxes for each item and a required signature at the bottom.

TASK:

The board asks OLE Dulebohn to suggest a revamp the 1st informational page to include check boxes, statement on disclosure and professional fitness questions (PFQ), and applicant signature to Supervisor Hannasch. Also bold the statement on the PFQ for disclosing all criminal convictions to avoid investigation process.

Ms. Lipker left the meeting at 10:02 a.m.

Marylene Wales joined the meeting at 9:57 a.m.

Agenda Item 6 Division/Financial Update

Marylene Wales, Accountant III, addresses the board regarding the Division Financial Update. Ms. Wales goes over the finances of the board from July 1, 2018- December 31, 2018. She reminds the board that this is not an renewal year and the revenue is not expected to be much.

MAS	2019
39, 420	Licensing Revenue
94,489	Direct Expenditures
52,977	Indirect Expense
147,466	TOTAL EXPENSES
(106,255)	Annual Surplus (Deficit)
231,543	Beginning Cumulative
	Surplus
\$125,288	Ending
	Cumulative
	Surplus

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The Division website has Quarterly Reports for all boards.

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Ms. Wales further explains this document line by line at the board's request. Ms. Wales reminds the board that the "direct expenditures" line is a place holder calculated as 50% of FY18. As the board is only half way through FY19, Ms. Wales projects that the board will double their direct expenditures. This would put them in debt for FY19. Ms. Wales goes on to state that as renewals start in July 2019 and go through September 30, 2019, the board will recover quickly.

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201 202 Ms. Motz reminds the board that what Ms. Wales has described was always the risk of running a "lean" budget by reducing the licensing fee from \$350 to \$290. The board asks OLE Dulebohn how many people applied for licensure during a non-renewal year to figure out how much revenue is generated in between renewals.

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TASK: OLE Dulebohn will find out how many people applied for licensure in the non-renewal years to ascertain how much revenue was generated.

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Ms. Motz continues that even though the board is running low on funds, that was always the guidance given by division to ensure their fees were not too high as to generate a large surplus. Ms. Wales asks the board if they would like to end the Financial Update and move on to the Fee Analysis to allow division to answer some of the current questions. Chair Edwards-Smith directs the board to the Fee Analysis portion of Ms. Wales presentation.

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Fee Analysis

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Ms. Wales presents the division's fee analysis findings for the Board of Massage Therapists. The board members ask for a fee analysis that could be manipulated to show different possible outcomes. Ms. Wales directed OLE Dulebohn to forward her e-mail with that information to the board. The document Ms. Wales has provided show a division recommendation of \$60.00 fee increase for this year's renewals.

Board member Traci Gilmour asks Ms. Wales that if the board does not vote to raise its fees, it will only be in debt of \$6,650 for a very short time. She goes on to state that since the board only reduced fees in the last renewal period, she would like for them to stay at the current rate of \$290. Ms. Gilmour continues by stating that the board was hoping to reduce costs this licensing period to licensees. If division opts to increase costs by \$60, it would negate the reduction that the board accomplished by not having fingerprint renewals this year. Ms. Gilmour does acknowledge that the board does not set the fees but only offers an educated opinion to division. She is worried that should fees be increased at this time, the board will bear the brunt of the backlash as most licensees do not know that division actually sets the fees.

Ms. Wales responds that Ms. Gilmour's cost assessment is not entirely accurate. If the board looks at the fee analysis, they will see that if the fees are not increased, the board will not carry enough surplus for the off years in the coming renewal cycles. Ms. Wales states that the board should maintain enough surplus for 1 years' worth of expenditures. If they continue with their current fees, their fees will not be enough to cover the projected cost of \$275,000 it costs to run the board every year.

Board members recount that the costs for last year that division is basing their analysis on was unusual. The board incurred the costs of a particularly costly legal case which is not typical, an emergency teleconference, and investigative fees that are in the process of being reduced by the introduction of a new, streamlined disciplinary matrix and adoption of civil fines. In addition, with the mandate from the Governor that boards only meet, in-person, once a year there would be a savings of approximately \$6,000. The board thinks that to raise costs based on the last year might be punitive to the licensees that were not responsible for the occurrence of those costs. Ms. Gilmour thinks that it would be preemptive to raise the fees now when the board has taken so many steps to reduce costs in future years.

Investigator Homestead joined the meeting at 10:10 a.m

Ms. Wales suggests that the board manipulate the spreadsheet with the fee analysis tonight and then vote on this subject during the meeting's second day. Ms. Wales reminds the board that the Director will have the final say on the possibility of a fee increase but that the board's recommendation will be taken very seriously. Mr. Gibbs brings up the point that there are boards that have been operating in serious arrears and they are still around. While Chairman Edwards-Smith reiterates that it is better to operate in the black, Mr. Gibbs states that if the board will only be in the red for a few months, it would be a knee jerk reflex to increase costs when renewals end in September 2019. Chair Edwards-Smith charges the board with Ms. Wales suggested research and ask that the members not see it through their emotions but by the data division has provided the board. He goes on to state that it is the board's responsibility to lobby for the correct amount of funds to allow this program to continue

Ms. Wales left the meeting at 10:28 a.m.

Agenda Item 7 Investigative Case Review and Probation Reports

Investigators Homestead and Jacobs join the meeting in person.

Investigator Homestead begins with the Probation Report. He states there are 8 licensees on probation and everyone is complying. Compliance means that all are subjected to a criminal background report and self-reporting on their status quarterly.

Investigator Homestead left the meeting at 10:35 a.m.

Investigator Jacobs begins the Investigative Case Review for the period of December 1, 2018-February 21, 2019. He states that the division opened 13 matters, closed 15, and there are 18 matters that remain open.

 There is one matter for the board to review today. Investigator Jacobs asks if the board would like to go into Executive Session to discuss this case. Board Chair Edwards- Smith asks if all board members have reviewed the case in question and they all replied that they had. Mr. Edwards-Smith goes on to ask if anyone feels the need to go into Executive Session to discuss this case and they all replied that they did not. The Chair asks for a motion on this case.

In a motion duly made by Traci Gilmour, seconded by Ron Gibbs, and passed unanimously with a roll call vote, it was RESOLVED to ACCEPT the Consent Agreement as written for Shannon Hansen #2018-001035.

Chair Edwards-Smith calls for a short break at 10:37 a.m. Back on record at 10:52 a.m. with the entire board, Mr. Hruby, and Mr. Jacobs

Investigations Board Refresher

 Chair Edwards-Smith asks Investigator Jacobs to present a board member refresher which includes an investigations flowchart, reviewing board member refresher with breakdowns, and sample documents. Mr. Jacobs also reminds the board that public members do not perform the function of a reviewing board member but it is good information for all board members to know and understand as voting members.

 Investigator Jacobs states that the board should strive to be consistent with their disciplinary decisions. Should a case arise where the reviewing board member would want to deviate from the precedent, they would need to give good reason to the rest of the board. At this time, OLE Dulebohn interjects to ensure that board members know that the investigator is just a finder of facts. The reviewing board member would need to cite any law or rule that has been broken and any disciplinary action. That disciplinary action will then be brought to the entire board for review and adoption.

Board member Jill Motz asks Mr. Jacobs about fines and suspension of fines. She argues that if the board sees fit to assess fines, why would you suspend them? Why would you not just implement a smaller fine? Misters Gibbs and Edwards-Smith answer that the suspended amount would be for non-compliance of the consent agreement. Investigator Jacobs replies that he believes that is possible but it would cost the board time and money to reinstate the suspended portion of the fine. OLE Dulebohn brings up that the amount the board wants to reinstitute in a suspended fine may be

less than the investigation's cost and, once again, the board does not recoup any of that money to help offset the investigative costs.

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TASK: Investigator Jacobs will confirm suspension of fines in consent agreements and what language needs to be implemented in a consent agreement designate when suspended fines will be re-instituted.

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Ms. Motz continues that she believes suspension of fines is a bad idea as it could be cause of vaguery, discrimination claims, and investigative costs. Ms. Gilmour and Mr. Edwards-Smith would prefer a less rigid disciplinary matrix and have more things be at the board's discretion. Chair Edwards-Smith asks the board to pause this line of discussion and pick it back up when the board is discussing the Disciplinary Matrix Revision later in the meeting.

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TASK: Investigator Jacobs will provide the board with an outline of how and when to implement a civil fine.

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OLE Dulebohn reminds the board that the sanctions for implementation of a civil fine is in their September 10-11, 2018 board packet.

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Unlicensed Practice

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Board member Jill Motz had a disagreement with Investigations over the disciplinary action pertaining to persons accused of unlicensed practice and has asked for clarification on the subject. According to Ms. Motz, she was told that the board had no jurisdiction over complaints of unlicensed practice even though statute says it is a Class B misdemeanor.

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> Chief Greg François replied to Ms. Motz by e-mail stating that the end result on matters of unlicensed practice is a "Temporary Cease and Desist Order (TCDO). The Order would become permanent after 15 days if the Respondent in the Order does not request a hearing. Our procedure established that once we have a person who we believe is practicing without a license, we will poll the Board for the issuance of a TCDO. Once we have a majority of Board members who do not object to the issuance of the TCDO, one will be prepared and signed by myself. The Respondent will either be served in person or by certified mail... As far as criminal cases, in order to file a case for unlicensed practice we would need to show that an individual is knowingly conducting the practice without a license to practice as a massage therapist. Persons who are accused will testify at hearings that they did not know they needed a license. Ignorance is no excuse of the law but the burden of proof is on the State to show the person was conducting unlicensed practice knowingly. Surveillance on the location would have to be conducted along with a possible undercover operation of posing as a customer, receiving a service and paying for that service. This way you have a witness who can testify in open court as to the unlicensed practice events/service and the Respondent was receiving payment for that service. In addition to proving the case, any advertisements will have to exhibited in a hearing as evidence of the intent to practice."

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TASK:

Investigator Jacobs will ask Chief Francois about the details of the Cease and Desist and how the information is reported to the authorities (if there is an entity willing to handle the prosecution).

OLE Dulebohn informs the board that another form of disciplinary action for unlicensed practice could come from when the accused applies for a massage license since the board does have jurisdiction over applicants and licensees. This was confirmed by Investigators Jacobs.

Investigator Jacobs left the meeting at 11:33 a.m.

Agenda Item 8

Review/Revision of 12 AAC 79.110(2)(B)

Chair Edwards-Smith directs the board to the next order of business concerning 12 AAC 79.110(2)(B). OLE Dulebohn is asked to present and she directs the board to the regulation 12 AAC 79.110 which has some incorrect information. It currently states: "The board will issue a license by credentials to practice massage therapy to an applicant who meets the requirements of AS 08.61.040 and this section. An applicant for licensure by credentials under this section must submit verification that the applicant holds a current license to practice massage therapy in another state, jurisdiction, or country where licensing requirements are substantially equal to or greater than the requirements of this state; or certified by the American Massage Therapy Association, the National Certification Board for Therapeutic Massage and Bodywork, or other board approved credentialing entity..." Both AMTA and the NCBTMB do not issue licenses or credentials by their own admission and are not recognized by the board as credentialing agencies. OLE Dulebohn recommends that the board remove the two listed agencies and keep "board approved credentialing entity".

After discussion in which Mr. Gibbs asked for clarification that this regulation would be for a massage therapy credentialing agency, the Chair asked for a motion.

In a motion duly made by Jill Motz, seconded by Traci Gilmour, and passed unanimously with a roll call vote, it was RESOLVED to AMEND 12 AAC 79.110(2)(B) by removing "certified by the American Massage Therapy Association, the National Certification Board for Therapeutic Massage and Bodywork" and have it only read "certified by a board-approved credentialing entity".

