Annual Report Fiscal Year 2018 REAL ESTATE COMMISSION



Department of Commerce, Community and Economic Development

Division of Corporations, Business and Professional Licensing

This annual performance report is presented in accordance with Alaska statute AS 08.01.070(10).

Its purpose is to report the accomplishments, activities, and the past and present needs of the licensing program.

Table of Contents

Identification of the Board	Dogo 1
Identification of the Board	Page 1
Identification of the Staff	Page 2
Narrative Statement	Page 3
Budget Recommendations	Page 4
Proposed Legislative Recommendations	Page 8
Regulatory Recommendations	Page 9
Goals and Objectives	Page 10
Sunset Audit Recommendations	Page 12

Identification of the Board

Board Member	Duty Station	Date Appointed	Term Expires
Traci J. Barickman, Chairperson Broker/3 rd Judicial District	Sutton	Mar 01, 2015	Mar 01, 2019
Marianne K. Burke Public Member	Anchorage	Mar 01, 2015 (reappointed for second term)	Mar 01, 2019
Peggy Ann McConnochie Broker/Broker-at-Large	Juneau	Mar 01, 2015	Mar 01, 2019
David C. Pruhs Broker/4 th Judicial District	Fairbanks	Mar 01, 2017	Mar 01, 2021
Guy E. Mickel Broker/1 st Judicial District	Ketchikan	Mar 01, 2017	Mar 01, 2021
Eric Bushnell Associate Broker/Broker-at-Large	Wasilla	Mar 01, 2017 (reappointed for second term)	Mar 01, 2021
Cindy Cartledge Public Member	Anchorage	Mar 01, 2015	Mar 01, 2019

Identification of Staff

Sharon J. Walsh - Executive Administrator

Department of Commerce, Community & Economic Development Division of Corporations, Business and Professional Licensing Alaska Real Estate Commisssion 550 W. 7th Ave. Suite 1500 Anchorage, AK 99501 (907) 269-8197

Nancy A. Harris – Project Assistant

Department of Commerce, Community & Economic Development Division of Corporations, Business and Professional Licensing Alaska Real Estate Commisssion 550 W. 7th Ave. Suite 1500 Anchorage, AK 99501 (907) 269-8168

Doug Fell – Investigator

Department of Commerce, Community & Economic Development Division of Corporations, Business and Professional Licensing 550 W. 7th Ave. Suite 1500 Anchorage, AK 99501 (907) 269-8124

Jun Maiquis - Regulations Specialist II

Department of Commerce, Community & Economic Development Division of Corporations, Business and Professional Licensing Post Office Box 110806 Juneau, Alaska 99811-0806 (907) 465-2550

Sher Zinn - Regulations Specialist II

Department of Commerce, Community & Economic Development Division of Corporations, Business and Professional Licensing Post Office Box 110806 Juneau, AK 99811-0806 (907) 465-2550

Narrative Statement

The current Alaska Real Estate Commission consists of seven members who are appointed by the Governor: three Real Estate Brokers that represent each of the 1st, 3rd, and 4th Judicial Districts; two Brokers-At-Large; and two public members. The purpose of the Commission is to regulate and control licensing and improve industry standards by modifying and adopting regulations.

The Commission had two primary objectives:

1. Obtain a master policy that would be available to all licensees for the purpose of providing an affordable errors and omissions insurance option for all licensees.

This objective has been achieved.

2. Assess the trend of teams and representation to determine if it is necessary for the Commission to establish regulations that addresses the creation, advertising and supervision of team representation.

This subject has been discussed at all three meetings and it appears this will be an ongoing subject for a number of meetings. The industry is starting to see more issues and consumer confusion over this practice.

Our recent Sunset Review concluded the Commission is serving the public's best interest and unconditionally recommended extending the Commission's termination date to June 30, 2026; with the recommendation that the Division's Chief Investigator continue to improve oversight to ensure investigations are completed timely. There were several turnovers in the investigative staff that has created a moderate backlog of unresolved cases. The Commission will continue to work with the investigative office to get these cases resolved as quickly as possible.

In April 2018, the Legislature voted to pass HB279 that extended the Real Estate Commission to June 30, 2026.

