Alcohol and Marijuana Control Office
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Anchorage, AK 99501
marijuana.licensing@alaska.gov
https://www.commerce.alaska.gov/web/amco
Phone: 907.269.0350

Alaska Marijuana Control Board

Form MJ-01: Marijuana Establishment Operating Plan

Why is this form needed?

An operating plan is required for all marijuana establishment license applications. Applicants should review **Title 17.38** of **Alaska Statutes** and **Chapter 306** of the **Alaska Administrative Code.** This form will be used to document how an applicant intends to meet the requirements of those statutes and regulations. If your business has a formal operating plan, you may include a copy of that operating plan with your application, but all fields of this form must still be completed per 3 AAC 306.020(c).

What must be covered in an operating plan?

Applicants must identify how the proposed premises will comply with applicable statutes and regulations regarding the following:

- Control plan for persons under the age of 21
- Security
- Business records
- Inventory tracking of all marijuana and marijuana product on the premises
- Employee qualification and training
- Health and safety standards
- Transportation and delivery of marijuana and marijuana products
- Signage and advertising

Applicants must also complete the corresponding operating plan supplemental forms (**Form MJ-03, Form MJ-04, Form MJ-05,** or **Form MJ-06)** to meet the additional operating plan requirements for each license type.

Section 1 – Establishment & Contact Information

Enter information for the business seeking to be licensed, as identified on the license application.

Licensee:	Dutch Harbor Cannabis Co, LLC	**MJ License #:**	35626		
License Type:	Retail Marijuana Store				
Doing Business As:	Dutch Harbor Cannabis Co.				
Premises Address:	749 E Broadway Avenue				
City:	Unalaska	**State:**	Alaska	**ZIP:**	99685

Mailing Address:	18540 Kittiwake Circle				
City:	Anchorage	**State:**	Alaska	**ZIP:**	99516

Designated Licensee:	Michael Chance Miller		
Main Phone:	907-491-1126	**Cell Phone:**	907-491-1126
Email:	mike_chance_ak@hotmail.com		

Section 2 – Control Plan for Persons Under the Age of 21

2.1. Describe how the marijuana establishment will prevent persons under the age of 21 from gaining access to any portion of the licensed premises and marijuana items:

Each and every individual wishing to enter Dutch Harbor Cannabis Co. will be required to present an unaltered, valid, government-issued photo identification proving they are at least 21 years of age before being allowed to enter the retail store. Dutch Harbor Cannabis Co. will have internal policies in which all customers will be asked for ID upon entering the retail store before viewing or ordering products. Dutch Harbor Cannabis Co. employees will be trained to spot the inconsistencies of forged identifications and will be given an ID guide to help them recognize legal IDs from other states, countries, and federally recognized tribes.
Signs will be posted at the main entry door stating, "No one under 21 years of age allowed". The sign will be twelve (12) inches long and twelve (12) inches wide, and the letters will be one-half (1/2) inches in height in high contrast to the background of the sign.

Section 3 – Security

Restricted Access Areas (3 AAC 306.710):

