1 2 3	State of Alaska Department of Commerce, Community and Economic Development Division of Corporations, Business and Professional Licensing	
4 5	BOARD OF MASSAGE THERAPISTS	
6 7 8	MINUTES OF THE MEETING September 19-20, 2019	
9 10 11 12	Written meeting minutes reflects a brief overview of the business conducted by the board during their meeting. For a detailed account, please request a copy of the meeting's audio recording at:  https://www.commerce.alaska.gov/web/cbpl/PublicRecordsRequests.aspx.	moi
13 14 15 16 17	By authority of AS 08.01.070(2), and in compliance with the provisions of AS 44.62, Article 6 scheduled meeting of the Board of Massage Therapists was held in person on September 19-20, 2019.	ó, a
18	Agenda Item 1 Call to Order/Roll Call:	
19 20 21	On the record at 9:04 a.m.	
22	Board Members present, constituting a quorum:	
23		
24 25	David Edwards-Smith- Board Chair, Licensed Massage Therapist	
25 26	Traci Gilmour- Vice Chair, Licensed Massage Therapist Ron Gibbs, Licenses Massage Therapist	
20 27	Jill Motz, Licensed Massage Therapist	
28	Julie Endle, Public Board Member	
29 30	Division Staff present:	
31	Division start present.	
32	Dawn Dulebohn, Occupational Licensing Examiner	
33	Carl Jacobs, Investigator III	
34	Billy Homestead, Investigator II/Probation Monitor	
35	Tallalas (Tallashasalasha	
36 37	Joining Telephonically:	
38	Sher Zinn, Regulations Specialist II	
39		
40 41	Agenda Item 2 Ethics Reporting:	
41 42 43 44	The Board Chair opened the floor to any Board member that may have an ethics violation or inquiry. None were presented.	
44 45 46 47 48	Lars Odsather joined the meeting at 9:05 a.m.	

# Agenda Item 3 Review/Approve Agenda:

The board reviewed the agenda and discussed any proposed changes. Board Member Jill Motz informs the board that the Division Financial Update slotted for #6 on today's agenda has been cancelled due to there being no updated information to present and asks that Correspondence scheduled for tomorrow under Administrative Business be moved to today at 10:00 a.m. due to her not attending tomorrow's meeting.

In a motion duly made by Jill Motz, seconded by Ron Gibbs, and passed unanimously, it was RESOLVED to ACCEPT the agenda as amended.

# Agenda Item 4 Review/Approve Past Meeting Minutes

Chair Edwards-Smith gave the floor to Vice Chair Traci Gilmour to suggest some amendments to the minutes. Ms. Gilmour starts with amending the title of her task from June 10-11, 2019 minutes from "legislative research" to "school hours requirements by state". Ms. Gilmour goes on to question the statement: "Mr. Edwards-Smith points out that the board received \$19,800 for issued licenses in the non-renewal year of 2018" as she believes that the \$200 application fee and \$60 fingerprint processing fee does not go into the board's coffers. OLE Dulebohn was tasked with researching whether all money generated from applications goes to the board.

TASK: OLE Dulebohn will follow up with Accounting on whether the \$200 application fee and \$60 fingerprint fee go into the board coffers.

Board member Julie Endle also submitted some spelling and grammatical corrections that OLE Dulebohn had made in the minutes prior to this meeting. Additionally, Ms. Endle asked that the line 1617 "...applicants contribute to the conversation would be more accurate and time saving" changed to "...applicants interpret their transcripts would be more accurate and time saving." would be a better reflection of the sentiment. These changes were approved by the board chair and OLE Dulebohn was instructed to make necessary corrections.

In a motion duly made by Traci Gilmour, seconded by Julie Endle, and passed unanimously, it was RESOLVED to APPROVE the meeting minutes from June 10-11, 2019 as amended.

## Agenda Item 5 Old Business

Task List from June 10-11, 2019 Meeting

Chair Edwards-Smith directs the board to the June 10-11, 2019 Task List.

## Military and Disability Exemption Research

Board member Ron Gibbs begins the conversation stating that, from his research, other state boards have made allowances in their regulations for licensees that were unable to complete their continuing education in the mandated time from due to service in the military or illness by submitting request to the board and submitting supporting documents. The board discusses statutes on the subject from Florida and Georgia, by what means someone can apply for board concessions,

and would it include spouses (military). Vice Chair Gilmour reiterates to the board that she feels like this possibility of extension should not include persons who had ample time to do their continuing education but waited until the last minute and now want an extension.

Board member Motz noted that, according to her research, very few states issue exemptions. She has found in some states a stipulation that if you need an extension, you must notify the board at least 90 days before renewal, provide documentation from a physician or commanding officer, and there are no exemptions only extensions to complete the continuing education. Chair Edwards-Smith suggests setting up a matrix so that due process is followed and the extensions are consistent for everyone.

Board Member Motz brings up some variables that the board should be aware of such as therapists that were licensed by transition or persons that may have long illnesses.

The board decides to think more on the subject and return to the board meeting tomorrow with draft language for a regulation and motion.

# Disciplinary Matrix Feedback from SA Goeden

Chair Edwards-Smith reports that he did not submit the draft disciplinary matrix to SA Goeden for review and has nothing to report.

# Disciplinary Matrix Revision

Investigator Carl Jacobs joins the meeting at 9:20 a.m.

Chair Edwards-Smith leads the discussion on the feedback received from Investigations and Department of Law regarding the board's proposed disciplinary matrix.

The board discussed amendments to Unlicensed Practice, Fraud or Misrepresentation in Securing a License, Standards of Practice Violation, Engaged in Deceit, Fraud, or Intentional Misrepresentation in the Course of Providing Massage Services, and adding "per offense" to all fine schedules.

Board Chair Edwards-Smith asks for Investigator Jacobs to expand on his recommendation that "Fraud or Misrepresentation in Securing a License" have only an Imposition of Civil Fine as the disciplinary action. Inv. Jacobs references the board's wish to reduce investigative costs and have cases processed more expediently. The use of an Imposition of Civil Fine outside of a consent agreement will save time and implement a consequence for this type of crime without some of the investigative paperwork, time, and process. Investigator Jacobs goes on to state that he feels the main purpose of the board to implement this fine is to address applicants that fail to disclose information in the therapist application in a two-page document as opposed to a nine-page consent agreement. Ms. Motz asks Inv. Jacobs to verify that a civil fine will not show up as a license action on their record and Inv. Jacobs confirmed that they civil fines are not reportable.

The board discusses the possibilities of not seeing applications that have actual fraud such as altered test scores or transcripts. OLE Dulebohn explains that while an application will go to Investigations for things such as not answering a Professional Fitness question truthfully and may be issued a civil fine for that transgression, the board will still see the application after it comes back from

Investigations for review to decide on licensure. Therefore, the board will still have the opportunity 145 146 to do their own review and research in the applicant's qualifications. Board member Gilmour reminded the board members that OLE Dulebohn will still be abiding by the board's "No 147 148 Investigations Needed" list that was reviewed and approved in the June 10-11, 2019 meeting. Board member Julie Endle brings to the board's attention the matrix regarding Code of Ethics 149 150 violations. She asked how the licensed board members would ascertain whether a Letter of Advisement or Fitness to Practice Interview would be the best course of action. Ms. Gilmour 151 replies that the licensed board member would decide the consequence based on the severity of what 152 was done. 153

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Ms. Gilmour continued the discussion by suggesting adding an "or" to disciplinary actions before Revocation building on the advice by Department of Law. Mr. Edwards-Smith highlighted that Unlicensed Practice violations should be "less than or equal to" 90 days and not only "less than" 90 days.

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The board amended Disciplinary Matrix is as follows:

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# MAS Disciplinary Matrix/Fine Schedule

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Adopted September 19-20, 2019 board meeting

164 165 The board reserves the right to deviate from their matrix if they find a violation is especially egregious or beyond what is normally encountered.