TASK: Chair Edwards-Smith will complete the Regulation Questionnaire for this amendment and send it in to OLE Dulebohn.

Ms. Gilmour expands this topic asking what are the accepted credentialing agencies by state and OLE Dulebohn responds by stating that the only agency the board has recognized is the California Massage Therapy Council but that is a project that board is required to complete in the future. Chair Edwards-Smith states that researching all board accepted credentialing agencies will be a priority in the boards' future.

Agenda Item 9

Review Tabled Applications

The board reviewed 3 tabled applications. Chair Edwards-Smith reminds the board of the reasons to go into Executive Session and asks if the board needs to partake of that option. Ms. Motz asks to be reminded if the Reviewing Board Member on a case should engage in discussion and voting on a case. OLE Dulebohn reiterates that Reviewing Board Members should abstain from discussion and voting if they feel like they were given any information in their role that the rest of the board was

not privy to and would bias their opinion and not allow an objective vote. Ms. Motz follows up with a question on whether the board can approve an application pending a consent agreement.

OLE Dulebohn responds that the board is within their rights to do that but they would need to define the parameters of the consent agreement in this meeting as to provide direction to Investigations when they are drawing up the agreement.

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417 <u>K.K.</u>

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The board began discussion of a possible consent agreement for K.K. for failing to disclose on her application but when getting to the specifics thought it would be better to create their new disciplinary matrix first to ensure consistency of disciplinary action.

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Agenda Item 10

Lunch

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Chair Edwards-Smith calls for a lunch break at 11:56 a.m.

Back from lunch at 1:15 p.m with the entire board and Mr. Hruby present.

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Agenda Item 11

Public Comment

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The board prepares to hear public comment. There is no one on the phone or in person that expresses a wish to address the board during public comment. Mr. Hruby is asked if he would like to participate in public comment. He declines at this time but wants to thank the board for their "amazing work". After 5 minutes, the Board Chair directs the board to go back to tabled applications.

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Agenda Item 9(continued)

Review Tabled Applications

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Chair Edwards-Smith asks for a motion to go into Executive Session.

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In a motion duly made by Jill Motz, seconded by Traci Gilmour, it was RESOLVED to ENTER into Executive Session in accordance with AS 44.62.310(c), and Alaska Constitutional Right to Privacy Provisions, for the purpose of discussing "matters which by law, municipal charter, or ordinance are required to be confidential". OLE Dulebohn to remain during Executive Session.

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447 Off the record for Executive Session at 1:24 p.m.

Back from Executive Session at 1:51 p.m. Mr. Hruby rejoined the meeting telephonically at 1:53p.m.

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After extensive discussion in Executive Session, Chair Edwards-Smith asks for a motion on this application.

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In a motion duly made by Jill Motz, seconded by Traci Gilmour, and passed unanimously

with a roll call vote, it was RESOLVED to DENY the application for licensure for LaDraper

Ollison citing AS 08.61.040(9)(A) "The board shall issue a license to practice massage

therapy to a person who is currently licensed to practice massage therapy in another state or

Page | 10

country that has licensing requirements that are substantially equal to or greater than the requirements of this state" and AS 08.61.030 (3)(A) & (8) "The board shall issue a license to practice massage therapy to a person who furnishes evidence satisfactory to the board that the person has completed a course of study of at least 500 hours of in-class supervised instruction and clinical work from an approved massage school and has successfully completed a nationally recognized competency examination approved by the board."

Y.M.

 After extensive discussion in Executive Session, Chair Edwards-Smith asks for a motion on this application. He also asks that there be a record of the board's efforts to contact Ms. McCabe to allow her to participate in a fitness to practice interview.

OLE Dulebohn states that on September 10-11, 2018 the board made a decision to deny licensure for Yun Song McCabe. On October 12, 2018 the board held an emergency teleconference in which they rescinded the denial for Ms. McCabe to allow her the opportunity to present more information and participate in a fitness to practice interview. Ms. McCabe was given two opportunities to participate in a fitness to practice interview; one on December 6-7, 2018 and the second on February 28, 2019 meeting. Ms. McCabe was notified in certified letters and e-mails that, as a prerequisite to the interview, she was required to submit additional documents by a deadline prior to the interview. After failing to submit the additional information both times, her interview was cancelled, she was notified by e-mail, and the board was asked to make a final decision on Ms. McCabe's application for licensure.

In a motion duly made by Jill Motz, seconded by Traci Gilmour, and passed unanimously with a roll call vote, it was RESOLVED to DENY the application for licensure for Yun Song McCabe referencing the September 10-11, 2018 minutes.

Excerpt from the September 10-11, 2018 Minutes

"The board reviewed the application for Y.M. Y.M.'s criminal history was the deciding factor in the board's decision. They took into account statutes and regulation 12 AAC 79.910(9), referenced their disciplinary matrix regarding crimes that are barriers to licensure, and reviewed Y.M.'s letter of explanation. Y.M. was given the opportunity in the requested letter of explanation to tell her side of the story and chose not to give any details.

In a motion duly made by Traci Gilmour, seconded by Jill Motz, and passed unanimously with a roll call vote, it was RESOLVED to DENY the application for licensure for Yun McCabe #2018-000165 citing AS 08.61.030(9) "The Board shall issue a license to practice massage therapy to a person who has not been convicted of, or pled guilty or no contest to, a crime involving moral turpitude, or who has been convicted of, or pled guilty or no contest to, a crime involving moral turpitude if the board finds that the conviction does not affect the person's ability to practice competently and safely."

Agenda Item 5(continued) Old Business

Rescind Motion to Extend Continuing Education Period

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- In the December 6-7, 2018 board meeting, the board made a motion to extend the period that
- licensees could complete their continuing education for the 2019 license renewal to July 1, 2017-
- September 30, 2019. After the meeting concluded, OLE Dulebohn consulted the Regulations
- 510 Specialists who explained that since the timeframe for continuing education is in regulation 12 AAC
- 511 79.210(a)(2) the board cannot change it without amending the regulation. The Chair asks the
- motion from the December 2018 meeting be rescinded.

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In a motion duly made by Traci Gilmour, seconded by Ron Gibbs, and passed unanimously with a roll call vote, it was RESOLVED to RESCIND the motion to extend the continuing education period from July 1, 2017 to September 30, 2019 as passed in the December 6-7, 2018 meeting.

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521 522 The board asks OLE Dulebohn if this information is available in the FAQ's located on the board's website. OLE Dulebohn affirms that this information and the information that states that continuing education that was used to satisfy remedial courses required by an audit cannot be used to for the licensing renewals.

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Alaska Human Trafficking Work Group:

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The board was presented with the meeting notes from the August 15, 2018 Alaska Human
Trafficking Work Group (AHTWG). OLE Dulebohn states that she has been in contact with the
AHTWG for the November 2018 meeting but was told they are not currently available. When they
become available she will post them in the next board packet.

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Review/Update FAQ's from Website:

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Ms. Motz suggests that the board review the FAQ's after the 1st day of the meeting concludes and come back with any changes or additions on day 2. Chair Edward-Smith agrees that would be the best option and asks the board to announce any suggested changes to the FAQ's on March 1, 2019.

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Disciplinary Matrix Revision

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Investigator Jacobs joined the meeting at 2:04 p.m.

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OLE Dulebohn was asked to present the draft version of the updated Disciplinary Matrix and Fine Schedule for board review and amendments. Chair Edwards-Smith surmises that there are 4 aspects to the disciplinary process: Applications, Unlicensed Practice, Code of Ethics, Moral Turpitude. The Chair wants to ensure there are not any repetitive items on the matrix and that it is formulated to be consistent for the sake of applicants, licensees, and to reduce investigative costs.

- Investigator Jacobs was consulted on various topics including Civil Fines, Falsification of
- Application, and other board's matrices. He goes to say that not all boards have the ability to issue a
- 549 civil fine without consent agreement like the massage board can. Mr. Jacobs continues by informing
- the board that the statute that allows for disciplinary action for falsification of application (AS
- 551 11.56.210) is different than the statute used for fraud in obtaining a license (AS 08.61.060).
- 552 Historically, AS 11.56.210 hasn't been used for disciplinary action but it is possible to utilize it.

After completing research from the board's September 2018 meeting minutes, Mr. Jacobs relays to the board that civil fines cannot be used for patient/client care, diagnosis, treatment, unfit to practice, unlicensed practice, crimes of moral turpitude and cannot exceed \$5,000.

The board addressed Code of Ethics, Standards of Practice, Falsification of Application, Engaged in Deceit, Fraud, or Intentional Misrepresentation in the Course of Providing Massage Services, False or Misleading Massage Advertisement, and Convicted of a Felony or Crime that Affects Ability to Practice Competently and Safely and then opted to review the rest later in the meeting.

Agenda Item 15 Adoption of Proposed Regulations (ended 2/18/2019)

Regulation Specialist Zinn joined the meeting at 2:55 p.m.

The board reviewed the proposed regulations changes that were sent out for public comment on January 18, 2019. Regulation Specialist Sher Zinn submitted the comments that were received by the public for board review. Some comments that were received were that internet is not readily available in all parts of Alaska to which board members replied that all distance education can be received either online or by mail correspondence and that internet is also available in public libraries located in cities and villages. Chair Edwards-Smith responded to a comment that regulations being proposed are not fair to Native Americans by stating that there is an exception to chapter for traditional Native American healers. After the board read and considered these comments, no changes were recommended for the existing regulations document.

In a motion duly made by Jill Motz, seconded by Traci Gilmour, and passed unanimously with a roll call vote, it was RESOLVED to ADOPT the regulations that closed public comment on February 19, 2019 (DOL File #2019-200071).

TASK: OLE Dulebohn will submit Board Certifying Order and Examiner Affidavit to Ms. Zinn on Monday when she returns to Juneau.

Ms. Motz took this time to ask Regulations Specialist Zinn about the status of the previously adopted regulations projects from December 2018 and when they would be going to the Lt. Governor for signature. Ms. Zinn replied that, to the best of her knowledge, it was almost done with its Department of Law review and should be sent to the Lt. Governor very soon. Ms. Zinn stated that she had no intention of sending the one adopted in today's meeting to the Lt. Governor's office until the one from December has been filed but she would be sending it out for the LAW review.

Ms. Zinn left the meeting at 3:10 p.m.

Agenda Item 5(continued) Old Business

FSMTB State Requirement Breakdown (2019)

The board reviewed the updated version of the State Massage Licensure & Renewal Requirements and Summary of Initial Education Curriculum Requirements for State Massage Therapy Licensure that was provided by the Federation of State Massage Therapy Boards (FSMTB). The FSMTB was gracious enough to include Alaska's upcoming rules/statute changes with effective dates and corrected the incorrect information regarding the NCBTMB and AMTA.

Implementation of Renewal Fingerprints

With the passage of HB110 in 2018, the submission of renewal fingerprints has been reduced from every renewal period to "at least once every six (6) years." OLE Dulebohn asks the board to decide when they would like to implement the fingerprint renewals: 2019 or 2021? Division suggests starting renewal fingerprints in 2021 to allow for a financial break to licensees and allow for a smoother renewal period since the board will also be implementing establishment regulations this year. The board discusses the merits of starting renewal fingerprints in different years, the intent of the board when they lobbied for the change from the Legislature, and why fingerprints would not be based on an individual's license date. Despite a motion from Jill Motz to implement renewal fingerprint in 2021, there was no second and the Chair decided to continue this conversation later in the meeting.

