

**From:** [Sarah Oates](#)  
**To:** [Alcohol, CED AMCO \(CED sponsored\)](#)  
**Cc:** ["Paul Thomas"](#)  
**Subject:** Tab 124 Clarification & Response to AMCO Records Requests  
**Date:** Friday, February 15, 2019 4:51:42 PM  
**Attachments:** [Craig Douglas Email Request.pdf](#)  
[Forward to Training Director.pdf](#)  
[Jed Smith Email Request - First Response.pdf](#)  
[Jed Smith Email Request - Second Response.pdf](#)

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Dear ABC Board members,

This comment is in response and to provide clarification to statements in Ms. McConnell's email regarding record requests from AMCO to Alaska CHARR.

On December 14, Craig Douglas sent me an email (attached) requesting a list of **all** server education classes CHARR has provided over the last two years, including locations and number of attendees. Our registration logs are all paper, so this could take a substantial amount of time to compile.

On December 17, I visited Mr. Douglas in person during a short break of the ABC Board meeting. I told him that compiling a list would require dozens of man hours that I could not afford, and offered to have AMCO staff review the paper records and compile a list themselves. Alternatively, I asked what his deadline was for the request, and he said that it wasn't urgent and not to worry about it. I told him to send me a reminder email when it became urgent.

On February 6, Jed Smith called and said he was following up on Mr. Douglas's request, and clarified that AMCO only wanted dates and locations of scheduled classes that had been cancelled over the last year or two. I asked him to send me an email so that I would not forget to send him the requested records. 14 minutes after receiving Mr. Smith's email request, I forwarded the email (attached) as "High Importance" to our Training Director who was in the middle of teaching a class.

On February 7, another staff member reminded me that our Training Director was teaching a two-day (February 7-8) ServSafe class at Hiland Mountain Correctional Center as part of a recidivism project that Alaska CHARR has been working on with the State's prisons and correctional facilities. I immediately sent an update to Mr. Smith (attached).

Our staff worked the entire weekend (February 8-10, 7:00am-5:00pm) at UAA for the Alaska ProStart Invitational – a prestigious high school culinary and restaurant management competition put on by the Alaska CHARR Future Hospitality Leaders Program. Our office was closed on Monday, February 11, to give staff a day off after the busy weekend.

On February 12, I was reminded that our Training Director had scheduled two weeks of personal leave, so I emailed an update to Mr. Smith (attached).

On February 13, I sent a text to our Training Director, asking if he could recall the information, even though he was out of state and did not have access to his records – cancellations would have been noted in his emails (to which only he has access). He provided me with the following information:

- We have never cancelled an alcohol server (TAP) class in Anchorage during the 3+ years of his employment with Alaska CHARR.
- On September 24 of last year, a Fairbanks class was cancelled – this was during a period of time when Alaska CHARR was without an executive, and the entire Board was attending an annual meeting and convention in Sitka.
- In 2017, a couple of classes provided in Ketchikan had dates changed from those published in our bimonthly magazine because a training venue was unavailable.
- In 2017, the Seward instructor was going to cancel a class, but our Anchorage-based Training Director drove down to cover.

To answer AMCO's request, there has only been **one** TAP class that has been cancelled during the preceding two years.

I am happy to answer any additional questions that you or the AMCO team may have.

Respectfully,

**Sarah Daulton Oates**

President & CEO, Alaska CHARR

Office: 907.274.8133

Cell: 907.229.9972

[www.alaskacharr.com](http://www.alaskacharr.com)



Please consider the environment before printing this e-mail.

**From:** [Sarah Oates](#)  
**To:** [Alcohol, CED AMCO \(CED sponsored\)](#)  
**Cc:** ["Paul Thomas"](#)  
**Subject:** Opposition to Proposed Repeal of ABC Board and MCB  
**Date:** Monday, February 18, 2019 7:14:45 PM

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Dear Members of the Alcoholic Beverage Control (ABC) Board,

The Alaska Cabaret, Hotel, Restaurant, and Retailers Association (CHARR) strongly opposes the repeal of the ABC and Marijuana Control Boards, as proposed in the Governor's amended budget, released February 13, 2019.

Placing alcohol regulation under the sole control of an individual, rather than a diverse group, would put businesses and the Alaskan public at risk. Under the existing structure, a balanced board - composed of two very-experienced industry members, a public safety member, a rural member, and a member of the general public - makes decisions on proposed regulatory changes, issuance of licenses, and alcohol enforcement. Members of this diverse group are able to provide valuable insight from their unique experiences, leading to effective problem solving and compromise.

