

STATE OF ALASKA

DEPARTMENT OF COMMERCE, COMMUNITY, AND ECONOMIC DEVELOPMENT

DIVISION OF INSURANCE

In the Matter of:)
)
 DEBORAH LYNN LOVE)
)
 Applicant)
)
 _____)

Case No. D 14-25

STIPULATED AGREEMENT AND ORDER

The Division of Insurance (division) and Deborah Lynn Love (Love), the applicant in this case, stipulate and agree to the following:

I. BACKGROUND

A. Love was previously licensed under Alaska insurance producer license number 31233.

B. On or about November 15, 2011, the division cancelled Love's insurance producer license for Love's failure to correct a nonsufficient funds fee issue. Love resolved the nonsufficient funds fee issue and reapplied for a license.

C. On or about April 17, 2012, the division reactivated Love's insurance producer license.

D. On or about April 27, 2012, the division received a For Cause termination letter pertaining to Love from the American Family Life Assurance Company (AFLAC). The

letter stated that AFLAC's Special Investigation Unit had conducted an investigation of Love's insurance practices and AFLAC had determined that Love submitted invalid and bogus business with no intent to pay. Love's agreement with, and appointment to represent, AFLAC were terminated by AFLAC on or about March 28, 2012.

E. On or about May 14, 2013, Love's insurance producer license number 31233 lapsed for nonrenewal of her license.

F. On or about August 8, 2014, the division received Love's electronic application filing for a new license.

G. To determine if Love qualified for the license, the division investigated the matters alleged in AFLAC's For Cause termination filing. The division's investigation revealed Love:

i. submitted numerous fraudulent applications or misrepresented information on applications to AFLAC for insurance, including using her personal information or incorrect dates of birth;

ii. allegedly forged signatures on insurance applications; and

iii. received commissions on fraudulent applications.¹

H. Love's actions as described in paragraph G are violations of:

¹ The division also found that Love's invalid and bogus business activity occurred when Love was licensed. Concerning AFLAC's allegation that Love wrote 24 questionable policy applications, referencing Love's personal physical address, PO Box and phone number and Love's response that she created the questioned policy applications as training examples, the division's investigation revealed that AFLAC had paid Love commissions on those policies.

- i. AS 21.27.020(b)(4) – a licensee shall be a trustworthy person;
- ii. AS 21.27.410(a)(2), (3), (5), (8),(10), and (12); and
- iii. AS 21.36.030 – misrepresentation.

I. The director, under AS 21.27.410(a) and AS 21.27.440(a)(3), may DENY a license for: a violation of AS 21; for material misrepresentation of the terms or effect of an insurance contract with intent to deceive; for conduct considered by the director to reflect incompetence or untrustworthiness, or to be a source of potential injury or harm to the public; or for engaging in unfair or fraudulent insurance transactions.

J. The director, under AS 21.27.440(a)(2), may impose a civil penalty of not more than \$10,000 for each violation or a civil penalty of not more than \$25,000 for each violation if the director determines that the person willfully violated the provisions of AS 21.27.

K. The parties agree and stipulate these insurance code violations be resolved by the following agreement.

II. TERMS OF AGREEMENT

1. Love's conduct described in paragraph G above constitutes violation of Alaska law, including AS 21.27.410(a), and it is therefore appropriate that the director DENY Love's application for reinstatement of insurance producer license number 31233.

2. Love agrees not to apply or otherwise seek to be licensed in this state as a licensee under AS 21.27 for a period of four years effective from the date her license expired on May 11, 2013.

3. Love waives her right to a hearing and enters into this agreement voluntarily with full knowledge of all rights she may have in this matter.

4. Love understands that this agreement is not binding on the parties unless and until the director signs the order adopting this agreement.

DATED: 12-24-14

DIVISION OF INSURANCE

By: 
Linda Brunette
Program Coordinator

DATED: 12-22-14

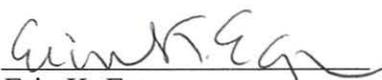
DEBORAH LYNN LOVE

By: 
Deborah Lynn Love

Approved as to form and content:

DATED: 1/02/15

CRAIG W. RICHARDS
ATTORNEY GENERAL

By: 
Erin K. Egan
Assistant Attorney General

ORDER

IT IS ORDERED that this Stipulated Agreement and Order is adopted in full resolution of the issues in this case, and shall constitute the final order in this matter.

DATED this 9th day of January, 2015.



Lori Wing-Heier
Director