

HEALTH INSURANCE BY PRODUCT LINE

Calendar Year 2008 Claim Payment Data For Group Comprehensive Major Medical Insurance Only

Total number of NEW claims received during the reporting year?	<u>1,526,843</u>
1. Of the reported NEW claims, how many of these were CLEAN claims?	<u>1,451,002</u>
• Of the reported CLEAN claims, how many of these were paid within 30 days of receipt of initial claim?	<u>1,393,128</u>
2. Of the reported NEW claims, how many of these were not CLEAN claims?	<u>75,840</u>
• Of the reported claims that were not CLEAN , how many provided notice within 30 days of receipt of initial claim?	<u>73,330</u>
• Of the reported claims that were not CLEAN , how many of these were paid within 15 days after receipt of information requested OR within the 30 days after receipt of the initial claim?	<u>63,162</u>
3. Of the reported NEW claims, how many had INTEREST PAID during the reporting year due to late payment of claims?	<u>6,712</u>
• Of the reported claims that had INTEREST PAID, what is the total dollar amount paid during the reporting year due to late payment of claims?	<u>172,277</u>
4. Of the reported NEW claims, how many were denied and internally appealed under AS 21.07 during the reporting year?	<u>1,889</u>
• Of the claims that were internally appealed, how many were paid?	<u>861</u>
5. Of the reported NEW claims, how many were denied and externally appealed under AS 21.07 during the reporting year?	<u>5</u>
• Of the claims that were externally appealed, how many were paid?	<u>1</u>

HEALTH INSURANCE BY PRODUCT LINE

INDIVIDUAL – CALENDAR YEAR 2008

Product	# New Policies Issued During the Year	# Policies Terminated During the Year	# Policies in Force End of Year	# Individuals Covered End of Year	Member Months	Direct Premiums	Direct Losses Paid*
Comprehensive Major Medical							
Association	67	202	631	2,817	34,082	9,215,367	6,400,462
Direct	1,856	1,972	6,286	10,768	132,019	35,192,534	31,161,884
Trust	–	–	–	1	12	8,291	1,580
Other	500	120	662	721	4,364	662,642	238,445
Short-Term Medical	1,037	1,019	420	549	6,815	513,525	423,258
Accident or AD&D	20,033	16,118	81,179	120,272	1,619,801	5,812,694	1,939,563
Dental	420	418	989	1,672	19,684	547,731	158,563
Disability Income	1,326	1,015	7,110	7,053	82,653	7,706,981	3,278,452
Fixed Indemnity	2,491	2,254	9,061	14,988	164,810	3,839,790	1,332,948
Long Term Care	329	163	4,574	4,933	40,243	9,388,740	1,436,930
Medicare Supplement	220	135	1,901	1,909	21,815	3,983,737	2,373,765
Specified Disease	2,472	1,816	10,988	20,568	233,696	4,624,520	1,729,224
Vision	346	260	470	855	9,063	103,192	14,100
Other:	108	43	359	561	6,947	187,423	25,014
Other:	–	2	16	16	271	17,494	2,196
TOTAL	31,205	25,537	124,646	187,683	2,376,275	81,804,661	50,516,384

HEALTH INSURANCE BY PRODUCT LINE

GROUP – CALENDAR YEAR 2008

Product	# New Policies Issued During the Year	# Policies Terminated During the Year	# Policies in Force End of Year	# Individuals Covered End of Year	Member Months	Direct Premiums	Direct Losses Paid*
Comprehensive Major Medical:							
Small Employer							
Small Employer (2-50)	235	188	2,075	22,188	270,469	112,084,617	100,078,580
Other Employer	77	37	368	46,465	551,630	191,553,876	164,535,941
Mult Emp Asso or Trust	1	–	2	539	5,710	2,367,287	1,974,743
Other Assoc or Trust	265	467	1,097	2,212	27,960	8,192,330	6,643,741
Other Group _____	1	–	3	386	4,294	923,975	1,232,346
Other Health:							
Accident or AD&D	1,502	5,547	16,199	285,579	3,096,774	8,764,383	3,913,807
Dental	1,479	469	2,781	41,258	471,855	15,938,026	12,360,672
Disability Income	1,647	1,369	1,143	102,583	1,180,439	33,620,751	18,050,049
Fixed Indemnity	132	180	312	1,483	13,997	437,963	194,649
Long Term Care	64	53	1,601	2,228	26,579	1,907,179	149,764
Medicare Supplement	3	8	110	5,530	66,421	9,635,401	7,326,310
Specified Disease	299	162	1,638	2,114	26,201	376,697	209,935
Vision	22	190	503	48,383	615,790	3,793,317	2,631,992
Other: _____	6	7	33	2,037	24,409	750,739	278,518
Other: _____	10	13	64	183	1,952	172,468	419,336
TOTAL	5,743	8,690	27,929	563,168	6,384,480	390,519,008	320,000,383
Other Business:							
Stop Loss	25	46	253	123,838	1,177,110	49,839,058	42,337,624
Admin Services Only	50	33	266	54,785	644,290		
Admin Service Contracts	6	1	30	197,520	2,290,761		