Budget Recommendations for FY 2019

The Budget Recommendations section anticipates the board's fiscal priorities for the upcoming year. Please complete all parts of this section with details about anticipated meetings, conferences, memberships, supplies, equipment, to other board requests. Meeting expenses that are being funded through third-party reimbursement or direct booking must be identified separately from expenses paid through license fees (receipt-supported services or RSS). Be sure to explain any items listed as "other" so they may be tracked appropriately.

#1 Rank (Rank board meetings in order of importance) **Board Meeting Date** Location # Board # Staff 7 September 26, 2018 **Anchorage** 3 ☑ Airfare: \$2,228.00 \$700.00 ■ Hotel: \$60.00 **☑** Ground: \$150.00 ☑ Other: M&IE **Total Estimated Cost:** \$3,138.00

#2 Rank (Rank board meetings in order of importance) # Board # Staff **Board Meeting Date** Location December 5, 2018 Anchorage 7 3 ☑ Airfare: \$2,000.00 \$700.00 ☑ Hotel: ☑ Ground: \$60.00 ■ Other: M&IE \$150.00 **Total Estimated Cost:** \$2,910.00

#3 Rank	(Rank board meetings in order of importance)		
Board Meeting Date	Location	# Board	# Staff
March 2019	Anchorage	7	3
图 Airfare: 图 Hotel: 图 Ground: 图 Other: M&IE Total Estimated Cost:			\$2,200.00 \$700.00 \$60.00 \$150.00 \$3,110.00

Budget Recommendations for FY 2019

The Budget Recommendations section anticipates the board's fiscal priorities for the upcoming year. Please complete all parts of this section with details about anticipated meetings, conferences, memberships, supplies, equipment, to other board requests. Meeting expenses that are being funded through third-party reimbursement or direct booking must be identified separately from expenses paid through license fees (receipt-supported services or RSS). Be sure to explain any items listed as "other" so they may be tracked appropriately.

#4 Rank (Rank board meetings in order of importance) # Staff **Board Meeting Date** Location # Board 7 June 2019 **Anchorage** 3 \$2,200.00 ☑ Airfare: ■ Hotel: \$700.00 ☑ Ground: \$60.00 ☑ Other: \$150.00 M&IE **Total Estimated Cost:** \$3,110.00

Travel Required to Perfor	m Examinations		
Date	Location	# Board	# Staff
Description of meeting and its	role in supporting the mission of t	he Board:	
☐ Airfare:			\$0.00
☐ Hotel:			\$0.00
☐ Ground:			\$0.00
☐ Conference:			\$0.00
☐ Other:			\$0.00
Describe "Other" (bre	ak out all sections):		
Total Estimated Cost:			\$0.00

Out-of-State Meetings and Additional In-State Travel

Date	Location	# Board	# Staff
September 11-15, 2018	St. Louis, MO	1	1

Description of meeting and its role in supporting the mission of the Board:

One Commission member and one staff to attend the Association of Real Estate License Law Officials (ARELLO) annual conference. Attending this conference would allow for those that attend to bring back to the REC current trends and issues in the real estate industry in the US and CAN. Information at this conference would provide the REC how other jurisdictions are handling those issues through regulation, education and licensing.

Expenditure	License Fees (RSS)	Third-Party Reimbursement	Third-Party Direct Booked	Total
🗷 Airfare:	\$1,230.00	\$0.00	\$0.00	\$1,230.00
■ Hotel:	\$1,134.00	\$0.00	\$0.00	\$1,134.00
☑ Ground:	\$70.00	\$0.00	\$0.00	\$70.00
Conference:	\$1,200.00	\$0.00	\$0.00	\$1,200.00
☐ Other	\$0.00	\$0.00	\$0.00	\$0.00
Describe "Other	r" (break out all sect	ions):		
Net Total:	\$3,634.00	\$0.00	\$0.00	\$3,634.00

Out-of-State Meetings and Additional In-State Travel

Date	Location	# Board	# Staff
October 23-25, 2018	San Antonio, TX	0	1

Description of meeting and its role in supporting the mission of the Board:

This event gathers all investigators and auditors to discuss current trends in real estate, real estate isssues, investigative skills (how to conduct interviews, report writing, etc.), and provides an opportunity to network and learn about problems and discover solutions for investigations.