Statute/ Regulation	<u>Violation</u>	Time Frame	Disciplinary Action	<u>Fine</u>
AS 08.61.070	Unlicensed Practice	≤ 90 days	Fine	\$500 per offense
		91 days-1 year	Fine	\$1000 per offense
		> 1 year	Fine	\$2500 per offense
12 AAC 79.900	Code of Ethics Violation	1st Offense	Letter of Advisement and/or Fitness to Practice Interview	n/a
		2 or more Offenses	Fine and/or Fitness to Practice Interview	\$250 per offense
AS 08.61.060	Fraud or Misrepresentation in	1 <sup>st</sup> Offense	Imposition of Civil Fine	\$250
	Securing a License	2 or more offenses	Imposition of Civil Fine	\$250 per offense
12 AAC 79.900	Standard of Practice Violation	1st Offense	Letter of Advisement	n/a
	(refer to SOP)	2 or more Offenses	Fine	\$250 per offense

Statute/ Regulation	Violation	Time Frame	Disciplinary Action	<u>Fine</u>
AS 08.61.060	Engaged in Deceit, Fraud, or Intentional	1st Offense	Letter of Advisement OR Fine	\$250-\$2500
	Misrepresentation in the Course of Providing Massage Services	2 or more Offenses	Consent Agreement, Fine, Ethics Course, Suspension, or Revocation	\$1000-\$2500 per offense
AS 08.61.060	False or Misleading Massage Advertisement	1st Offense	Letter of Advisement	n/a
		2 or more Offenses	Consent Agreement, Fine, Ethics Course, Suspension, or Revocation	\$250-\$1000 per offense
AS 08.61.060	Convicted of Felony or Crime that Affects Ability to Practice Competently and Safely	Initial Application	Fitness to Practice Interview which could result in: Denial or Consent Agreement, Ethics Course, Probation	n/a
		2 or more Offenses	Consent Agreement with 4 years of Suspension or Revocation	n/a
AS 08.61.060	Intentionally or Negligently Engaged (or allowed another under	1st Offense	Consent Agreement, Probation, Ethics Course	n/a
	your supervision to engage) in Client Care that Did Not Meet Minimum SOP (injury or not)	2 or more Offenses	Consent Agreement, Fine, Suspension, or Revocation	\$100- \$2500 per offense
AS 08.61.060	Failure to Comply with a Provision of this Chapter, Regulation, or Order of the Board	1 <sup>st</sup> Offense	Letter of Advisement OR Consent Agreement w/ Probation	n/a
		2 or more Offenses	Consent Agreement, Fine, Suspension, Probation	\$100-\$2500 per offense
AS 08.61.060	Continued to Practice After Becoming Unfit (professional/addiction)	n/a	Consent Agreement w/ 5-year probation, mandatory treatment	n/a
AS 08.61.060	Engaged in Un-Ethical or Sexual Misconduct in Connection with the Delivery of Massage to a Client	n/a	Fine, Ethics Course, Probation, Suspension, or Revocation	\$500-\$5000 per offense

CRIMES OF MORAL TURPITUDE							
Statute/	<u>Violation</u>	Time Frame	<b>Disciplinary Action</b>	<u>Fine</u>			
<b>Regulation</b>							
AS 08.61.030, AS	Crimes of Moral	Initial	Fitness to Practice	n/a			
08.61.040	Turpitude as defined by	Application	Interview which could				
12 AAC 79.910	12 AAC 79.910-May 2019		result in: Denial or				
			Consent Agreement,				
			Ethics Course,				
			Probation				
		Renewal	Fitness to Practice	\$500-\$2500			
		Application	Interview which could	per offense			
			result in: Consent				
			Agreement w/ Ethics				
			Course & Probation,				
			Fine, Suspension, or				
			Revocation				

In a motion made by Traci Gilmour, seconded by Jill Motz, and passed unanimously with a roll call vote, the board ADOPTED the Disciplinary Matrix and Fine Schedule as amended.

Investigator Jacobs left the meeting at 9:59 a.m.

# FARB Membership

 The board discussed the possibility of joining the Federation of Associations of Regulatory Boards (FARB). Chair Edwards-Smith is in favor as it gives the board a different perspective of other boards and their regulations. He feels like the membership fee will open up a plethora of resources to the board. Vice Chair Gilmour is against it because she feels like it is duplication, it is not specifically for the massage profession, and she doesn't want the board to pay for anyone not serving the Board of Massage Therapists in Corporations, Business, and Professional Licensing to attend. She feels like any FARB attendance should be a State expenditure; not a board expenditure. Ms. Motz is against since the board has the Federation of State Massage Therapist Board (FSMTB) membership that she feels is a good investment for the return. She feels that in the current political climate it isn't fiscally responsible to send anyone to a conference such as FARB. Mr. Gibbs didn't state that the FARB membership was unreasonable for the benefits, but that it isn't critical for the board in this stage of its development.

 OLE Dulebohn joins the conversation stating that she found FARB useful because once you have attending a conference, you are given a password and login to access all the documentation from the conference. She felt the conference was informative but that the conversations had there inspires other ideas. The board asks that OLE Dulebohn make the information from the January 2019 conference available to all of them so that they can do more research on the subject.

TASK:

OLE Dulebohn will provide FARB login and password to their home page so the board can access the material from the January 2019 meeting.

# Agenda Item 6 Division/Financial Update

Melissa Dumas, Administrative Officer II, has canceled the Division/Financial Update as she has no new information to present to the board at this time.

# Agenda Item 21 Administrative Business

#### Correspondence

The board approved moving up Correspondence from Day 2 in order to review the correspondence from Ms. Liu and Ms. Lea.

Ms. Liu sent correspondence stating that many non-English speaking massage therapists were committing fraud by paying others to complete their mandatory continuing education on their behalf. It also goes on to state webpages that advertise massage with their sexually charged advertisements. OLE Dulebohn replied stating that the Board of Massage Therapists can only take disciplinary action on massage therapists once it had been reviewed by Investigations. She then provided contact information for Investigations.

Board Member Motz commented on Ms. Liu's e-mail by stating that OLE Dulebohn did a great job of answering and that people cannot expect change unless they report the problem to the proper department. Ms. Gilmour believes that everyone should encourage complainants to come forward and show them large amounts of gratitude for their reports to help encourage their participation in the system. OLE Dulebohn suggests if the board wants to get the word out, they bring it up in the next Town Hall Meeting scheduled for September 20, 2019. Both Mr. Edwards-Smith and Ms. Gilmour agree that the public needs to be educated on the tools that are available to them to report people who are performing sexual acts under the guise of being a massage therapist. Ms. Gilmour would like SA Goeden contacted with the information provided in the letter.

## TASK: OLE Dulebohn will forward Ms. Liu's correspondence to SA Goeden.

The next correspondence is from Tarika Lea. OLE Dulebohn gives the board a recap of Ms. Lea's history with the board. Ms. Motz reminds the board that in the last meeting on June 10-11, 2019 the board agreed for them to approve continuing education would be irresponsible as they are not the experts in education and that it would be a liability to the board. She makes a motion that the board remove the language in regulation 12 AAC 79.210 that gives the board the authority to approve a massage or bodywork therapy school or training program. OLE Dulebohn reminds the board that they asked that this topic was brought to a Regulation's Specialist and added to the FAQ's. The FAQ states that the board interprets "continuing education must be completed through a board approved massage therapy or bodywork therapy school or training program" to mean that the board can decide if a continuing education course relates to the profession of massage therapy. The course in question must still be approved by an institute of higher learning or a local, state, or national organization that serves the profession of massage therapy."

Mr. Gibbs asks the board to consider that Ms. Lea is an experienced instructor in state and has state approval to operate from Alaska Commission on Postsecondary Education and to ask this type of person to pay to get another approval seems exorbitant. He goes on to state that since we are a small state the board should be able to evaluate Ms. Lea by her accomplishments and experience and

approve her courses. He feels like they are doing a dis-service to the board by not aiding the people of Alaska in this way. Mr. Gibbs continues that he wouldn't encourage the board to approve the vast curriculum originally submitted by Ms. Lea but if she could whittle it down to a core massage curriculum, they should be able to approve those. OLE Dulebohn comments that this echoes the sentiment expressed by Ms. Lea in her last correspondence to the board on June 10, 2019.

Ms. Gilmour disagrees as she does not feel that she has the expertise to approve courses. She doesn't disagree that Ms. Lea has a lot of experience but is ACPE qualified to evaluate and approve courses.

