

**COMPARISON OF PREMIUMS TO TOTAL NAIC* COMPLAINTS
FOR COMPANIES WITH FIVE (5) OR MORE COMPLAINTS
01/01/2006 THROUGH 12/31/2006**

| <u>GROUP COMPANY NAME</u> | <u>ALASKA DIRECT PREMIUM (\$000. Omitted)</u> | <u>EXPECTED AS % OF PREMIUM**</u> | <u>ACTUAL # OF COMPLAINTS</u> | <u>% OF TOTAL NAIC* COMPLAINTS</u> |
|---|---|---|---------------------------------------|--|
| Premera Blue Cross Group | 378,229 | 47 | 42 | 12.3% |
| American International Group | 219,894 | 27 | 6 | 1.8% |
| State Farm IL Group | 186,157 | 23 | 19 | 5.6% |
| Alaska National Ins Co | 154,923 | 19 | 9 | 2.6% |
| Allstate Ins Group | 134,909 | 17 | 13 | 3.8% |
| Berkshire Hathaway Group / Geico | 94,296 | 12 | 20 | 5.9% |
| United Services Automobile Group / USAA | 66,257 | 8 | 10 | 2.9% |
| Progressive Group | 43,361 | 5 | 5 | 1.5% |
| Aetna Group | 32,279 | 4 | 23 | 6.7% |
| Safeco Ins Group | 30,458 | 4 | 12 | 3.5% |
| Principle Financial Group | 33,985 | 4 | 7 | 2.1% |
| UnitedHealth Group | 31,071 | 4 | 8 | 2.3% |
| Horace Mann Group | 15,390 | 2 | 9 | 2.6% |
| Infinity Prop & Cas Ins Group / Leader | 9,880 | 1 | 9 | 2.6% |
| Total Above Companies | 153,063 | 177 | 192 | 56.3% |
| All Other Companies*** | 2,603,198 | 322 | <u>149</u> | <u>43.7%</u> |
| Total—All Companies | 2,756,261 | Complaints: | <u>341</u> | <u>100.0%</u> |

*NAIC – The company information shown is compiled utilizing National Association of Insurance Commissioners (NAIC) Standard Complaint Data Guidelines.

**Expected as % of premium is based on the company's total premium written compared to the total premiums written for all companies and would result in the above anticipated number of complaints.

***All Other Companies include those that had four or less complaints.

Table IV - Comparison of premiums to total NAIC complaints for companies with five (5) or more complaints for calendar year 2006.