Under the proposed changes (as generally stated, sans legislation), a single individual, whose experience and interaction with the alcohol industry could vary drastically from person to person, would be responsible for determining the regulatory climate. This will lead to further inconsistencies in interpretation and enforcement, as well as uncertainty and confusion within the highly-regulated industry.

Having the balance and expertise of the quasi-judicial is vital to the success of industry members, and to the health and safety of the public as a whole. Alaska CHARR understands and appreciates that the ABC Board is the appropriate regulatory authority for the alcohol industry, and sincerely hopes that that will not change.

Respectfully,

Sarah Daulton Oates  
President & CEO  
Alaska CHARR

**From:** Sarah Oates  
**To:** McConnell, Erika B (CED)  
**Cc:** "Hackenmiller Hack"; John Jackovich; Williams, Shawn D (CED); Alcohol, CED AMCO (CED sponsored)  
**Subject:** RE: 556 International Hotel and Bar  
**Date:** Friday, March 15, 2019 10:34:51 AM  
**Attachments:** image001.png  
image002.png

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Erika,

Under what legal authority are you requiring Mr. Jackovich to delete that Facebook account?

Additionally, calling him a liar after he has gone to great lengths to comply with your requests – not all of which, to my knowledge, are legally supportable – is uncalled for and inappropriate.

What does exist in regulation (3 AAC 304.525(a)(1)(B)), however, is the requirement that you, as the ABC Board's director, grant his request to be heard regarding his NOV within 10 days after receipt of his request. My understanding is that he was not heard until many weeks after when AMCO received the request. Rather than make accusations, Mr. Jackovich was patient, understanding, and communicative with you. It seems more than reasonable for you to extend the same in return.

### Sarah Daulton Oates

President & CEO, Alaska CHARR

Office: 907.274.8133

Cell: 907.229.9972

[www.alaskacharr.com](http://www.alaskacharr.com)

 Please consider the environment before printing this e-mail.

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**From:** John Jackovich [mailto:John@bigifairbanks.com]  
**Sent:** Friday, March 15, 2019 9:34 AM  
**To:** 'McConnell, Erika B (CED)'  
**Cc:** 'Alcohol Licensing, CED ABC (CED sponsored)'; 'Hoelscher, James C (CED)'; 'Chiesa, Michael R (CED)'; 'Erin Hoppe'; 'Hackenmiller Hack'; Sarah Oates; bobkleinak@gmail.com; 'Glenn Brady'  
**Subject:** RE: 556 International Hotel and Bar

Correct we did not take action after the 14-day notice as indicated by the attached email, our Facebook account should have gone inactive according to their own note. I have not been monitoring it since we haven't used it as promised by me. Apparently Facebook's auto reply system messaging must not pull the trigger on final shut down. I went back to the website a few minutes ago and I went into setting and hit **DELETE ACCOUNT** personally, I do not see it at this time, I hope it is deleted once and for all. Let me close by saying that we have told every advertising agency in Fairbanks even our Mayors we are not to advertise as the Big-I according to the Executive Director Erika McConnell at AMACO, but over and over again we continue to hear ads as the Big-I, I cannot change the minds over the last 40-years but am diligent to keep trying. I would only ask one thing of you and your enforcement officer Michael Chiesa, which I went over to see this morning (**which was out of office**), please do not hold me responsible for others actions I have no God like powers. This conversation and discussion is final I have too many other real business responsibilities to take care of. In closing I would like to say however that I believe you have no authorization to dictate us having a website as it is not attached to our premises you should seriously consider this thought, but I deleted it any way.

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**From:** McConnell, Erika B (CED) <erika.mcconnell@alaska.gov>  
**Sent:** Friday, March 15, 2019 8:30 AM  
**To:** John Jackovich <John@bigifairbanks.com>  
**Cc:** Alcohol Licensing, CED ABC (CED sponsored) <alcohol.licensing@alaska.gov>; Hoelscher, James C (CED) <james.hoelscher@alaska.gov>; Chiesa, Michael R (CED) <michael.chiesa@alaska.gov>; 'Erin Hoppe' <ehoppe2008@gmail.com>; Hackenmiller Hack <icharrfbks@hotmail.com>; Sarah Oates <soates@alaskacharr.com>; bobkleinak@gmail.com; 'Glenn Brady' <Glenn@sunairsheetmetal.com>  
**Subject:** RE: 556 International Hotel and Bar

Mr. Jackovich,

I am attaching your email where you stated that "the Facebook account has been deleted," indicating that it would be permanently deleted by the end of January, so it shouldn't be available for anyone to post on. I have no campaign or vendetta against anyone, but it is concerning when a licensee tells me something that turns out not to be true. Your license is not in jeopardy, but my office will continue to enforce the statutes and regulations.