Ms. Motz contributes to the conversation by stating that the board has previously had people come before them to approve their course and the board's response is that the board is not a certifying body and despite what is perceived as a lengthy process, the National Certification Board for Therapeutic Massage and Bodywork (NCBTMB) certification is not expensive or difficult. She goes on to quote Ms. Lea's letter stating she only wanted to teach a select number of classes and that NCBTMB instructor certification for one class is \$250.00 and that isn't prohibitive to add a layer of legitimacy. Ms. Motz goes on to state that she doesn't believe it's the board's job to approve courses and that it opens the board up to potential risk. She references Ms. Lea stating that instructors have liability insurance but Ms. Motz asks the board if they are willing to go and verify that anyone that wants a class approved has insurance for the classes they teach? She believes the board approving curriculum for courses will be a huge undertaking. Ms. Motz goes on to state that by removing the board's ability to approve course curriculum, the reduce their liability and protect the public from potential predators.

In a motion made by Traci Gilmour, seconded by Jill Motz, and passed unanimously with a roll call vote, the board will amend 12 AAC 79.210(e)(1) to read: Continuing Education must be completed through a board approved massage therapy or bodywork therapy school or training program. The board can decide if a continuing education course relates to the profession of massage therapy but the course in question must still be approved by an institute of higher learning or a local, state, or national organization that serves the profession of massage therapy.

TASK: Vice Chair Traci Gilmour will complete the Regulations Questionnaire to accompany the amendment of 12 AAC 79.210(e)(1).

Board Chair Edwards-Smith calls for a short break. Off the record at 10:25 a.m. Back on the record at 10:30 a.m.

# Agenda Item 7 Investigative Case Review and Probation Reports

Investigator Jacobs joins the meeting at 10:30 a.m.

Investigator Jacobs begins the Investigative Case Review with the permission of the Board Chair for the period of May 25, 2019 through September 10, 2019. He states that Investigator Homestead may be late as he is attending another board meeting. Inv. Jacobs states that the division opened 21 matters, closed 19, and there are 12 matters that remain open. Matters opened by the Paralegal in Juneau, regarding continuing education audits and license actions resulting from those matters were

not covered in this report. Mr. Jacobs continues that since the last meeting, Investigations has conducted some regional inspections and received permission to do some others which he will not disclose at this time as to not alter the investigations.

Ms. Motz asks if the board will receive a report on the regional inspections to which Inv. Jacobs states that the board will receive notice only if a substantial violation occurs. He goes on to state that any human trafficking violation will be reported to the FBI.

 Mr. Gibbs asks Inv. Jacobs about his report of 9 compliance inspections and Inv. Jacobs replied of those, there was one where significant violations occurred and an investigation is underway. The details of which will be reported to the board once the investigation concludes. Inv. Jacobs reports that the inspections were well received by Division management and are indicated to continue in the future. Mr. Edwards-Smith asks Inv. Jacobs if all the compliance checks were complaint driven. He replied by stating they were not, it was a random, geographic check in collaboration with the Board of Barbers and Hairdressers investigator. Mr. Edwards- Smith asks if Investigations will have more authority to inspect once their establishment regulations are approved by the Lt. Governor and Inv. Jacobs replies that they will.

Investigator Jacobs left the meeting at 10:40 a.m.

# Agenda Item 8 Board Curriculum Breakdown Discrepancies- Samples

 With the board's permission, OLE Dulebohn gives a summary of some discrepancies in voting since the Board Curriculum Breakdown has been introduced. She encourages the board to review the files and discuss their decision-making processes in order to streamline their voting in the future and avoid any un-necessary application delays due to a majority vote not being reached by electronic voting. The board discusses how the Transcript Analysis Form will greatly aid the board in their assessment of transcripts and discusses some specific cases. Some suggestions for board accountability would be a spreadsheet, checklist, one reviewing board member per batch. The board agrees that at this time, having one reviewing board member to evaluate transcripts every batch is the way to go until the Transcript Analysis Form is put to use in applications.

#### Agenda Item 9 Review Tabled Applications

The board reviewed tabled applications and made the following decisions on licensure:

The board reviewed the application for C.F. carefully and made the following decision:

In a motion made by Traci Gilmour, seconded by Jill Motz, and passed unanimously with a roll call vote, it was RESOLVED to APPROVE the application of Caitlyn Fletcher PENDING completion of an additional 24 hours of Massage Theory and Practical Application and an additional 21 hours of Ethics and Law per 12 AAC 79.140.

The board reviewed the application for N.G. carefully and made the following decision:

In a motion made by Traci Gilmour, seconded by Julie Endle, and passed unanimously with a roll call vote, it was RESOLVED to APPROVE the application of Nanette Greer PENDING completion of an additional 80 hours of Anatomy & Physiology Pathology,

Kinesiology (40 hours must be Pathology) and an additional 40 hours of Ethics and Law per 12 AAC 79.140.

The board reviewed the application for Y.H. carefully and made the following decision:

In a motion made by Jill Motz, seconded by Ron Gibbs, and passed unanimously with a roll call vote, it was RESOLVED to DENY the application for licensure for Yang Han citing AS 08.61.040(9)(A) "The board shall issue a license to practice massage therapy to a person who is currently licensed to practice massage therapy in another state or country that has licensing requirements that are substantially equal to or greater than the requirements of this state".

The board reviewed the application for E.I. carefully and made the following decision:

In a motion made by Traci Gilmour, seconded by Julie Endle, and passed unanimously with a roll call vote, it was RESOLVED to APPROVE the application of Elan Iles PENDING completion of an additional 72 hours of Massage Theory and Practical Application, additional 40 hours of Pathology, and an additional 28 hours of Ethics and Law per 12 AAC 79.140.

The board reviewed the application for Y.J. carefully and made the following decision:

In a motion made by Jill Motz, seconded by Traci Gilmour, and passed unanimously with a roll call vote, it was RESOLVED to DENY the application for licensure for Yanqun Jiang citing AS 08.61.040(9)(A) "The board shall issue a license to practice massage therapy to a person who is currently licensed to practice massage therapy in another state or country that has licensing requirements that are substantially equal to or greater than the requirements of this state".

The board reviewed the application for L.K. carefully and, after deliberation, decided to review on their own this evening and bring it back to the table tomorrow for a decision

The board reviewed the application for L.O. carefully and made the following decision:

In a motion made by Traci Gilmour, seconded by Jill Motz, and passed unanimously with a roll call vote, it was RESOLVED to APPROVE the application of Lars Odsather PENDING completion of an additional 24 hours of Massage Theory and Practical Application and an additional 21 hours of Ethics and Law per 12 AAC 79.140.

 The board, with the exception of Jill Motz who recused herself for ethical reasons, reviewed the application for J.S. carefully and took into consideration that J.S. did submit some continuing education certificates for ethics but since they were not done at an approved school, they will not count for her qualifying education deficit. The board reviewed statutes and regulations to refresh their understanding on what is needed to make a school approved for qualifying education and what is needed for approval of continuing education. OLE Dulebohn also reminds the board that, even though the board is in the process of changing regulations to include online schools, they have not completed that process yet and therefore cannot accept the certificates provided as they were done online to satisfy a qualifying education requirement.

In a motion made by Traci Gilmour, seconded by Ron Gibbs, and passed with a majority vote that did not include Ms. Motz, it was RESOLVED to APPROVE the application of Juliana Smit PENDING completion an additional 26 hours of Ethics and Law per 12 AAC 79.140.

Ms. Motz states that she believes that everyone who has their application approved pending should be notified of the approved schools in Alaska where they can make up their deficits in education. OLE Dulebohn states that if any of the applicants who have been deemed by the board to have educational deficits can show where in their original transcripts they have completed the total required hours, the board will accept their attestations and take the information into consideration. Those applicants should consult their schools for help in identifying those hours as needed. Any submissions by applicants with approved pending votes will be able to submit documentation to the board via electronic voting and will not need to wait for the next scheduled meeting.

# Agenda Item 7 Investigative Case Review and Probation Reports (continued)

Investigator Homestead joined the meeting at 11:43 a.m.

Investigator Homestead begins with the Probation Report. He states there are 11 licensees on probation and everyone is complying. Compliance means that all are subjected to a criminal background report and self-reporting on their status quarterly. There are 2 individuals who are surrendering their licenses and the Investigative Memos are in in the packet for board review. Investigator Homestead asks for any questions and the board reports that they have none for the complying individuals and a few for the surrenders. Inv. Homestead asks the board to ask questions on license surrenders in Executive session. OLE Dulebohn expands and states that the board can ask questions as long as no names or specific details are mentioned. The board speaks vaguely about the circumstances that lead to the surrenders and review the information provided in the Investigative Memos included in the board packet.

