

HEALTH INSURANCE BY PRODUCT LINE

Calendar Year 2007 Claim Payment Data For Group Comprehensive Major Medical Insurance Only

Total number of NEW claims received during the reporting year?	1,567,441
1. Of the reported NEW claims, how many of these were CLEAN claims?	1,450,123
• Of the reported CLEAN claims, how many of these were paid within 30 days of receipt of initial claim?	1,390,629
2. Of the reported NEW claims, how many of these were not CLEAN claims?	109,840
• Of the reported claims that were not CLEAN , how many provided notice within 30 days of receipt of initial claim?	107,066
• Of the reported claims that were not CLEAN , how many of these were paid within 15 days after receipt of information requested OR within the 30 days after receipt of the initial claim?	94,138
3. Of the reported NEW claims, how many had INTEREST PAID during the reporting year due to late payment of claims?	7,515
• Of the reported claims that had INTEREST PAID, what is the total dollar amount paid during the reporting year due to late payment of claims?	148,679
4. Of the reported NEW claims, how many were denied and internally appealed under AS 21.07 during the reporting year?	1,594
• Of the claims that were internally appealed, how many were paid?	738
5. Of the reported NEW claims, how many were denied and externally appealed under AS 21.07 during the reporting year?	3
• Of the claims that were externally appealed, how many were paid?	1

HEALTH INSURANCE BY PRODUCT LINE

INDIVIDUAL – CALENDAR YEAR 2007

Product	# New Policies Issued During the Year	# Policies Terminated During the Year	# Policies in Force End of Year	# Individuals Covered End of Year	Member Months	Direct Premiums	Paid Claims
Comprehensive Major Medical							
Association	85	273	762	2,884	36,356	8,853,676	5,972,546
Direct	2,017	1,640	6,461	11,047	127,685	29,584,903	24,718,219
Trust	–	–	–	1	19	3,569	3,370
Other	38	26	96	96	1,132	82,742	15,761
Short-Term Medical	910	743	376	523	6,308	469,355	321,833
Accident or AD&D	17,204	15,229	82,264	122,011	1,504,488	5,385,841	1,964,780
Dental	704	630	988	1,693	19,217	550,893	155,914
Disability Income	1,339	1,139	6,048	5,987	68,894	6,365,917	2,555,623
Fixed Indemnity	1,624	2,228	5,885	11,028	127,063	2,167,731	658,279
Long Term Care	370	175	4,092	4,513	36,369	8,584,799	1,976,613
Medicare Supplement	219	156	1,660	1,663	18,854	3,493,043	1,966,784
Specified Disease	2,551	2,361	10,122	18,655	207,717	4,041,903	1,649,798
Vision	370	231	384	614	6,617	87,325	9,842
Other:	128	41	416	667	7,404	113,535	8,389
Other:	–	2	17	24	291	20,632	68,039
TOTAL	27,559	24,874	119,571	181,406	2,168,414	69,805,866	42,045,789

HEALTH INSURANCE BY PRODUCT LINE

GROUP – CALENDAR YEAR 2007

Product	# New Policies Issued During the Year	# Policies Terminated During the Year	# Policies in Force End of Year	# Individuals Covered End of Year	Member Months	Earned Premiums	Paid Claims
Comprehensive Major Medical:							
Small Employer							
Small Employer (2-50)	295	129	2,156	23,686	280,224	105,276,413	82,143,195
Other Employer	37	9	234	46,321	562,715	179,221,488	147,668,358
Mult Emp Asso or Trust	–	5	4	412	5,662	1,116,022	2,038,120
Other Assoc or Trust	475	496	1,258	2,544	31,101	8,701,550	5,417,882
Other Group _____	–	2	–	–	7,026	322,249	401,608
Other Health:							
Accident or AD&D	14,894	8,854	14,828	251,759	2,846,239	8,559,924	5,594,798
Dental	539	500	1,781	44,120	520,069	12,302,692	9,295,322
Disability Income	171	1,393	1,783	96,809	1,089,819	27,474,993	17,907,065
Fixed Indemnity	62	70	328	1,170	14,150	551,649	476,642
Long Term Care	42	20	779	2,390	28,285	2,180,954	66,252
Medicare Supplement	2	10	115	7,669	92,080	9,464,339	6,684,492
Specified Disease	530	201	1,310	2,537	31,310	404,989	158,935
Vision	300	203	667	53,209	628,829	4,658,550	3,910,205
Other: _____	19	119	80	1,904	22,377	1,041,206	282,384
Other: _____	4,941	496	103	177	2,980	98,164	43,250
TOTAL	22,283	12,493	25,354	533,993	6,155,127	358,464,705	280,784,841
Other Business:							
Stop Loss	79	67	292	139,844	1,221,670	43,357,274	32,296,550
Admin Services Only	49	33	255	55,762	675,848		
Admin Service Contracts	2	5	18	101,087	1,213,839		