Expenditure	License Fees (RSS)	Third-Party Reimbursement	Third-Party Direct Booked	Total
🗷 Airfare:	\$500.00	\$0.00	\$0.00	\$500.00
■ Hotel:	\$567.00	\$0.00	\$0.00	\$567.00
🗷 Ground:	\$70.00	\$0.00	\$0.00	\$70.00
Conference:	\$430.00	\$0.00	\$0.00	\$430.00
⊠ Other	\$240.00	\$0.00	\$0.00	\$240.00
Describe "Othe	r" (break out all sections): M&IE		
Net Total:	\$1,807.00	\$0.00	\$0.00	\$1,807.00

REAL ESTATE COMMISSION

Fiscal Year 2018 Annual Report

Budget Recommendations for FY 2019 (continued)

Non-Travel Budget Requests		
☐ Not Applicable	☐ Resources	☐ Examinations
☑ Membership	☐ Training	□ Other
Product or Service	Provider	Cost Per Event
Association of Real Estate License Law Officials (ARELLO)	ARELLO	\$750.00
Description of item and its role in suppor Membership to ARELLO offers the REC access to education, invesitgation and lice	cess to a nationwide disciplinary datab	ase. It also provides

Other Items with a Fiscal Impact	Cost Per Event	\$0.00
☑ Not Applicable	Number of Eve	nts: 0
Product or Service	Provider	Total Cost
		\$0.00

Summary of FY 2019 Fiscal Requests	
Board Meetings and Teleconferences:	\$12,268.00
Travel for Exams:	\$0.00
Out-of-State and Additional In-State Travel:	\$5,441.00
Dues, Memberships, Resources, Training:	\$750.00
Total Potential Third-Party Offsets:	-\$0.00
Other:	\$0.00
Total Requested:	\$18,459.00

Legislation Recommendations Proposed Legislation for FY 2019

×	No Recommendations The Commission has no recommendations for proposed legislation at this time.
	Recommendations The Commission has the following recommendations for FY 2019 proposed legislation:

Regulation Recommendations Proposed Legislation for FY 2019

Recommendations			
×	The Commission has the following recommendations for proposed regulations		
	nmission recommends the addition of a definition in regulation 12 AAC 64.990 that would he term "Teams" as used by practitioners.		
	nmission recommends a change to the regulation 12 AAC 64.117, to change the broker's policy that would include how teams handle confidentiality and disclosure.		

Goals and Objectives

Part I

FY 2018's goals and objectives, and how they were met:

1. Establish guidelines, as appropriate, relating to "teams".

Regulations were proposed and have been prepared for public comment by the Regulation Specialist.

2. Establish means to enhance consumer awareness of the roles and responsibilities of licensees and the Real Esate Commission.

The Commission consistently advocates improved education for consumer protection and continues to update and post information on the public website to direct consumers to important resources.

3. Address statutory and regulatory matters, including revisions to better protect the general public in real estate transactions.

This has been an ongoing long-term goal that is still an item of discussion. It has been a challenging goal to achieve without using excessive resources. This is still under consideration and will be addressed in FY 2019.

Goals and Objectives

Part II	
FY 2019's goals and objectives, and proposed methods to achieve them. Describe any strengths, weaknesses, opportunities, threats and required resou	urces:
Goals for FY 2019 will be discussed and considered at the June 20, 2018 quarterly meeting.	

Sunset Audit Recommendations

Date of Last Legislative Audit: June 15, 2017 Board Sunset Date: June 30, 2026

Audit Recommendation:	The audit recommends the DCBPL Chief Investigator continue to improve oversight to ensure cases are actively investigated and completed timely.
Action Taken:	The Chief Investigator has new procedures in place to ensure that the timeliness of cases, complaints, or in-take matters are addressed through quartley reporting.
Next Steps:	Continue monitoring cases in quarterly reports from the Investigator to the Real Estate Commission at their quarterly meetings.
Date Completed:	Ongoing.