3.1. Describe how you will prevent unescorted members of the public from entering restricted access areas:

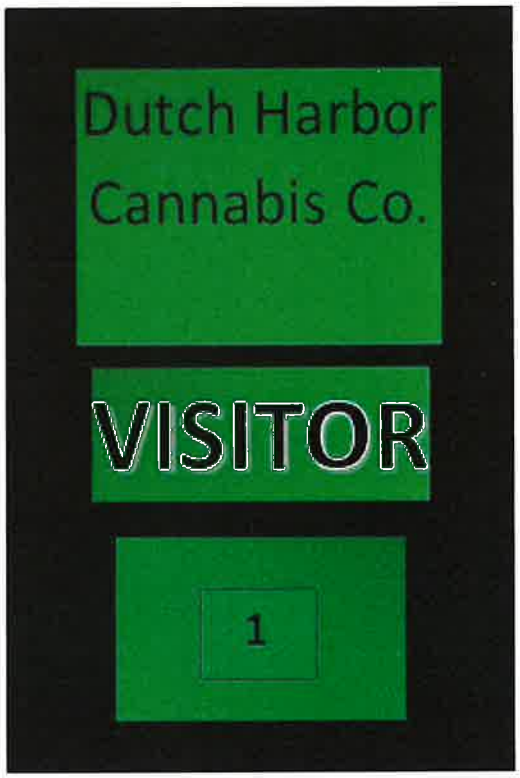
Dutch Harbor Cannabis Co's retail store will be equipped with a 24-hour monitoring alarm system, exterior lighting, and video surveillance. There will be one customer entrance/exit to manage ingress and egress better. The restricted access area will be located behind the retail sales counter, allowing employees to access the rest of the facility. At least one employee will always be present behind the point of sale/display counter, ensuring customers do not enter the restricted access area behind the counter. The entrance to the restricted access area behind the counter will have prominent signage which reads that the area is restricted and that the public must be escorted. The door to the office will remain closed and locked at all times. Security cameras will be installed throughout the facility that allows for monitoring of all areas 24 hours each day, including, at a minimum, all entrances and exits, restricted access areas, all windows, every portion of the office, the point-of-sale area, and the exterior of the building to monitor and identify all activity adjacent to the facility.

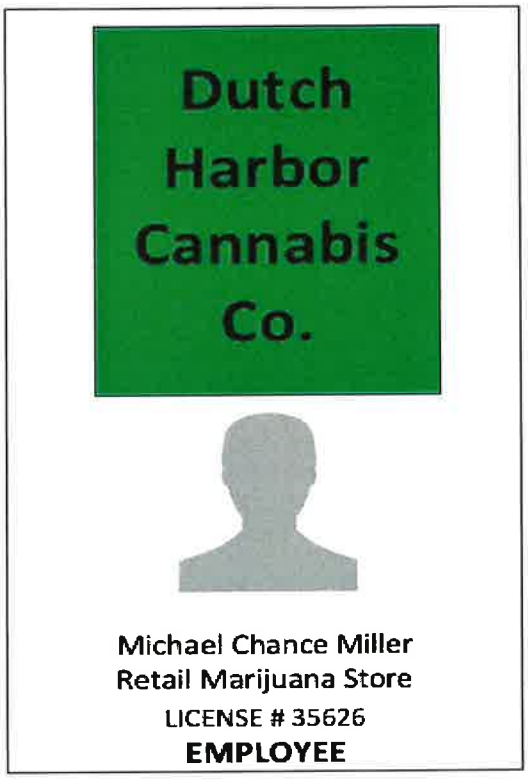
3.2. Describe your recordkeeping and processes for admitting visitors into and escorting them through restricted access areas:

Dutch Harbor Cannabis Co. will ensure that each visitor is pre-scheduled by a licensee or an manager to access any restricted area, except AMCO and duly authorized law enforcement agents. Before entering the restricted area, each visitor must sign into the visitor's log indicating their name, date, time in/out of the restricted area, and the purpose of the visit (if needed). All visitors will be required to provide valid government-issued photo identification, and will be issued a visitor badge which must be displayed on their person at all times and return the badge upon exit of the restricted area and exit the premises upon completion of the visit. Upon entry, the manager or a licensee will brief the visitor on the company's policies regarding safety, regulatory compliance, and any other pertinent information the visitor should be aware of while inside the restricted access areas of the facility. A manager, staff member, or licensee will escort and actively supervise the visitor(s) during the entire visit. At no time will there be more than five (5) visitors per supervising employee/manager/licensee. The visitors' log will be stored on-site as an official business record. The escorting employee/manager or licensee will record all information related to the visitor's presence if there is any reportable activity or behavior during the visit.

The visitor log will be made available to AMCO upon request.

