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Contact Point: support@metrc.com	**Subject(s)**: New Item Categories	

Greetings Metrc Users,

This bulletin is meant to inform industry users in Alaska about some additional Item Categories that will now be available in Metrc.

New Item Categories

Effective: 1/1/19

As of January 1st, 2019, industry users in Alaska will notice three additional Categories to select from when creating Items in the system. The new Item Categories are intended for use in accordance with recent changes to the program for tax purposes.

Please visit http://tax.alaska.gov/programs/programs/help/faq/faq.aspx?60000 for answers to commonly asked questions.

For further guidance, please contact the AMCO office at: amco.enforcement@alaska.gov.

The new Item Categories are listed below:

- **Immature Bud**
- **Failed Bud**
- **Failed Trim**

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Metrc – Industry Training

Metrc provides industry training and education workshops in person and online as well as training guides and videos.

- Register for workshops or classes online at: **Metrc.com/Alaska**
- *You must attend at least one New Business (Level 1) class online before you may register for other classes*
- *We recommend that all industry users take classes every 3-4 months to stay updated on new features or changes*

Online classes available:

- Metrc New Business (Level 1) – All Facilities
- Metrc Advanced (Level 2)
- Metrc Advanced (Level 2) – Testing Labs (Labs must request training via email)

Metrc – Industry Support

Metrc provides live interactive support for industry users and licensees. Support contact information can be found on our website, when logged into Metrc under your Support tab, and is listed below.

Check under the "Support" tab for additional resources.

Please be advised that the new *CSV Formatting Guide* and *Industry Reports Guide* are now located under the Support Tab when you login to Metrc.

Please feel free to contact support at support@metrc.com or 877-566-6506 with any questions or to request a copy of previous industry bulletins.

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