Agenda Item 16 Break

Chair Edwards-Smith called for a short break at 3:16 p.m.

Back on the record at 3:33 p.m.

Agenda Item 17

Fitness to Practice Interview

The board welcomes Bayinna Ballard for a Fitness to Practice interview stemming from Ms. Ballard's previous criminal convictions. Ms. Ballard was given the option to conduct her interview in Executive Session, explained to what that would entail, and she declined and opted to have it on the record which would make it a matter of public record.

Ms. Ballard asked permission to read the following statement to the board prior to the beginning of the interview:

"I wanted to take this opportunity to thank you for allowing me to share my history as well as my hopes to have my massage therapy license reinstated. I have lived a very exciting life. I have travelled the world. As well as success in pursuing the dreams that I have: from getting my massage therapy license, to attaining my CNA license, to directing international film shorts, and running my own business. I believe in the pursuit of happiness, even when there is a flaw in that pursuit. I am not proud of some of my choices but I can say that I am glad that they happened. Yes, I was arrested for prostitution early on in my life. The people and the things that I was apart of and was doing and the lack of parental guidance gave me an unfortunate chance to grow up fast and see the more seedier things in life. When I was arrested, I was trying to help a friend buy food and diapers for her child. She too was a former sex worker and at the time it seemed like the best thing I could do was be a provider for her and the child. My lack of experience and untouchable, youthful

mindset, I didn't realize that the police were ready to pounce. The next thing I knew, I was in jail in San Diego for solicitation of prostitution.

By no means am I denying my decision in this matter. I do take full responsibility but the other part of this story that I haven't mentioned is that, at that time and up until 2013, I was a drug addict and alcoholic. This was a lifestyle choice that has clouded my life. Now, more than ever, the one thing I am proud of is when I was practicing, I did not use and I did not drink as much. But when I switched to my entertainment mode, I admit, I was using way too much. To be giving a tranquil touch (which was the name of my business) massage. I knew that my drug use, at times, was out of control. As a courtesy to the field and my license, I believed it would be inappropriate for me to give a massage. I was humbled and grateful to have a license and I was good! I knew that while practicing massage I could not have these kinds of issues. So, when I was in the throws of my active addiction, I did not take into consideration that keeping a license would be necessary. I did not keep my status current. I had no time for continuing education. I was travelling and drinking and drugging. I was wrong on so many levels. I never should have allowed this behavior to continue but things look so shiny when you are in that lifestyle. Then you realize it was gold plated and not 24 carats. This is my confession.

I am not proud of my choices but I am proud that I have been patient with this process. I am proud to have the awesome privileged to share the gift of massage. Even though I cannot practice legally at this moment in time, I am truly grateful for this opportunity to share my truth with you. I am a better person, I am focused, and I am hopeful that you will honor me once again with the title of LMT. If not, I can still be proud and keep on practicing my sobriety and being a CNA. I can find some peace with my past and my present in order to live my best life in the future. Thank you."

 With the conclusion of Ms. Ballard's statement, the board started the interview with the standard Professional Fitness Interview questions. Ms. Ballard's responses and the additional documentation she provided prior to the interview were satisfactory to the board. With the interview concluded, the board thanked Ms. Ballard for her time and asked her to step out of the room so that they could deliberate in Executive Session. Ms. Ballard was informed that she was welcome to come back to hear the board's decision on her case.

In a motion duly made by Traci Gilmour, seconded by Jill Motz, it was RESOLVED to ENTER into Executive Session in accordance with AS 44.62.310(c), and Alaska Constitutional Right to Privacy Provisions, for the purpose of discussing "matters which by law, municipal charter, or ordinance are required to be confidential". OLE Dulebohn to remain during Executive Session.

Off the record for Executive Session at 3:51 p.m. Back on the record from Executive Session at 3:59 p.m.

In a motion duly made by Jill Motz, seconded by Rob Gibbs and passed unanimously with a roll call vote, it was RESOLVED to APPROVE the application for licensure for Bayinna Ballard PENDING the acceptance of a consent agreement that includes four (4) years of probation and an ethics course of at least 3 hours.

The board informs Ms. Ballard that today's board book includes suggested ethics courses that she could take and that they are available online. OLE Dulebohn takes Ms. Ballard through the steps that will follow this meeting including the time it will take Investigations to draft her consent agreement. If she agrees to the terms in the agreement, steps will be taken to issue her massage therapist license. Included in the stipulations of the consent agreement will be a probationary period of 4 years. If Ms. Ballard adheres to the statutes and regulations of the board and doesn't break any local, state, or federal laws, her probation will end and she will have an unrestricted license.

TASK:

OLE Dulebohn will send Ms. Ballard a follow-up e-mail after she completed the record of the meeting (minutes).

Ms. Ballard thanks the board and OLE Dulebohn for her time and helpfulness.

Agenda Item 5(continued) Old Business

Ms. Gilmour requests that the board continue their discussion on the Implementation of Renewal Fingerprints. The board discusses the timeframe for tomorrow's discussion. Chair Edwards-Smith states that since they have from 9:00 a.m. to 12:00 p.m. tomorrow for discussion of Establishment Regulations, he does not believe all that time will be needed and the board can go over the agenda items from today that were not touched on.

<u>Implementation of Renewal Fingerprints (continued)</u>

Ms. Gilmour gives a historical statement on the board's lobby for fingerprint renewal reduction. She states that the board's intent was reduce the fingerprint requirement to 3 renewal cycles and that the "at least" was added in to be able to address licensees who had committed a crime so the board could require a background report on those individuals. She believes the fingerprint renewal requirements would go into effect once the bill had passed in 2018 and for the next 6 years so she believes the next renewal fingerprints should be in 2023.

 Since the board could not come to a consensus on the implementation date, OLE Dulebohn presented a compromise statement that the board would agree to not require renewal fingerprints in 2019. This would allow the board time for further discussion and possible consult with Director Sara Chambers and foster good will among the licensees.

TASK: OLE Dulebohn will invite Director Sara Chambers to consult the board on renewal fingerprint implementation.

 The board discussed this matter further and decided that they all could agree with the proposed compromise. Mr. Gibbs expressed frustration at the State of Alaska for its inconsistencies in guidance to the board. Ms. Gilmour followed up that the board's intent with this legislation was to reduce the burden on licensees for the next six years. Ms. Motz continues that the board's next meeting is in June, early renewals begin in July, and all the State is seeking today is clarity on renewal requirements for 2019. She suggests a consult with Ms. Chambers on why Division believes that the board should implement fingerprints in 2021 but her preference would be 2023.

In a motion duly made by Jill Motz, seconded by Rob Gibbs and passed unanimously with a roll call vote, it was RESOLVED that renewal fingerprints will not begin in 2019.

Agenda Item 21

Draft Massage Establishment Regulations

The board touched the massage establishment regulation conversation. Mr. Gibbs presented the idea that the board invite the cities of Anchorage and Fairbanks to join in the discussion of regulaitn and licensure since the board was informed in the December 2018 meeting that the board was only given the statutory authority to regulate and not license. Ms. Motz reminds the board that AAG Milks stated that the board could charge a registration fee. Mr. Gibbs continues that if a registration fee is being imposed, then the board's original intent to not burden licensed massage therapists would need to be upheld by granting them an exemption to registration. He is afraid that the board will be told, once again, that although the intent was there, the board does not have the authority to uphold its rules because there might be an argument for discrimination. Chair Edwards-Smith states that given its recent issues with the State, the board will now be "checking, double checking, and triple checking" everything before it is put out for regulation, legislative consideration, or policy consideration.

OLE Dulebohn reminds the board of the Chair's decision to have board members review the FAQ's for possible changes and examine the fee analysis presented by Division tonight and prepare themselves for tomorrow's vote.

Agenda Item 18

Adjourn or Recess

Chair Edwards-Smith has recessed for the day and will reconvene the meeting at 9:00 a.m.

Off the record 4:50 p.m.

Friday, March 1, 2019

Agenda Item 19

Call to Order/Roll Call

On the record at 9:01a.m.

Board Members present, constituting a quorum:

David Edwards-Smith, Board Chair-Licensed Massage Therapist Traci Gilmour, Licensed Massage Therapist Ron Gibbs, Licenses Massage Therapist Jill Motz, Licensed Massage Therapist Julie Endle, Public Board Member

Division Staff present:

Dawn Dulebohn, Occupational Licensing Examiner Carl Jacobs, Investigator III Sonia Lipker, Senior Investigator III Sher Zinn, Regulations Specialist Greg François, Chief Investigator Sara Chambers, Director of the Division of Corporations, Business, and Professional Licensing

Joan Wilson, Assistant Attorney General

Joining In Person:

Volker Hruby, American Massage Therapy Association Chapter President

Agenda Item 13

Administrative Business

Correspondence

Wallis

The board reviewed the correspondence sent in by Gordon Wallis concerning insurance coverage for massage therapists. The board recognized that Mr. Wallis has brought this issue to the board's attention in the past but unfortunately, the board does not have jurisdiction over insurance companies. They recognize that a statutory change may be in order but it is not in the board's purview to lobby for that change.

Mr. Gibbs asks if there is anything that the board can do to help facilitate the conversation between Mr. Wallis and the correct people to help him with his issue. Ms. Motz replies that there are many licensees that are billing and being paid by insurance companies successfully. Her suspicion is that Mr. Wallis is having billing issues and should resolve those with his accounting department. Chair Edwards-Smith re-states that their responsibilities are entrylevel access for licensure, due process, and public protection but not an individual's billing problems. Ms. Motz states that the board has, on more than one occasion, given Mr. Wallis advice on possibilities for his situation. Ms. Gilmour interjects that billing issues are not the board's role despite a misconception given the perceived authority that the board has in many areas.

Investigator Jacobs joined the meeting at 9:10 a.m.

• Lea

The board reviewed the course offering submitted by Tarika Lea.

