

**COMPARISON OF PREMIUMS TO TOTAL NAIC* COMPLAINTS
FOR COMPANIES WITH FIVE (5) OR MORE COMPLAINTS
01/01/2009 THROUGH 12/31/2009**

GROUP COMPANY NAME	ALASKA DIRECT PREMIUM (\$000. Omitted)	EXPECTED AS % OF PREMIUM**	ACTUAL # OF COMPLAINTS	% OF TOTAL NAIC* COMPLAINTS
Premera Blue Cross Group	436,483	47	39	14.9%
State Farm Group	196,232	21	22	8.4%
American International Group	167,884	18	8	3.1%
Allstate Insurance Group	126,820	14	17	6.5%
Liberty Mutual Group	123,713	13	6	2.3%
Alaska National Ins Co	111,920	12	11	4.2%
Berkshire Hathaway Group	89,546	10	17	6.5%
United Services Automobile Assn Group	76,678	8	14	5.3%
Aetna Group	72,764	8	19	7.3%
Hartford Fire & Cas Group	63,173	7	9	3.4%
Progressive Group	50,103	5	7	2.7%
United Health Group	38,359	4	30	11.5%
Country Ins & Fin Serv Group	24,588	3	6	2.3%
Principal Financial Group	23,184	3	8	3.1%
Horace Mann Group	13,820	2	7	2.7%
Oregon Dental Group	13,720	2	5	1.9%
Total Above Companies	1,628,987	176	225	85.9%
All Other Companies***	791,152	86	<u>37</u>	<u>14.1%</u>
Total—All Companies	2,420,139	262	<u>262</u>	<u>100.0%</u>

***NAIC** – The company information shown is compiled utilizing National Association of Insurance Commissioners (NAIC) Standard Complaint Data Guidelines.

****Expected as % of premium** is based on the company's total premium written compared to the total premiums written for all companies and would result in the above anticipated number of complaints.

*****All Other Companies** include those that had four or less complaints.

Table IV - Comparison of premiums to total NAIC complaints for companies with five (5) or more complaints for calendar year 2009.