

CERTIFIED MAIL
RETURN RECEIPT REQUESTED

STATE OF ALASKA
DEPARTMENT OF COMMERCE, COMMUNITY AND ECONOMIC
DEVELOPMENT

DIVISION OF INSURANCE
550 W. 7th AVENUE, SUITE 1560
ANCHORAGE, ALASKA 99501-3567

STATE OF ALASKA
DEPARTMENT OF COMMERCE, COMMUNITY AND ECONOMIC
DEVELOPMENT
DIVISION OF INSURANCE
550 W. 7th AVENUE, SUITE 1560
ANCHORAGE, ALASKA 99513-3567
PHONE: (907) 269-7900

Order No. LD 24-11) Independent Adjuster
In the Matter of) License Denial Pursuant
ASHONDA LOFTIS) to AS 21.27.040
NPN# 18767447)
_____)

ACCUSATION AND FINAL ORDER

Lori Wing-Heier, Director of the Division of Insurance (Division), Department of
Commerce, Community, and Economic Development (DCCED), State of Alaska, states
the issues on which the accusation is based as follows:

1. On August 22, 2023, **ASHONDA LOFTIS (LOFTIS)**, domiciled in the
State of Texas applied for her initial Independent Adjuster license with the
Division to adjust property and casualty claims in the State of Alaska.
2. Upon review of the application, **LOFTIS** responded negatively to
background question 1A, indicating no criminal convictions to report to
the State of Alaska.

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- 1 3. The Producer Database and the Attachment Warehouse indicated
2 **LOFTIS** was convicted of a misdemeanor in the State of Texas on
3 February 11, 2000. The documentation in the warehouse received from
4 **LOFTIS** indicates the misdemeanor conviction probation has been
5 satisfactorily met in Denton County Adult Probation in State of Texas on
6 February 17, 2005.
- 7
8 4. Additional documentation in the warehouse received from **LOTIS** dated
9 March 30, 2023, stating **LOFTIS** should have answered yes to the
10 background question. This submission was uploaded into the warehouse
11 prior to the initial application with a negative response was provided to
12 our office. **LOFTIS** failed to provide complete information on her initial
13 application and responded to the background question incorrectly.
- 14
15 5. On August 25, 2023, correspondence was provided to **LOFTIS** informing
16 of her failure to respond accurately to the background questions regarding
17 criminal conviction. The Division provided **LOFTIS** the opportunity to
18 voluntarily withdraw the application and provide a new, complete, and
19 accurate application within 30 days. No response was received.
- 20
21 6. AS 21.27.040(a) states that “(a) Application for a license shall be made to
22 the director upon forms prescribed by the director. As a part of or in
23 connection with the application, the applicant shall furnish information
24 concerning the applicant's identity, personal history, experience, business
25 record, purposes, and other pertinent facts that the director may reasonably
26 require. The applicant shall declare, subject to penalty of denial,
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nonrenewal, suspension, or revocation of a license issued by the director, that the statements made in or in connection with the application are true, correct, and complete to the best of the applicant's knowledge and belief..."

- 7. AS 21.27.020(a) provides: "For the protection of the people of this state, the director may not issue or renew a license except in compliance with this chapter and not issue a license to a person, or to be exercised by a person, found by the director to be untrustworthy, incompetent, or who has not established to the satisfaction of the director that the person is qualified under this chapter."
- 8. AS 21.27.020(b)(4) provides: "To qualify for issuance or renewal of an individual license, an applicant or licensee shall (4) be a trustworthy person."
- 9. Pursuant to AS 21.27.040(a), **LOFTIS** failed to report her complete criminal history to the Division at initial application. Based on the above **LOFTIS's** Independent Adjuster license application is hereby DENIED.

ORDER

IT IS HEREBY ORDERED, under the provisions of AS 21.27.040(a) that **ASHONDA LOFTIS** application for the Independent Adjuster license application in Alaska under National Producer Number (NPN) # 18767447 is DENIED for supplying inaccurate information on the initial application for licensure.

This Order is effective the 3rd day of April 2024.

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DocuSigned by:
Lori Wing-Heier
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LORI WING-HEIER, DIRECTOR
DIVISION OF INSURANCE

I hereby certify that, on the 4th day of April, 2024, I mailed copies of the accusation to:

ASHONDA LOFTIS
524 DYANN DR
ROYSE CITY, TX 75189
United States

MR
Marnellie Rembulat

FINAL ORDER

IT IS ORDERED that this license denial is adopted in full resolution of the issues in the case and shall constitute the final order of this matter. **ASHONDA LOFTIS** may seek licensure in Alaska after a period of 30 days has lapsed after the effective date of this ORDER.

This Order is effective the 25th day of April 2024.

DocuSigned by:
Lori Wing-Heier
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LORI WING-HEIER, DIRECTOR
DIVISION OF INSURANCE

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