The board realized that although 12 AAC 79.210(d)(1) gives the option that "continuing education must be completed through a board approved massage therapy or bodywork therapy school or training program", there are no guidelines in place for the board to evaluate a course or instructor. Ms. Motz questions whether course approval isn't the realm of Alaska Commission on Post-Secondary Education (ACPE) and whether the intent of this statute was ever for the board to evaluate course content and instructor qualifications. Chair Edwards-Smith states that the board has addressed this issue previously and the board decided it would like to rely on the professionals to vet continuing education (CE). Ms. Gilmour interjects that she believed it was the board's responsibility to approve courses and that would include content. OLE Dulebohn recalls that the board approved a course for Ortho-Bionomy last year but was reminded by Chair Edwards-Smith that the course was vetting by NCBTMB. Ms. Motz worries that if the board starts approving CE courses on a

case-by-case basis, it could put the board at risk for legal recourse if the CE course and/or 831 832 instructor did not deliver safe and reliable information. 833 834 OLE Dulebohn recaps 12 AAC 79.210 for the board and states that if the board does not want to approve CE courses then a regulations change may be needed. Chair Edwards-835 Smith asks the board what the criteria should be for approving a CE course, if the instructor 836 should be credentialed, and whether this topic should be researched and be added to the 837 next meeting. 838 839 TASK: 840 The Chair will research what the board criteria should be in evaluating and 841 approving a continuing education course. It would include: 842 1. How to determine the class merit without a practical application 843 of the course 2. Qualifications as instructor 844 3. Amount of experience or expertise on subject 845 4. Does it relate to the practice of massage therapy or bodywork? 846 Look to what other credentialing agencies do and their criteria. 847 848 TASK: 849 OLE Dulebohn will ask Regulations Specialist if 12 AAC 79.210(d)(1) need defining or removal from Regulations? Is it still valid? 850 851 Mr. Gibbs interjects, as the only educator on the board, that Ms. Lea has done a great job at 852 outlining her classes, is very detailed in explaining the different components, has been 853 854 accredited as an instructor in the past so the only left to do is evaluate her course. 855 TASK: OLE Dulebohn to contact ACPE on what "exempt status" for continuing 856 education is. 857 858 TASK: OLE Dulebohn will contact Ms. Lea to obtain additional information on 859 whether Ms. Lea is a continuing education provider anywhere currently or 860 861 previously, her NCBTMB certificate, her current instructor credentials, and her ACPE Exemption Letter. 862 863 864 McMullen The board reviewed the correspondence sent in by Cynthia McMullen from Alaska Institute 865 of Oriental Medicine, Acupuncture, and Massage Therapy. 866 867 Ms. McMullen asks: 868 1. If they have students that are enrolled prior to when the Curriculum Breakdown goes 869 870 into effect, will the breakdown be applied to them? The board consults with OLE Dulebohn and they agree that as long as the currently enrolled students 871 have their applications submitted before that regulations are adopted (30 days after it is signed by the Lt. 872 Governor) they will not need to supplement their hours in order to qualify for licensure. 873 2. Can the board explain what "no more than 50 hours in techniques that are exempt from 874 875 license requirements" as written in the new Curriculum Breakdown for Massage Theory and Practical Application? What techniques are exempt or where can we find a list? 876

- The board replies that the Exempt List comes from AS 08.61.080. Examples would be Reiki, Structural Integration, ect. cannot be more than 50 hours of your massage program.
- 3. Can you give an example of what the statement "practical application may not exceed 20 percent of total hours of the massage program" means? The board states that "practical application" means hands on hours. For example, if you have a 500-hour program, 20% (100 hours) of the program would be the maximum amount allowed for hands on (clinic) time. In the board's research for this breakdown, there were programs that were 100 hours of in-class training and 300 hours of student massage. This breakdown criteria is to guard against this lopsided education. Ms. Motz believes the board got the 20% number from both COMTA and ELAP standards.

TASK: OLE Dulebohn will forward the board's answers to Ms. McMullen's questions regarding the Curriculum Breakdown.

Dougherty

The board reviewed correspondence from Ann Dougherty on whether a Reiki course will be acceptable continuing education if it is certified for CEU's by NCBTMB?

The board replies that Ms. Dougherty can certainly take 16 hours of Reiki to satisfy her continuing education requirement as long as it meets all the criteria outlined in statutes and regulations (see the FAQ for breakdown).

TASK: OLE Dulebohn will forward the board's answers to Ms. Dougherty question involving Reiki as a continuing education.

Agenda Item 5(continued) Old Business

Disciplinary Matrix Revision (continued)

The board continues their revision of the Disciplinary Matrix and Fine Schedule.

Regulations Specialist joined the meeting telephonically at 9:40 a.m.

The board recapped their work from earlier in the meeting. The board continued with their discussion on Convicted of a Felony or Crime that Affects Ability to Practice Competently and Safely. Ms. Gilmour asks the board if they want to specify the amount the suspension can be based on the new information presented by Investigator Jacobs. The board discussed whether the Reviewing Board Member (RBM) or the entire board would/could decide on a term of suspension. Investigator Jacobs informs the board that Investigations would look to the RBM for a recommendation of disciplinary action based on the Disciplinary Matrix to allow them to draw up the agreement for the Respondent to review and accept. Then, per usual, the entire accepted agreement will go to the entire board for their acceptance and the Chair's signature (or modifications if needed). He goes on to state that the RBM can opt to have a second board member collaborate on the case but that would be one less person who could potentially vote on the matter when it came to the entire board.

Investigator Jacobs continues that Non-Disciplinary Letters of Advisement are not reviewed by the entire board and are only decided upon by the RBM. The issuance of that letter would effectively close the case. Investigative Jacobs and OLE Dulebohn stress that the Disciplinary Matrix is important to make sure that the board is in agreement on disciplinary action so that RBM's can make decisions such as Non-Disciplinary Letters of Advisement without the entire board having to review every case as the board is currently interested in reducing their costs. OLE Dulebohn chimes in that she agrees with the stance Board member Jill Motz is taking by making disciplinary actions on the matrix more specific as to reduce the margin of error when it comes to individual RBM decisions. Having a large range for fines or suspensions increases the likelihood of applications being delayed for changes once the entire board reviews them.

Chair Edwards-Smith decides that, in order to respect the time of the Investigator and Regulations Specialist, the board will continue with the agenda item regarding establishment regulation.

Agenda Item 21 Draft Massage Establishment Regulations

The board begins this meeting's discussion on Massage Establishment Regulations (MER).

Chair Edwards-Smith begins the discussion with a recap from the last meeting. HB 110 was passed in 2018 allowing the board to regulate massage establishments. This omission of licensure is a deviation from what the board lobbied for and the intent of both the board and the legislators. The board was made aware of this error in the December 6-7, 2019 meeting by Sara Chambers and Harriet Milks.

The board is now attempting to revamp now that they understand they have regulatory power but not licensing power. The board created a "wish list" for regulations that included operations, inspections, registry, massage workers in establishment, whether regulation exclude licensed massage therapists, fee setting abilities for investigations, and if there could be a registration fee asked OLE Dulebohn to send it to Sara Chambers and Harriet Milks to create guidance for the board as they move forward with their responsibilities.

 Several board members expressed lack of faith in the administration from Division. Most board members continue to oppose including licensed massage therapists in the regulations for massage establishments as it was the intent when they lobbied legislature for massage establishment licensing. Mr. Gibbs references a point made by OLE Dulebohn that purveyors of human trafficking are getting a massage license to circumvent these types of regulations in the lower 48 but for now the board should err on the side of protecting the LMT's from undue regulation. The entire board (with the exception of newly appointed public member Ms. Endle) expressed frustration with state administration over the lack of guidance concerning the disciplinary matrix and the massage establishment regulations enacted with the passage of HB 110

Volker Hruby joined the meeting in person at 10:17 a.m.

OLE Dulebohn lets the board know that they have been advised not to exempt massage therapists from MER but it is their choice. When asked by the board why Division is discouraging LMT's be exempt, OLE Dulebohn states that MER will address standards that are not included in LMT's statutes and regulations like locking doors, dress code, and sanitation standards.

By excluding LMT's from MER, the board will not be holding LMT's to the same standard and that may be seen as discriminatory. The board feels that everything that would be required in MER are covered for LMT's by the Standards of Practice. The board feels that LMT's should be exempt because they already know about sanitation, dress code, etc. and the board has authority over them through their license.

After consulting Regulations Specialist Zinn, who advised the board that there will be no way to punish establishment owners for wrong doing and that the only ones who could possibly be disciplined for wrong doing in an establishment are the licensed massage therapists employed there, the board stated that they might be better off only duplicating the standards of practice found for LMT's in establishment regulations. OLE Dulebohn interjects with a conversation that she had with AAG Milks who advised that the board could charge a registration fee and that the board may find a good solution is to add a line to the LMT application asking for disclosure of the LMT's intended work place. This would allow for revenue for establishment regulation and investigation and take care of registering establishments.

The board expresses that the reason for them to lobby for establishment licensure was to provide a tool for investigations and law enforcement in the fight against human trafficking. Now that they do not have this tool, all the board can do is regulate massage therapists and outline how they must operate (which was not the intention of the bill). Chair Edwards-Smith would like the experts that the board relies upon for guidance to tell the board how they can meet this goal with the tool they have now in regulation.

Mr. Gibbs directs the board that they are bound write these regulations and believes that to meet their letter of responsibility the board should impose no fee, create criteria for massage establishments, and ensure that those regulations are mirrored in the LMT's Standards of Practice to ensure continuity. Chair Edwards-Smith agrees with Mr. Gibbs and thinks that to be able to move forward, the board needs to define massage establishment and define compensation.

The board asks Regulation Specialist Zinn what their minimum obligation is for massage establishment regulations and she replied that they need to define what a massage establishment is and facility standards. The board decided this would apply to every massage therapist in Alaska but it would not be a burden as there would be no fee or additional license. Most board members feel that these items pertain to standards that every legitimate therapist should already be practicing whether you are operating out of your home or a large corporation.

Jill Motz out at 10:23 a.m. Back at 10:26 a.m. Carl Jacobs out at 10:24 a.m.

The board began to work on MER as a new project as everything that they had written before pertained to licensing of establishments.

Massage Establishment Regulations

Compensation is defined as anything of value in exchange for services.

1018 Establishment is defined as:

- a. a place of business of two or more individuals of a partnership, firm, or association, corporation, or business entity.
- b. Any other combination of individuals that uses the word "massage in any solicitation or advertisement".
- c. Engages in, conducts, or carries on or permits massage therapy to be conducted or carried on for money or other compensation.
- d. Anyone who houses a massage therapist whether spaces are loaned, leased, or rented.
- e. A fixed or permanent location or mobile facility that is open and accessible to the public for compensated massage services.

The board has continued discussion about the definition of massage establishment. The subject on whether the board could retain an attorney that was not employed by the State to advise was asked and answered with a negative by Ms. Zinn.

TASK: OLE Dulebohn will send the board's establishment "wish list" and the reply by Ms. Chambers to Regulations Specialist Zinn.

Chair Edwards-Smith states that it is becoming increasingly difficult for the board to draft regulations without having their "wish list" items defined. Since the board feels that is has not received all the answers to its questions, it does not feel like it has the tools to proceed. The Chair wants to know if a definitive answer to whether or not the board has the authority to require establishment inspections, define operation requirements, require fees, register establishments, and have exemptions for establishments.

Greg Francois joins the meeting at 10:41 a.m.

Chair Edwards-Smith has reviewed the outline that Director Sara Chambers has crafted for the board but feels that it would dissolve the mission statement that the board has developed with all of their goals and objectives of lobbying for this bill in the first place. The Chair would like the "wish list" sent back to LAW and AAG Milks for more applicable definitions.

TASK: Send board "wish list" from December 6-7, 2018 meeting back to LAW and AAG Milks for further definition.

The draft establishment regulation outline created by Director Chambers was as follows:

REGULATION OF MASSAGE THERAPY ESTABLISHMENTS

12 AAC 79.XXX. REGISTRATION OF MASSAGE THERAPY ESTABLISHMENTS. (a) A person who practices massage therapy as defined in AS 08.61.100 who is not exempt under AS 08.61.080 must register with the board. Registration required under this section must be received prior to transacting massage business. (b) The owner or operator of a massage therapy establishment shall register on a form provided by the department. A completed application must include:

- 1. Payment of registration fee
- 2. Name of the owner(s)
- 3. Name of the operator(s), if not the owner

4. Business name of the massage therapy establishment

- 5. Business license number of the massage therapy establishment
- 6. Corporate entity number if the owner is not a natural person
- 7. Mailing and street address of the massage therapy establishment
- 8. Name and license number of each licensed massage therapist who is employed in the establishment
- 9. Listing of all other massage therapy establishments the applicant operates, including the businesses name, mailing address, and street address of each establishment
- 10. An affidavit stating whether the operator has ever been found in violation of a provision of AS 08.61.060 in any jurisdiction
- 11. A complete self-inspection of the premises on a form provided by department

12 AAC 79.xxx CODE OF ETHICS AND STANDARDS OF PRACTICE. The *Alaska Board of Massage Therapists Code of Ethics and Standards of Practice*, dated June 2015, is adopted by reference as the code of ethics for massage therapists in the state. In order to maintain a high standard of integrity in the profession and to safeguard the health and welfare of the public, the operator of a massage therapy establishment shall ensure that all massage therapists delivering services in the establishment adhere to the code of ethics.

