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Press Release

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Division of Insurance Advises Consumers to Take Precautions

In light of the recent cyber-attack on Anthem Insurance, the Alaska Division of Insurance reminds consumers to take precautions to protect themselves from subsequent fraudulent activity. Though Anthem does not sell health insurance policies in Alaska, if a Premera Blue Cross Blue Shield of Alaska member used the BlueCard program outside of Alaska and Anthem processed the claims on behalf of Premera, the member's information could be at risk.

There is no evidence that medical or credit card information was compromised and Anthem does not believe any fraudulent activity against policyholders has occurred as a result of the breach. However, as with any data breach, consumers should be on the lookout for suspicious attempts to collect sensitive information. Consumers should closely monitor their credit scores, bank accounts, credit cards and other financial information and notify their bank or credit card company regarding suspicious activity.

Individuals whose information was compromised by the Anthem data breach will receive a letter via the U.S. Postal Service, which will advise them of the services being offered as well as any next steps. Anthem is not calling members regarding the cyber-attack and is not asking for credit card information or social security numbers over the phone. Email scams targeting current and former Anthem members who are concerned about the breach include a "click here" link for credit monitoring; these emails are not from Anthem. If you receive a suspicious email,

- DO NOT click on any links in the email.
- DO NOT reply to the email or reach out to the senders.
- DO NOT supply any information on a website linked to the email.
- DO NOT open any attachments that arrive with the email.

Anthem has set up a website at www.anthemfacts.com to answer questions and established a toll-free number (877) 263-7995 to assist consumers. Premera Blue Cross Blue Shield of Alaska members can also stay up-to-date regarding how they may be impacted at: <http://premeranews.com/2015/02/06/how-anthem-data-breach-could-impact-premera-members/>.

The Division of Insurance is meeting regularly with Anthem, Premera, and fellow regulators through the National Association of Insurance Commissioners to determine how many Alaskans were impacted by the breach. The division will continue to monitor the situation to ensure impacted consumers receive resources they need to avoid financial distress as result of the breach.

Alaska's Division of Insurance, along with the Division of Banking and Securities; the Division of Corporations, Business and Professional Licensing; the Alcoholic Beverage Control Board; and the Regulatory Commission of Alaska, are tasked with protecting consumers in Alaska. For additional information about the Department of Commerce, Community and Economic Development and its agencies, please visit commerce.alaska.gov.

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