3.3. Provide samples of licensee-produced identification badges that will be displayed by each licensee, employee, or agent while on the premises, and of visitor identification badges that will be worn by all visitors while in restricted access areas:





Security Alarm Systems and Lock Standards (3 AAC 306.715):

3.4. Exterior lighting is required to facilitate surveillance. Describe how the exterior lighting will meet this requirement:

Dutch Harbor Cannabis Co. will ensure that adequate exterior lighting is installed throughout the property and is sufficient to facilitate video surveillance. Commercial LED lights with extremely bright bulbs will be used in all exterior light fixtures and motion detection sensors. A licensee or manager will ensure light fixtures are installed to keep the exterior of the premises, signs, and doors well-lit and to allow surveillance cameras to clearly record individuals that are within twenty (20) feet from the entrance. Exterior lighting, video surveillance recordings, and cameras will be inspected frequently by a licensee or manager to ensure that each light is functioning, free from obstructions and that lighting is sufficient for surveillance; additional lighting will be installed if needed.

3.5. An alarm system is required for all license types that must be activated on all exterior doors and windows when the licensed premises is closed for business. Describe the security alarm system for the proposed premises, explain how it will meet all regulatory requirements, and outline your policies and procedures regarding the actions to be taken by a licensee, employee, or agent when the alarm system alerts of an unauthorized breach:

Dutch Harbor Cannabis Co. will install a regulatory compliant Alarm system, maintain the alarm equipment, test the devices, and monitor the facility to ensure the property safety and detect unauthorized activity. The alarm system will be set up to monitor intrusions with motion sensors in all building areas during closed hours. Licensees and managers will be educated and trained on how to operate the alarm system. Dutch Harbor Cannabis Co. will train all employees on the alarm system functions, i.e. arming and disarming the alarm and proper system use. Troubleshooting any issues will be addressed by a licensee or manager. Each morning the opening employee will disable the overnight alarm system and each evening, the closing employee(s) will activate the overnight alarm system and ensure all doors are locked. Sensors will be installed and maintained on any potential entry point and windows to monitor motion, intrusion, or activity when the alarm system is activated. The alarm system will be active when the store is closed, and any attempted intrusion will initiate an immediate notification to the licensees and manager(s).

In the event of an unauthorized breach, all persons (staff and customers) will be ordered to vacate the retail store immediately and await law enforcement. Dutch Harbor Cannabis Co. will comply with all law enforcement directives. When deemed safe, a licensee and manager will enter the retail store to inspect for damages and missing property. In the case of the establishment's knowledge of evidence or circumstances that reasonably indicate theft, diversion, or unexplained disappearance of marijuana, marijuana products, any unauthorized access to the licensed premises, or money from the licensed premises; a licensee will notify AMCO, and AMCO Enforcement, electronically as soon as reasonably possible - within 24 hours of discovery.

Additionally, any event on the licensed premises involving local law enforcement will be reported to AMCO Enforcement via email.

3.6. Describe your policies and procedures for preventing diversion of marijuana or marijuana product, including by employees:

All areas of the licensed premises where marijuana or marijuana products are stocked or dispensed for sale and storage or inventory areas will be designated restricted access areas under 24/7 video surveillance. Access to restricted access areas will be granted only to specific personnel. These secured surveilled areas will have video backup for all footage which will be stored for at least forty (40) days. When the business opens, all marijuana products will be displayed in specific areas, unreachable to customers. Cameras will be visible and provide a full view of the room, including the entryway, point of sale counter, and marijuana storage areas. Security monitors and video recording equipment will be located in the facility office. Mandatory inventory counts will be taken as necessary and stored as official business records. Additionally, a licensee or manager will perform internal audits by reconciling the inventory on hand with the recorded data in Metrc to ensure they match. Continued on Page 11…

3.7. Describe your policies and procedures for preventing loitering:

Dutch Harbor Cannabis Co. will have signs on the store's exterior and around the property that state, "No Loitering" and "Video Surveillance in Progress". Employees will do frequent but unscheduled checks around the retail store and the property. If anyone is found loitering, they will be asked to leave. If said person does not comply, local law enforcement will be contacted.