In a motion made by Traci Gilmour, seconded by Julie Endle, and passed unanimously with roll call vote, it was RESOLVED to ACCEPT the Surrender of License for Case # 2017-001456 Arturo Ramirez and Case # 2017-001248 Anna Martin

Investigator Homestead presented the board order for both surrenders to Chair Edwards-Smith at that time for signature.

# Agenda Item 10 Draft Transcript Breakdown Form

 The board reviewed the Transcript Analysis Form from Massachusetts and the proposed content assembled by Mr. Edwards-Smith and Mr. Gibbs as a task from the June 2019 meeting. The function of this form would be to allow applicants to direct the board as to how they have met 12 AAC 79.140 by specifically referencing their transcripts. The board reviewed the newly created form and had positive feedback. Ms. Endle asked if the applicant would be allowed to submit an application without this form to which OLE Dulebohn replied that once Division approves it and it is included in the application, the applicant would have to submit a completed form as part of their completed application. After careful review and a few small amendments, the board has drafted the following Transcript Analysis Form to be included in the Application by Examination:

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# 625 Hours Transcript Analysis Form

Applica	nt Name:				
Address	::				
City/To	wn:	State:_	Zip (	Code:	
DIREC	TIONS FOR APPLICANT:				
licensur	ska Board of Massage Therapy ("B e effective July 1, 2019, which is po n and provide the following docum	osted on the Board's webs	ite and detaile	d below. Please comple	
	All Course syllabi and/or Schoo each course taken and outlines				for_
The mir	ional Requirements nimum educational qualifications fo Completion of a course of study of or program which shall comply wit	at least 625 hours from an	approved mas	sage therapy school	
Cui	rriculum				
	Subject			Hours	
	Section A: Anatomy & Physiolog		7	162 Hours	
	Section B: Massage Theory and P Section C: Clinical Practice	ractical Application		275Hours	
				138 Hours	
	Section D: Ethics and Law			50 Hours	
Please li Requirer Section	ON A: 162 Hours: Anatomy & Phast all courses specific to Section Aments for Licensure. Only list the many Asubject matter.  The Name (from transcript)	to be considered towards	the Alaska Ma	devoted to  Date	
1					
2					
3					
4					
			T	OTAL HOURS:	

# 625 Hours Transcript Analysis Form

# SECTION B: 275 Hours: Massage Theory and Practical Application

Please list all courses specific to Section B to be considered towards the Alaska Massage Therapy Educational Requirements for Licensure. Only list the number of hours in each course that were devoted to Section B subject matter.

Course Name (from transcript)	Hours Completed	Date Started	Date Completed
1			
2			
3			
4			TAL HOURS:
SECTION C: 138 Hours: Clinical Pra Please list all courses specific to Section Therapy Educational Requirements for L devoted to Section C subject matter.	C to be considered towards		
Course Name (from transcript)	Hours Completed	Date Started	Date Completed
1			
2.			_
3			
4			
		TO	TAL HOURS:
SECTION D: 50 Hours: Ethics & Law Please list all courses specific to Section : Requirements for Licensure. Only list the subject matter.	D to be considered toward		
Course Name (from transcript)	Hours Completed	Date Started	Date Completed
1	•		•
1			
2			
2			

438 TOTAL HOURS:

#### 625 Hours Transcript Analysis Form

#### Description of Course Content

Anatomy & Physiology, Pathology, and Kinesiology: pertains to the education in the study of human anatomy, pathology, and kinesiology. These hours educate a massage therapist to identify human anatomy to perform palpation, massage technique, and contraindications.

- -- At least 40 hours in pathology, including indication and contraindications
- -- Muscular System
- -- Nervous System
- -- Osteology
- -- Circulatory System
- -- Kinesiology

<u>Massage Theory and Practical Application:</u> pertains to education in the study of modality and application of the tasks in applying these studies as a massage therapist. These hours would include a massage students actual clinical work conducting massage therapy assessment and clinically related modalities and techniques.

- -- Assessment: Basic massage therapy techniques dedicated to the study of massage therapy and various clinically related modalities
- -- No more than 50 hours should address techniques that are exempt from license requirements
- -- Practical application not to exceed more than 20% (125 hours) of total hours of the massage program

<u>Clinical Practice:</u> pertains to education in conducting massage therapy safely and competently as a professional massage therapist. The following topics are considered part of clinical practice:

- -- Universal and Standard Precautions
- -- Self-Care
- -- Body Mechanics
- -- Draping
- -- Record Keeping
- -- Business Practices and Professional Development
- -- Medical Terminology

Ethics and Law: pertains to education in the study of professional ethical conduct, boundaries, relationships, and the study of state and local laws.

- -- Local and State Laws
- -- Therapeutic Relationships
- -- Professional Boundaries

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••	
and correct. The Division may deny, su	, certify that the information on this form is true and that all credentials supplied by me to support my application are true spend, or revoke the license of a person who has obtained or has attempted he person may also be subjected to criminal charges for perjury or unsworn
Signature	

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In a motion made by Julie Endle, seconded by Jill Motz, and passed unanimously with a roll call vote, the board ADOPTED the Transcript Analysis Form as amended.

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# Agenda Item 11 Lunch

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Chair Edwards-Smith calls a lunch break at 11:54 a.m.
Back from lunch at 1:16 p.m. with the entire board present

# Agenda Item 12 Public Comment

The board prepares to hear public comment. Lars Odsather joins the meeting telephonically and expresses a wish to be heard during Public Comment. Chair Edwards-Smith invites Mr. Odsather to speak. Mr. Odsather's comments are as follows:

"Hi there. My name is Lars Odsather, of course I am an applicant for a massage therapy license in the State of Alaska. I have submitted an application and went to Denver Integrated Massage School in Denver, CO. You also see that my graduation date was April 24 of this year. I'll try to make this as brief as possible with a lot of information succinctly packed so that I don't take up a lot of your time. I'm going to try to go through a timeline here to let you know where I feel my application is standing up and what the board has just recently decided when I was listening in before the lunch break from 9 a.m. to the lunch break. So, here we go: it is my understanding that before April 27 of 2019 the board or the state announced that the new application deadline for massage therapy was to be altered or changed on July 1, 2019 from a 500-hour requirement to a 625-hour requirement. I received my diploma in the mail after finishing all my course work on the 24th of April. This whole process had been started back on July 31, 2018, long before the board or anyone else (as far as I know) was in the place to change or make any alterations on the requirement of state law in accordance to massage therapy. On the 26 of June, was when I learned about the change up according to the April 17 notation. I wasn't aware of that, I wasn't even looking for it and I understand that is not truly an excuse but it is still a fact. On June 28 about 7pm was when I learned of the deadline. That was when I tried to hustle and find any way I could get my information into the state as soon as possible. My home is Fairbanks, there is no longer a state office for me to deliver information in Fairbanks. Anchorage and Juneau are the only two offices that would accept my application, that I found out. On Thursday morning, on the 27th of June I tried to find any group or overnight courier including USPS, UPS, Fed Ex, Gold Streak, none of which would be able to deliver my information by the 28th at the appropriate time of 5pm closing time. The earliest time that any of them would be able to deliver it was July 1st which was clearly too late. So now my only options were to hand deliver the information. At this point I was able to get all of my information organized except one piece of information or important criteria. My CPR came in two parts, one that had to be completed online with the American Heart Association and the other part had to be approved and I needed to be tested by someone who is licensed through the American Heart Association to provide CPR training. This was very difficult. The American Heart Association didn't have anything going on, all the classes were filled. I made several attempts, more than 5 attempts, to find people. The only person I could find was military personnel person on base, at the fire department, who was able to help me. They were only able to do it after 5pm on the 28th. My certification came in at 18:55 on Friday the 28th. By technicality, it is clearly before July 1st but I understand 5pm of the state work day. Now, according to the application I turned in, I had to leave at 2:15 am on Friday morning, the 28th, to get to the state office by 9:30 in the morning to turn my application in. All my information was stamped by 9:45am on the 28th of June. I had to hustle back to Fairbanks on the same day to meet up to get my CPR requirements done. I achieved my CPR requirements, as I said by 6:55 pm. In accordance to the way the MBLEx, the national certification for massage board licensing exam, works I would only be able to take my exam once the application

