

Complaints by Line of Coverage Closed Files 01/01/2009 – 12/31/2009
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AUTO	
Private Passenger Auto	67
Commercial Auto	5
Motorhome/Recreational Vehicle	1
Motorcycle	1
Rental Vehicle	1
HOMEOWNERS	
Homeowners	33
Condo/Townhouse	5
Renter/Tenants	2
LIFE & ANNUITY	
Individual Life	13
Group Life	1
Individual Annuities	3
Other Life and Annuity	1
ACCIDENT & HEALTH	
Individual	31
Group	132
Other Accident & Health	2
LIABILITY	
General	10
Other Liability	1
MISCELLANEOUS	
Workers' Compensation	9
Ocean Marine	1
Title	3
Mortgage Guaranty	1
Surplus Lines	2
Watercraft	2
Extended Warranty Service Contracts	4
Other Miscellaneous	1
OTHER — NO STATE JURISDICTION	
ERISA Plans	101

Table II - Complaints by Line of Coverage