You must be able to certify the statement below. Read the following and then sign your initials in the box to the right: Initials

3.8. I certify that if any additional security devices are used, such as a motion detector, pressure switch, and duress, panic, or hold-up alarm, to enhance security of the licensed premises, I will have written policies and procedures describing their use. MA

Video Surveillance (3 AAC 306.720):

You must be able to certify each statement below. Read the following and then sign your initials in the corresponding box: Initials

3.9. The video surveillance and camera recording system for the licensed premises covers each restricted access area, and both the interior and exterior of each entrance to the facility. MA

3.10. Each video surveillance recording: is preserved for a minimum of 40 days, in a format that can be easily accessed for viewing (consistent with the Alcohol & Marijuana Control Office's approved format list); clearly and accurately displays the time and date; and is archived in a format that does not permit alteration of the recorded image. MA

3.11. The surveillance room or area is clearly defined on the Form MJ-02: Premises Diagram that is submitted with this application. MA

3.12. Surveillance recording equipment and video surveillance records are housed in a designated, locked, and secure area or in a lock box, cabinet, closet or other secure area where access is limited to the licensee(s), an authorized employee, and law enforcement personnel (including an agent of the Marijuana Control Board). MA

3.13. Describe how the video cameras will be placed to produce a clear view adequate to identify any individual inside the licensed premises, or within 20 feet of each entrance to the licensed premises:

Dutch Harbor Cannabis Co. will have multiple cameras to record all areas of the retail facility, inside and outside, at multiple angles and at a height that will provide a clear, unobstructed view. Cameras will be carefully placed to prevent fixtures, posts, display cases, or other equipment blockages. All security cameras will be positioned in such a manner as to get the best facial image of anyone present within the building and twenty (20) feet from any facility entrance. All entrance and exit doors will have cameras that clearly identify the face of anyone present. All exterior entrances and restricted access areas will have video coverage documenting the face of anyone going in or out of the building. All exterior corners of the space will have cameras installed to facilitate monitoring of all activity on each side of the building. The parking area and entrance will also have video coverage.

3.14. Describe the locked and secure area where video surveillance recording equipment and original copies of surveillance records will be housed and stored, and how you will ensure the area is accessible only to authorized personnel, law enforcement, or an agent of the Marijuana Control Board. If you will be using an offsite monitoring service and offsite storage of video surveillance records, your response must include how the offsite facility will meet these security requirements:

All surveillance recording equipment and footage will be stored on-site in the facility office with backups. The office will be accessible only by the licensee, manager, and authorized AMCO agents or law enforcement. The office will have a security door locked at all times. The door will have a commercial-grade lock installed with keys marked "do not duplicate" and a spring-loaded hinge. The security system will be password protected to prevent any data tampering, and recorded data will be stored for a minimum of forty (40) days as an official business record. A failure notification system will be installed to provide audible and visual notification of any failure in the electronic monitoring system. During a power outage, all video cameras and recording equipment will be run on emergency power with a battery backup system to ensure continued operation for at least one (1) hour. Footage from security cameras will have remote access, allowing the licensees and the manager to view operations from anywhere.

All surveillance footage will be accessible for upload to a separate hard drive if stored longer for criminal, civil, or administrative investigations. All recordings will be time and date stamped and archived in a format that prevents alteration of the recorded image. Recordings and surveillance data will be available to AMCO, AMCO Enforcement, and local law enforcement upon request.

Section 4 – Business Records

Review the requirements under 3 AAC 306.755. All licensed marijuana establishments must maintain, in a format that is readily understood by a reasonably prudent business person, certain business records.

4.1. I certify that the following business records will be maintained and kept on the licensed premises: Initials

a. **all books and records necessary to fully account for each business transaction conducted under my license for the current year and three preceding calendar years** *(records for the last six months must be maintained on the licensed premises; older records may be archived on or off-premises)*; MA

b. **a current employee list setting out the full name and marijuana handler permit number of each licensee, employee, and agent who works at the marijuana establishment;** MA

c. **the business contact information for vendors that maintain video surveillance systems and security alarm systems for the licensed premises;** MA

d. **records related to advertising and marketing;** MA

e. **a current diagram of the licensed premises, including each restricted access area;** MA

f. **a log recording the name, and date and time of entry of each visitor permitted into a restricted access area;** MA

g. **all records normally retained for tax purposes;** MA

h. **accurate and comprehensive inventory tracking records that account for all marijuana inventory activity from seed or immature plant stage until the retail marijuana or retail marijuana product is sold to a consumer, to another marijuana establishment, or destroyed;** MA

i. **transportation records for marijuana and marijuana product, as required by 3 AAC 306.750(f); and** MA

j. **registration and inspection reports of scales registered under the Weights and Measures Act, as required by 3 AAC 306.745.** MA