was turned in. My application was turned in and the national board got that information from the state. I was able to make the time to take my MBLEx on July 8th. I went down to Anchorage again to the Pearson Vue testing center and I passed my test. All of my information was correct. I understand the changeover cause the 500-hour requirement to a 625-hour requirement. My school is a 600-hour school. The only piece of information that I missed to make the deadline, officially, was the last piece of my CPR requirement. There have just been restrictions or additions or whatever word by the board were pending information/pending hours. If my tallies are correct, what the board is asking me to do is go achieve more hours than what the 625-hour requirement is. I understand the comparison between what my school offers and what the state sees as my deficiency. At the same time if you add up all the hours, all the hours add up to more than 625 hours. What I'm asking the board to do, I'm pleading with the board to do, is look at my information from prior to July 1st and getting all of my information in prior to July 1st so that I am sitting inside the stipulations of the 500 hour requirement so I may continue to move on and move forward with my life to make this career possible as the fees are changing and the costs are becoming prohibitive for me as a result of the income that I am not able to achieve as a result of where I am sitting right now. In limbo between work. I believe that is all that I have to say without repeating myself. I want to thank the board for all of your efforts and all that you do as I am in deep appreciation of where you are and what you are doing. I'm finished. Thank you."

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Chair Edwards-Smith thanked Lars for his perspective and point of view. He stated that the board would respond to his comments by e-mail and announced that Public Comment is now closed.

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TASK: Chair Edwards-Smith will draft a reply to Mr. Odsather's public comment to be sent by OLE Dulebohn to him by e-mail.

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# Agenda Item 13 Decision on Stefano Appeals Case

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The board prepares to hear a presentation from Administrative Law Judge Lawrence Pederson regarding his decision on the appeal case initiated by Connor Stefano.

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ALJ Pederson joined the meeting telephonically at 1:27 p.m.

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Chair Edwards-Smith asked ALJ Pederson if they had to move to Executive Session. ALJ Pederson said that they did and that OLE Dulebohn could not participate in the discussion because she was a witness in the case. Chair Edwards-Smith stated that they would like OLE Dulebohn to be present during the presentation by ALJ Pederson and ALJ Pederson informed the board that they could not make that decision. OLE Dulebohn informed ALJ Pederson that he called in on a public line and she would need to stay long enough to switch the lines over to Executive Session.

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In a motion duly made by Jill Motz, seconded by Ron Gibbs, it was RESOLVED to ENTER into Executive Session in accordance with AS 44.62.310(c), and Alaska Constitutional Right to Privacy Provisions, for the purpose of discussing "matters which by law, municipal charter, or ordinance are required to be confidential".

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Off the record at 1:29 p.m.

Back on the record at 1:53 p.m.

In a motion made by Ron Gibbs, seconded by Jill Motz, and passed unanimously with a roll call vote, the board ACCEPTED the decision for OAH No. 19-0059 MAS Connor Stefano.

OLE Dulebohn informs ALJ Pederson that she will send him a copy of this decision after the minutes of the meeting are completed. He asked that the decision be circulated.

ALJ Pederson left the meeting at 1:55 p.m.

Chair Edwards-Smith calls for a short break.

*Off the record at 1:56 p.m.* 

Back on the record at 2:10 p.m.

# Agenda Item 14 Regulations

Board Chair Edwards-Smith directs the board to the language revised by Regulations Specialist Zinn for the board to review stemming from their draft regulations changes submitted in the June 10-11, 2019 meeting. Asking if there were any questions or amendments and hearing none, the board perused the notes in the redline page.

The board stated that, in answer to the question on page 2 of the redline 12 AAC 79.200(2), if they wanted language to read "during the preceding two years" or the "concluding licensing period" the board preferred "concluding licensing period" as it was cleaner and was in line with the language already in regulations.

The board stated that, in agreement to the statement on page 5 of the redline 12 AAC 79.930(1), that the board need not put all the stipulations of the establishment regulation form in regulation as it will make it difficult to change in the future.

The board stated that the change to 12 AAC 79.900 to include the Establishment Standards of Operation (SOO) is agreeable. The board did not address 12 AAC 79.930(2) whether the information included in the SOO should be on the application instead of the self-inspection report.

The board stated that the suggested addition to 12 AAC 79.930(8)(c) of "physical location" by Ms. Zinn was a good suggestion and that they wanted to keep in in the language.

The board reviewed the change to page 6 of the redline 12 AAC 79.930(d)(3) where Ms. Zinn suggests removing "houses a massage therapist, (who is not a massage therapist) whether the space is loaned, leased or rented". The board instead suggests replacing it with "An establishment cannot employ or contract a massage therapist who does not have a license."

Chair Edwards-Smith asked OLE Dulebohn if Ms. Zinn had altered the Code of Ethics and Standards of Practice and she replied that the only changed are the ones highlighted to correct the abbreviation HIPAA.

Regulations Specialist Zinn joined the meeting at 2:20 p.m.

Chair Edwards-Smith informs Ms. Zinn that the board has gone through all the recommended changed and only have one change to 12 AAC 79.930(d)(3). Ms. Zinn walks the board through the

reasoning behind deleting that line and the board agrees that the line is redundant and should be removed.

## 12 AAC 79.110(2)

The board reviews the suggested regulations change for 12 AAC 79.110(2)(B) "the board will issue a license by credentials to practice massage therapy to an applicant who meets the requirements of AS 08.61.040 and this section...and is certified by the American Massage Therapy Association, the National Certification Board for Therapeutic Massage and Body Work, or other board approved credentialing entity."

Ms. Zinn states that this has already been addressed in the draft language she presented to the board in the redline document. Her suggested language is to remove the specific organizations and replace it with "a board-approved credentialing entity..." based on the board's previous meeting minutes.

Ms. Endle questions the wording of AS 08.61.040(9)(A) regarding "substantially equal to". Ms. Zinn replies that using the words "substantially equal" gives the board a little latitude as it means that even though something may not appear equal the board can determine if the item in question is just as good as what Alaska requires. Ms. Zinn goes on to stay that many programs use the word "substantially" in statutes.

# 12 AAC 79.200

The board reviews the information suggested by Ms. Zinn including adding "completed during a concluding license period" to (5) and "documentation of" a current CPR certificate in (4).

Chair Edwards- Smith asks if there is a motion to approve the draft regulations as amended to go to public comment.

In a motion made by Jill Motz, seconded by Ron Gibbs, and passed unanimously with a roll call vote, the board APPROVED draft regulations as amended to go to public comment.

## HB0169A

The board asks Ms. Zinn about the inclusion of HB0169A that was sent to the board at the suggestion of Director Sara Chambers. The Alaska House Bill outlines ideas for fee structures for low income or military families, licensing for individuals with criminal records, apprenticeship programs, and occupational licensing fees and requirements.

Vice Chair Gilmour states that should this bill pass the board may have to revisit some of its regulations and policies. Mr. Gibbs states that the board may want to formulate a position statement regarding this bill of whether they want to support it. Ms. Motz points out that it would limit a background report to three years. Ms. Endle would like more time to review the bill.

TASK: The board will do more research on HB0169 to see if they would like to formulate a position statement in the December 2-3, 2019 meeting

12 AAC 79.900

The board reviews correspondence from Investigator Jacobs regarding their Standards of Practice as it pertains to HIPPA (Health Insurance Privacy and Portability Act). Investigator Jacobs suggest correcting it to HIPAA (Health Insurance Portability and Accountability Act of 1996). This correction was made in the language submitted to the board by Regulation Specialist Zinn.

Chair Edwards-Smith called a short break at 2:40 p.m.

Regulations Specialist Zinn left the meeting.

Back on the record at 2:55 p.m.

# Agenda Item 15 Fitness to Practice Interviews

649 <u>Yi</u>

Chair Edwards-Smith welcomes the first of two Fitness to Practice interviewee, Yong Ki Yi and her translator, Geewon Anderson, in person. Ms. Yi was given the option of going into Executive Session and she declined and participated in her interview on the record.

