

## — Investigation Section —

The Investigation Section investigates areas of alleged fraudulent insurance activities. This includes the private citizen filing a fraudulent claim to the insurance company, medical providers submitting fraudulent billings to the insurance companies, insurance agents or companies violating a statute or regulation included in the State of Alaska insurance laws, and workers' compensation fraud.

The division is increasing public awareness that there is a designated section within the division which investigates all aspects of violation of the Alaska insurance laws, including claimant fraud, workers' compensation fraud, medical care provider fraud, an insurance company and agency fraud, etc. The investigators are available to conduct educational seminars and speak at professional meetings.

The Investigation Section's guidelines are defined within Alaska Statutes Title 21 and the workers' compensation guidelines are defined in Title 23. Alaska Statutes Title 21 Section 36 relates to trade practices and frauds. AS 21.36.360 defines fraudulent and criminal insurance acts. We also refer to Alaska Statutes Title 11, the criminal statutes, and make criminal referrals on any matters that are appropriate in addition to violations of the insurance statute.

As a tool to the investigators, we have direct access at computer terminals to valuable database information. These include the Federal Bureau of Investigation Nationwide Law Enforcement Telecommunication System (NLETS) with their own assigned Originating Agency Identifier (ORI) to contact all other law enforcement agencies nationwide. This database also provides access to the National Crime Information Center (NCIC). We are also directly connected to the Alaska Public Safety Information Network (APSIN), National Insurance Crime Bureau (NICB), National Association of Insurance Commissioners database (NAIC), State of Alaska Occupational Licensing database, and the State of Alaska Corporation Commission database.

The investigators liaison with all federal, state, and municipal law enforcement agencies on a regular basis.

The federal agencies include:

- Bureau of Alcohol, Tobacco & Firearms (Bankruptcy)
- FM Security
- Office of United States Trustee
- Federal Bureau of Investigations
- Immigration & Naturalization Service
- Internal Revenue Service
- National Marine Fisheries Service
- U.S. Postal Inspectors
- U.S. Air Force Office of Special Investigations
- U.S. Attorney's office
- U.S. Customs
- U.S. Marshall's office
- U.S. Army Criminal Investigation Division
- U.S. Secret Service

The state agencies include:

Airport Police Investigations  
 Alaska State Troopers  
 Child Support Enforcement Division  
 Consumer Protection  
 Department of Labor Standards  
 Department of Transportation  
 Permanent Fund Dividend Fraud Section  
 Department of Motor Vehicles  
 Department of Public Assistance  
 District Attorney's Office  
 Office of Special Prosecutions & Appeals  
 Occupational Licensing  
 State Court Systems statewide  
 Welfare Fraud Section  
 Medicaid Provider Fraud  
 Health & Social Services Home Visit Investigations  
 Department of Labor Fraud Investigations Unit  
 Department of Labor Wage & Hour Administration

The municipal agencies include: Anchorage Fire Department Arson Investigation Anchorage Police Department Municipal police departments throughout the state. Each year the investigators attend the National White Collar Crime Center Conference, and the National Association of Insurance Commissioners AntiFraud Seminar. These conferences provide continuing education by discussing current crime trends, and provide the opportunity to meet counterparts both nationally and worldwide who can be contacted for assistance and share information. In most cases, with the various computer links available, we can contact each other electronically. Since Alaska usually experiences criminal schemes 4 to 5 years after they have been in effect elsewhere, it is of great value to learn what is happening, how and what works and may not or has not worked in conducting a particular investigation.

### FISCAL YEAR 2009 ANNUAL REPORT

Type of Case	Cases Opened	Cases Closed	Ref to AG	Ref to other DOI Section	Unfounded	Warning Letter	Referred to other Law Enf.	Refer to Workers' Comp.
Agent Fraud	13	7	6		1			
Claimant Fraud	31	15	9		3	3		
Insurance Document Fraud	2	1			1			
Medical Care Provider Fraud	1							
Operating Without a License	5	2	2					
Workers' Compensation Fraud	1	2	1					1
Case Assessment	6	3			3			
Licensing Applicant	1	1	1					
<b>Total Cases</b>	<b>60</b>	<b>31</b>	<b>19</b>		<b>8</b>	<b>3</b>		<b>1</b>