4.2. A marijuana establishment is required to exercise due diligence in preserving and maintaining all required records. Describe how you will prevent records and data, including electronically maintained records, from being lost or destroyed:

All business records, including operational and regulatory documents, vendor contacts, video recordings and surveillance, financial books, inventory tracking manifests and employment records (full name and marijuana handler permit number of each licensee, employee, and agent), records related to marketing/advertising, a current diagram (on-site at all times), visitor logs, tax documents and full accountings for each business transaction conducted under the license will be stored on-site in the office for six months. Then a manual backup will be performed and the documents will be stored off-site to protect from loss and destruction and allow ownership and designated authorities access at any time, upon request.

Hard copies of documents will be kept for at least five (5) years, after which documents may be destroyed. Paper business records will be kept in the facility office in a locked cabinet accessible only to a licensee and manager. Authorized agents will manage facility records following standard retention policies to ensure that business records are stored in a consistent and searchable manner. Dutch Harbor Cannabis Co. does not intend to destroy electronic records.

Section 5 – Inventory Tracking of All Marijuana and Marijuana Product

Review the requirements under 3 AAC 306.730. All licensed marijuana establishments must use a marijuana inventory tracking system capable of sharing information with Metrc to ensure all marijuana cultivated and sold in the state, and each marijuana product processed and sold in the state, is identified and tracked from the time the marijuana is propagated from seed or cutting, through transfer to another licensed marijuana establishment, or use in manufacturing a marijuana product, to a completed sale of marijuana or marijuana product, or disposal of the harvest batch of marijuana or production lot of marijuana product.

You must be able to certify each statement below. Read the following and then sign your initials in the corresponding box: Initials

5.1. My marijuana establishment will be using Metrc, and if any other tracking software is used, it will be capable of sharing information with Metrc. MA

5.2. All marijuana delivered to a marijuana establishment will be weighed on a scale registered in compliance with 3 AAC 306.745. MA

5.3. My marijuana establishment will use registered scales in compliance with AS 45.75.080 (Weights and Measures Act), as required by 3 AAC 306.745. MA

Section 6 – Employee Qualification and Training

Review the requirements under 3 AAC 306.700. All licensees, and every employee or agent of the marijuana establishment who sells, cultivates, manufactures, tests, or transports marijuana or a marijuana product, or who checks the identification of a consumer or visitor, must obtain a marijuana handler permit from the board before being licensed or beginning employment at a marijuana establishment.

You must be able to certify each statement below. Read the following and then sign your initials in the corresponding box: Initials

6.1. All licensees, and each employee or agent of the marijuana establishment who sells, cultivates, manufactures, tests, or transports marijuana or marijuana product, or who checks the identification of a consumer or visitor, shall obtain a marijuana handler permit from the board before being licensed or beginning employment at the marijuana establishment. MA

6.2. Each licensee, employee, or agent who is required to have a marijuana handler permit shall keep that person's marijuana handler permit card in that person's immediate possession (or a valid copy on file on the licensed premises) when on the licensed premises. MA

6.3. Each licensee, employee, or agent who is required to have a marijuana handler permit shall ensure that that person's marijuana handler permit card is valid and has not expired. MA

6.4. Describe any in-house training that will be provided to employees and agents (apart from a marijuana handler course):

Dutch Harbor Cannabis Co. will hire candidates on probation, offering training and evaluation specific to their position. Training will cover (1) Alaska laws, regulations, and codes governing the marijuana industry and marijuana establishments; (2) all of the permitting requirements to act as a marijuana handler, including obtaining a marijuana handler permit before commencing employment; (3) Dutch Harbor Cannabis Co's standards, operational protocol, and best practices concerning retail and sale of marijuana; (4) general safety procedures and security protocol; (5) how to think defensively if a threatening situation occurs, how to recognize the signs of impairment, drug abuse, and instability; (6) in-depth information about marijuana strains and related products; (7) in-depth information on the requirements of each room, task, and system; (8) the general regulations by which Dutch Harbor Cannabis Co. is governed; and (9) retail-specific education.