*Erika McConnell*

Director  
Alcohol & Marijuana Control Office  
State of Alaska

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**From:** John Jackovich <John@bigifairbanks.com>  
**Sent:** Friday, March 15, 2019 7:55 AM  
**To:** McConnell, Erika B (CED) <erika.mcconnell@alaska.gov>  
**Cc:** Alcohol Licensing, CED ABC (CED sponsored) <alcohol.licensing@alaska.gov>; Hoelscher, James C (CED) <james.hoelscher@alaska.gov>; Chiesa, Michael R (CED) <michael.chiesa@alaska.gov>; 'Erin Hoppe' <ehoppe2008@gmail.com>; Hackenmiller Hack <icharrfbks@hotmail.com>; Sarah Oates <soates@alaskacharr.com>; bobkleinak@gmail.com; 'Glenn Brady' <Glenn@sunairsheetmetal.com>  
**Subject:** RE: 556 International Hotel and Bar

Erika, please understand, that we are not posting on this website, this posting was done by the local "Red Hackle Pipe Band" we the manager & I are not posting on this website. I will send another email to Facebook to ask that they physical delete this from the internet. In addition I would seriously caution you on your outright allegation toward my integrity, I have no explanation for your continuing badgering of my business and me as an owner. I am on pins and needles and quite frankly concerned that some fashion of vendetta or campaign is forming within this department now spearheaded by you. Please forgive me for this blunt email but if my licenses is in jeopardy I want to know immediately. I am reserving myself from any legal action at this time but hear me out I am born and raised here in Fairbanks Alaska and will lift this spirited

action to the highest level in our State Government to further protect others from direct obsession you seem to have over my particular situation. I will only leave you with my best intentions that you will move on so we can both focus on our future. God Bless.

**From:** McConnell, Erika B (CED) <[erika.mcconnell@alaska.gov](mailto:erika.mcconnell@alaska.gov)>  
**Sent:** Thursday, March 14, 2019 3:40 PM  
**To:** John Jackovich <[John@bigifairbanks.com](mailto:John@bigifairbanks.com)>  
**Cc:** Alcohol Licensing, CED ABC (CED sponsored) <[alcohol.licensing@alaska.gov](mailto:alcohol.licensing@alaska.gov)>; Hoelscher, James C (CED) <[james.hoelscher@alaska.gov](mailto:james.hoelscher@alaska.gov)>; Chiesa, Michael R (CED) <[michael.chiesa@alaska.gov](mailto:michael.chiesa@alaska.gov)>  
**Subject:** FW: 556 International Hotel and Bar

Mr. Jackovich,

You told me you had shut down your "Big I Pub & Lounge" Facebook page. Why did you lie to me?

*Erika McConnell*  
Director  
Alcohol & Marijuana Control Office  
State of Alaska

The screenshot shows a Facebook event page for "St. Patrick's Day at the BIG I Pub & Lounge". The event is public and hosted by the Fairbanks Red Hackle Pipe Band and The BIG-I Pub & Lounge. It features three dates: Saturday, March 16 at 9:30 PM; Sunday, March 17 at 4:30 PM; and Sunday, March 17 at 9:30 PM. The location is The BIG-I Pub & Lounge at 122 N Turner St, Fairbanks, Alaska 99701. The page shows 49 people interested and includes a "Details" section with the text: "Come join the Fairbanks Red Hackle Pipe Band celebrate St. Patrick's Day at the Big - I." There is also a "Party" button at the bottom.



The BIG-I Pub & Lounge

@TheBigIPubLounge

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Community

Info and Ads

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Liked Following Share ...

Send Message



2 Dates · Mar 16 - Mar 17

### St. Patrick's Day at the BIG I Pub & Lounge

The BIG-I Pub & Lounge

Come join the Fairbanks Red Hackle Pipe Band celebrate St. Patrick's Day at the Big - I.

MAR 16 Sat 9:30 PM	MAR 17 Sun 4:30 PM	+1
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You like The BIG-I Pub & Lounge