Editor's note: A copy of the Alaska Board of Massage Therapists Code of Ethics and Standards of Practice, adopted by reference in 12 AAC 79.900, may be obtained from the Department of Commerce, Community, and Economic Development, Division of Corporations, Business and Professional Licensing, Board of Massage Therapists, State Office Building, 9th Floor, 333 Willoughby Avenue, Juneau, Alaska 99801; phone (907) 465-3811; website at

https://www.commerce.alaska.gov/web/cbpl/ProfessionalLicensing/BoardofMassageTherapists.aspx.

12 AAC 79.XXX INSPECTIONS. a) The department may conduct an inspection of each massage therapy establishment to ensure that the shop meets the department's operational standards established in 12 AAC 79.XXX. If the department determines that the establishment is not in compliance with a regulation of the department, the department shall report the violation to the board and take appropriate action under its own regulations.

- (b) The division may make periodic inspections of all massage establishments, either licensed or unlicensed.
 - 1. An agent of the division may enter and inspect during business hours, without prior notice, and massage establishment. Such inspections may include, but need not be limited to, confirmation that the site is being utilized for massage therapy and determination of whether the establishment is in compliance with the laws and rules governing the establishment's operation, facilities, personnel, safety, and sanitary requirements.
 - 2. The department may adopt a reasonable inspection fee under AS 08.01.065(a).
- (c) On a form provided by the department, the operator of the establishment shall inspect and attest compliance with the standards set in 12 AAC 79.XXX upon registration, annually, and as may be required in regulations.

12 AAC 79.XXX MASSAGE THERAPY ESTABLISHMENT OPERATIONS.

- (a) Standards of Practice and Code of Ethics for Massage Therapists is displayed in a location available to the public.
- (b) All employed massage therapists license in full view of the public
- (c) There is a written and/or digital system of maintaining client records for at least five years
- (d) Maintain general liability insurance for location and premise and provide proof upon request.
- (e) Maintain all equipment pertaining to the practice of massage therapy used to perform massage therapy services on the premises in a safe and sanitary condition.
- (f) Maintain compliance with all applicable state and local building and fire codes
- (g) Provide for the removal of garbage and refuse in a sanitary manner.
 - (h) Provide for safe storage and/or removal of soiled linens as per universal and Standard Precaution practices.

1117 (i) Any room or cubicle that massage or massage therapy practices are performed in are not equipped with an externally locking door.

- (j) Rest room facilities shall include at least one sink with hot and cold running water and shall be equipped with a soap dispenser with soap or other hand cleaning materials, clean towels or other hand-drying device such as a wall-mounted electric blow dryer, and waste receptacle.
- (k) Each massage facility and temporary massage facility shall have a toilet and a hand-washing sink with hot and cold water accessible to patrons provided with soap and single-use towels.
- (l) Establishment owners shall provide for safe and unobstructed human passage in the public areas of the premises
- (m) The operator of a massage therapy establishment will only employ or permit to practice on the premises only licensed or officially enrolled student massage therapists to perform massage therapy as defined in statute and regulations
- (n) Student enrollment documentation must be current, on premises, and presented for inspection upon request.
- (o) No massage establishment shall operate or be open for business between the hours of 12:00 a.m. and 5:00 a.m.
- (p) No massage establishment shall operate in a building where a primary business is alcohol beverage sales, photography studio, model studio, art studio, telephone answering service, motion picture theatre, or adult-oriented business
- (q) Establishment shall ensure that no inappropriate employee dress is permitted. Inappropriate dress includes clothing which exposes the breasts, buttock, genitalia or attire that shows the practitioners undergarments. No swim attire is permitted unless treatment provided is a water modality.
- (r) Every massage establishment shall be equipped with a workable land line telephone for emergency calls. Rural exemptions may be made on population.
- (s) No person shall perform massage or massage therapy cubicle, room, or area equipped with an externally locking door.
- (t) No massage establishment shall be used as a shelter or living quarters for any person.
 - 1. No owner or manager shall allow a licensed massage establishment to be used for housing, sheltering, or harboring any person(s), or as living or sleeping quarters for a person(s).
 - 2. If a massage establishment is located within, but is ancillary to, a business such as a hotel or motel, this prohibition shall apply only to the areas designed, designated, or used as a massage establishment.
 - 3. A sole proprietor who is also a licensed massage therapist is exempt from this subsection if the establishment is also the person's primary residence and the person is named on the deed or lease.
- (u) A massage establishment may dispatch a licensed massage therapist to perform outcall massage, but only if the therapy is to take place at the client's transient lodging, temporary or permanent residence, or at the client's place of business.
- (v) No owner, operator, massage therapist, or employee shall administer services to any person under the age of eighteen (18) years without a parent or legal guardian present or written consent of parent or legal guardian.
- (w) No owner, operator, massage therapist, or employee shall promote, solicit, initiate, engage in, permit, or allow any act that violates AS 08.61 or regulations of the Alaska Board of Massage Therapists, or the Code of Ethics or Standards of Practice set forth by the board. No owner, manager, massage therapist, or employee shall initiate or engage in unprofessional conduct in any massage establishment, including but not limited to the following:
 - 1. Engaging in sexually suggestive advertising related to massage services
 - 2. Engaging in any form of sexual activity on the premise of a massage establishment where massage is provided for compensation.
- (x) No owner, operator, massage therapist, or employee shall keep, or allow to be kept, within any massage establishment any item known as or commonly used as a marital or sexual aid, including, but not limited to, any contraceptive item or device, vaginal or anal lubricant, or any sex toy.

- (y) No owner, operator, or employee shall allow television, video or recording equipment in any room where massage services are being provided, but a security surveillance monitor that can only receive images of the inside of the common areas of the establishment may be located in these rooms at any time. With written client consent, a massage therapist may use video and photography equipment for therapeutic purposes.
 - (z) Any mirrors and windows in the massage establishment will be positioned or covered in a manner to maintain the privacy of the person receiving the massage at all times during the massage and while the client is dressing and undressing.
 - (aa) All licensed massage therapists must have legal identification available upon inspection.
 - (bb)No controlled substances as defined in AS XXX shall be allowed in the massage establishment
 - (cc) The distribution or consumption of alcohol is not permitted in the massage establishment.
 - 1. The appropriate event permits must be obtained from the Alcohol and Marijuana Control Office.
 - 2. The Board of Massage Therapists, through the department, must be notified in writing prior to any special event that will include alcohol in the massage establishment.

12 AAC 79.XXX The board may issue a cease and deist order and impose a civil fine not to exceed \$5,000 for each individual violation of this section by a massage therapy establishment. (AS 08.01.075)

12 AAC 79.990(a)(3) "operator" means a person having managerial control of a massage therapy establishment.

Carl Jacobs back at 10:44 a.m.

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The board continued their conversation on massage establishment definition, fees, and that their intent in this bill was always to exempt a sole proprietor based on employed therapists and not employees. The board reviews their current language work with Chief Francois. Chief Francois cautions the board to not make their regulations so specific that they "box themselves" in. Misters Francois and Jacobs give suggestions to how the board can re-vamp their definition for massage establishments for better coverage.

Sara Chambers joins the meeting telephonically at 10:55 a.m.

Chair Edwards-Smith reviews the work done by the board prior to Director Chambers joining the meeting and asks that Division and LAW provide clarity on their "wish list" taking into consideration the board's stated goals and objectives for these regulations. Director Chambers addresses the board and states that she was trying to assist the board by going "above and beyond" the questions by outlining the draft regulations for their review and not just answering their questions. Chair Edwards-Smith acknowledges the work that Ms. Chambers put in but feels like that that document still left a lot of open questions regarding the board's mission statement for establishments. Mr. Edwards-Smith asks Ms. Chambers if the board can continue with their plan to hold massage establishment owners responsible for standards or any type of censure if they are not massage therapists and Ms. Chambers replied that they could. Ms. Chambers directs the board to the outline she created for them to use as a starting point. The board immediately questioned Ms. Chambers on their ability to exempt licensed massage therapists. Ms. Chambers replied that they could, but would it be fair and would the board be setting themselves up for lawsuit if they chose to do so since they would be implementing different standards for LMT's and establishments. Ms. Chambers goes on to question how the board would ensure that massage therapists are also adhering to the higher standards set for establishments without creating a loophole? Ms. Chambers

continues by reminding the board that their proposed standards for establishments from previous meetings are not located anywhere in the statutes, regulations, standards of practice, or code of ethics for LMT's.

Traci Gilmour out at 11:05 a.m. Back at 11:08 a.m.

When the topic of inspections by Investigation came up, the board was divided on whether that was something they wanted to implement since, at this time, fees are not being proposed for registration and the cost for inspections would come from the fees gathered by LMT applications and licensing renewals. Chief Francois recommends to the board that AAG Milks be present when the board wants to discuss inspections and what access investigations may have to an establishment to avoid any 4th Amendment issues. Ms. Chambers interjects that the inspection issue has been addressed in the draft regulations she created for the board.

Ms. Chambers reminds the board that licensure is a barrier to practice; a gateway. It would be a process that someone would have to successfully pass through in order to practice. Regulation would be what happens after licensure, or in the case of massage therapy, there is no gateway to go through. But even without having to go through the process of licensure, rules applied by the governing body would still be applicable to everyone participating. Just because there is no license to take away, establishment owners would still have to abide by regulation because it is state law. The board needs to come up with the rules in which a massage establishment to operate because they have been given that authority by the passage of HB 110. Being able to set standards and practices, inspect, and issue fines is still a very powerful thing. Anything the board drafts is just a jumping off point as it will still go to LAW and through a public comment process. Ms. Chambers ask that the board amend her basic outline by injecting their expertise and specifics and let it go through the process of being sent to the Regulations Specialists, LAW, and the public.

Ms. Motz brings up in the meeting in order to err on the side of caution, she would like to see the board only implement the current Standards of Practice and Code of Ethics that LMT's are already obligated to uphold, as the regulations for massage establishments. She feels that anything beyond that would place a burden on LMT's.

Ms. Chambers concurs with Mr. Gibbs earlier contribution to the conversation in which someone applying as an LMT could be register themselves and their establishment by Division adding an additional item on their initial application. The second item for the board to consider is whether the board wants to exempt LMT's from having to adhere to the same standards as non-massage therapists when it comes to their establishment because there will be a lot more rules in establishment regulation that what are currently in the Standards of Practice that the board is requiring LMT's to follow.

 Chair Edwards-Smith reminds the board that this conversation can only continue for 5 more minutes in the interest of timeliness. Mr. Gibbs suggests that the board adopt a skeleton regulation outline to allow it to move forward. He feels that if the board picks items that are earmarks for human trafficking activity, it should not negatively impact any legitimate therapist whether someone has a large business or a sole proprietor working out of their home.

Chair Edwards-Smith concludes this conversation by saying that he agrees with Director Chambers that everyone should be held to the same standards but the board agrees that they do not want an

undue burden on massage therapists. He thinks the board should design their rules in such a way that they are basic expectations that the board would expect to see from any massage establishment. Ms. Gilmour interjects quickly that she would like to know if Division can add to LMT applications that they disclose if they will be working for a non-LMT owned establishment. Chair Edwards-Smith asks that they remember these closing comments and address them at a later time.

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Chair Edwards-Smith calls for a 5-minute break at 11:27 a.m.