Continued on Page 11

Section 7 – Health and Safety Standards

Review the requirements under 3 AAC 306.735.

You must be able to certify each statement below. Read the following and then sign your initials in the corresponding box: Initials

7.1. I understand that a marijuana establishment is subject to inspection by the local fire department, building inspector, or code enforcement officer to confirm that health or safety concerns are not present. MA

7.2. I have policies regarding health and safety standards (including: ensuring a person with an illness or infection does not come into contact with marijuana or marijuana product; good hygienic practices; cleaning and maintenance of equipment and the premises; pest deterrence; chemical storage; sanitation principles; and proper handling of marijuana and marijuana product) and will take all reasonable measures and precautions to ensure that they are met or exceeded. MA

7.3. I have policies to ensure that any marijuana or marijuana product that has been stored beyond its usable life, or was stored improperly, is not salvaged and returned to the marketplace. MA

7.4. I have policies to ensure that in the event information about the age or storage conditions of marijuana or marijuana product is unreliable, the marijuana or marijuana product will be handled in accordance with 3 AAC 306.735(d). MA

Answer "Yes" or "No" to each of the following questions:	Yes	No
7.5. Adequate and readily accessible toilet facilities that are maintained and in good repair and sanitary condition are clearly indicated on my Form MJ-02: Premises Diagram.	✓	
7.6. Convenient handwashing facilities with running water at a suitable temperature are clearly indicated on my Form MJ-02: Premises Diagram.	✓	

7.7. If you answered "No" to either 7.5 or 7.6 above, describe how toilet and/or handwashing facilities are made accessible, as required by 3 AAC 306.735(b)(2):

Section 8 – Transportation and Delivery of Marijuana and Marijuana Products

Review the requirements under 3 AAC 306.750.

8.1. Describe how marijuana or marijuana product will be prepared, packaged, and secured for shipment. Include a description of the type of locked, safe, and secure storage compartments to be used in vehicles transporting marijuana or marijuana product:

Should Dutch Harbor Cannabis Co. transport any marijuana or marijuana product from the retail store, a trip manifest will be printed from Metrc to accompany the shipment. A copy of the trip manifest will also be maintained as a business record. Any marijuana or marijuana product to be transported will be placed within a sealed package or container up to ten (10) pounds and then into a secured, locked storage compartment within the transport vehicle or in the bed of a truck. Any individuals involved in the transport will have a valid marijuana handler permit and be trained to travel directly to the destination without unnecessary stops or opening packages of marijuana or marijuana product. Continued on Page 11…

You must be able to certify each statement below. Read the following and then sign your initials in the corresponding box: Initials

8.2. The marijuana establishment from which a shipment of marijuana or marijuana product originates will ensure that any individual transporting marijuana shall have a marijuana handler permit required under 3 AAC 306.700. MA

8.3. The marijuana establishment that originates the transport of any marijuana or marijuana product will use the marijuana inventory tracking system to record the type, amount, and weight of marijuana or marijuana product being transported, the name of the transporter, the time of departure and expected delivery, and the make, model, and license plate number of the transporting vehicle. MA

8.4. The marijuana establishment that originates the transport of any marijuana or marijuana product will ensure that a complete printed transport manifest on a form prescribed by the board must be kept with the marijuana or marijuana product at all times during transport. MA

8.5. During transport, any marijuana or marijuana product will be in a sealed package or container in a locked, safe, and secure storage compartment in the vehicle transporting the marijuana or marijuana product, and the sealed package will not be opened during transport. MA

