

**COMPARISON OF PREMIUMS TO TOTAL NAIC\* COMPLAINTS  
FOR COMPANIES WITH FIVE (5) OR MORE COMPLAINTS  
01/01/2008 THROUGH 12/31/2008**

<u>GROUP COMPANY NAME</u>	<u>ALASKA DIRECT PREMIUM (\$000, Omitted)</u>	<u>EXPECTED AS % OF PREMIUM**</u>	<u>ACTUAL # OF COMPLAINTS</u>	<u>% OF TOTAL NAIC* COM-</u>
<b><u>PLAINTS</u></b>				
Premera Blue Cross Group	421,378	46	39	15.4%
State Farm Group	188,574	20	13	5.1%
American International Group	175,921	19	6	2.4%
Allstate Insurance Group	127,365	14	19	7.5%
Liberty Mutual Group	121,885	13	6	2.4%
Hartford Fire & Cas Group	68,802	7	14	5.5%
Berkshire Hathaway Group	60,845	7	20	7.9%
Aetna Group	49,507	5	10	3.9%
Progressive Group	48,293	5	8	3.1%
UnitedHealth Group	33,771	4	23	9.1%
Principal Financial Group	23,148	3	8	3.1%
<b>Total Above Companies</b>	1,319,489	142.6	<u>166</u>	<u>65.4%</u>
<b>All Other Companies</b>	1,030,699	111.4	88	34.6%
<b>Total - All Companies</b>	2,350,188	254	<u>254</u>	<u>100.0%</u>

\*NAIC – The company information shown is compiled utilizing National Association of Insurance Commissioners (NAIC) Standard Complaint Data Guidelines.

\*\*Expected as % of premium is based on the company's total premium written compared to the total premiums written for all companies and would result in the above anticipated number of complaints.

\*\*\*All Other Companies include those that had four or less complaints.

Table IV - Comparison of premiums to total NAIC complaints for companies with five (5) or more complaints for calendar year 2008.