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Agenda Item 7(continued) Investigative Case Review and Probation

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Back on the record at 11:35 a.m. Joining are all board members and Misters Francois, Jacobs, and Hruby

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<u>Unlicensed Practice (continued)</u>

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1295 1296 Chief Greg François asked to present his position on unlicensed practice cases as a Misdemeanor B. to follow up on the e-mail he sent to the board on the subject on February 26, 2019, he states that there is a lack of resources at this time but what it would take to file a criminal case based on statutes and regulations is a "preponderance of the evidence" (51% and can prove the case). Going in to a criminal case, Investigations would have to meet the higher standard of "beyond a reasonable doubt" or clear and convincing evidence. Chief Francois goes on to state that the way Investigations can prove a case is "beyond a reasonable doubt" is to have documented proof (conduct surveillance to confirm suspicion that the complaint may be true) and that may lead to an undercover operation to confirm that massage services are being offered for compensation. After that proof is obtained, Investigations will go to a Prosecutor, who will then take it to court.. He goes on to state that this amount of investigation will take many man hours and those will be charged to the board. Chief Francois hopes that in the future, Investigations will work in conjunction with Anchorage Police Department which will allow his team to save man hours and the board to save on costs. OLE Dulebohn asks Chief Francois if, instead of all the surveillance man hours, things like posted schedule and prices, outgoing voicemails advertising massage services, website information, and a complaint might also count as evidence. Chief Francois responds that in order to bypass the costly process he outlined, there would have to be many independent complaints to corroborate the evidence.

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Board member Jill Motz disclosed that she was responsible for this presentation as she had a conflict with Investigations over a case review where she states she was told that the board didn't have authority over Unlicensed Practice (ULP) complaints. She just wanted the board to be aware that there is a process for dealing with the ULP complaints in the form of a Temporary Cease and Desist Order, which after investigation could go to the board to decide if it would become a Cease and Desist.

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Agenda Item 5(continued) Old Business

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Disciplinary Matrix(continued)

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The board continued their amendment of the new Disciplinary Matrix. The board discussed
 Intentionally or Negligently Engaged (or allow another under your supervision to engage) in Client

1312 Care that Did Not Meet Minimum SOP (regardless of injury to client), Failure to comply with a

1313 Provision of this Chapter, Regulation, or Order of the Board, Continued to Practice After Becoming

Unfit (professional/addiction), Engaged in Un-Ethical or Sexual Misconduct in Connection with the
 Delivery of Massage to a Client, and Homicide.

Board Chair Edwards-Smith called for lunch at 12:07 p.m. until 1:00 p.m.

Agenda Item 22 Lunch

1321 Agenda Item 23 Consultation with LAW on CBD Oil Use

Back on the record at 1:02 p.m. In attendance is the entire board, Investigator Lipker, and AAG Joan Wilson

The meeting opens with Mr. Gibbs jumping in to state the board would like some clarification on their role when it comes to CBD Oil as they, as a rule, do not regulate topical ointments. He goes on to ask if there is a potential liability to the, board down the line, for taking this stance. He states that normally this would not be an issue but the board is getting quite a few questions from licensee and the public because it is readily available and people are using it.

AAG Wilson is informed by the board that they did send two letters out (January 4 and January 31, 2019) to licensees informing them of the law concerning CBD after speaking with Rob Carter from the Department of Natural Resources and Erika McConnell from the Alcohol and Marijuana Control Office. The board's position is that of education and that the board will take no action on person's using CBD oil in their business unless a complaint is filed with Division since the board is required by law to enforce the Standards of Practice.

Investigator Jacobs joined the meeting at 1:09 p.m. Volker Hruby joined the meeting at 1:10 p.m.

Ms. Wilson states that she is in attendance to speak with the board in two capacities: public statement on the record and law council off the record (available under the open meetings act to receive council about something that could become a subject of concern for the board). Laws regarding CBD Oil that comes from Industrial Hemp is currently in flux. She references Mr. Carter's conversation with the board in the December 6-7, 2018 meeting and that what he conveyed to the board was factual. Ms. Wilson informs the board that, according to the proposed state budget, the Department of Natural Resources and the Division of Agriculture are in for a significant cut. She suggests a consult with Division of Corporations, Business, and Professional Licensing as to where they stand with the topic of CBD Oil and professional licensing. Regardless, there are still no regulations created to address the topic of CBD Oil and absent those regulations, the State of Alaska does not have pilot program for Industrial Hemp and CBD to allow persons to register. People who are required to register are persons or entities that produce Industrial Hemp. "Produce" includes growing, processing, selling, and buying of Industrial Hemp or Hemp products.

 Eventually businesses will be asked to register in a specific category and that may include massage therapists that would be offering it in their business. Even if therapists will not be required to register, they will be given assurances that the product they are offering to their clients is tested and verified here in Alaska or comes from another state that has an Industrial Hemp Pilot Program. Those other states would also be required to comply with the Farm Bill of 2014. What the Farm Bill verifies is that CBD Oil would be a product with less than 3% THC. Having concluded her statement, Ms. Wilson invites questions.

Chair Edwards-Smith asks that if a massage therapist is offering services that exclusively include CBD, if they will be required to register as a purveyor of CBD since they would essentially be selling that CBD to a client in conjunction with a massage for an additional fee. Ms. Wilson answers that she does not know the answer to that question since there is a distinction between an individual that purchases CBD directly to use on themselves and a professional that purchases CBD to use on clients or who would offer the CBD for sale. Person's that are directly purchasing for themselves will not be asked to register the product. Professionals that would be purchasing CBD to use on their clients or to sell in their businesses, may need to register.

Mr. Gibbs asks if Ms. Wilson has a list of states that have instituted an Industrial Hemp Pilot Program. She replies that when SB 6 was passed, there were approximately 26 states were in the process of implementing it. Off the top of her head, she remembers Kentucky, Oregon, Colorado, New Hampshire, and Vermont. Mr. Gibbs follows up asking if an Alaskan therapist purchases CBD from one of those states, would it be acceptable to use it in Alaska? Ms. Wilson states that the problem is that Alaska still needs a lawful Pilot Program. Ms. Wilson states that as an FYI, the most a person would endure for disciplinary action for "producing" CBD when there is still not a Pilot Program in Alaska is a Cease and Desist Order which, if they still don't comply, would result in a court date.

Ms. Wilson goes on to inform the board that under the Farm Bill of 2018, CBD (unlike marijuana) is removed from Schedule 1. The biggest problem going forward is determining whether the CBD Oil that is being sold and used is from Industrial Hemp or Marijuana. If CBD runs the risk of being made from marijuana and not industrial hemp, then it wouldn't be included in the Industrial Hemp Pilot Program. She warns that without a testing program in Alaska, consumers should exercise caution.

 Chair Edwards-Smith asks Ms. Wilson to evaluate their current position statement to see if it leaves the board vulnerable to legal action. He goes on to say that there is an expectation that LMT's will obey their Standards of Practice, among which is that LMT's will obey all local, state, and federal laws. If a complaint arises, the board is responsible to give due process to determine if the complaint is valid. Ms. Wilson advises that the board, through OLE Dulebohn and Director Chambers, request an Attorney General opinion on the legality of CBD, the board's legal responsibility, and what authority would disciplinary action be based on as this will not only benefit the Board of Massage Therapists, but other professional boards. If someone used CBD from marijuana and a client had an unintended reaction, she believes that the complaint would go through investigations as it always has.

TASK: OLE Dulebohn will forward a request to Ms. Chambers to request Attorney General opinion on whether:

- 1. CBD is "not officially legal"
- 2. Board's Legal Responsibility
- 3. Should a complaint go to Investigations, what authority would the board enforce disciplinary action based on (AS 08.61.060) or Standards of Practice Regulation?

AAG Wilson cautions that a lot of the CBD Oil that is being sold on the internet comes from other countries like China who have different standards than the United States. She hopes that in a year,

the board will have a very clear guideline from the Department of Natural Resources regulations regarding the Industrial Hemp Pilot Program. Ms. Wilson states that she is glad the board is being proactive and informing their licensees about CBD with the Consumer Protection Warning, information from Mr. Carter, and their obligation regarding the Standards of Practice.

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AAG Wilson, Senior Investigator Lipker, and Investigator Jacobs left the meeting at 1:29 p.m.

Agenda Item 5(continued) Old Business

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Disciplinary Matrix(continued)

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Chair Edwards-Smith entertained a motion on the board amended Disciplinary Matrix.

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In a motion duly made by Jill Motz, seconded by Ron Gibbs, and passed unanimously with a roll call vote, the Board of Massage Therapists ADOPTED the amended Disciplinary Matrix after a review by the Department of Law and the Department of Investigations.

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The board amended matrix is as follows:

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MAS Disciplinary Matrix/Fine Schedule

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Updated February 28-March 1, 2019 board meeting

Statute/ Regulation	<u>Violation</u>	<u>Time</u> <u>Frame</u>	Disciplinary Action	<u>Fine</u>
AS 08.61.070	Unlicensed Practice *	< 90 days	Fine	\$500
		91 days-1 year	Fine	\$1000
		> 1 year	Fine	\$2500
12 AAC 79.900	Code of Ethics Violation	1st Offense	Letter of Advisement	n/a
		2 or more Offenses	Fine	\$250 per offense
AS 08.61.060	Fraud in Obtaining License *	n/a	Denial or Revocation, 4 years wait until reapplication, fine at board discretion	\$2500
AS 08.61.060	Fraud in Retaining License *	n/a	Denial or Revocation, 4 years wait until reapplication, fine at board discretion	\$2500
12 AAC 79.900	Standard of Practice Violation	1st Offense	Letter of Advisement	n/a
	(refer to SOP)	2 or more Offenses	Fine	\$250 per offense
AS 11.56.210	Falsification of Application	1st Offense	Civil Fine	\$250 Civil Fine
		2 or more Offenses	Consent Agreement w/ fine,	\$250 per item

AS 08.61.060	Engaged in Deceit, Fraud,	1st Offense	Letter of Advisement,	\$250-
	or Intentional		Fine	\$2500
	Misrepresentation in the	2 or more	Consent Agreement,	\$1000-
	Course of Providing	Offenses	Fine, Ethics Course,	\$2500
	Massage Services		Suspension, Revocation	
AS 08.61.060	False or Misleading Massage Advertisement	1st Offense	Letter of Advisement	n/a
		2 or more	Consent Agreement,	\$250-
		Offenses	Fine, Ethics Course,	\$1000
			Suspension, Revocation	
AS 08.61.060	Convicted of Felony or	Initial	F.T.P. Interview → Denial	n/a
	Crime that Affects Ability	Application	or Consent Agreement,	
	to Practice Competently		Ethics Course, Probation	
	and Safely	2 or more	Consent Agreement with	n/a
		Offenses	4 years of Suspension or	
			Revocation	
	Intentionally or Negligently	1st Offense	Consent Agreement,	n/a
AS 08.61.060	Engaged (or allowed		Probation, Ethics Course	
	another under your	2 or more	Consent Agreement,	\$100-
	supervision to engage) in	Offenses	Fine, Suspension,	\$2500
	Client Care that Did Not	Officials	Revocation	\$2300
	Meet Minimum SOP		Revocation	
	(injury or not)			
AS 08.61.060	Failure to Comply with a	1st Offense	Letter of Advisement OR	n/a
	Provision of this Chapter,		Consent Agreement w/	
	Regulation, or Order of the		Probation	
	Board	2 or more	Consent Agreement,	\$100-
		Offenses	Fine, Suspension,	\$2500
		,	Probation	,
AS 08.61.060	Continued to Practice After	n/a	Consent Agreement w/	n/a
	Becoming Unfit		5-year probation,	
10.00.01.000	(professional/addiction)	,	mandatory treatment	# 500
AS 08.61.060	Engaged in Un-Ethical or	n/a	Fine, Ethics Course,	\$500-
	Sexual Misconduct in		Probation, Suspension,	\$5000
	Connection with the		Revocation	
	Delivery of Massage to a			
	CRIMES OF M	<u> </u> [ORAL TURPI]	TUDE	
AS 08.61.030,	Homicide	Initial	F.T.P. Interview → Denial	n/a
12 AAC 79.910		Application	or Consent Agreement,	,
			Ethics Course, Probation	
		Renewal	F.T.P. Interview	\$500-
		Application	→Consent Agreement	\$2500
		^ ^	w/ Ethics Course &	
			Probation, Fine, OR	
			Suspension, OR	
			Revocation, 4 years wait	
			until reapplication	
				,
AS 08.61.030,	Manslaughter	Initial	F.T.P. Interview → Denial	n/a
AS 08.61.030, 12 AAC 79.910	Manslaughter	Initial Application	F.T.P. Interview → Denial or Consent Agreement,	n/a