The board asked Ms. Yi several questions about her criminal history, work experience, and support network. Ms. Yi answered through Ms. Anderson. At the end of the interview, the board deliberated on the information they had received and prepared a motion.

In a motion made by Jill Motz, seconded by Ron Gibbs, and passed with a majority vote that did not include Ms. Gilmour or Ms. Endle, it was RESOLVED to DENY the application for licensure for Yong Yi citing AS 08.61.030(9) "The board shall issue a license to practice massage therapy to a person who has not been convicted of, or pled guilty or no contest to, a crime involving moral turpitude, or has been convicted of, or pled no contest to, a crime involving moral turpitude if the board finds that the conviction does not affect the person's ability to practice competently and safely."

OLE Dulebohn notified Ms. Yi of the board's decision in person after the decision.

TASK: OLE Dulebohn will send Ms. Yi a follow-up letter concerning her denial.

Kim

Chair Edwards-Smith welcomes the second of the Fitness to Practice interviewee, Han Mee Kim, telephonically. OLE Dulebohn introduces the board members and explains that they will be asking her questions. OLE Dulebohn also asks if Ms. Kim would like this interview to be conducted privately during Executive Session or publicly on the record. She replied that it didn't matter so the interview was conducted publicly.

The board asked Ms. Kim several questions about her criminal history, work experience, and support network. Ms. Kim answered all of the board's questions. At the end of the interview, the board deliberated on the information they had received and prepared a motion.

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684 Chair Edwards-Smith called for a short break. 685 Off the record at 4:18 p.m. Back on the record at 4:27 p.m. 686 687 In a motion duly made by Traci Gilmour, seconded by Rob Gibbs and passed with a 688 689 majority vote that did not include Ms. Motz, it was RESOLVED to APPROVE the application for licensure for Han Mee Kim PENDING the acceptance of a consent 690 agreement that includes six (6) years of probation and 20 hours in ethics courses that must 691 include information human trafficking, preventing sexual misconduct, and professional 692 boundaries which Chair David Edwards-Smith will review the completed certificates for 693 694 compliance. 695 696 TASK: OLE Dulebohn will notify Han Mee Kim of the board's decision with a 697 follow-up letter. 698 699 Agenda Item 16 **Adjourn or Recess** 700 701 Chair Edwards-Smith recesses the meeting until September 20, 2019 at 9:00 a.m. 702 703 Off the record at 4:28 p.m. 704 705 Friday, September 20, 2019 706 Call to Order/Roll Call 707 Agenda Item 17 708 709 On the record at 9:04 a.m. 710 711 Board Members present, constituting a quorum: 712 David Edwards-Smith, Board Chair-Licensed Massage Therapist 713 714 Traci Gilmour, Licensed Massage Therapist Ron Gibbs, Licenses Massage Therapist 715 Julie Endle, Public Board Member 716 717 718 Division Staff present: 719 Dawn Dulebohn, Occupational Licensing Examiner 720 721 722 <u>Joining Telephonically</u> 723 724 Sara Chambers, Director of the Division of Corporations, Business, and Professional Licensing 725 726 727 Agenda Item 18 Review Agenda 728 729 Chair Edwards-Smith starts the day reminding the board of the previous day's business that needs to be addressed today: the military and medical exception conversation and the application for L.K. 730

# Medical and Military Exceptions

Chair Edwards-Smith recaps yesterday's discussion on a possible regulation to allow for an extension of the deadline for continuing education for individuals that the board has determined are in need because of medical or military reasons. This extension would allow these person's to not have consequences for not getting their continuing education in on time but would not keep their license from lapsing on September 30 of odd numbered years.

The board discusses that the extension for military personnel would apply if the licensee were absent from Alaska for more than 6 months, had verifying documents from proper military personnel, they must submit their application for the extension to the board at least 90 days before the license is set to lapse, and the waiver would only last for 6 months. The extension for medical circumstance would apply if the licensee had verifying documents from a physician, submitted their application for the extension to the board at least 90 days before the license was set to lapse, and the waiver would only last 6 months. Additionally, the board reviewed information compiled by the Federation of State Massage Therapy Boards from various states. The board decided to utilize language from Kentucky to send to the Regulations Specialist for review.

Kentucky Rule 201 KAR 42:110 Section 10 states: (1) The board shall, in individual cases involving medical disability, illness, undue hardship, active military service, or other similar extenuating circumstance that precludes the individual's completion of the requirements, waive CE requirements or grant an extension of time within which to fulfill the requirements if the board receives:

a. A written request for waiver or extension of time; and

 b. 1. Verifying documentation signed by a license physician or proper military personnel, if applicable; or

2. Documentation to support the waiver

(2) A waiver of the minimum CE requirements or an extension of time within which to fulfill the CE requirements may be granted by the board for a period not to exceed one (1) calendar year. If the circumstances extend beyond the period of the waiver or extension, the licensee shall reapply for the waiver or extension.

 In a motion made by Traci Gilmour, seconded by Ron Gibbs, and passed unanimously with a roll call vote, the board RESOLVED to send draft language to the Regulations Specialist regarding military and medical continuing education extensions that reflects the FSMTB's documents on page 10: Kentucky 201 KAR 42:110 Section 10.

TASK: Board member to complete Regulations Questionnaire for the military and medical extension project.

# Agenda Item 9 Review Tabled Applications (continued)

Chair Edwards-Smith directed the board to revisit the application of L.K. from the following day.

The board reviewed the application for L.K. carefully and made the following decision:

In a motion made by Traci Gilmour, seconded by Ron Gibbs, and passed unanimously with a roll call vote, it was RESOLVED to APPROVE the application of Lisa Koski PENDING completion of an additional 27.5 hours of Pathology per 12 AAC 79.140.

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Agenda Item 19

Old Business (continued)

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New FAQ's from Task List- #2, #27, #29

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The board reviews the FAQ's they asked to be created in the June 2019 meeting:

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# I'm a licensed massage therapist in Alaska, do I have to have liability insurance?

It is not a requirement that massage therapists carry liability insurance. However, the Board of Massage Therapists **strongly recommends you do carry insurance** to protect your clients, yourself, and your business.

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# Can the board give me permission to teach a continuing education class?

12 AAC 79.210 states that "continuing education must be completed through a board approved massage therapy or bodywork therapy school or training program, regionally or nationally accredited institution of higher learning, or a local, state, or national professional organization that serves the massage therapy profession."

The board interprets the 1st item (board approved massage therapy or bodywork therapy school or training program) to mean that they can decide if a continuing education course relates to the profession of massage therapy. The course in question must still be approved by an institute of higher learning or a local, state, or national organization that serves the profession of massage therapy.

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# What does SOP #2 mean when it says to "maintain a record of daily clientele including name and date of service and adequate progress notes when applicable"?

12 AAC 79.900 and SOP #2 is about chart noting and HIPAA compliance.

Therapists must keep chart notes with regards to all patients that come to us with a diagnosis from a clinician and massage therapist might bill insurance or invoice to allow the patient to bill their insurance.

- Notes are kept within files and according to HIPAA they are "kept out of the public's view and are
- not accessible to anyone but the clinician's staff, doctors and therapists." In a clinician or doctor's
- office they are generally kept locked in filing cabinets. This may be different in a private clinic or

814 home practice.

- Massage therapists are not expected to keep detailed chart notes in regard to walk in/cash paying
- clients but a log and/or record of daily clients must be kept according to Alaska Board of Massage

Therapists Code of Ethics and Standards of Practice.

- 818 For more information about HIPAA and how it affects LMT's in Alaska, please go to:
- 819 https://www.hhs.gov/hipaa/for-professionals/index.html

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After review, Ms. Gilmour states that she does not like the way her FAQ about the Standards of Practice #2 was written. Ms. Gilmour asks that she be allowed to re-write the FAQ, submit it to the OLE to distribute to board approval, and then have it be added to the FAQ's.

In a motion made by Traci Gilmour, seconded by Julie Endle, and passed unanimously with a roll call vote, it was RESOLVED to APPROVE the new FAQ's on liability insurance and continuing education.

# Legislative Research on School Requirements

Ms. Gilmour lead the discussion on this topic. She started by informing the board that the title of this section was incorrect. She thinks the section would have been better titled "School Requirements by State". She stated that this is the research she had done to present to legislative session as an aid to the discussion on increasing the educational hour requirements for Alaska. Ms. Gilmour explained to the board what this research was and its purpose.