Interested

The screenshot shows a Facebook event page. On the left is a navigation menu with 'Events' (14), 'Events', 'Calendar', 'Birthdays', 'Discover', 'St. Patrick's Day at the BIG I Pub & Lounge' (highlighted), and 'Hosting'. Below the menu is a '+ Create Event' button. The main content area features a large green 'SAINT PATRICK'S DAY' graphic. Below the graphic, the event title 'St. Patrick's Day at the BIG I Pub & Lounge' is displayed for 'MAR 16'. It is a public event hosted by 'Fairbanks Red Hackle Pipe Band and The BIG-I Pub & Lounge'. There are buttons for 'Interested', 'Going...', and 'Share'. The event dates are listed as '2 Dates · Mar 16 - Mar 17' with three specific date boxes: 'MAR 16 Sat 9:30 PM', 'MAR 17 Sun 4:30 PM', and 'MAR 17 Sun 9:30 PM'. The location is 'The BIG-I Pub & Lounge, 122 N Turner St, Fairbanks, Alaska 99701'. Below the location are tabs for 'About' and 'Discussion'. A section shows '49 Interested' with a 'Share' button. A 'Details' section contains the text: 'Come join the Fairbanks Red Hackle Pipe Band celebrate St. Patrick's Day at the Big - I.' and a 'Party' button.

**From:** McConnell, Erika B (CED)  
**Sent:** Tuesday, January 29, 2019 9:29 AM  
**To:** John Jackovich <[john@bigifairbanks.com](mailto:john@bigifairbanks.com)>; Alcohol Licensing, CED ABC (CED sponsored) <[alcohol.licensing@alaska.gov](mailto:alcohol.licensing@alaska.gov)>; Chiesa, Michael R (CED) <[michael.chiesa@alaska.gov](mailto:michael.chiesa@alaska.gov)>; Milton, Mikal C (CED) <[mikal.milton@alaska.gov](mailto:mikal.milton@alaska.gov)>; Hoelscher, James C (CED) <[james.hoelscher@alaska.gov](mailto:james.hoelscher@alaska.gov)>  
**Cc:** 'Erin Hoppe' <[ehoppe2008@gmail.com](mailto:ehoppe2008@gmail.com)>  
**Subject:** RE: 556 International Hotel and Bar

Mr. Jackovich,

Because your new logo contains the DBA name you have on file with AMCO, it is not a violation of the governing statutes or regulations.

Your Facebook account for "The BIG-I Pub & Lounge" still exists, although it appears that nothing has been posted on it since January 2.

We will process your renewal. I expect you to get the Facebook account for "The BIG-I Pub & Lounge" removed ASAP. Please keep Investigator Chiesa informed on the status of your new sign.

Thank you,  
 Erika

*Erika McConnell*  
 Director  
 Alcohol & Marijuana Control Office  
 State of Alaska

**From:** John Jackovich <[john@bigifairbanks.com](mailto:john@bigifairbanks.com)>  
**Sent:** Tuesday, January 22, 2019 4:03 PM  
**To:** Alcohol Licensing, CED ABC (CED sponsored) <[alcohol.licensing@alaska.gov](mailto:alcohol.licensing@alaska.gov)>; Chiesa, Michael R (CED) <[michael.chiesa@alaska.gov](mailto:michael.chiesa@alaska.gov)>; Milton, Mikal C (CED) <[mikal.milton@alaska.gov](mailto:mikal.milton@alaska.gov)>; Hoelscher, James C (CED) <[james.hoelscher@alaska.gov](mailto:james.hoelscher@alaska.gov)>  
**Cc:** McConnell, Erika B (CED) <[erika.mcconnell@alaska.gov](mailto:erika.mcconnell@alaska.gov)>; 'Erin Hoppe' <[ehoppe2008@gmail.com](mailto:ehoppe2008@gmail.com)>  
**Subject:** RE: 556 International Hotel and Bar

I would respectfully request status of our 2019/2020 renewal application status as it relates to closure of NOV Case# AB17-0482. Thank you for your time in this matter.

We are unable to confirm or proceed forward with any 2019 sponsored events or catering permits. I am also submitting our newest logo for review and approval to avoid any further conflict with AMCO. We will be starting a new campaign to reestablish our DBA identity to the public which will begin once we have confirmed our logo and renewal are in place to proceed. Until which time we will remain vigilant



**From:** [David McCasland](#)  
**To:** [Alcohol Licensing, CED ABC \(CED sponsored\)](#); [Alcohol, CED AMCO \(CED sponsored\)](#)  
**Cc:** [Ritacco, Gina M \(GOV\)](#); [gina.ritacco@alaska.gov](mailto:gina.ritacco@alaska.gov)  
**Subject:** 5421-Deckhand Dave's FWD to Erika McConnell  
**Date:** Thursday, April 11, 2019 1:39:43 PM

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Hello,

Can this please be forwarded to Erika McConnell, I could not find her email. Thank you.

My name is David McCasland I own a business known as Deckhand Dave's. Due to a current construction project taking place on my original location, I was forced to leave.

I have since found a new location both for me and 5 other displaced businesses. This construction project is a major undertaking. My business is dependent on the sale of beer and wine.