8.6. Any vehicle transporting marijuana or marijuana product will travel directly from the shipping marijuana establishment to the receiving marijuana establishment, and will not make any unnecessary stops in between except to deliver or pick up marijuana or marijuana product at any other licensed marijuana establishment. MA

8.7. When the marijuana establishment receives marijuana or marijuana product from another licensed marijuana establishment, the recipient of the shipment will use the marijuana inventory tracking system to report the type, amount, and weight of marijuana or marijuana product received. MA

8.8. The marijuana establishment will refuse to accept any shipment of marijuana or marijuana product that is not accompanied by the transport manifest. MA

Section 9 – Signage and Advertising

Review the requirements under 3 AAC 306.770.

9.1. Describe any signs that you intend to post on your establishment, including quantity, dimensions, graphics, and location on your establishment (photos or drawings may be attached):

Dutch Harbor Cannabis Co. may have up to three (3) signs with the business name and logo visible to the general public. The signs will not exceed 4800 square inches. Two of the three signs may be attached to the outer walls of the building, and a third sign may be on an independent sign pole or similar on the property. Sign placement will be done within the parameters set forth by AMCO regulations and the City of Unalaska ordinances.

9.2. Describe any advertising you intend to distribute for your establishment. Include medium types and business logos (photos or drawings may be attached):

Dutch Harbor Cannabis Co. plans to utilize the following medium types when distributing advertisements:

- Newspaper ads
- Magazine ads
- Social media to feature specific strains
- Direct text messages (that require consent and an opt-out feature)
- Sponsorships such as sporting events or fundraisers

Advertisements will contain each warning statement as they are listed in the regulations.

Dutch Harbor Cannabis Co. is currently working on their company logo. Once complete, a copy will be submitted to AMCO Enforcement.

I hereby certify that I am the person herein named and subscribing to this application and that I have read the complete application, and I know the full content thereof. I declare that all of the information contained herein, and evidence or other documents submitted are true and correct. I understand that any falsification or misrepresentation of any item or response in this application, or any attachment, or documents to support this application, is sufficient grounds for denying or revoking a license/permit. I further understand that it is a Class A misdemeanor under Alaska Statute 11.56.210 to falsify an application and commit the crime of unsworn falsification.

MA

Muhammad Ashraf
Printed name of licensee

Signature of licensee

(Additional Space as Needed):

3.6 Continued:
Dutch Harbor Cannabis Co. understands that diversion can happen in two ways - inversion and diversion - and is equally profitable to divert product from the legal system as it is diverting product from the illegal system into the legal system market. Employees will immediately be trained to alert a licensee or manager if theft or diversion is suspected. In the event that an employee is caught stealing marijuana or infusing the store with a non-regulated black-market product, Dutch Harbor Cannabis Co. will notify local law enforcement and AMCO Enforcement immediately, comply with all directives, and provide all necessary information and records for the investigation. A licensee or manager will take all necessary steps to ensure that illegal conduct by an employee does not compromise the facility's license and legitimate business operations. All employees will be trained to recognize potential theft and must notify either a licensee or manager if they suspect such activity is occurring. All reports and documentation concerning potential or actual theft will be maintained by Dutch Harbor Cannabis Co. and will be made available to AMCO upon request.

6.4 Continued:
Quarterly staff meetings held by management will update employees on regulations, company procedures, and changes. Before beginning work at the retail store, employees must understand Alaska laws & regulations, permitting requirements, safety and security protocols, impairment recognition, and retail-specific education. Employees will be cross-trained on each job, encouraged to attend workshops and have access to a library of marijuana resources. All new hires must meet with a licensee or manager to review employment documents, specific tasks, educational materials, facility features, security, and position-specific training.

8.1 Continued:
Labels will be affixed to the packaging including all information initially provided by the cultivation or manufacturing facility, such as (1) testing facility license number; (2) testing date and results; (3) name and license number of cultivation facility; (4) name and license number of the manufacturing facility, if applicable ; (5) harvest batch number or production lot number; (6) date of packaging; (7) net marijuana weight and (8) expiration date if applicable.