AS 08.61.030, 12 AAC 79.910	Assault	Renewal Application Initial Application Renewal Application	F.T.P. Interview → Consent Agreement w/ Ethics Course & Probation, Fine, OR Suspension, OR Revocation, 4 years wait until reapplication F.T.P. Interview → Denial or Consent Agreement, Ethics Course, Probation F.T.P. Interview → Consent Agreement w/ Ethics Course &	\$500- \$2500 n/a \$500- \$2500
AS 08.61.030, 12 AAC 79.910	Stalking	Initial Application	Probation, Fine, OR Suspension, OR Revocation, 4 years wait until reapplication F.T.P. Interview → Denial or Consent Agreement,	n/a
12 MAC 79.910		Renewal Application	Ethics Course, Probation F.T.P. Interview Consent Agreement W/ Ethics Course & Probation, Fine, OR Suspension, OR Revocation, 4 years wait until reapplication	\$500- \$2500
AS 08.61.030, 12 AAC 79.910	Kidnapping	Initial Application	F.T.P. Interview → Denial or Consent Agreement, Ethics Course, Probation	n/a
		Renewal Application	F.T.P. Interview → Consent Agreement w/ Ethics Course & Probation, Fine, OR Suspension, OR Revocation, 4 years wait until reapplication	\$500- \$2500
AS 08.61.030, 12 AAC 79.910	Sexual Assault	Initial Application	F.T.P. Interview → Denial or Consent Agreement, Ethics Course, Probation	n/a
		Renewal Application	F.T.P. Interview → Consent Agreement w/ Ethics Course & Probation, Fine, OR Suspension, OR Revocation, 4 years wait until reapplication	\$500- \$2500
AS 08.61.030, 12 AAC 79.910	Sexual Abuse of a Minor	Initial Application	F.T.P. Interview → Denial or Consent Agreement, Ethics Course, Probation	n/a

		Renewal	F.T.P. Interview	\$500-
		Application	→Consent Agreement	\$2500
		rippiioucion	w/ Ethics Course &	W=000
			Probation, Fine, OR	
			Suspension, OR	
			Revocation, 4 years wait	
			until reapplication	
AS 08.61.030,	Unlawful Exploitation of a	Initial	F.T.P. Interview > Denial	n/a
12 AAC 79.910	•			11/ a
12 AAC /9.910	Minor (including possession or distribution	Application	or Consent Agreement,	
	*	D 1	Ethics Course, Probation F.T.P. Interview	# 500
	of child pornography)	Renewal		\$500-
		Application	→Consent Agreement	\$2500
			w/ Ethics Course &	
			Probation, Fine, OR	
			Suspension, OR	
			Revocation, 4 years wait	
10.00			until reapplication	,
AS 08.61.030,	Indecent Exposure	Initial	F.T.P. Interview → Denial	n/a
12 AAC 79.910		Application	or Consent Agreement,	
			Ethics Course, Probation	
		Renewal	F.T.P. Interview	\$500-
		Application	→Consent Agreement	\$2500
			w/ Ethics Course &	
			Probation, Fine, OR	
			Suspension, OR	
			Revocation, 4 years wait	
			until reapplication	
AS 08.61.030,	Prostitution	Initial	F.T.P. Interview → Denial	n/a
12 AAC 79.910		Application	or Consent Agreement,	
			Ethics Course, Probation	
		Renewal	F.T.P. Interview	\$500-
		Application	→Consent Agreement	\$2500
			w/ Ethics Course &	
			Probation, Fine, OR	
			Suspension, OR	
			Revocation, 4 years wait	
			until reapplication	
AS 08.61.030,	Sex Trafficking	Initial	F.T.P. Interview → Denial	n/a
12 AAC 79.910		Application	or Consent Agreement,	
		1	Ethics Course, Probation	
		Renewal	F.T.P. Interview	\$500-
		Application	→Consent Agreement	\$2500
		11	w/ Ethics Course &	
			Probation, Fine, OR	
			Suspension, OR	
			Revocation, 4 years wait	
			until reapplication	
AS 08.61.030,	Criminal Sexual Conduct	Initial	F.T.P. Interview → Denial	n/a
12 AAC 79.910	Jimma Joseph Gondact	Application	or Consent Agreement,	11, 4
121110 (7.710		11ppiication	Ethics Course, Probation	
			Educe Course, Probation	

		Renewal	F.T.P. Interview	\$500-
		Application	→Consent Agreement	\$2500
		11	w/ Ethics Course &	"
			Probation, Fine, OR	
			Suspension, OR	
			Revocation, 4 years wait	
			until reapplication	
AS 08.61.030,	Incest	Initial	F.T.P. Interview → Denial	n/a
12 AAC 79.910		Application	or Consent Agreement,	,
121113 / 71710		11ppnoution	Ethics Course, Probation	
		Renewal	F.T.P. Interview	\$500-
		Application	→Consent Agreement	\$2500
			w/ Ethics Course &	#=====
			Probation, Fine, OR	
			Suspension, OR	
			Revocation, 4 years wait	
			until reapplication	
AS 08.61.030,	Robbery	Initial	F.T.P. Interview → Denial	n/a
12 AAC 79.910		Application	or Consent Agreement,	11, 11
		11ppneauon	Ethics Course, Probation	
		Renewal	F.T.P. Interview	\$500-
		Application	→Consent Agreement	\$2500
		пррисацоп	w/ Ethics Course &	Ψ2300
			Probation, Fine, OR	
			Suspension, OR	
			Revocation, 4 years wait	
			until reapplication	
AS 08.61.030,	Extortion	Initial	F.T.P. Interview → Denial	n/a
12 AAC 79.910	Lintoruon	Application	or Consent Agreement,	11/ 4
12 11110 77.710		пррисации	Ethics Course, Probation	
		Renewal	F.T.P. Interview	\$500-
		Application	→Consent Agreement	\$2500
		пррисацоп	w/ Ethics Course &	Ψ2300
			Probation, Fine, OR	
			Suspension, OR	
			Revocation, 4 years wait	
			until reapplication	
AS 08.61.030,	Forgery	Initial	F.T.P. Interview > Denial	n/a
12 AAC 79.910	1018019	Application	or Consent Agreement,	11/ α
121110 (7.710		пррисации	Ethics Course, Probation	
		Renewal	F.T.P. Interview	\$500-
		Application	→Consent Agreement	\$2500
		rippiication	w/ Ethics Course &	Ψ2300
			Probation, Fine, OR	
			Suspension, OR	
			Revocation, 4 years wait	
			until reapplication	
AS 08.61.030,	Theft	Initial	F.T.P. Interview > Denial	n/a
12 AAC 79.910	111010	Application	or Consent Agreement,	11/ a
12 11110 / 7.710		тррисацоп	\sim	
			Ethics Course, Probation	

		Renewal	F.T.P. Interview	\$500-
		Application	→Consent Agreement	\$2500
			w/ Ethics Course &	
			Probation, Fine, OR	
			Suspension, OR	
			Revocation, 4 years wait	
			until reapplication	
AS 08.61.030,	Endangering the Welfare of	Initial	F.T.P. Interview → Denial	n/a
12 AAC 79.910	a Child	Application	or Consent Agreement,	
			Ethics Course, Probation	
		Renewal	F.T.P. Interview	\$500-
		Application	→Consent Agreement	\$2500
			w/ Ethics Course &	
			Probation, Fine, OR	
			Suspension, OR	
			Revocation, 4 years wait	
			until reapplication	
AS 08.61.030,	Endangering the Welfare of	Initial	F.T.P. Interview → Denial	n/a
12 AAC 79.910	a Vulnerable Adult	Application	or Consent Agreement,	
			Ethics Course, Probation	
		Renewal	F.T.P. Interview	\$500-
		Application	→Consent Agreement	\$2500
			w/ Ethics Course &	
			Probation, Fine, OR	
			Suspension, OR	
			Revocation, 4 years wait	
			until reapplication	
AS 08.61.030,	Reckless Endangerment	Initial	F.T.P. Interview → Denial	n/a
12 AAC 79.910		Application	or Consent Agreement,	
			Ethics Course, Probation	
		Renewal	F.T.P. Interview	\$500-
		Application	→Consent Agreement	\$2500
			w/ Ethics Course &	
			Probation, Fine, OR	
			Suspension, OR	
			Revocation, 4 years wait	
			until reapplication	

Agenda Item 9 (continued) Review Tabled Applications

1433 <u>K.K.</u>

In a motion duly made by Jill Motz, seconded by Ron Gibbs, and passed unanimously with a roll call vote, it was RESOLVED to APPROVE the application for licensure for Kristen Keyes PENDING the payment of a \$250.00 civil fine for Falsification of Application.

Agenda Item 24 Break for Town Hall Preparation

Chair Edwards-Smith called for a break to attend the Town Hall Meeting at 1:35 p.m.

1445 Complete audio of the Town Hall meeting can be found at:
1446 ProfessionalLicense.Alaska.Gov/BoardOfMassageTherapists

Agenda Item 13 (continued) Administrative Business

Back from the Town Hall Meeting at 4:19 p.m. with all board members and Mr. Hruby in attendance

Statistics

Chair Edwards-Smith asks OLE Dulebohn to present the administrative statistics. OLE Dulebohn states that since the last meeting held on December 6-7, 2019 the Board of Massage Therapists has addressed the following:

ITEM	AMOUNT	COST
Applications Received	35	
Applications Reviewed by the	35	
board		
Licenses Issued	17	
Applications Denied	2	
Applications in Process	81	
Phone Calls Received	206	
E-mails Sent	849 + 2 mass e-mails	
Returned Letters	69	69 x .55 = \$37.95

OLE Dulebohn addresses the last item of "Returned Letters". The importance of this is that this is

only the cost of wasted postage. It is not including the time to create the letters and the materials

like paper, ink, and envelopes. She goes on to state that these are a result of licensees not keeping

presentation and OLE Dulebohn replies that it is. She continues that this information is important

Chair Edwards-Smith asks if the reporting of these administrative statistics will be a regular

because it shows the public what goes on behind the scenes and, in the current climate of

deregulation, justifies part of what the board is doing and why they are needed.