## State Authorizing and National Accrediting Entities by State

Lorena Haynes from the Federation of State Massage Therapy Boards (FSMTB)provided a list of state accepted accrediting agencies.

State	US DOE	State DOE	COMTA	Other State DOE	Notes
Alabama		x	×	x	regional professional accrediting body, or accredited postgraduate training institute
Alaska	×	х		х	nationally recognized accrediting agency
Arizona	×	х		х	
Arkansas					Department of Health issues school licenses
California	х	х		x	Bureau for Private Postsecondary Education.     Department of Consumer Affairs     Accrediting Commission for Senior Colleges and Universities     Accrediting Commission for Community and Junior Colleges of the Western Association of Schools and Colleges
Colorado	×	x			private occupational school division     Colorado community college system     nationally recognized accrediting agency
Delaware					Current state approval (does not specify)
DC	x		×	х	District of Columbia Educational Licensing Commission Accreditation Council for Continuing Education and Training Accrediting Commission of Career Schools and Colleges of Technology
Florida		×			public school system of the State of Florida
Georgia		x		x	Nonpublic Postsecondary Education     Commission (NPEC) Authorization     NCBTMB school code number
Hawaii		x			-American Massage Therapy Association - Rolf Institute
Idaho		х		х	
Illinois					Criteria acceptable to the Board
Indiana		×		x	-Indiana commission on proprietary education -Institution of higher learning
lowa					-board approved school -case by case basis

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Kentucky		x		x	-Kentucky State Board for Proprietary Education -Council on Postsecondary Education
Louisiana		х		х	-Board of Regents
Maine					BOMT approval – case by case basis
		-	_	X*	- Maryland Higher Education Commission
Maryland		×		X-	*accrediting agency or organization that accredits both institutions of higher education and programs offering instruction
					in massage therapy
Massachusetts		T	Т		- BOMT approval
Michigan	×				Council for Higher Education Accreditation
Mississippi	x		x		
Missouri	×	х		х	-Missouri Coordinating Board of Higher Education (CBHE) -Missouri Department of Elementary and Secondary Education (DESE) approved vocational program
Montana					-National Commission for Certifying Agencies -NCBTMB Curriculum guidelines
Nebraska					BOMT approved
Nevada		x			-Commission on Postsecondary Education
New Hampshire					BOMT curriculum case by case basis
New Jersey		×		×	-New Jersey Department of Education; -The New Jersey Department Labor and Workforce Development; -The New Jersey Commission on Higher Education
New Mexico		х		×	private post-secondary educational institutions
New York		×		×	<ul> <li>Department or equivalent registers schools</li> <li>Council for Higher Education Accreditation</li> </ul>
North Carolina	×	x		x	Southern Association of Colleges and Schools -North Carolina Community College System -The University of North Carolina Board of Governors
North Dakota	x				-BOMT approval
Ohio		×		x	-Ohio board of regents -state board of career colleges and schools -Ohio department of education, division of career/technical adult education
Oklahoma		x			State licensed school, no board approval
Oregon		x		х	-Division of Vocational Education -Higher Education Coordinating Commission -Northwest Accreditation Commission -Oregon Office of Educational Policy and Planning
Pennsylvania		×		х	<ul> <li>regionally accredited college or university</li> <li>Pennsylvania private licensed school or its equivalent</li> </ul>
Puerto Rico					-official bodies of the Commonwealth of Puerto Rico -General Education Council
Rhode Island	х	х	х	х	
South Carolina					Department Approved Massage School
South Dakota					Recognized facility -List of schools
Tennessee		х			-Tennessee Higher Education Commission

				-Tennessee Board of Regents (transcripts must be in compliance, BOMT approves)
Texas			х	BOMT approves schools
Utah	×			Utah Department of Commerce, Division of Consumer Protection
Virginia	x	x	х	State Council of Higher Education
Washington	x	x	х	
West Virginia		х	х	NCB School Standards -West Virginia Higher Education Policy Commission
Wisconsin	×	x	x	Educational approval board Technical college

DOE US recognized institutional accrediting agencies as of 7/19/2019 https://www2.ed.gov/admins/finaid/accred/accreditation\_pg6.html

Accrediting Commission of Career Schools and Colleges

Accrediting Council for Continuing Education and Training

Accrediting Council for Independent Colleges and Schools

Council on Occupational Education

Distance Education Accrediting Commission

Higher Learning Commission

Middle States Commission on Higher Education

Middle States Commission on Secondary Schools

New England Commission of Higher Education

New York State Board of Regents, and the Commissioner of Education

Northwest Commission on Colleges and Universities

Southern Association of Colleges and Schools, Commission on Colleges

Western Association of Schools and Colleges, Accrediting Commission for Community and Junior Colleges

Kierke Kussart from the Alaska Commission on Postsecondary Education also provided links to the National Association of State Administrators and Supervisors of Private Schools (NASASPS), the

Accrediting Bureau of Health Education Schools (ABHES), United States Department of Education

(USDOE), Accreditation Commission for Acupuncture and Oriental Medicine (ACAOM), and the

OLE Dulebohn reminds the board that the reason all of this research has been compiled is so they

may compile a list of states that have educational and licensing requirements equivalent to Alaska in

Board will evaluate data and compile list of states that have accrediting and

Commission on Massage Therapy Association (COMTA) for the board's reference.

WASC Senior Colleges and University Commission

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TASK:

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accordance with AS 08.61.020.

approval agencies such as COMTA and ACPE that are equal to Alaska. TASK:

OLE Dulebohn will sign board members up for ACPE newsletter.

In the June 2019 meeting, the board was brought a topic by Board Member Jill Motz that shows that

there is a statute that deals with unfair discrimination regarding insurance of professions. Ms. Motz

AS 21.36.090- Feedback from LAW and Deputy Director Walsh

points out that AS 21.36.090 has a list of professions that cannot be unfairly discriminated against but massage therapy, and eight others, are not among them. The board asks that this issue be brought to the attention of division, and AAG Harriet Milks replied that more research would be needed on the subject and if anything was to be done about it, it would need to be addressed next session.

## AS 08.61.060

Also stemming from the June 2019 meeting, the board had asked for a LAW consult about a potential issue brought to their attention by Investigations. Inv. Carl Jacobs stated that AS 08.61.060 reads: "After a hearing, the board may impose a disciplinary sanction under AS 08.01.075 on a person licensed under this chapter if the board finds that the person..." Investigations is concerned about the words "hearing" and "licensed" as they may be interpreted to mean an administrative law hearing and may only be applicable to someone who has received their massage license. OLE Dulebohn responds that historically, in this context, the board has defined "hearing" as a meeting of the board on the subject and "licensed" to mean some who holds a license or whose license approval is imminent. As an example, if someone has a questionable background report, the board holds a Fitness to Practice interview for the applicant, holds a discussion, and decides to grant the license pending the acceptance of a consent agreement that states that the applicant will not break the law for 4 years and complete a 20 hours ethics course. AAG Harriet Milks response is: that the statute interpretation can depend on the facts. The board is correctly interpreting "hearing" to mean a process in which the applicant has a meaningful opportunity to be hear and present their case, present facts, and examine witnesses. The board also seems to be correctly understanding the disciplinary standards under AS 08.61.060 apply to licensees and applicants for licensure. The Office of Administrative Hearings has said that it makes no sense to license someone who the board knows has a problem that would warrant revocation if they were already licensed, only to turn around and revoke their license immediately after granting it.

Ms. Milks also addressees the board's intention to use AS 08.61.060 as a reference to impose a disciplinary sanction in the form of a civil fine for applicants who make factually inaccurate statements on their application and the board intends to license. She advises that this is appropriate since AS 08.61.060 specifically incorporates AS 08.01.075(a)(8) which allow imposition of a fine.

