

— Licensing Section —

The Licensing Section oversees and administers the license and continuing education requirements for all persons seeking licensure in this state. The administration includes reviewing all documents received with regard to the license process to ensure that a person is competent, trustworthy, and qualified to obtain, renew, or amend a license. The section assists and provides information to licensees for obtaining and maintaining statutorily required licenses in compliance with statutes and regulations, with an emphasis on public protection. Recommendations are made to the director concerning possible license violations.

During the 2008 calendar year, the Licensing Section received 33,573 documents. It should be noted that in order to achieve increased efficiency, the Licensing Section eliminated tracking the processing of numerous types of documents. For example, we no longer include resident address changes, license cancellations, or termination of employment documents processed in our statistics as these requests do not result in issuance of a new license.

Paper Documents

Renewals Processed.....	4,502
Licenses Issued.....	8,677
License Amended.....	1,800
Licenses Canceled.....	2,177
License Lapsed.....	3,555
All Documents Received.....	33,573

Electronic Documents

NRR Processed.....	7,845
NRL Processed.....	6,415
Address Correction Requests.....	7,148

Electronic Application, Renewal, and Address Change Filings

In continuing efforts to improve efficiency and simplify the licensing process, the division implemented an electronic application filing process, which resulted in the processing of 21,408 electronic filings.

Bulletins Issued:

B08-04 To further the division's efforts to meet national uniformity standards, changes were implemented to eliminate any Continuing Education requirements for limited lines licensees and requiring a licensee to take at least three hours of training on insurance ethics.

Notices Issued:

Notice was sent out regarding our test development review process and encouraged participation in review of the major lines of authority exams as well as other selected exams.

Notice was also sent to licensees regarding a change from the previously combined property and casualty code examination to separate the code examination into a separate code examination for property and a separate code examination casualty, consistent with uniformity standards.