I sell fish tacos and beer. They go hand in hand. Its even on my shirt. Over the last three years my business has exponentially taken off. I have been featured on Food paradise on the Travel Channel, top 100 taco joints in the US- Business Insider, #1 taco place in Alaska- Buzzfeed, most recently featured in a book listing the top 80 food trucks in the world by lonely planet, as well as many more. I feel my business is a great for the representation of Alaska, both for visitors and locals alike.

I am asking to please be on the agenda for this months board meeting. I turned in all of my paperwork before the 12<sup>th</sup>. There is some piece that is not complete and I am ready to jump at the opportunity to correct or provide any piece of paperwork or additional paperwork required. I just need to know what it is. I have operated with alcohol before and take it very seriously and am extremely diligent about my operation.

I am asking for your help and consideration with this and can fly to Anchorage anytime if it would help.

Thanks for your time and service as a volunteer board for the State of Alaska.

David

**From:** [Alcohol Licensing, CED ABC \(CED sponsored\)](#)  
**To:** [David McCasland](#); [Alcohol Licensing, CED ABC \(CED sponsored\)](#); [Alcohol, CED AMCO \(CED sponsored\)](#)  
**Cc:** [Ritacco, Gina M \(GOV\)](#); [gina.ritucco@alaska.gov](mailto:gina.ritucco@alaska.gov)  
**Subject:** RE: 5421-Deckhand Dave's FWD to Erika McConnell  
**Date:** Thursday, April 11, 2019 1:41:34 PM

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Hello,

Your written statement has been forwarded to the Director.

Thank You,

Mikal Milton  
Records and Licensing Supervisor  
Alcohol and Marijuana Control Office  
Phone: 907.269.0350  
[alcohol.licensing@alaska.gov](mailto:alcohol.licensing@alaska.gov)  
[marijuana.licensing@alaska.gov](mailto:marijuana.licensing@alaska.gov)



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**From:** David McCasland <davidmccasland907@gmail.com>  
**Sent:** Thursday, April 11, 2019 1:40 PM  
**To:** Alcohol Licensing, CED ABC (CED sponsored) <alcohol.licensing@alaska.gov>; Alcohol, CED AMCO (CED sponsored) <alcohol@alaska.gov>  
**Cc:** Ritacco, Gina M (GOV) <gina.ritucco@alaska.gov>; gina.ritucco@alaska.gov  
**Subject:** 5421-Deckhand Dave's FWD to Erika McConnell

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Thanks for your time and service as a volunteer board for the State of Alaska.

David

**From:** [McConnell, Erika B \(CED\)](#)  
**To:** [davidmccasland907@gmail.com](mailto:davidmccasland907@gmail.com)  
**Cc:** [Alcohol Licensing, CED ABC \(CED sponsored\)](#); [Ritacco, Gina M \(GOV\)](#); [Alcohol, CED AMCO \(CED sponsored\)](#)  
**Subject:** RE: FYI FW: 5421-Deckhand Dave's FWD to Erika McConnell  
**Date:** Thursday, April 11, 2019 4:10:29 PM

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Dear Mr. McCasland,

Thank you for your email, and congratulations on your recent business success.

We received your transfer application on April 8. All applications received by this office are reviewed for compliance with the statutes and regulations, and applications must be fully compliant with the statutes and regulations (what we call a "complete" application) before they will be brought to the ABC Board for consideration. We review applications in the order in which they are received. There are fifteen transfer applications and eight new license applications that are in the queue to be reviewed before yours. While I am sympathetic to your desire to be on the next agenda, there is no possibility that we will have your application reviewed before tomorrow's agenda deadline.

At such time as your application is deemed complete and the local government has informed the office that they do not protest the transfer, you may request a temporary license, although there is no guarantee that a temporary will be granted.

Sincerely,

*Erika McConnell*

Director  
Alcohol & Marijuana Control Office  
State of Alaska

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**From:** David McCasland <[davidmccasland907@gmail.com](mailto:davidmccasland907@gmail.com)>  
**Sent:** Thursday, April 11, 2019 1:40 PM  
**To:** Alcohol Licensing, CED ABC (CED sponsored) <[alcohol.licensing@alaska.gov](mailto:alcohol.licensing@alaska.gov)>; Alcohol, CED AMCO (CED sponsored) <[alcohol@alaska.gov](mailto:alcohol@alaska.gov)>  
**Cc:** Ritacco, Gina M (GOV) <[gina.ritacco@alaska.gov](mailto:gina.ritacco@alaska.gov)>; [gina.ritucco@alaska.gov](mailto:gina.ritucco@alaska.gov)  
**Subject:** 5421-Deckhand Dave's FWD to Erika McConnell

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