# Agenda Item 21 Administrative Business

#### Administrative Statistics

Chair Edwards-Smith states that he is grateful of the mention of how many people sent in renewal fingerprints despite not being asked or directed to send them in. Additionally, the statistics on the amount of e-mails sent was surprising. OLE Dulebohn shared with the board that about half dozen people were asked to submit fingerprints on a case by case basis because of an issue with their 2017 fingerprints, but that 46 people sent in fingerprints (with and without money) unbidden and those cards will be returned to them. Ms. Gilmour speculated that the amount of correspondence OLE Dulebohn received is related to the change in statute and regulation but OLE Dulebohn replied that she couldn't think of any of the correspondence that related to that subject. Ms. Gilmour referenced people contacting her with worries about bloodborne pathogens because they are not reading the application thoroughly and just remember that they saw a change in statute. She goes on to state that the lack of understanding is so great, it is amazing. OLE Dulebohn states that the

majority of the calls she received related to not getting their authorization code, not getting renewal notices, or scanning the notices that they do receive and not deriving the correct information. Ms. Dulebohn goes on to inform the board that a lot of the problems with renewals are directly related to licensees not keeping their addresses updated and not being opted in for paperless communications. She continues that, regardless of what was done before or may be done in the future, it is essential that people read notices and applications as they will tell the applicant/licensee exactly what they need to do.

 The board next addressed renewal applications in regard to the proof of current CPR certificate that was required for this year's renewals. There was discussion about how everyone had to certify on their application that they had a current CPR certificate and that they would provide proof of that no later than 10/30/2019. The discussion continued by stating that only PDF's were accepted as uploads into MyLicense but that the certificate could be mailed or faxed. Additionally, OLE Dulebohn explained that division make the mandate that all completed applications would have their licensed renewed immediately and that there would be a grace period given until 10/30/2019 to send in the CPR proof. Anyone that does not have their CPR in by the time renewals end on 9/30/2019 will get a notice in the mail reminding them of their responsibility. Chair Edwards-Smith asked how many renewals were expected this year and OLE Dulebohn responded that a little less than 1300 were expected and so far only about half have renewed. The board had a brief discussion about how massage therapists have a transient profession so there will always been people that move in and out of state for work.

# <u>June 10- September 16, 2019</u>

ITEM	AMOUNT	COST/ REVENUE
Applications Received	49	
Applications Reviewed by the	35	
board		
Rolfers Issued/Applied	2	
Massage License using the		
Board's Curriculum		
Breakdown (not		
Grandfathered)		
Initial Licenses Issued	44	44 X \$550.00= \$24,200
Applications Denied	0	
Applications in Process	70	
Renewed Online using	529	
MyLicense (as of 9/15/2019)		
Total Renewed as of	626	
9/15/2019		
# of Licensee's who have	677	
"opted in" for paperless		
communication		
Sent in Un-Necessary	46	
Fingerprint Cards for 2019		
Renewal		

Phone Calls Received	472 (last period 352)	
E-mails Sent	2464 (last period 1191)	
Returned Letters	52	$52 \times .55 = $28.60$
Returned Certified Mail	2	2 X \$7.45= \$ 14.90

Chair Edwards-Smith called a short break at 10:05 a.m. Back on the record at 10:17 a.m.

#### Agenda Item 20

# Regulatory Reform Introduction Presentation

Director Sara Chambers joined the meeting at 10:17 a.m.

Chair Edwards-Smith welcomes Director Chambers and begins by referencing the memo that Ms. Chambers had distributed on the topic of Professional Licensing Reform. This memo was written to educate boards and staff on the goals put forth by Governor Dunleavy's administration. Overall, state officials have been tasked by the Governor to go through statutes and regulations and administrative processes to ensure they are modern, defensible, understandable, and transparent. We are also to ensure that we are not putting any artificial barriers in the way of qualified individuals while continuing to maintain public protection. The four main resolutions Ms. Chambers makes are:

- 1. At all times, our governance should demonstrate that we have internalized the purpose of professional licensing by safeguarding the public interest.
- 2. Make decisions that reflect proficiency in the statutes, regulations, division policies, and state/national issued that affect our licensing programs.
- 3. Add value to the bottom line by delivering excellent service to all internal and external customers.
- 4. Prioritize changes to statutes and regulations that streamline, modernize, and reduce barriers to employment of qualified individuals.

After Ms. Chambers completes her summary of her memo, Chair Edwards-Smith interjects that he feels it would be important for the Board of Massage Therapist to create a public outreach subcommittee. The goal of this subcommittee would be to strengthen education of the public on the board, how it protects the public, and how it strengthens the economy. It would also aim to inform the public of the resources available to them. Mr. Edwards-Smith would like the subcommittee to identify community resources, inform legislators, and seek feedback on communications with the public. He states he would entertain a motion for a subcommittee to be formed.

In a motion made by Traci Gilmour, seconded by Julie Endle, and passed unanimously with a roll call vote, it was RESOLVED to APPROVE the formation of a subcommittee comprised of Dave Edwards-Smith, Jill Motz, and Traci Gilmour for Outreach and Education.

 OLE Dulebohn brings the meeting back to Ms. Chambers' presentation on Regulatory Reform and references a handbook that Ms. Chambers created and distributed to everyone. When asked the purpose of this handbook, Ms. Chambers replied that the handbook should be used a s a tool in conjunction with the provided PowerPoint to provide structure and to encourage outside the box

thinking and risk assessment analysis. Ms. Chambers continues that this PowerPoint will help the board evaluate their statutes and regulations and once you look at them, it will help you did deeper rather than just accepting a surface understanding. Director Chambers also suggests that the board use the PowerPoint and handbook as a tool to engage the public in their upcoming subcommittee.

Chair Edwards-Smith states for the record that this board is constantly working to evaluate their statutes and regulations and actually have some regulations changes about to go out for Public Comment. At this point, Ms. Chambers will leave the board to review the PowerPoint and will available for questions if the need arises.

Chair Edwards-Smith calls for a short break and Director Chambers left the meeting at 10:40 a.m. Back on the record at 10:50 a.m.

 OLE Dulebohn starts the presentation introducing the board to Director Chambers' PowerPoint presentation on Regulatory Reform per the Governor's mandate. The board reviews and discusses the PowerPoint presentation and agree that it would be a good idea to utilize the handbook in future meetings and with discussions with the public.

The board ended their discussion on the presentation feeling enlightened and empowered to look at the statutes and regulations in a different and more modern way.

# Agenda Item 21 Administrative Business (continued)

# Meeting Calendar

The board reviewed the meeting calendar for the remainder of 2019 and for 2020. During review of the calendar, the board discussed when they would set their Outreach and Educational Subcommittee meeting. OLE Dulebohn stated that the board should set their subcommittee meeting during a scheduled board meeting and that it be included in a motion. Vice-Chair Traci Gilmour objected to the process of needing to set a subcommittee meeting during a regularly scheduled meeting stating it was burdensome and a waste of time. She would like the policy of setting future meetings/subcommittees in current meetings changed. OLE Dulebohn states that notices for public meetings need to go out 30 days in advance. Chair Edwards-Smith states that the subcommittee will be a brief teleconference that will probably be 3 hours. He asks for a motion for the subcommittee meeting.

In a motion made by Ron Gibbs, seconded by Julie Endle, and passed unanimously with a roll call vote, it was RESOLVED to set the date for the Outreach and Educational subcommittee meeting for November 30, 2019 at 8:30 a.m.

TASK: Chair Edwards-Smith will submit a subcommittee agenda to OLE Dulebohn by October 5, 2019.

Board member Julie Endle clarifies that the subcommittee will then bring their research and communications to the entire board in their next meeting for action and the subcommittee will not

1024 be making any board decisions during their meeting. Chair Edwards-Smith responds in the 1025 affirmative. 1026 1027 Agenda Item 24 Town Hall Meeting 1028 1029 Having completed all board business for the day, the board decides to Adjourn their meeting for the day. The board is asked by OLE Dulebohn to be back from lunch at 1:30 p.m. to prepare for the 1030 1031 Town Hall meeting that is scheduled in room 1236 at 2:00 p.m. later today. 1032 1033 Agenda Item 25 1034 At this time, the board concluded all scheduled Board Business. 1035 1036 1037 In a motion made by Traci Gilmour, seconded by Julie Endle, and passed unanimously, it was RESOLVED to ADJOURN. 1038 1039 1040 Hearing nothing further, Chair David Edwards-Smith adjourned the meeting and the record ended at 11:08 a.m. 1041 1042 1043 Respectfully Submitted, 1044 1045 1046 1047 12/03/2019 Dawn Dulebohn, Licensing Examiner 1048 **Date** 1049 1050 1051 12/03/2019 1052 1053 David Edwards Smith, Boards Chair Date 1054