Agenda Item 14

Applicant Requested Background Review

The board reviews a request from a potential applicant and Jennifer Deitz from Alaska Career College asking the board to review potential applicant's criminal background convictions on request to determine whether those crimes will prevent licensure. The reason for this request is that before a student spends time and money going to school, both schools and students would benefit from knowing if the board will deny their application based on past criminal convictions. Additionally, some school (like ACC) may not even allow a student to enroll if they have reason to believe that the student's application for licensure will be denied.

their addresses updated as required by law.

1479 OLE Dulebohn informs the board that when she attended FARB in January, that she learned that the State of Louisiana has just implemented a procedure that would allow the board to review 1480 applicant submitted criminal convictions and make a motion that would carry forward to when their 1481 application is submitted. The potential applicants would submit a type of form similar to the 1482 Professional Fitness Questions on the application, their fingerprints, and pay the processing fee. 1483 1484 When the background reports are ready, both the form and the report would go to the board for review and decision on whether that information would keep the applicant's application from being 1485 approved. This decision would not have any bearing on additional information that is disclosed to 1486 1487 the board at a later date.

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The board thinks this is a process worth looking into in a future meeting. Chair Edwards-Smith would like some questions answered and research conducted prior to the next meeting. Is this a regulation project or policy?

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TASK: OLE Dulebohn will check with Division on whether implementing this process would be a regulation or policy change.

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TASK: Traci Gilmour will research Louisiana's criminal background report review policy.

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Agenda Item 13 (continued) Administrative Business

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AMTA Annual Meeting

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Chair Edwards-Smith would like he board to allow him to address the AMTA Annual meeting on April 26, 2019 to present information that is publicly available on the board's behalf as an effort of community outreach.

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In a motion duly made by Traci Gilmour, seconded by Ron Gibbs, and passed unanimously with a roll call vote, it was RESOLVED to ELECT Chair David Edwards-Smith to be the board representative at the AMTA local meeting on April 26, 2019 in order to present publicly available information.

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Use of Curriculum Breakdown Agenda Item 12

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OLE Dulebohn asks the board how they will apply the drafted Curriculum Breakdown if/when the Lt. Governor signs it into regulation. Will the board use it to determine whether every transcript is acceptable, will it just be used on transcripts where the accreditation is in question as the case of the Rolf Institute of Structural Integration, or some other way?

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The board answers that the only way to apply the Breakdown fairly is to look at every transcript. If, for example, the Breakdown requires a certain number of hours be dedicated to a particular subject and the applicant does not meet that, the board will require qualifying education remedial hours be completed before approval of application. Continuing education would not be allowed as a substitute as qualifying education would have to be in line with AS 08.61.030(3)(A). This Breakdown can only be applied to new applications submitted after the regulation goes into effect.

1524

1525 OLE Dulebohn stresses the importance of enlisting local Alaska schools to commit to providing remedial qualifying education is the key to really making the Breakdown work. 1526

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Board member Jill Motz asks OLE Dulebohn about the specific hours on the Curriculum Breakdown.

TASK:

OLE Dulebohn will verify that the correct version of the Curriculum Breakdown went to the Regulations Specialist.

Agenda Item 6 (continued) Division/Financial Update

Fee Analysis(continued)

Chair Edwards-Smith asked if all the board members had time to review the documents on the Division's Fee Analysis that included a proposed fee increase. He then asked if there were any motions on the subject. A motion was made and seconded with discussion following.

Ms. Gilmour begins discussion by saying that she reviewed what Ms. Wales presented to the board. Her review of Ms. Wales projection reveals that the board will not go into deficit until 2023-2024. She goes on to say that 2019, 2020, 2021 the board will have a smaller surplus (which was recommended they institute in previous meetings) but the board does not go into debt. Ms. Gilmour goes on to support her motion by stating that the board has revamped regulations, amended their Disciplinary Matrix, have instituted Fitness to Practice Interviews, and adopted the ability to impose civil fines all in the hopes that those measures will decrease attorney, hearing, and investigative costs drastically. She thinks that these cost saving measures support her motion to not increase fees at this time.

Chair Edwards-Smith and Ms. Motz worry about the repercussion of the possibility of operating in the negative and would not like to see a more drastic fee increase be needed in the future as opposed to a moderate increase now, should that be what Division decides. Chair Edwards-Smith states that the board will be their trust in the experts at Division to make this decision as none of the board members are accountants and it the final decision lies with the State.

Ms. Endle contributes to the conversation by asking if the fees must be increased, can they be in a specific section that would not impact renewing licensees.

TASK: OLE Dulebohn will inquire if fee increases be applied to Initial Applications or the Non-Refundable Application Fee only?

Ms. Gilmour would like to reiterate that the Department sets the fees for programs. The board can only make recommendations but ultimately, Division will do what they think is in the best interest of the board. Ms. Motz is also hopeful that Division will not raise fees. She believes that unusual circumstances such as a large lawsuit in 2018 contributed to the board expenditures. Ms. Gilmour feels that licensees will feel the pain of this potential increase the most as the board has recently decided there would be no renewal fingerprints for 2019 in order to decrease their renewal burden by \$60.00. To raise their licensing fee by \$60.00 will undermine part of what the board had hoped to accomplish by lobbying the legislature to reduce the renewal fingerprint requirements.

In a motion made by Traci Gilmour, seconded by Ron Gibbs, and passed unanimously with a roll call vote, it was the board RECOMMENDS that the licensing fee REMAIN at \$290.00 for the 2019-2020 licensing period and will be re-evaluated for the 2021 licensing period.

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1577 Agenda Item 13 (continued) Administrative Business

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1579 New Task List:

TASK LIST February 28-March 1, 2019

			14/le e e i e 4le e	Distribute to	
#	Task	Who to complete?	When is the deadline?	Distribute to the Board?	Completed
	Obtain contact information for course	vviio to complete:	acaaiirie:	the Board:	completed
	sponsors in 12 AAC79.210(d)(3) in				
	regard to continuing education		Before June	Yes, via	
1	reporting.	Dulebohn	Meeting	OnBoard	
	Follow-up with Jennifer Deitz on the	2 4.10.2 0 1.11.		0.1304.4	
	Letter of Intent for board				
2	recommended remedial hours that				
	includes ACC's requirements for		May 15,	Yes, via	
	acceptance.	Dulebohn	2019	OnBoard	
	Revamp the 1st informational page to				
	include check boxes, statement on				
3	disclosure and professional fitness				
	questions (PFQ), and applicant				
	signature to Supervisor Hannasch.				
	Also bold the statement on the PFQ				
	for disclosing all criminal convictions		May 15,	Yes, via	
	to avoid investigation process	Dulebohn	2019	OnBoard	
	Find out how many people applied for				
	licensure in the non- renewal years to				
4	ascertain how much revenue was		Before June	Yes, via	
	generated	Dulebohn	Meeting	OnBoard	
	Confirm suspension of fines in consent				
5	agreements and what language needs				
5	to be implemented in a consent				
	agreement designate when suspended			Yes, via	
	fines will be re-instituted	Jacobs	ASAP	OnBoard	
	Provide the board with an outline of				
6	how and when to implement a civil			Yes, via	
	fine	Jacobs	ASAP	OnBoard	
	Ask Chief Francois about the details of				
7	the Cease and Desist and how the				
'	information is reported to the				
	authorities (if there is an entity willing			Yes, via	
	to handle the prosecution).	Jacobs	ASAP	OnBoard	

	Complete the Population				1
	Complete the Regulation Questionnaire for amendment to 12				
8	-				
	AAC 79.110(2)(B) and send it in to	51 L 0 111	May 15,		
	OLE Dulebohn	Edwards-Smith	2019	No.	
	Pound Contifying Onder and Eventines				
9	Board Certifying Order and Examiner				
	Affidavit to Ms. Zinn on Monday when	5 1 1 1	4645		
	she returns to Juneau	Dulebohn	ASAP	No.	
	Send Ms. Ballard a follow-up e-mail				
10	after she completed the record of the	5 1 1 1			
	meeting (minutes).	Dulebohn	ASAP	No.	
	Invite Director Sara Chambers to				
11	consult the board on renewal		Before June		
- 11	fingerprint implementation.	Dulebohn	Meeting	No.	
	Research what the board criteria				
12	should be in evaluating				
12	and approving a				
	continuing education				
	course. It would				
	include:				
	1. How to				
	determine the				
	class merit				
	without a				
	practical				
	application of				
	the course				
	2. Qualifications				
	as instructor				
	3. Amount of				
	experience or				
	expertise on				
	subject				
	4. Does it relate				
	to the				
	practice of				
	massage				
	therapy or				
	bodywork?				
	Look to what other				
	credentialing agencies				
	do and their criteria.		May 15,	Yes, via	
		Edwards-Smith	2019	OnBoard	
	Ask Regulations Specialist if 12 AAC				
	79.210(d)(1) need defining or removal		Before June	Yes, via	
13	from Regulations? Is it still valid?	Dulebohn	Meeting	OnBoard	

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	Contact ACPE on what "exempt		May 15,	Yes, via	
14	status" for continuing education is	Dulebohn	2019	OnBoard	
	Contact Ms. Lea to obtain additional				
	information on whether Ms. Lea is a				
15	continuing education provider				
	anywhere currently or previously, her				
	NCBTMB certificate, her current				
	instructor credentials, and her ACPE			Yes, via	
	Exemption Letter	Dulebohn	ASAP	OnBoard	
	Forward the board's answers to Ms.				
	McMullen's questions regarding the				
16	Curriculum Breakdown	Dulebohn	ASAP	No.	
	Forward the board's answers to Ms.				
	Dougherty question involving Reiki as				
17	a continuing education	Dulebohn	ASAP	No.	
	Send the board's establishment "wish				
	list" and the reply by Ms. Chambers to				
18	Regulations Specialist Zinn	Dulebohn	ASAP	No.	
	Request Attorney General opinion on				
10	whether:				
19	1. CBD is "not officially				
	legal"				
	2. Board's Legal				
	Responsibility				
	3. Should a complaint go				
	to Investigations, what				
	authority would the				
	board enforce				
	disciplinary action				
	based on (AS 08.61.060)				
	or Standards of Practice				
	Regulation?		May 15,	Yes, via	
20		Dulebohn/Chambers	2019	OnBoard	
20	Send new Disciplinary Matrix to LAW			Any changes, yes, via	
	and Investigations	Dulebohn	ASAP	OnBoard	
21	Check with Division on whether			2 22.1 2.	
	implementing Criminal Review				
	process would be a regulation or		Before June	Yes, via	
	policy change.	Dulebohn	Meeting	OnBoard	
22.	Research Louisiana's criminal		May 15,	Yes, via	
	background report review policy	Gilmour	2019	OnBoard	
23	Verify that the correct version of the	3		220010	
	Curriculum Breakdown went to the			Yes, via	
	Regulations Specialist	Dulebohn	ASAP	OnBoard	
ь	O 1	1	I.		1

	Inquire if fee increases be applied to Initial Applications or the Non-			Vos. via		
24	Refundable Application Fee only?	Dulebohn	ASAP	Yes, via OnBoard		
1580						
15	At this time, the board concluded all scheduled Board Business.					
15	82					
15	83 Agenda Item 26 Adjour	<u>:n</u>				
15	84					
15	85 In a motion made by Julie Endle, s	In a motion made by Julie Endle, seconded by Jill Motz, and passed unanimously, it was				
15	RESOLVED to ADJOURN.					
15	87					
15	Hearing nothing further, Chair David	Hearing nothing further, Chair David Edwards-Smith adjourned the meeting and the record ended				
15	89 at 4:55 p.m.					
	90					
15		Respectfully Submitted,				
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15 15						
15		06/	11/2019			
15		Date				
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15 16		6-11	I - 19			
16		Date				
		Dute	•			